



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

PROTECTING NEW ZEALAND'S BORDER

WELLINGTON

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26 June 2020

Ref: OIA 20-128

[REDACTED]
[REDACTED]
[REDACTED]

By email (c/o): [REDACTED]

Dear [REDACTED]

Request for information under the Official Information Act

Thank you for your letter of 1 May 2020, [REDACTED], to the New Zealand Customs Service (Customs) requesting the following information under the Official Information Act 1982 (the Act):

"Our office is seeking advice or information sent or received by Customs in February 2020 in the form of reports, briefings, memos, evaluations, assessments, and analyses regarding border management relating to COVID-19."

In response to your request, please find the attached document titled *OIA 20-128 Release*, which comprises the following:

- An 'UPDATES ONLY' compilation of Customs' COVID-19 Situation Reports, issued by the Integrated Targeting Operations Centre between 31 January 2020 and 29 February 2020.
- one Customs Intelligence Report:
 - 19-20-00561: Impact of Novel Coronavirus (COVID-19) on New Zealand Trade with China.
- five joint agency Intelligence Reports:
 - 19-20-00537: Joint Customs-MBIE 2019-nCoV Air Departure Ports Risk Assessment
 - 19-20-00545: Joint Customs -MBIE Covid-19 Air Departure Ports Risk Assessment
 - 19-20-00558: Joint Customs-MBIE Covid-19 Air Departure Ports Risk Assessment
 - 19-20-00566: Joint Customs-MBIE-MPI COVID-19 Maritime Risk Assessment
 - 19-20-00571: Joint Customs-MBIE COVID-19 Air Departure Ports Risk Assessment.
- Border Sector Working Group report: *New Zealand Border Agency Dashboard –28 February 2020.*

- briefings to the Minister of Customs:
 - RPT 20/014 *Customs' Response to 2019-nCoV*
 - RPT 20/018 *Novel Coronavirus Customs' response*
 - RPT 20/024 *COVID-19 Managing Maritime Risk*
 - RPT 20/025 *COVID-19 Customs' Response*.
- excerpts from the Weekly Report to the Minister of Customs between 1 and 29 February 2020.
- agenda excerpts from the weekly officials' meeting with the Minister of Customs agenda, between 1 and 29 February 2020.

Please note some information in these documents have been withheld under:

- section 6(a) of the Act, where making available the information would be likely to prejudice the international relations of the Government of New Zealand
- section 6(c) of the Act, where making available the information would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial
- section 9(2)(g)(ii) of the Act, where withholding is necessary to maintain the effective conduct of public affairs through the protection of employees from improper pressure or harassment.

In response to the part of your request for information on border management relating to COVID-19, Customs has identified the Ministry of Health's Situation Reports and Border Advisories that were received by Customs during the month of February 2020, as being within the scope of your request. Customs is refusing this part of your request, in accordance with section 18(d) of the Act, as we have been advised by the Ministry of Health that those documents will soon be publicly available.

Customs has considered the public interest arguments in favour of making this information available, however, it is considered that these interests do not outweigh the necessity to withhold the information.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of the decision conveyed in this letter.

If you have any queries in regard to this response, please contact the Correspondence, Reviews and Ministerial Servicing Team: OIA@customs.govt.nz.

Please note that Customs proactively releases responses to Official Information Act requests on our website. As such, we may publish this response on our website after we have sent it to you. Your name and contact details will be removed.

Yours sincerely



Jamie Bamford
Deputy Chief Executive, International and Governance

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus	CORONA010
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz	31/01/2020 0800hrs
SITUATION	
31/01/2020 – The 2019 n-CoV virus continues to spread throughout China. Confirmed cases continue to be reported internationally. Countries reporting confirmed cases include Australia, Cambodia, Japan, Taiwan, Malaysia and the US.	
UPDATE SINCE LAST REPORT	
<p>Key Points:</p> <ul style="list-style-type: none">New Zealand Ministry of Health (MoH) reporting states the global total of 2019-nCov virus confirmed cases is approximately 6065. Of these, China has 4515 across 30 provinces. The number of fatalities is 132. 93 confirmed cases have been reported in 18 countries. <p>Open Source Reporting – Emerging reporting suggests the World Health Organisation may announce a Public Health Emergency of International Concern (PHEIC) today.</p> <p>MoH – Evidence suggests human-to-human transmission. There may be some transmission prior to the development of symptoms. Timely and robust management of cases and their contacts will limit the spread of the disease.</p> <p>Current estimates of the incubation period range from 2-10 days. Understanding the time when infected patients may transmit the virus to</p>	

others is critical for control efforts. There is emerging evidence that transmission may occur in the 1-2 days before the development of symptoms.

Healthline has reported a large influx of incoming calls in reference to misinformation on 2019-nCoV virus.

For further specific detail, refer to NZ MoH SITREP 10 issued at 1100hrs on Thu 30 Jan 20. The MoH will issue their next SITREP at 1100hrs on Fri 31 Jan 20.

KEY INTERAGENCY ACTIONS

- MoH have added a letter to their website containing general public health advice. The letter includes information and advice for people who have recently travelled from China and specific advice for those who have travelled from Wuhan and Hubei Province.
- MoH intend to undertake contact tracing for casual and close contacts of confirmed cases on flights to New Zealand.
- MoH are undertaking contact tracing of close contacts in New Zealand of confirmed cases overseas.
- The MoH continues to monitor border measures undertaken by other countries, particularly Australia and recommendations from WHO.
- On Wed 29 Jan 20 - Public health staff met approximately 2000 passengers on five flights arriving at Auckland Airport and 289 passengers on one flight arriving at Christchurch International Airport from mainland China. No travellers have self-identified as unwell and no-one has required nurse assessment to date.

NZ CUSTOMS ACTIONS *including planned actions*

- The Strategic Coordination Unit (SCU) will liaise with MoH to confirm, the best interim process for the disposal of Personal Protective Equipment (PPE) waste if no quarantine or infectious waste bin is available.
- Customs has been involved in MFAT led discussions with Air NZ and other government agencies regarding the evacuation of New Zealanders from Wuhan. Another meeting is scheduled for this afternoon. Customs will provide support to this operation as required.

The criteria for face mask use remains the same for the maritime environment.

- The next 2019-nCoV planning meeting will be held on **Thu 31 Jan 20** at **0930hrs** and further meetings to be held daily.

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA011
CONTACT	DATE/TIME OF ISSUE
<p>ITOC</p> <p>National Phone: 0508 ITOCOPS (486267)</p> <p>International Phone: +6499278009</p> <p>Email: ITOCOPS@Customs.govt.nz</p> <p>SCU National Phone: 029 201 2022</p> <p>International Phone: +64292012022</p> <p>Email: strategic.coordination@customs.govt.nz</p> <p>Note: Updated information is in red. Information in black has been retained for context.</p> <p>The next SITREP will be issued on 02February 2020 at 0800 hrs.</p>	<p>01/02/2020 0800hrs</p>

UPDATE SINCE LAST REPORT

Key Points:

- New Zealand Ministry of Health (MoH) reporting states the global total of 2019-nCov virus as at 14:00 30 January 2020 has approximately 7,834 confirmed cases. Of this 7735 were confirmed in China – 12167 are suspected, 1370 severe and 170 deaths.
- Of the confirmed cases, there have been a reported 98 exported cases in 20 countries.
- First confirmed cases today in Finland, India and Philippines (all with travel history to Wuhan City).
- At the IHR Emergency Committee meeting on 31 January the World Health Organization has declared a public health emergency of international concern (PHEIC).
- The WHO has advised countries like New Zealand to expect imported cases. New Zealand's risk assessment is that the likelihood of one or more imported cases of 2019-nCoV infection in New Zealand is high. The likelihood of limited person-to-person transmission is moderate and the likelihood of sustained transmission, and widespread outbreaks, is low.
- There has been an incorrect and misleading email circulating in New Zealand, which purports to be from the Ministry of Health. This advice has NOT come from the Ministry of Health. The Ministry has posted a tweet to alert people to this false email, and direct them to our website, where they can find our up to date advice.

- Chief Executives convened for an ODESC meeting Friday 31 January, 2020. A number of action items came out of meeting. Minutes to be circulated early next week.
- DPMC also held a Watch Group meeting 31 January 2020

MoH –

- The likelihood of limited person-to-person transmission is **moderate** and the likelihood of sustained transmission, and widespread outbreaks, is **low**, although it may be **high** in some settings (eg institutions, aged care facilities etc).
- This assessment takes into account the evidence to date which suggests human-to-human transmission and that there may be some transmission prior to the development of symptoms. It assumes that the timely and robust management of both cases and their contacts will limit the spread of disease.

Current estimates of the incubation period range from 2-10 days. Understanding the time when infected patients may transmit the virus to others is critical for control efforts. There is emerging evidence that transmission may occur in the 1-2 days before the development of symptoms.

- Ensuring effective public health measures and timely and rigorous infection and prevention control measures are in place in the management of potential / suspected imported cases detected in New Zealand, means that the likelihood of sustained spread in a community is **low**. However, in some settings – eg institutions – the risk of an outbreak is **high** (similar to other infectious diseases such as influenza, gastroenteritis etc).
- Healthline has reported a large influx of incoming calls in reference to misinformation on 2019-nCoV virus.
- This is not a pandemic, however, MoH and agencies are using the New Zealand Influenza Pandemic Action Plan (<https://www.health.govt.nz/publication/new-zealand-influenza-pandemic-plan-framework-action>)

COMMAND AND CONTROL

National Response

- The Health NCC will be operating over the weekend and **s 9(2)(g)(ii) OIA** will be managing the Border desk
- Customs has provided Liaison Officers to the Health NCC who will work as required over the weekend

KEY INTERAGENCY ACTIONS

- Organisations are to review business continuity plans to ensure they are fit for purpose in the event of an outbreak in New Zealand.
- Air New Zealand has reduced frequency of its Shanghai flights in anticipation of reduced demand.

NZ CUSTOMS ACTIONS including planned actions

- The plan continues to be focused on an Air NZ flight uplifting NZ Citizens from Wuhan around 12am Tuesday morning and flying direct to Auckland. Customs will provide support to this operation as required.

Messaging - For clarity, frontline staff who are working in situations that meet *all* three of the below criteria are required to wear a mask and gloves:

- If you are within **one** metres of a passenger
 - If you are going to be with a passenger longer than 15 minutes (for example, when conducting personal searches)
 - If the passenger has come from mainland China
- Safe waste management process to be followed -PPE can be disposed of in normal waste bins

Precautions for travellers

- Customs convened a meeting of the Border Working Group on 27 January 2020. Border agencies discussed the use of personal protective equipment (PPE) stocks and agreed to share these with border agency partners where needed, taking a wider border sector approach; agreed that we are using the New Zealand Influenza Pandemic Plan (IPAP) as a guide and that border agencies should identify which actions are relevant in order to be informed and prepared to implement border options if requested.
- Ministry of Health officials will remind border health protection staff to inform local border officials of any vessel that reports ill health among the crew (or passengers). Border agency staff can then discuss with border health officials if any additional PPE or other measures are recommended. The Border Sector Working Group agreed to meet weekly for a thirty minute catch up.
- The next 2019-nCoV planning meeting will be held on **Weds 5 Feb 20** at **0930hrs** and further meetings to be held daily.

