



AIDE MEMOIRE

18 May 2016

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AIDE MEMOIRE: PROGRESS UPDATE ON THE JOINT BORDER MANAGEMENT SYSTEM (JBMS)

Investment Ministers' meeting on 23 May 2016: Progress Update on the Joint Border Management System

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Purpose

- To update you on the current status on the Joint Border Management System (JBMS), that is to be discussed by Investment Ministers at their meeting on 23 May 2016.

Key Points from Progress Update

- [Redacted] 9(2)(ba) and 9(2)(b)(ii)
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- Customs' preferred approach to completion is:
 - IBM to complete the *Trade Single Window* (TSW) components of JBMS.
- [Redacted] 9(2)(b)(ii) and 9(2)(j)
- We are working with IBM to finalise the scope for a TSW-only release (Release 10) which will meet the immediate business requirements for both MPI and Customs.
- Currently we have an agreed draft project plan which would see the completion of Systems Integration Testing in July for the TSW elements only.
- We are in the process of negotiating a financial settlement for the de-scoped R&I work with IBM. [Redacted] 9(2)(j)

9(2)(ba), 9(2)(b)(ii) and 9(2)(j)

Communications Approach

- Officials are preparing a detailed communications plan which will be shared with your office next week.

Potential Additional Matters for Discussion

- Ministers may question Customs' preferred approach and what other options have been considered. We are currently developing scenario plans in the event that IBM dispute a fair settlement or prove unable or unwilling to deliver TSW.
- Ministers may also seek assurance that the benefits outlined in the business case can be realised under the preferred approach. Officials' current expectation is that the majority of benefits will be achieved because the analytics components that have been delivered are contributing to improved R&I performance. If adequate funding is recovered from IBM we consider we can achieve all benefits following delivery of online risk management tools.
- Ministers may wish to know how this strategy aligns with other engagements where agencies are also managing significant IT project involving IBM. The Government Chief Information Officer has the lead role in making sure agency approaches align and Customs is working with his office.

Talking Points

- The next release of functionality (Release 10) has been built and is currently being tested.
- Testing has identified challenges with the R&I tools which has slowed progress. Customs, MPI, and IBM are in the process of adjusting the delivery plan.
- We have a new proposed plan which will see technical testing completed in July, at which stage we can confirm a "go live" date.
- The important thing is that the border runs smoothly so functionality will not be implemented without thorough testing.
- Customs and MPI remain focussed on quality - the phased delivery approach adopted in 2012 ensures each part is thoroughly tested before it is implemented.
- The project remains within budget and no new funding is sought.

IN CONFIDENCE

- Agencies are preparing a communications plan for media enquiries or public announcements.
- *Note:* Carolyn Tremain, Comptroller of Customs, and Andrew Coleman, Chief Operations Officer, MPI, are attending, and can respond in detail to any questions from Ministers.

ENDS

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