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus	CORONA012
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 02February 2020 at 0800 hrs.	02/02/2020 0800hrs
SITUATION	
2 February 2020 - An outbreak of 2019-nCoV has been on going in Mainland China with the epicentre being Hubei Province, China. There have been variable numbers being reported, but the outbreak has continued to be mainly geographically contained. As of 14:00 31 January 2020, since previous situation report there have been an increase of approximately 1,992 confirmed cases an increase of 43 deaths. Of the confirmed cases, there has been a reported increase of 8 exported cases outside of China.	
UPDATE SINCE LAST REPORT	
Key Points: <ul style="list-style-type: none">As of 14:00 31 January 2020, approximately 9,826 confirmed cases of 2019-nCoV have been reported globally. Of the confirmed cases reported globally, the case fatality rate is approximately 2%. Two confirmed cases of 2019-nCoV have been reported in Italy; both had travel history to Wuhan City. Also two confirmed cases in the United Kingdom.	

- 9,692 cases have been reported in mainland China in 31 provinces and Tibet. Of these approximately 5,806 (~60%) have been from Hubei Province.
- Approximately 106 exported cases have been reported outside of China. All had travel history to Wuhan City or close contact with someone from Wuhan. Human to Human transmission confirmed in Germany, Japan, Vietnam, and USA.
- Of the 213 confirmed deaths: • 204 have been from Hubei province, two from Henan province, one from Hebei province, two from Heilongjiang province, one in Beijing, one in Shanghai, one in Sichuan province, and one in Hainan Province.
- As of 1100 hours on 1 February 2020 there are no confirmed cases in New Zealand.
- DPMC also held 2019-nCoV Watch Group #3 meeting 1 February 2020 @1800
- As at 1 February 2020, the Australian Health Protection Principal Committee (AHPPC) on the advice from Communicable Diseases Network Australia (CDNA) considered the changes to the epidemiology of novel coronavirus in China. There is an increase (but relatively small) number of cases in provinces outside Hubei Province and now resulting increased risk posed from all Mainland China. The AHPPC have recommended to the Department of Foreign Affairs and Trade to now increase travel advisory to level 4 – do not travel to all of mainland China. As of today, all travellers arriving out of mainland China (not just Hubei Province) be asked to self-isolate for a period of 14 days from the time they leave mainland China.

MoH –

- This is not a pandemic, however, MoH and agencies are using the New Zealand Influenza Pandemic Action Plan (<https://www.health.govt.nz/publication/new-zealand-influenza-pandemic-plan-framework-action>)

COMMAND AND CONTROL

National Response

- The Health NCC will be operating over the weekend and s 9(2)(g)(ii) OIA will be managing the Border desk
- Customs has provided Liaison Officers to the Health NCC who will work as required over the weekend

KEY INTERAGENCY ACTIONS

- Air New Zealand will suspend its Auckland-Shanghai service from February 9 to March 29.
- The Ministry of Foreign Affairs and Trade (MFAT) continues to work through the plan to bring New Zealanders back from Wuhan. The assisted departure remains subject to approval from Chinese authorities.

NZ CUSTOMS ACTIONS *including planned actions*

- The plan continues to be focused on an Air NZ flight uplifting NZ Citizens from Wuhan around 12am Tuesday morning and flying direct to Auckland. Customs will provide support to this operation as required.

Messaging - The **Ministry of Health** has updated its advice on the use of Personal Protective Equipment (PPE) for communities and frontline staff interacting with the public.

the criteria for frontline staff in particular to wear face masks has changed to:

Frontline staff who are working in situations that meet all three of the below criteria are required to wear a mask and gloves:

- If you are **within one metre** of a passenger
 - If you are going to be with a passenger longer than 15 minutes (for example, when conducting personal searches)
 - If the passenger has come from mainland China
- The next 2019-nCoV planning meeting will be held on **Weds 5 Feb 20** at **0930hrs** and further meetings to be held daily.

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA013
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 03 February 2020 at 0800 hrs.	03/02//2020 0800hrs
SITUATION	
<p>An outbreak of 2019-nCoV has been on going in Mainland China with the epicentre being Hubei Province, China. There have been variable numbers being reported, but the outbreak has continued to be mainly geographically contained. As of 01 February 2020, since the previous situation report there have been an increase of approximately 2,128 confirmed cases and an increase of 46 deaths. Of the confirmed cases, there has been a reported increase of 26 exported cases outside of China.</p> <p><i>The Ministry of Health's updated advice as at 2 February 2020 is:</i> to extend the travel history in the case definition for novel coronavirus infection to include travel to mainland China (previously this was Hubei province in China, particularly Wuhan)</p>	
UPDATE SINCE LAST REPORT	
<p>Key Points:</p> <p><i>The Ministry of Health's updated advice as at 2 February 2020 is:</i></p>	

- to extend the travel history in the case definition for novel coronavirus infection to include travel to mainland China (previously this was Hubei province in China, particularly Wuhan)
- to substantially reduce the volume of travellers coming from mainland China by implementing additional border measures to deny entry into New Zealand to people who have left or transited through mainland China from 2 February 2020, with the exception of:
 - New Zealand citizens (including those from the three Countries of the Realm: Tokelau, Niue and the Cook Islands), permanent residents and their immediate family
 - Air crews who have been using appropriate personal protective equipment (PPE).

This also applies to passengers transiting in New Zealand, unless they are New Zealand citizens, permanent residents or their immediate families.

- As at 2 February 2020, all travellers arriving out of mainland China (not just Hubei Province) should self-isolate for a period of 14 days from the time they leave mainland China. More information is available on the Ministry of Health website.

The Ministry of Foreign Affairs and Trade has increased the travel advisory to level 4: do not travel to any part of mainland China.

Based on our understanding of the current Australian border health measures, it is proposed that our border measures will align as closely as possible:

- Flights from mainland China will continue to be met. Public health staff will be present at the Auckland and Christchurch International Airports to provide information to travellers on flights from or through mainland China. These staff are not undertaking screening or clinical assessments of all arrivals at this point. A public health nurse will be available to take the temperature of any passengers who report they are not well. If the passenger's temperature is over 38°C, this will trigger the usual ill traveller response protocol.
- In addition to the above current measures, health staff will advise passengers to self-isolate for 14 days. Passengers will be given information about what self-isolation means i.e. no return to work or school, no attending social functions or mass gatherings, but freely able to continue daily activities within their home environment. Refer to the information on Ministry of Health's website.
- Any passenger with an elevated temperature will be managed according to the ill traveller protocol.

- As of 14:00 01 February 2020, approximately 11,953 confirmed cases of 2019-nCoV have been reported globally. Of the confirmed cases reported globally, the case fatality rate is approximately 2%. Russia, Spain and Sweden are the latest countries to report their first case(s) of 2019-nCoV.
- 11,821 cases have been reported in mainland China. Of these approximately 60.5% have been from Hubei Province. The remaining 39.5% of cases have been reported from 33 provinces, regions and cities. After Hubei Province, the second largest number of cases has been reported from Zhejiang Province (599 cases).
- Approximately 132 exported cases have been reported outside of China. Of the 132 cases identified outside China, 14 were due to secondary

transmission outside China. Of the remaining cases, travel history is available for 101 of them: all 101 had travelled to China in the 14 days before illness onset. Of the 81 for whom the exact destination in China was known, all had travelled to Hubei province.

- There have been approximately 259 confirmed deaths, all from within Mainland China.
- Of the 11,821 confirmed cases in mainland China 1,795 cases have been reported as severe.
- As of 1100 hours on 1 February 2020 there are no confirmed cases in New Zealand.
- On 1 February 2020, the Australian Government announced strengthened border measures. They advise that all foreign travellers who have left or passed through mainland China in the last 14 days would be denied entry into Australia, including transit passengers. Australia has also raised its official travel advice for China to "do not travel". These announcements were made following advice from the Australian Chief Medical Officer. For more information refer to the Australian Government Department of Health's website at <https://www.health.gov.au/resources/publications/novel-coronavirus-update>.

MoH – Risk Assessment:

Changes to the New Zealand Border Response as of 2 February 2020:

- The Ministry of Health's Technical Advisory Group has advised that New Zealand should align our border response with Australia.

The Ministry of Health's updated advice as at 2 February 2020 is:

- • to extend the travel history in the case definition for novel coronavirus infection to include travel to mainland China (previously this was Hubei province in China, particularly Wuhan)

Border staff who are working in situations that meet all three of the below requirements should wear a mask and gloves. A surgical/medical mask is acceptable:

- They have come from mainland China in the last 14 days and
- you are going to be with the passenger longer than 15 minutes (for example when staff are conducting personal search activities) **and**
- you are within 1 metre of the passenger.
- This is to confirm that the new border measures are NOT retrospective. The requirement for aircrew to wear PPE only applies after the date and time the measures take effect.

Please refer to the Ministry of Health website for the latest information on personal protective measures.

Please refer to the Ministry of Health website for the latest information on 2019-nCov <https://www.health.govt.nz/our-work/diseases-and-conditions/novel-coronavirus-2019-ncov>

For further specific detail, refer to NZ MoH **SITREP 13** issued at 1100hrs on Sunday 2 Feb 20. The MoH will issue their next SITREP at **1100hrs on Monday 3 Feb.**

COMMAND AND CONTROL

National Response

- The Health NCC will be operating over the weekend and s 9(2)(g)(ii) OIA will be managing the Border desk
- Customs has provided Liaison Officers to the Health NCC who will work as required over the weekend

KEY INTERAGENCY ACTIONS

- Air New Zealand will suspend its Auckland-Shanghai service from February 9 to March 29.
- The Ministry of Foreign Affairs and Trade (MFAT) continues to work through the plan to bring New Zealanders back from Wuhan. The assisted departure remains subject to approval from Chinese authorities.
- Novel Coronavirus Watch Group #4 Meeting scheduled 3 February 2020 1130-1230

NZ CUSTOMS ACTIONS *including planned actions*

- The plan continues to be focused on an Air NZ flight uplifting NZ Citizens from Wuhan around 12am Tuesday morning and flying direct to Auckland. Customs will provide support to this operation as required.

Messaging - The **Ministry of Health** has updated its advice on the use of Personal Protective Equipment (PPE) for communities and frontline staff interacting with the public.

the criteria for frontline staff in particular to wear face masks has changed to:

Frontline staff who are working in situations that meet all three of the below criteria are required to wear a mask and gloves:

- If you are **within one metre** of a passenger
- If you are going to be with a passenger longer than 15 minutes (for example, when conducting personal searches)
- If the passenger has come from mainland China

- The next 2019-nCoV planning meeting will be held on **Weds 5 Feb 20** at **0930hrs** and further meetings to be held daily.

Customs sitrep 14
4 February 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA014
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz The next SITREP will be issued on 05 February 2020 at 0800 hrs.	04/02//2020 0800hrs
SITUATION	
<p><i>3rd February Updates:</i></p> <ul style="list-style-type: none"> <i>Received confirmation from China's Ministry of Foreign Affairs in-principle confirmation for New Zealand to conduct an assisted departure operation on a chartered Air NZ aircraft from Wuhan.</i> <i>There are officially 478 "recovered" cases, the first time recoveries has passed the death toll.</i> <i>Chinese carriers are cancelling/suspending/reducing flights in response to border restrictions. This includes China Southern's services to New Zealand; flights on the Auckland route will be reduced from 6 Feb and the Christchurch route will be suspended from the 10 Feb until at least the end of March.</i> <i>MoH advise that Public Health officers should be meeting all flights with the exception of those from Australia, the United States and Singapore. This is based on an MoH assessment that the restrictions and associated screening regimes that these three countries have in place will prevent anyone from travelling onward to New Zealand that does not meet the criteria (which is the same as New Zealand is applying).</i> 	

REPORT

	CONFIRMED CASES	NEW CONFIRMED CASES	SEVERE	NEW SEVERE CASES	DEATHS	NEW DEATHS
GLOBALLY	17,384	2827				
CHINA	17,238	2987	2110	315	361	57
OUTSIDE CHINA	146				1	
(AUS)	12					
(USA)	8					
(SINGAPORE)	18					

Customs sitrep 15

5 February 2020

NZ CUSTOMS SITUATION REPORT	
EVENT	SITREP No
Corona Virus	CORONA015
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 06 February 2020 at 0800 hrs.	05/02//2020 0800hrs
TODAYS UPDATES	
<ul style="list-style-type: none"> Flight NZ1942 left 2 hours 47mins late. Scheduled into Auckland at 1800 tonight. Australian Pax on board have permission for tail-to-tail transfer at Auckland airport. Customs Officials have postponed their flights to Malaysia for the APEC meetings and will await further advice from MFAT. Sustained human-to-human transmission is likely to be occurring in the majority of provinces outside of Hubei in China. Additionally, limited instances of human-to-human transmission have been observed in a number of countries outside mainland China. s 6(a) OIA 	

s 6(a) OIA

REPORT

	CONFIRMED CASES	NEW CONFIRMED CASES	SEVERE	NEW SEVERE CASES	DEATHS	NEW DEATHS
GLOBALLY	20,630	3,241				
CHINA	20,471	3,235	2,788	492	425	64
OUTSIDE CHINA	159	6			1	
(NZ)	0					
(AUS)	12					
(USA)	11	3				
(SINGAPORE)	24	6				

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately 856 passengers on four scheduled flights arriving at Auckland and 132 passengers and crew on one flight arriving at Christchurch from mainland China. (03FEB20). No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment. This is a significant **decrease** from the approximately 2500 passengers arriving at Auckland and 230 passengers arriving at Christchurch the previous day.

Assisted Departure of NZ Nationals

- We have received from the Chinese Ministry of Foreign Affairs, in-principle confirmation for New Zealand to conduct an assisted departure operation on a chartered Air NZ aircraft from Wuhan.
- The Air New Zealand assisted departure from Wuhan has been given a landing slot in Wuhan early Wednesday morning (05 February 2020, NZ time). The flight is scheduled to arrive back in Auckland late Wednesday afternoon (05 February 2020, NZ time).
- Passenger numbers are still being worked through, including a breakdown of passenger's nationalities. The flight is expected to include Australian and Pacific Island citizens, in addition to New Zealanders. The manifest for the flight has been completed and sent to the Ministry of Foreign Affairs for their consideration.
- Welcome information packs for the returnees are currently being developed.

Customs Operation Level

- Customs SCU continues to support the Ministry of Health National Health Coordination Centre with a liaison officer embedded in the NHCC daily.
- SCU continues to Chair the Ministry of Health Border Sector Working Group and support the current twice daily Border Working Group meetings of agencies.
- Intelligence Investigations and Enforcement (Strategic Intelligence) are contributing to the all of government planning group for the Wuhan Assisted Return flight planning from Wuhan, China.
- Customs continues to provide advice and input into the National Security System officials' Watchgroup.

ASSESSMENTS

World Health Organisation (WHO)

The World Health Organization (WHO) does not currently recommend any specific measures for travellers and advises against the application of any travel or trade restrictions on China based on the current information. This is the northern hemisphere influenza season and so we expect to see increased numbers of travellers from the northern hemisphere with influenza-like illnesses.

Ministry Of Health (MOH)

The ESR and Canterbury Health Labs (CHL) are now providing a novel coronavirus diagnostic test and will accept respiratory samples from all suspected cases that meet the most recent Ministry of Health case definition.

Customs sitrep 16
6 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA016
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 07 February 2020 at 0800 hrs.	06/02//2020 0800hrs

TODAY'S UPDATES

- The Assisted Departure from Wuhan was successfully completed and New Zealand and other nationals are now being isolated at the NZDF facility in Whangaparoa.
- NCoV 2019 continues to spread throughout China and the World. However, there are some signs that the offshore spread might be slowing (reported new cases have reduced from a 30 January peak)
- INZ reported as of 5pm 05/02, **262** passengers had been refused entry and one had been picked up through electronic targeting on arrival.
- Reactivation of EGates for passengers arriving from Australia, USA and Singapore was successfully achieved. This measure reduces staff requirements by 21-23 Customs Officers.
- There are no New Zealand consular staff in Wuhan but Embassies and Consulates in mainland China, remain open.

- Japan has quarantined a cruise ship in Yokohama, where local media reports there are 13 New Zealanders on board the Diamond Princess Cruise Ship.
- New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia. (Exceptions include dual citizens (AUS/NZ), AUS permanent residents or NZ citizens usually resident in AUS holding 444 category visas)

REPORT

Coronavirus Total and New Cases (05/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	24,554	3,925				
CHINA	24,363	3,893	3,219	431	491	66
OUTSIDE CHINA	191	32			1	
(NZ)	0					
(AUS)	13	1				
(USA)	11	3				
(SINGAPORE)	24	6				

There are officially 938 “recovered” cases (those who have had the virus and are now over it)

Latest Flight Cancellation Information (03/02 – 16/02)

Inbound flight	Origin/ Destination	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
		3-Feb	4-Feb	5-Feb	6-Feb	7-Feb	8-Feb	9-Feb	10-Feb	11-Feb	12-Feb	13-Feb	14-Feb	15-Feb	16-Feb
3U8909	Chengdu	No scheduled flight	Operating	No scheduled flight	Operating	No scheduled flight	Operating	No scheduled flight	Operating	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight
MU779	Shanghai	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Canceled	Operating	Canceled	Canceled
CZ305	Guangzhou	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Canceled	Operating	Canceled	Operating
CZ335	Guangzhou	Canceled	Canceled	Canceled	Operating	Canceled	No scheduled flight	Canceled	No scheduled flight	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled
CA783	Beijing	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Operating	Canceled	Canceled	Operating	Canceled
HU7931	Shenzhen	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight
NZ289	Shanghai	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB	27	21	18	17	15
03 FEB	28	32	21	30	30
04 FEB	29	26	No Data	22	22
05 FEB	28	24	21	16	16

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately 970 passengers on five scheduled flights arriving at Auckland Airport and no flights arrived at Christchurch International Airport from mainland China yesterday. No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.

Assisted Departure of NZ Nationals

- The Air New Zealand Charter flight landed in Auckland at 1811 last night.
- A total of 193 passengers boarded the plane in Wuhan. This included
 - 54 New Zealand citizens and 44 permanent residents
 - 23 Australian citizens and 12 Australian Permanent Residents on Chinese passports.
 - 8 British
 - 17 Timor Leste
 - 17 Papua New Guinea
 - 5 Samoa
 - 4 Tonga
 - 2 Fiji
 - 1 Kiribati
 - 1 Federated States of Micronesia
 - 1 Uzbek
 - 1 Dutch
- All passengers, apart from the Australian passengers, have gone into isolation at Whangaparaoa.
- Some passengers chose not to catch the flight and took themselves off the manifest earlier in the day.
- We had 60 “no-shows”, which is consistent with the experience of other assisted departures.
- No registrants were unable to board due to documentation and check-in processes.
- One person was stopped from boarding by Chinese authorities at the health pre-screening check.
- Consular staff will remain in contact with New Zealanders who remain in Hubei working on the best way we can help them.
- There are no plans for a second assisted departure flight at this stage.**

Senior Level

- Japan has quarantined a cruise ship in Yokohama carrying 3,700 passengers after a passenger who disembarked in Hong Kong on 25 January tested positive for coronavirus.
- Local media report that there are **13 New Zealanders** on board the Diamond Princess.
- All passengers are being tested for coronavirus.
- We have not received any requests for consular assistance in relation to the Diamond Princess at this time. The Embassy in Tokyo has contacted the Japanese Ministry of Health to request they pass on consular contact numbers in case New Zealanders require consular assistance.

Customs Operation Level

- The Ministry of Health has just announced that it is satisfied that flights arriving in New Zealand from Australia, Singapore and the United States pose minimal risk. As a result Customs will open its eGates for passengers arriving on flights from Australia, Singapore and the United States, who are eligible to use eGates, from mid-afternoon 05/02.
- Passengers arriving in New Zealand on flights from all other countries cannot use eGates, and will continue to have their passports checked by a Customs Officer.

ASSESSMENTS

World Health Organisation (WHO)

31ST January 2020, outbreak meets the criteria for a Public Health Emergency of International Concern (PHEIC)

NCoV 2019 continues to spread throughout China and the World. However, there are some signs that the offshore spread might be slowing (reported new cases have reduced from a 30 January peak)

Ministry Of Foreign Affairs And Trade (MFAT)

Increased the travel advisory to Level 4: Do Not Travel to any part of Mainland China.

There are no New Zealand consular staff in Wuhan. The consular staff that helped with the assisted departure left Wuhan on the same flight.

Our Embassy and Consulates in mainland China remain open and continue to provide consular services to New Zealanders in China. Consular staff will remain in contact with New Zealanders who remain in Hubei working on the best way that we can help them.

NZ Government's advice to all New Zealanders is to depart China as soon as possible and register on Safe Travel, the travel advisory service (www.safetravel.govt.nz/china) for updates. As of 0400 05/02, there are 100 people registered in Wuhan and 1250 in China (these figures are estimates)

MFAT is not aware of any New Zealand citizens currently located in Wuhan or Hubei Province who have health issues related to the virus.

The requirements for travellers from mainland China to self-isolate, only applies to those who left mainland China after midnight on 2 February 2020 (NZ time). People from mainland China already in NZ need not self-isolate (unless they came from Hubei Province).

The Australian Ambassador to China has confirmed they will proceed with a 2nd charter flight to Wuhan.

There have been reports of delays of products being unloaded from docks and clearing customs in China. For any queries, refer contacts to NZTE's webpage for assisting exporters affected by the virus can be found in the provided link.

BORDER RESTRCITIONS

AUS - Deny entry to all foreign nationals who have left or passed through mainland China in the last 14 days. 14 days self-isolation for nationals. **New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia. (Exceptions include dual citizens (AUS/NZ), AUS permanent residents or NZ citizens usually resident in AUS holding 444 category visas)**

Customs sitrep 17
7 February 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA017
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 08 February 2020 at 0930 hrs.	07/02//2020 0930hrs

TODAY'S UPDATES

- Third UK patient caught coronavirus 'outside China'. The virus continues to spread with Belgium being the 25th country to record a case. There are still no recorded or suspected cases in New Zealand. However it is still likely that we will get a case.
- A New Zealander has tested positive for coronavirus on the cruise ship in Japan. MFAT is providing consular assistance to this individual.
- Tonga has requested NZ assistance with getting 52 athletes back home from China (youngest is reported to be 11).
- Five Nations consular partners all have further assisted departure flights scheduled from Wuhan, however, none other than the UK (who has a flight departing Sunday morning China time) have space for other nationals.

- China's National Health Commission reported that the fatality rate of confirmed cases in Wuhan is 4.9%. The fatality rate of Hubei province overall is 3.1% and nationwide 2.1%. Removing Hubei from the statistics gives a fatality rate for the rest of China over just 0.14% according to the Foreign Ministry.
- Those assisted departure passengers that returned on Air New Zealand flight 1942 have spent their first night at the Whangaparaoa Reception Centre.
- Niue has formally requested pre-boarding screening of passengers on their next commercial flight from New Zealand scheduled to depart on Saturday 8 February.
- The self-isolation guidelines are updated and are currently available on the Ministry of Health website: www.health.govt.nz/coronavirus
- WHO is convening a global research and innovation forum to mobilize international action in response to the new coronavirus (2019-nCoV).

SITUATION

The virus continues to spread with Belgium being the 25th country to record a case. There are still no recorded or suspected cases in New Zealand. However it is still likely that we will get a case.

REPORT

Coronavirus Total and New Cases (05/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	28,265	3,711				
CHINA	28,060	3,697			564	73
OUTSIDE CHINA	205	14			2	
(NZ)	0					
(AUS)	15	2				
(USA)	12	1				
(SINGAPORE)	30	2				

There are officially 1,428 "recovered" cases (those who have had the virus and are now over it)

Latest Flight Cancellation Information (03/02 – 16/02)

			We					Mo		We				
Mon	Tue	d	Thu	Fri	Sat	Sun	n	Tue	d	Thu	Fri	Sat	Sun	

Inbound flight	Origin/ Destination	3-Feb 4-Feb 5-Feb 6-Feb 7-Feb 8-Feb 9-Feb 10-Feb 11-Feb 12-Feb 13-Feb 14-Feb 15-Feb 16-Feb													
		3-Feb	4-Feb	5-Feb	6-Feb	7-Feb	8-Feb	9-Feb	10-Feb	11-Feb	12-Feb	13-Feb	14-Feb	15-Feb	16-Feb
3U8909	Chengdu	No scheduled flight	Operating	No scheduled flight	Operating	No scheduled flight	Operating	No scheduled flight	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight
MU779	Shanghai	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Canceled	Operating	Canceled	Canceled
CZ305	Guangzhou	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Canceled	Operating	Canceled	Operating
CZ335	Guangzhou	Canceled	Canceled	Canceled	Operating	Canceled	No scheduled flight	Canceled	No scheduled flight	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled
CA783	Beijing	Operating	Operating	Operating	Operating	Operating	Operating	Operating	Canceled	Operating	Operating	Canceled	Canceled	Operating	Canceled
HU7931	Shenzhen	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight	Canceled	No scheduled flight
NZ289	Shanghai	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled	Canceled

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
05 FEB (Partially opened EGates)	28	24	21	16	16
06 FEB (Partially opened EGates)	26 ↓	23 ↓	No Data	15 ↓	22 ↑

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately **1335** passengers on **three** scheduled flights arriving at Auckland Airport and **one** flight arrived at Christchurch International Airport from mainland China yesterday. **No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.**
- The self-isolation guidelines are updated and are currently available on the Ministry of Health website: www.health.govt.nz/coronavirus

Assisted Departure of NZ Nationals

- There are no plans for a second assisted departure flight at this stage.**
- Those assisted departure passengers that returned on Air New Zealand flight 1942 have spent their first night at the Whangaparaoa Reception Centre. NZDF unsurprisingly fielded a number of questions from family and friends wanting to drop off care packages – arrangements have now been made for people who wish to drop parcels for people in the facility to do so at the local police station in Orewa. We have**

also assured some of our partners with citizens in quarantine at Whangaparaoa that we are taking care of everyone.

Senior Level

- We have had notification from our Embassy in Tokyo that a New Zealander has tested positive for coronavirus on the Diamond Princess cruise ship in Yokohama, Japan. MFAT is providing consular assistance to this individual. There are reportedly 13 New Zealanders on the cruise ship.

Customs Operation Level

- Officials are considering a response to the request from the Government of Tonga to assist the departure of 51 Tongan sportspeople currently in China. There are a number of complexities to be worked through, including the young age of the athletes involved. MFAT will meet with Ministry of Health and Immigration New Zealand tomorrow morning to discuss for consideration by the Border Sector Working Group.
- Niue has formally requested pre-boarding screening of passengers on their next commercial flight from New Zealand scheduled to depart on Saturday 8 February. This request will be considered by the Border Sector Working Group when they meet tomorrow.

ASSESSMENTS

World Health Organisation (WHO)

WHO is convening a global research and innovation forum to mobilize international action in response to the new coronavirus (2019-nCoV). The forum, to be held 11-12 February in Geneva, is organized in collaboration with the Global Research Collaboration for Infectious Disease Preparedness.

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA018
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 09 February 2020 at 0930 hrs.	08/02//2020 0930hrs

• **TODAY'S UPDATES**

- The Golden Princess is arriving in Auckland today (08 Feb). One crew member joined the Golden Princess from the Diamond Princess which is currently under quarantine in Japan. The crew member is well, but as a precautionary measure, is in self-isolation on board. MoH advise there is **NO health risk**.
- MoH hosted a local support meeting for the Whangaparaoa community (06/02) to talk about those who've returned from Wuhan. There are 157 returnees on site and the New Zealand Red Cross have completed 61 needs assessments.
- A no-fly zone remains above the Whangaparaoa Reception Centre and people who want to drop parcels off to people in the centre will be asked to drop them at the local police station in Orewa.
- No new countries reported cases of 2019-nCoV in the past 24 hours.

SITUATION

No new countries reported cases of 2019-nCoV in the past 24 hours.

There are 157 returnees in Whangaparaoa Reception Centre and the New Zealand Red Cross are completing needs assessments.

REPORT

Coronavirus Total and New Cases (as of 08/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	31,481	3,205				
CHINA	31,211	3,151	4,821	962	637	73
OUTSIDE CHINA	270	54			2	
(NZ)	0					
(AUS)	15					
(USA)	12					
(SINGAPORE)	30	2				

There are officially 1,778 "recovered" cases (those who have had the virus and are now over it)

Latest Flight Information

		Sat	Sun	Mon	Tue	Wed
Inbound flight	Origin	08-Feb	09-Feb	10-Feb	11-Feb	12-Feb
	/Destination					
3U8909	Chengdu	Operating	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Operating	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Operating	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Cancelled
CA783	Beijing	Operating	Operating	Cancelled	Operating	Operating
HU7931	Shenzhen	Cancelled	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
05 FEB (Partially opened EGates)	28	24	21	16	16
06 FEB (Partially opened EGates)	26	23	No Data	15	22
07 FEB (Partially opened EGates)	26	23	17 ↓	16 ↑	16 ↓

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately **950** passengers on **five** scheduled flights arriving at Auckland Airport and **no** flights arrived at Christchurch International Airport from mainland China yesterday. **No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.**

Whangaparaoa Reception Center

- There are 157 returnees on site. The medical team will have triaged and assessed the patients by the end of the day. There have been no serious medical issues identified, and all assessed guests are presenting as asymptomatic for 2019-nCoV.

- The New Zealand Red Cross have completed 61 needs assessments, this will be completed today. NZ Red Cross will be compiling data collected by the end of the day. The needs assessments include clothing needs, health needs, cultural needs as well as information regarding social and financial support. The Ministry of Health is working with Auckland Emergency Management and the Red Cross to secure necessary supplies today.
- Ministry of Health staff continue to work alongside other agencies onsite around logistics, amenities, etc.

Customs Operation Level

- The Golden Princess is arriving in Auckland today (08 Feb). One crew member joined the Golden Princess from the Diamond Princess which is currently under quarantine in Japan. The crew member is well, but as a precautionary measure, is in self-isolation on board. MoH advise there is NO health risk.

Customs sitrep 19
9 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA019
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 10 February 2020 at 0930 hrs.	09/02//2020 0830hrs

• TODAY'S UPDATES

- Another confirmed case of a New Zealand citizen that was aboard the Diamond Princess cruise ship in Japan. Both individuals are currently receiving care in a hospital in Japan. Eleven New Zealanders remain on the cruise ship in quarantine.
- MoH have held their first briefing to Whangaparaoa guests on 08 February 2020 attended by MFAT, Police and Red Cross. Another briefing to be held on Day 6 (Tuesday 11 Feb).

- The US has completed its five assisted departure flights from Wuhan. The UK and Australia plan a further flight each this weekend. Canada is arranging one further flight for late 10 Feb/early 11 Feb.

SITUATION

No new countries reported cases of 2019-nCoV in the past 24 hours.

REPORT

Coronavirus Total and New Cases (as of 09/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	34,886	3,419				
CHINA	34,598	3,401	6,101	1,280	723	86
OUTSIDE CHINA	288	18			2	
(NZ)	0					
(AUS)	15					
(USA)	12					
(SINGAPORE)	33	3				

There are officially 2,410 "recovered" cases (those who have had the virus and are now over it)





Latest Flight Information

	Origin /Destination	Sun	Mon	Tue	Wed	Thu
		09-Feb	10-Feb	11-Feb	12-Feb	13-Feb
Inbound flight						
3U8909	Chengdu	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Operating	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	Cancelled	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Operating	Cancelled	Operating	Operating	Cancelled
HU7931	Shenzhen	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- 3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- CZ335 (Guangzhou)** - All flights cancelled until further notice
- CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- HU7931(Shenzhen)** - No flights scheduled until 3rd March

- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
04 FEB (EGates Shutdown)	29	26	No Data	22	22
05 FEB (Partially opened EGates)	28	24	21	16	16
06 FEB (Partially opened EGates)	26	23	No Data	15	22
07 FEB (Partially opened EGates)	26	23	17	16	16
08 FEB (Partially opened EGates)	29 	21 	No Data	20 	15 

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately **643** passengers on **three** scheduled flights arriving at Auckland Airport and **217** passengers on **one** flight arriving at Christchurch International Airport from mainland China yesterday. **No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.**

Whangaparaoa Reception Center

- MoH held their first briefing to Whangaparaoa guests this morning - 8 February – and included participation by MFAT Officials. The briefing was also attended by Police and Red Cross. As part of the briefing MFAT provided a list of consular contacts for foreign nationals. Questions and issues were raised by guests and some of these were directed at MFAT, including how the \$500 airfare is to be repaid and travel for New Zealand citizens at Whangaparaoa to Australia at the end of the isolation period – (2 New Zealand citizens currently live in Australia and have contacted the Australian Embassy however are unable to get a clear answer on whether they are allowed to travel to Australia). MFAT is currently working through these questions with other agencies. There will be another briefing on Day 6 (Tuesday).

Senior Level

- 13 New Zealanders are currently quarantined on board the cruise ship, Diamond Princess in Japan. **Two** NZers has tested positive for the coronavirus. MFAT is providing consular assistance to this individual.

Customs Operation Level

- Tonga has formally requested for New Zealand to **provide quarantine arrangements** for 51 Tongan sportspeople currently in China. There are a number of complexities to be worked through, including the young age of the athletes involved.

- Niue has formally requested pre-boarding screening of passengers on their next commercial flight from New Zealand scheduled to depart on Saturday 8 February. **New Zealand officials have provided advice that Niue should approach Air New Zealand to help implement border control measures to support risk management in response to the outbreak.**

Customs sitrep 20
10 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA020
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red . Information in black has been retained for context. The next SITREP will be issued on 11 February 2020 at 0930 hrs.	10/02//2020 0930hrs

TODAY'S UPDATES

- **The coronavirus death toll in China has risen to 811, surpassing the toll from the SARS epidemic of 2002-3.**
- **NZ Customs is looking to implement screening questions to all eGates at the international airports which will complement the current nCoV19 processes.**
- The UK's second flight has landed back, and Australia's second flight departed Wuhan yesterday morning. Canada's planning for its next flight to depart in the evening on 10 February.
- Healthline has now established its register for people in self-isolation, as a way of regularly checking on their welfare and wellbeing.
- Samples have been taken from a small number of returnees in Whangaparaoa on site. All of these results have come back negative for 2019-nCoV.

- Travel restrictions in China have extended to Zhejiang province, where media reports suggest that a further 30 million people have been placed in 'lockdown'. Zhejiang province has the second most confirmed Coronavirus cases after Hubei in mainland China.

SITUATION

No new countries reported cases of 2019-nCoV in the past 24 hours.

REPORT

Coronavirus Total and New Cases (as of 09/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	37,558	2,676				
CHINA	37,251	2,657	6188	87	812	89
OUTSIDE CHINA	307	19			2	
(NZ)	0					
(AUS)	15					
(USA)	12					
(SINGAPORE)	40	7				

There are officially 2,990 "recovered" cases (those who have had the virus and are now over it)

Latest Flight Information

		Mon	Tue	Wed	Thu	Fri
Origin						
Inbound flight	/Destination	10-Feb	11-Feb	12-Feb	13-Feb	14-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Cancelled	Operating	Operating	Cancelled	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- 3U8909 (Chengdu) - No flights scheduled from 9th Feb

- MU779 (Shanghai) - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- CZ305 (Guangzhou) - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- CZ335 (Guangzhou) - All flights cancelled until further notice
- CA783 (Beijing) - Limited Service (Tuesdays and Fridays)
- HU7931 (Shenzhen) - No flights scheduled until 3rd March
- NZ289 (Shanghai) - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
05 FEB (Partially opened EGates)	28	24	21	16	16
06 FEB (Partially opened EGates)	26	23	No Data	15	22
07 FEB (Partially opened EGates)	26	23	17	16	16
08 FEB (Partially opened EGates)	29	21	No Data	20	15
09 FEB (Partially opened EGates)	26 ↓	21	No Data	15 ↓	16 ↑

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately 725 passengers on five scheduled flights arriving at Auckland Airport and no passengers arriving at Christchurch International Airport from mainland China yesterday. No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.
- Healthline has now established its register for people in self-isolation, as a way of regularly checking on their welfare and wellbeing. The self-isolation guidelines are updated and are currently available on the Ministry of Health website: www.health.govt.nz/coronavirus

Whangaparaoa Reception Center

- The New Zealand Red Cross are continuing to complete assessments. The needs assessments include clothing needs, health needs, cultural needs as well as information regarding social and financial support. The Ministry of Health is working with Auckland Emergency Management and the Red Cross to secure necessary supplies today.

Senior Level

- 13 New Zealanders are currently quarantined on board the cruise ship, Diamond Princess in Japan. **Two** NZers has tested positive for the coronavirus. MFAT is providing consular assistance to this individual.

Customs Operation Level

- NZ Customs is looking to implement the screening questions to all eGates at the international airports which will complement the current nCoV19 processes.
- They will ask a passenger *"On or after the 3rd February 2020 have you been in or transited through Mainland China?"* If the answer is yes the passenger will be manually processed and referred to a MoH medical official.

ASSESSMENTS

Ministry Of Health (MOH) Risk Assessment

Given the assessment of the likelihood of importation, transmission in New Zealand and the public health impact, the overall public health risk from this event is considered HIGH.

One or more imported cases of 2019-nCoV infection	HIGH
Person-to-person transmission	HIGH
Sustained transmission and widespread outbreaks	LOW - MODERATE

The ESR and Canterbury Health Labs (CHL) are now providing a novel coronavirus diagnostic test and will accept respiratory samples from all suspected cases that meet the most recent Ministry of Health case definition.

Ministry Of Foreign Affairs And Trade (MFAT)

The UK's second flight with 213 on board has landed back, 120 are being quarantined in the UK and rest were transferred immediately to their home countries. Australia's second flight departed Wuhan this morning with 266 passengers on board (258 Australians/permanent residents and 7 PICs). Canada's planning for its next flight to depart in the evening on 10 February.

Customs sitrep 21
11 February 2020

EVENT	SITREP No
Corona Virus	CORONA021
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 12 February 2020 at 0930 hrs.	11/02//2020 0930hrs

TODAY'S UPDATES

- The number of people killed by the new coronavirus rose by 97 yesterday, the highest number of casualties in a day, but the number of newly-infected people per day has stabilised.
- At present, there are NO suspected or confirmed cases of 2019-nCoV in Vanuatu, nor in any other Pacific island country.
- There has been a strong response to the first full weekend of Healthline's self-isolation register.
- The Ministry of Health has been fielding queries from new organisations requesting our help to contact/visit guests at the centre.
- 60 more people on the Diamond Princess have tested positive for the virus.

SITUATION

No new countries reported cases of 2019-nCoV in the past 48 hours.

REPORT

Coronavirus Total and New Cases (as of 10/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	40,649	3,091				
CHINA	40,195	2,944			908	96
OUTSIDE CHINA	454	147			2	
(NZ)	0					
(AUS)	15					
(USA)	12					
(SINGAPORE)	45	5	7			






There are officially 3,669 “recovered” cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Tue	Wed	Thu	Fri	Sat
Origin						
Inbound flight	/Destination	11-Feb	12-Feb	13-Feb	14-Feb	15-Feb
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Operating	Operating	Cancelled	Cancelled	Operating
HU7931	Shenzhen	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
05 FEB (Partially opened EGates)	28	24	21	16	16
06 FEB (Partially opened EGates)	26	23	No Data	15	22
07 FEB (Partially opened EGates)	26	23	17	16	16
08 FEB (Partially opened EGates)	29	21	No Data	20	15
09 FEB (Partially opened EGates)	26	21	No Data	15	16
10 FEB (Partially opened EGates)	24 	23 	23 	17 	15 

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately **433** passengers on **four** scheduled flights arriving at Auckland Airport and **no** passengers arriving at Christchurch International Airport from mainland China yesterday. **No travellers were identified that met the suspected case definition for 2019 n-CoV, requiring further clinical assessment.**
- There has been a strong response to the first full weekend of Healthline's self-isolation register. As of midnight 10 February 2020, 412 people had registered for self-isolation. Of those, 376 people were instructed to self-register and 397 had travelled from China in the last 14 days. Healthline will be following up with those who require it.**

Whangaparaoa Reception Center

- There are 157 returnees on site. **The medical team have triaged and assessed all of the patients.** There have been no serious medical issues identified, and all assessed guests are presenting as asymptomatic for 2019-nCoV.
- The New Zealand Red Cross are **continuing to complete assessments.** The needs assessments include clothing needs, health needs, cultural needs as well as information regarding social and financial support. The Ministry of Health is working with Auckland Emergency Management and the Red Cross to secure necessary supplies today.
- **MoH has been fielding queries from new organisations requesting our help to contact/visit guests at the centre. While guests are welcomed to make contact with whoever they wish to, the Ministry will not be facilitating these requests.**

Senior Level

- 13 New Zealanders are currently quarantined on board the cruise ship, Diamond Princess in Japan. Two NZers **and 60 more people have tested positive for the coronavirus. The infected passengers are taken off board and treated in nearby hospitals.** MFAT is providing consular assistance.

ASSESSMENTS

Ministry Of Health (MOH) Risk Assessment

Given the assessment of the likelihood of importation, transmission in New Zealand and the public health impact, the overall public health risk from this event is considered HIGH.

One or more imported cases of 2019-nCoV infection	HIGH
Person-to-person transmission	HIGH
Sustained transmission and widespread outbreaks	LOW - MODERATE

The ESR and Canterbury Health Labs (CHL) **and Lab Plus in Auckland** are now providing a novel coronavirus diagnostic test and will accept respiratory samples from all suspected cases that meet the most recent Ministry of Health case definition.

Customs sitrep 22
12 February 2020

EVENT	SITREP No
Corona Virus	CORONA022
CONTACT	DATE/TIME OF ISSUE
<p>ITOC</p> <p>National Phone: 0508 ITOCOPS (486267)</p> <p>International Phone: +6499278009</p> <p>Email: ITOCOPS@Customs.govt.nz</p> <p>SCU National Phone: 029 201 2022</p> <p>International Phone: +64292012022</p> <p>Email: strategic.coordination@customs.govt.nz</p> <p>Note: Updated information is in red. Information in black has been retained for context.</p> <p>The next SITREP will be issued on 13 February 2020 at 0930 hrs.</p>	<p>12/02//2020</p> <p>0930hrs</p>
TODAY'S UPDATES	
<ul style="list-style-type: none">• The World Health Organisation has issued an official name for the disease – COVID-19.• NZ Customs E-gates went live with a new question, asking if travellers have been in or transited Mainland China in the last 14 days.• NZ Customs are preparing a paper that outlines what is being done to mitigate COVID-19 risks in the Maritime Domain.• The Ministry of Health is also leading an All-of-Government Cabinet paper to review the 14 day border closure criteria.• ITOC have engaged an NZ based supplier who has indicated that they can meet our ongoing need for additional masks.• The guests at Whangaparoa are healthy and well settled. Planning has now begun to return the 59 people not from New Zealand to their countries once their 14 days of isolation is complete. Most of those 59 guests are from numerous Pacific Island nations.• The NZ tertiary academic year is due to start late February/early March and there are currently 27,282 Chinese nationals who hold a valid student visa. 16,002 students are in NZ and 11,280 are offshore.	

- Australian citizens and permanent residents are not subject to the travel restrictions if New Zealand is their primary place of established residence

SITUATION

The outbreak of **COVID-19** has been declared a public health emergency of international concern (PHEIC), by the World Health Organization. The WHO has advised countries, like New Zealand, to expect imported cases.

No new countries reported cases of COVID-19 in the past 24 hours.

REPORT

COVID-19 Total and New Cases (as of 11/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	43,103	2,560				
CHINA	42,708	2,484	7,333	849	1017	108
OUTSIDE CHINA	395	76			2	
(NZ)	0					
(AUS)	15					
(USA)	13	1				
(SINGAPORE)	45	5	7			

There are officially 4,368 "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Wed	Thu	Fri	Sat	Sun
Origin						
Inbound flight	/Destination	12-Feb	13-Feb	14-Feb	15-Feb	16-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Operating	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB					
(Pre EGates Shutdown)	27	21	18	17	15
03 FEB					
(EGates Shutdown)	28	32	21	30	30
04 FEB					
(EGates Shutdown)	29	26	No Data	22	22
05 FEB					
(Partially opened EGates)	28	24	21	16	16
06 FEB					
(Partially opened EGates)	26	23	No Data	15	22
07 FEB					
(Partially opened EGates)	26	23	17	16	16
08 FEB					
(Partially opened EGates)	29	21	No Data	20	15
09 FEB					
(Partially opened EGates)	26	21	No Data	15	16
10 FEB					
(Partially opened EGates)	24	23	23	17	15
11 FEB					
(Partially opened EGates)	25 ↑	18 ↓	No Data	17	18 ↑

WORK STREAMS

Ministry of Health (MoH)

- Public health staff met approximately 306 passengers on two scheduled flights arriving at Auckland Airport and 96 passengers arriving on one flight at Christchurch International Airport from mainland China yesterday. Two passengers were referred for health assessment but did not meet the case definition of COVID-19. Christchurch public health staff also met the flight from Hong Kong and advised three passengers from that flight to self-isolate. Two air crews had been to China since 02 February 2020, and they were advised to self-isolate while waiting for their flights out.
- The Ministry of Health is leading an All-of-Government Cabinet paper to review the 14 day border closure criteria. That paper will provide public health advice to underpin the decision making and options specific to the Border sector. It will also cover economic impacts, including risks and possible mitigations, the role of key relationships (China, Australia, Pacific), and the realities of opening New Zealand's border China's remains restricted. The paper will also consider mitigation of non-border related risks e.g. international students, and also include the MFAT reintegration plan.

Whangaparaoa Reception Centre

- The guests at Whangaparaoa are healthy and well settled. Planning has now begun to return the 59 people not from New Zealand to their countries once their 14 days of isolation is complete. Most of those 59 guests are from numerous Pacific Island nations.

Customs Operation Level

- NZ Customs are preparing a paper that outlines what is being done to mitigate COVID-19 risks in the Maritime Domain.**
- NZ Customs E-gates went live with a new question, asking if travellers have been in or transited Mainland China in the last 14 days.**
- ITOC have engaged an NZ based supplier who has indicated that they can meet our ongoing need for additional masks.
- There are currently 27,282 Chinese nationals who hold a valid visa enabling study in New Zealand. Of this number, 16,002 Chinese students are in New Zealand and 11,280 are offshore. The visa data supplied by INZ shows that 23% of total Chinese private training establishment (PTE) students remain offshore, 30% of schooling sector students, 41% of polytechnic students, and 53% of university students.

ASSESSMENTS

Ministry Of Foreign Affairs And Trade (MFAT)

MFAT's focus is on consular assistance to those affected by coronavirus, assisting our Pacific neighbours, monitoring other international responses, and the impact on trade.

BORDER RESTRICTIONS

NZ - Deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days. All other travellers arriving from mainland China, will be told to self-isolate for 14 days. Australian citizens and permanent residents are also not subject to the travel restrictions if New Zealand is their primary place of established residence.

13 February 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA023
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 14 February 2020 at 0930 hrs.	13/02/2020 0930hrs

TODAY'S UPDATES

- The situation on the ground in China remains largely unchanged and there is a continuing declining trend in new COVID-19 cases from the peak of 4-5 February.
- The Embassy in China has reached out to all New Zealanders registered on SafeTravel as being in Wuhan. Most are in relatively good spirits, but several reported being unable to leave home as they cannot source masks, which are compulsory in public.
- A submission on Border Restriction Exemptions was sent to Ministers for consideration on 10 February 2020. An outcome is expected soon. It recommends maintaining policy settings relating to exceptions to travel restrictions and proposes criteria for officials to consider requests from non- New Zealand nations for the use of managed isolation facilities.

- NZ Police are working directly with returnees and their diplomatic missions on their onward travel plans. All foreign nationals have been in touch with their Embassy/Consulate regarding travel home at the end of the isolation period.
- Japanese authorities confirmed a further 39 new Covid-19 cases from the Diamond Princess Cruise Ship yesterday, bringing the total to 174 passengers and crew who have tested positive, including two the New Zealanders.

SITUATION

No new countries reported cases of COVID-19 in the past 24 hours.

REPORT

COVID-19 Total and New Cases (as of 11/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	45,211	2,108				
CHINA	44,688	1,980	8,204	871	1,116	99
OUTSIDE CHINA	523	128			2	
(NZ)	0					
(AUS)	15					
(USA)	13	1				
(SINGAPORE)	48	3	8	1		

There are officially 4,871 "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Thu	Fri	Sat	Sun	Mon
Origin						
Inbound flight	/Destination	13-Feb	14-Feb	15-Feb	16-Feb	17-Feb
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
MU779	Shanghai	Cancelled	Operating	Cancelled	Cancelled	Operating

CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Cancelled	Cancelled	Operating	Cancelled	Operating
HU7931	Shenzhen	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB					
(Pre EGates Shutdown)	27	21	18	17	15
03 FEB					
(EGates Shutdown)	28	32	21	30	30
04 FEB					
(EGates Shutdown)	29	26	No Data	22	22
05 FEB					
(Partially opened EGates)	28	24	21	16	16
11 FEB					
(Partially opened EGates)	25	18	No Data	17	18
12 FEB					
(Partially opened EGates)	25	21 ↑	25 ↑	18 ↑	15 ↓

Ministry of Health (MoH)

- Public health staff met approximately 306 passengers on two scheduled flights arriving at Auckland Airport and 96 passengers arriving on one flight at Christchurch International Airport from mainland China on 11/02. Two passengers were referred for health assessment but did not meet the case definition of COVID-19. Christchurch public health staff also met the flight from Hong Kong and advised three passengers from that flight to self-isolate. Two air crews had been to China since 02 February 2020, and they were advised to self-isolate while waiting for their flights out.

Whangaparaoa Reception Centre

- NZ Police are currently working on Phase 5 of their Whangaparaoa operation, working directly with returnees and their diplomatic missions on their onward travel plans once the isolation period ends. All foreign nationals have been in touch with their Embassy/Consulate regarding travel home at the end of the isolation period.

Senior Level

- 13 New Zealanders are currently quarantined on board the cruise ship, Diamond Princess in Japan. Two NZers and 174 more people have tested positive for the coronavirus.
- The New Zealand Embassy in Tokyo is providing consular assistance to the New Zealand couple they are both receiving treatment in hospital. The Embassy has maintained regular (daily) contact with the couple via both text messages and phone calls, providing advice and support including seeking information about next steps for the couple following their hospital treatment.

Customs Operation Level

- A submission on Border Restriction Exemptions was sent to Ministers for consideration on 10 February 2020. An outcome is expected soon. It recommends maintaining policy settings relating to exceptions to travel restrictions and proposes criteria for officials to consider requests from non-New Zealand nations for the use of managed isolation facilities.

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA024
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 15 February 2020 at 0930 hrs.	14/02/2020 0930hrs

TODAY'S UPDATES

- Yesterday, 14,840 people were diagnosed with COVID-19 but most of this was down to Hubei using a broader definition to diagnose people (clinically diagnosed cases).
- From 3 February, the number of people arriving into NZ, directly from China, decreased from approximately 2000 per day to approximately 500 passenger arrivals per day.
- Fiji has one suspected case of coronavirus. The individual is in isolation. Two other cases of suspected coronavirus tested negative.
- Leading health experts from around the world have been meeting at the World Health Organization's Geneva headquarters, for a two-day forum, to assess the current level of knowledge about the new COVID-19 disease, identify gaps and work together to accelerate and fund priority research needed to help stop this outbreak and prepare for any future outbreaks.
- All returnees in Whangaparoa have been triaged and assessed. They currently undergo daily health assessments. All tests for COVID-19 tests to date have been negative.

- The Japanese Government is planning to conduct an interim disembarkation (Diamond Princess) before 19th February, to allow some elderly passengers and those with chronic illnesses to disembark early and complete the isolation period on land.
- China is urging WTO members to not introduce new trade restrictions and not to put in place more stringent border measures than those recommended by the WHO/ lift recently introduced travel restrictions as soon as possible.
- The New Zealand government and New Zealand providers are offering assistance to Chinese students in New Zealand and those not able to enter New Zealand due to the travel ban. Chinese Ambassador Wu Xi proposed to the New Zealand Director-General of Health that New Zealand authorities consider an exemption from the travel restrictions for Chinese students.

SITUATION

No new countries reported cases of COVID-19 in the past 24 hours.

REPORT

COVID-19 Total and New Cases (as of 13/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL SEVERE	NEW SEVERE CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	46,997	1,826				
CHINA	46,550					
	(+14,840 clinically diagnosed in Hubei region)	1,820			1,367	255
OUTSIDE CHINA					3	
	528	3			(Japan, Hong Kong and Philippines)	1
(NZ)	0					
(AUS)	15					
(USA)	15	2				
(SINGAPORE)	58	10	8	1		

There are officially 6,295 “recovered” cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Fri	Sat	Sun	Mon	Tue
Origin						
Inbound flight	/Destination	14-Feb	15-Feb	16-Feb	17-Feb	18-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Cancelled
MU779	Shanghai	Operating	Cancelled	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Operating	Operating
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Cancelled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB					
(Pre EGates Shutdown)	27	21	18	17	15
03 FEB					
(EGates Shutdown)	28	32	21	30	30
04 FEB					
(EGates Shutdown)	29	26	No Data	22	22

05 FEB

(Partially opened
EGates)

28

24

21

16

16

12 FEB

(Partially opened
EGates)

25

21

25

18

15

13 FEB

(Partially opened
EGates)

25

20 ↓

No Data

18

24 ↑

WORK STREAMS

Senior Level

- The New Zealand government and New Zealand providers are offering assistance to Chinese students in New Zealand and those not able to enter New Zealand due to the travel ban. The first priority has been ensuring that impacted parties (students and providers, including schools) understand and are able to comply with newly imposed requirements, including self-isolation.
- On 12 February Chinese Ambassador Wu Xi proposed to the New Zealand Director-General of Health that New Zealand authorities consider an exemption from the travel restrictions for Chinese students, arguing that their situation and risk profile is similar to that of permanent residents, rather than tourists and other visitors, so students should be allowed to return to New Zealand and enter into 14 days' self-isolation before resuming classes.

Customs Operation Level

- The Japanese Government is planning to conduct an interim disembarkation (Diamond Princess) before 19th February, to allow some elderly passengers and those with chronic illnesses to disembark early and complete the isolation period on land.

ASSESSMENTS

World Health Organisation (WHO)

Leading health experts from around the world have been meeting at the World Health Organization's Geneva headquarters, for a two-day forum, to assess the current level of knowledge about the new COVID-19 disease, identify gaps and work together to

accelerate and fund priority research needed to help stop this outbreak and prepare for any future outbreaks. Head of the New Zealand Health Research Council Sunny Collings participated in the Forum.

On 11 February China delivered a statement to the World Trade Organisation (WTO) Committee on Trade Facilitation urging WTO members to refrain from introducing new trade restrictions and urges countries, including New Zealand, not to put in place more stringent border measures than those recommended by the WHO, and to lift recently introduced travel restrictions as soon as possible.

The New Zealand government and New Zealand providers are offering assistance to Chinese students in New Zealand and those not able to enter New Zealand due to the travel ban. Chinese Ambassador Wu Xi proposed to the New Zealand Director-General of Health that New Zealand authorities consider an exemption from the travel restrictions for Chinese students.

Ministry Of Foreign Affairs And Trade (MFAT)

Fiji has one suspected case of coronavirus. The individual is in isolation. Two other cases of suspected coronavirus tested negative.

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus	CORONA025
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 18 February 2020 at 1400 hrs.	17/02//2020 1400hrs

TODAY'S UPDATES

- **Diamond Princess Update:**
 - 15 February - the Japanese Government briefed foreign missions in Tokyo on its plan for disembarking remaining passengers. To disembark from the ship passengers will need to
 - 1) Complete the 14 day quarantine on the ship
 - 2) Test negative for the virus
 - 3) Pass a health check (a simple temperature check)
 - New Zealand has requested the Australian Government to include the 11 New Zealand citizens on its charter flight if it proceeds. (Please note that this has not been made public.)
- New Zealand officials had been working on using Whangaparaoa for a 51-strong group of Tongan sportspeople in China. However Tongan media now report that the group have arranged to travel to the UK.
- The New Zealand Government has announced an 8-day extension of temporary border measures restricting travel by people who have left or transited through mainland China in the previous 14 days. This position will be reviewed every 48 hours. Advance notice of this decision was provided to China, Australia, and Pacific Island governments.
- MFAT is working with other agencies on an MBIE-led Cabinet paper on the possibility of an exemption for foreign students from the temporary border restrictions.

- The New Zealand tourism sector will feel a significant impact of the Covid-19 due to travel restrictions that China and other countries have put in place. Disruption is likely to last until at least June, which is when airlines have downgraded flight schedules through to.

SITUATION

No new countries reported cases of COVID-19 in the past 24 hours.

New Zealand will deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents. This has been extended for another 8 days.

REPORT

COVID-19 Total and New Laboratory-Confirmed Cases (as of 17/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL "CLINICALLY CONFIRMED" CASES.	NEW "CLINICALLY CONFIRMED" CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	51,857	1,278	69,288	888	1,669	142
CHINA	51,174	1,121	68,500	888	1,666	142
OUTSIDE CHINA	683	157			3 (Japan, Hong Kong and Philippines)	1
(NZ)	0					
(AUS)	15					
(USA)	15					
(SINGAPORE)	72	5				

There are officially **9,871** "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Mon	Tue	Wed	Thu	Fri
Origin						
Inbound flight	/Destination	17-Feb	18-Feb	19-Feb	20-Feb	21-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled

CA783	Beijing	Operating	Operating	Operating	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
13 FEB (Partially opened EGates)	25	20	No Data	18	24
14 FEB (Partially opened EGates)	26	21	20	15	19
15 FEB (Partially opened EGates)	24	21		20	18
16 FEB (Partially opened EGates)	25 ↑	20 ↓	No Data	17 ↓	17 ↓

WORK STREAMS

Senior Level

- New Zealand officials had been working on using Whangaparaoa for a 51-strong group of Tongan sportspeople in China. However Tongan media now report that the group have arranged to travel to the UK to spend the 14-day stand-down required by temporary Tongan immigration restrictions. Post is working to verify these reports.
- The New Zealand tourism sector will feel a significant impact of the Covid-19 due to travel restrictions that China and other countries have put in place. Chinese tourists spend about \$1.7 billion in New Zealand each year (about 0.6 per cent of New Zealand's annual GDP). Chinese visitors account for around 12 per cent of all tourists

to New Zealand and 15 per cent of all tourist expenditure. Disruption is likely to last until at least June, which is when some airlines (e.g. China Southern) have downgraded flight schedules through to.

ASSESSMENTS

Ministry Of Foreign Affairs And Trade (MFAT)

There are currently 27,282 Chinese nationals who hold a valid visa enabling study in New Zealand. Of this number, 16,002 Chinese students are in New Zealand and 11,280 are offshore. MFAT is working with other agencies on an MBIE-led Cabinet paper on the possibility of an exemption for foreign students from the temporary border restrictions. MBIE have sought input from MFAT and Posts on how other countries are managing foreign student entry relative to border restrictions and public health concerns; practical issues in China in operationalising such an exemption; and any diplomatic or bilateral issues.

Customs sitrep 26
18 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA026
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 19 February 2020 at 1400 hrs.	18/02//2020 1400hrs

TODAY'S UPDATES

- **Diamond Princess Update:**
 - 18 February - A chartered Qantas flight will fly more than 200 Australians from Tokyo to Darwin with another two week quarantine awaiting them when they arrive back home.
 - However, some New Zealanders have declined the assisted departure offer in hope they will avoid a second quarantine period. They would rather do the quarantine period in Japan and get it complete and cleared by the Japanese Ministry of Health.
 - The Ministry of Health will give more detail about how New Zealanders who return after being on the Diamond Princess in Japan will complete their quarantine at its regular daily media conference this afternoon.
 - The 11 New Zealanders still on board the ship will be offered places on the plane. Two other New Zealanders are in hospital in Japan with the virus.
 - 15 February - the Japanese Government briefed foreign missions in Tokyo on its plan for disembarking remaining passengers. To disembark from the ship passengers will need to
 - 1) Complete the 14 day quarantine on the ship
 - 2) Test negative for the virus
 - 3) Pass a health check (a simple temperature check)
- New Zealand officials had been working on using Whangaparaoa for a 51-strong group of Tongan sportspeople in China. However Tongan media now report that the group have arranged to travel to the UK.
- The New Zealand Government has announced an 8-day extension of temporary border measures restricting travel by people who have left or transited through mainland China in the previous 14 days. This position will be reviewed every 48 hours. Advance notice of this decision was provided to China, Australia, and Pacific Island governments.
- MFAT is working with other agencies on an MBIE-led Cabinet paper on the possibility of an exemption for foreign students from the temporary border restrictions.
- The New Zealand tourism sector will feel a significant impact of the Covid-19 due to travel restrictions that China and other countries have put in place. Disruption is likely to last until at least June, which is when airlines have downgraded flight schedules through to.

SITUATION

No new countries reported cases of COVID-19 in the past 24 hours.

New Zealand will deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents. This has been extended for another 8 days.

REPORT

COVID-19 Total and New **Laboratory-Confirmed** Cases (as of 18/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	71,429	2,162	1,775	142
CHINA	70,635	2,051	1,771	106
OUTSIDE CHINA			3	
	794	111	(Japan, Hong Kong and Philippines)	1
(NZ)	0			
(AUS)	15			
(USA)	15			
(SINGAPORE)	75	3		

Latest Flight Information

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22

13 FEB

(Partially opened EGates)

25

20

No Data

18

24

14 FEB

(Partially opened EGates)

26

21

20

15

19

15 FEB

(Partially opened EGates)

24

21

20

18

16 FEB

(Partially opened EGates)

25

20

No Data

17

17

17 FEB

(Partially opened eGates)

26 ↑

22 ↑

17

15 ↓

16 ↓

WORK STREAMS**Senior Level**

- The New Zealand Government has announced an 8 day extension of temporary border measures restricting travel by people who have left or transited through mainland China in the previous 14 days. This position will be reviewed every 48 hours. Advance notice of this decision was provided to China, Australia and Pacific Island governments.
- New Zealand officials had been working on using Whangaparaoa for a 51-strong group of Tongan sportspeople in China. However Tongan media now report that the group have arranged to travel to the UK to spend the 14-day stand-down required by temporary Tongan immigration restrictions. Post is working to verify these reports.
- The New Zealand tourism sector will feel a significant impact of the Covid-19 due to travel restrictions that China and other countries have put in place. Chinese tourists spend about \$1.7 billion in New Zealand each year (about 0.6 per cent of New Zealand's annual GDP). Chinese visitors account for around 12 per cent of all tourists to New Zealand and 15 per cent of all tourist expenditure. Disruption is likely to last until at least June, which is when some airlines (e.g. China Southern) have downgraded flight schedules through to.

ASSESSMENTS**Ministry Of Foreign Affairs And Trade (MFAT)**

There are currently 27,282 Chinese nationals who hold a valid visa enabling study in New Zealand. Of this number, 16,002 Chinese students are in New Zealand and 11,280 are offshore. MFAT is working with other agencies on an MBIE-led Cabinet paper on the possibility of an exemption for foreign students from the temporary border restrictions. MBIE have sought input from MFAT and Posts on how other countries are managing foreign student entry relative to border restrictions and public health concerns; practical issues in China in operationalising such an exemption; and any diplomatic or bilateral issues.

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NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus	CORONA027
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 19 February 2020 at 1400 hrs.	19 FEB 2020 1400hrs

TODAY'S UPDATES

No new countries reported cases of COVID-19 in the past 24 hours.

MoH COVID-19 update – 18 February 2020 at 15:30hrs

- The 157 returnees in Whangaparaoa Reception Centre will end their 14-day period of isolation today. If still well, they will be able to go home.
- The MoH Minister reiterated his primary concern is the safe return and management of the 14 New Zealanders from the Diamond Princess. Eight of those New Zealanders will be taken to the Whangaparaoa Reception Centre for a 14 day quarantine period.
- The two New Zealanders who remain in hospital in Yokohama are both recovering well - they will not be on this flight. Another family member from the ship, who is well, will be staying with their relative in hospital during their recovery.
- The MoH holds a stockpile of 9 million P2 face masks. A stocktake of PPE equipment levels being held by DHBs and GP practices is underway.
- The group of 8 New Zealanders on the Westerdam cruise ship will be arriving in Auckland tonight (Wednesday) and border staff will be ensuring they are registering for daily health checks and will be going into self isolation.

SITUATION

New Zealand will deny non-NZ citizens and residents entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents. **This has been extended for another 8 days.**

REPORT

COVID-19 Total and New **Laboratory-Confirmed** Cases (as of 19 FEB 2020)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS
GLOBALLY	73,332	1,901	1,873
CHINA	72,528	1,891	1,870
OUTSIDE CHINA	804	10	3 (Japan, France and Philippines)
(NZ)	0		
(AUS)	15		
(USA)	15		
(SINGAPORE)	77	2	

		Wed	Thu	Fri	Sat
	Origin				
Inbound flight	/Destination	19-Feb	20-Feb	21-Feb	22-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Operating	Cancelled	Operating	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled

Latest Flight Information

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

Auckland

Christchurch

Dunedin

Queenstown

13 FEB (Partially opened eGates)	25	20	No Data	18
14 FEB (Partially opened eGates)	26	21	20	15
15 FEB (Partially opened eGates)	24	21		20
16 FEB (Partially opened eGates)	25	20	No Data	17
17 FEB (Partially opened eGates)	26	22	17	15
18 FEB (Partially opened eGate)	27 ↑	20 ↓	No Data	16 ↑

WORK STREAMS

Ministry of Health (MoH)

- The Ministry of Health is closely monitoring the situation and following guidance from the World Health Organization. While the likelihood of an imported case in New Zealand is high, the likelihood of a widespread outbreak is low–moderate.
- The latest review of travel border restrictions is underway - reviews take place every 48 hours, based on any emerging evidence. Currently the restrictions are only in place for travellers from mainland China who are not New Zealand citizens or permanent residents.

Whangaparaoa Reception Centre

- The 157 guests in Whangaparaoa Reception Centre will end their 14-day period of isolation today. If still well, they will be able to go home.

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA028
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 21 February 2020 at 1400 hrs.	20/02//2020 1400hrs

TODAY'S UPDATES

No new countries reported cases of COVID-19 in the past 24 hours.

- All 157 guests have now left the Whangaparaoa Reception Centre following a lifting of the quarantine period yesterday.
- Whangaparaoa Reception Centre will be in use again as of tonight (Thursday) when six New Zealanders from the Diamond Princess cruise ship will be arriving from Darwin.

SITUATION

New Zealand will deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents.

This has been extended for another 8 days.

REPORT

COVID-19 Total and New Confirmed Cases (as of 19/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	75,204	1,872	2,009	136
CHINA	74,280	1,752	2,006	136

OUTSIDE CHINA	924	120	3 (Japan, Hong Kong and Philippines)
(NZ)	0		
(AUS)	15		
(USA)	15		
(SINGAPORE)	81	4	

There are officially **16,342** “recovered” cases (those who have been cured and discharged from hospital)

		Thu	Fri	Sat	Sun	Mon
Origin						
Inbound flight	/Destination	20-Feb	21-Feb	22-Feb	23-Feb	24-Feb
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
MU779	Shanghai	Cancelled	Operating	Cancelled	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Operating
HU7931	Shenzhen	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Latest Flight Information

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

Auckland Christchurch Dunedin Queenstown Wellington

22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
18 FEB (Partially opened EGates)	27	20	No Data	16	15
19 FEB (Partially opened EGates)	27	21 ↑	17	16	18 ↑

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**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA029
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 24 February 2020 at 1400 hrs.	21/02//2020 1400hrs

TODAY'S UPDATES

No new countries reported cases of COVID-19 in the past 24 hours.

- The six New Zealanders originally on board the Diamond Princess cruise ship have now spent their first night at the Whangaparāoa Reception Centre. Their first health checks have now been completed and no one is displaying any symptoms of COVID-19.
- Four additional New Zealanders originally on board the Diamond Princess, who are currently in hospital in Japan, are all in a stable condition.
- Customs Officers are being asked to sign declarations before they board cruise vessels, which state that they have not been in mainland China in the previous 14 days. At least one Officer has been requested to allow their temperature to be taken.
- The Ministry of Health's Infection Prevention and Control working group is currently reviewing and updating the infection prevention and control guidance for the health sector, including the requirements for personal protective equipment in different healthcare settings. This work will be completed by end of next week.
- Iran confirmed six cases and two fatalities and Korea reported its first death from Covid-19 on 20 February.

SITUATION

New Zealand will deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents.
This has been extended for another 8 days.

REPORT

COVID-19 Total and New Confirmed Cases (as of 20/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	75,748	548	2,129	120
CHINA	74,675	399	2121	115
OUTSIDE CHINA	1,073	149	8	5
(NZ)	0			
(AUS)	15			
(USA)	15			
(SINGAPORE)	84	3		

There are officially **18,223** "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

		Thu	Fri	Sat	Sun	Mon
Origin						
Inbound flight	/Destination	20-Feb	21-Feb	22-Feb	23-Feb	24-Feb
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
MU779	Shanghai	Cancelled	Operating	Cancelled	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Operating

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
19 FEB (Partially opened EGates)	27	21	17	16	18
20 FEB (Partially opened EGates)	25	20	No Data	16	20

100% of the respondents were female, and 90% were aged 18 years or older. The majority of respondents were from the United States (60%), followed by Canada (20%), and the United Kingdom (10%). The remaining 10% of respondents were from various other countries, including Australia, India, and the Netherlands.

Figure 1. The effect of the α parameter on the probability of a node being infected. The probability of a node being infected is plotted against the α parameter for different values of β (0.1, 0.2, 0.3, 0.4, 0.5, 0.6, 0.7, 0.8, 0.9, 1.0). The probability of a node being infected increases as α increases, and the rate of increase is higher for larger values of β .

- 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

3. **Prüfungsausschuss** (Prüfungsausschuss)

- Figure 1**

Figure 1. The study design. The study was conducted in two phases. In the first phase, the effect of the intervention on the number of visits to the primary care physician was measured. In the second phase, the effect of the intervention on the number of visits to the primary care physician was measured.

- © 2011 Blackwell Publishing Ltd *Journal of Internal Medicine* 270: 103–111

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1. *Journal of the American Medical Association*, 1997; 278: 1019-1024.

[illegible]

Ambulance Services and Primary Health Organisations) to gain a better understanding of the current stock levels, reserve capacity and difficulties in accessing specific stock items.

The Ministry of Health's Infection Prevention and Control working group is currently reviewing and updating the infection prevention and control guidance for the health sector, including the requirements for personal protective equipment in different healthcare settings. This work will be completed by end of next week.

An update to primary care will be provided next week that clarifies PPE requirements for managing a suspected case and a pathway to accessing PPE stock if they are experiencing difficulties through their supplier.

Customs sitrep 30

24 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA030
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 25 February 2020 at 1400 hrs.	24/02/2020 1400hrs

TODAY'S UPDATES

No new countries reported cases of COVID-19 in the past 24 hours

- There are significant outbreaks of COVID-19 in South Korea and Italy.
- New Zealanders repatriated from the Diamond Princess cruise ship in Japan are well settled into Whangaparaoa Reception Centre and are receiving daily health checks.
- The individual admitted to hospital as a precautionary measure has now been discharged and returned to the Whangaparaoa Reception Centre. A precautionary test for COVID-19 had returned a negative result.

SITUATION

New Zealand will deny non-NZ citizens and resident's entry and transit, if visited mainland China in the last 14 days and self-quarantine for citizens and residents.

Cabinet is due to consider whether to extend these measures at 1300 today.

REPORT

COVID-19 Total and New Confirmed Cases (as of 24/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	78,811	1,017	2,462	103
CHINA	77,042	650	2,445	97
OUTSIDE CHINA	1,769	367	17	6
(NZ)	0			
(AUS)	22	1		
(USA)	35			
(SINGAPORE)	89	3		

There are officially **23,419** "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Mon	Tue	Wed	Thu	Fri
Origin						
Inbound flight	/Destination	24-Feb	25-Feb	26-Feb	27-Feb	28-Feb
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Operating	Cancelled	Operating	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March

- **NZ289 (Shanghai)** - All flights cancelled until further notice

**Average Pax
Processing Times**

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre eGates Shutdown)	27	21	18	17	15
03 FEB (eGates Shutdown)	28	32	21	30	30
04 FEB (eGates Shutdown)	29	26	No Data	22	22
22 FEB (Partially opened eGates)	26	20	No Data	18	22
23 FEB (Partially opened eGates)	25 ↓	23 ↑	No Data	16 ↓	19 ↓

BORDER RESTRICTIONS

AUS - Deny entry to all foreign nationals who have left or passed through mainland China in the last 14 days. 14 days self-isolation for nationals. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia. (Exceptions include dual citizens (AUS/NZ), AUS permanent residents or NZ citizens usually resident in AUS holding 444 category visas). **Announced senior high school students who remain in China due to Australian travel restrictions have been offered a strict pathway to resume their studies.**

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA031
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red . Information in black has been retained for context. The next SITREP will be issued on 26 February 2020 at 1400 hrs.	25//02//2020 1400hrs

TODAY'S UPDATES

Kuwait has reported three cases of COVID-19 in the past 24 hours

- Following a Cabinet meeting yesterday, the travel restrictions around China has been extended for another eight days (up to midnight 3 March 2020).

REPORT

COVID-19 Total and New Confirmed Cases (as of 25/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	79,331	715	2,618	156
CHINA	77,262	415	2,595	150
OUTSIDE CHINA	2,069	300	23	6
(NZ)	0			
(AUS)	22			
(USA)	35			
(SINGAPORE)	89			

There are officially **25,312** "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

		Tue	Wed	Thu	Fri	Sat
Origin						
Inbound flight	/Destination	25-Feb	26-Feb	27-Feb	28-Feb	29-Feb
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Operating	Cancelled
HU7931	Shenzhen	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
22 FEB (Partially opened eGates)	26	20	No Data	18	22
23 FEB (Partially opened eGates)	25	23	No Data	16	19
24 FEB (Partially opened eGates)	24 ↓	19 ↓	16	15 ↓	17 ↓

BORDER RESTRICTIONS

AUS - Deny entry to all foreign nationals who have left or passed through mainland China in the last 14 days. 14 days self-isolation for nationals. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia. (Exceptions include dual citizens (AUS/NZ), AUS permanent residents or NZ citizens)

usually resident in AUS holding 444 category visas). **Announced senior high school students who remain in China due to Australian travel restrictions have been offered a strict pathway to resume their studies.**

Customs sitrep 32
26 February 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA032
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red . Information in black has been retained for context. The next SITREP will be issued on 27 February 2020 at 1400 hrs.	26//02//2020 1400hrs

TODAY'S UPDATES

Afghanistan, Bahrain, Iraq, and Oman reported first cases of COVID-19 in the past 24 hours.

- There has been a rapid rise in confirmed cases reported from Italy and South Korea.

REPORT

COVID-19 Total and New Confirmed Cases (as of 26/02)

There are officially **27,989** "recovered" cases (those who have been cured and discharged from hospital)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	80,239	908	2,700	82
CHINA	77,780	518	2,666	71
OUTSIDE CHINA	2,459	390	34	11
(NZ)	0			
(AUS)	22			

(USA)	53	18
(SINGAPORE)	90	1




Latest Flight Information

Inbound flight	Origin/Destination	Wed	Thu	Fri	Sat	Sun
		26-Feb	27-Feb	28-Feb	29-Feb	01-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Operating	Cancelled	Operating	Cancelled	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22

23 FEB (Partially opened eGates)	25	23	No Data	16	19
24 FEB (Partially opened eGates)	24	19	16	15	17
25 FEB (Partially opened eGates)	26 	19	No Data	16 	16 

BORDER RESTRICTIONS

AUS - Deny entry to all foreign nationals who have left or passed through mainland China in the last 14 days. 14 days self-isolation for nationals. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia. (Exceptions include dual citizens (AUS/NZ), AUS permanent residents or NZ citizens usually resident in AUS holding 444 category visas). Announced senior high school students who remain in China due to Australian travel restrictions have been offered a strict pathway to resume their studies.

Australia has raised their travel warnings for Japan.

USA - Non-US citizens or non-relations to US citizens will be denied entry, if visited China in the last 14 days. Citizens will be subjected to an institutional quarantine if returning from the Hubei province, or home-quarantine from anywhere else in China. **The United States has raised their travel warnings for Japan.**

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA033
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 28 February 2020 at 1400 hrs.	27//02//2020 1400hrs

TODAY'S UPDATES

Algeria, Austria, Croatia, and Switzerland reported first cases of COVID-19 in the past 24 hours.

- For the first time, since the onset of symptoms of the first identified case of COVID-19 on 8 December 2019, there have been more new cases reported from countries outside of China than from China.

REPORT

COVID-19 Total and New Confirmed Cases (as of 27/02)

There are officially **30,359** "recovered" cases (those who have been cured and discharged from hospital)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	81,109	871	2,761	61
CHINA	78,191	412	2,718	52
OUTSIDE CHINA	2,918	459	43	9
(NZ)	0			
(AUS)	23	1		
(USA)	53			
(SINGAPORE)	91	1		

Latest Flight Information

Inbound flight	Origin/Destination	Thu 27-Feb	Fri 28-Feb	Sat 29-Feb	Sun 01-Mar	Mon 02-Mar
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
MU779	Shanghai	Cancelled	Operating	Operating	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Cancelled
HU7931	Shenzhen	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre eGates Shutdown)	27	21	18	17	15
03 FEB (eGates Shutdown)	28	32	21	30	30
04 FEB (eGates Shutdown)	29	26	No Data	22	22
24 FEB (Partially opened eGates)	24	19	16	15	17
25 FEB (Partially opened eGates)	26	19	No Data	16	16
26 FEB (Partially opened eGates)	27 ↑	21 ↑	No Data	15 ↓	15 ↓

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA034
CONTACT	DATE/TIME OF ISSUE
<p>ITOC</p> <p>National Phone: 0508 ITOCOPS (486267)</p> <p>International Phone: +6499278009</p> <p>Email: ITOCOPS@Customs.govt.nz</p> <p>SCU National Phone: 029 201 2022</p> <p>International Phone: +64292012022</p> <p>Email: strategic.coordination@customs.govt.nz</p> <p>Note: Updated information is in red. Information in black has been retained for context.</p> <p>The next SITREP will be issued on 29 February 2020 at 1400 hrs.</p>	<p>28/02/2020</p> <p>1400hrs</p>

TODAY'S UPDATES

Brazil, Denmark, Estonia, Georgia, Greece, Norway, Pakistan, Romania and North Macedonia have reported cases of COVID-19 in the past 24 hours.

- Case definition has now been updated as a result of the Technical Advisory Group's recommendations.
- Under the revised case definition s 6(a) OIA people who have travelled from or via from countries s 6(a) OIA in the last 14 days **are required to self-isolate for 14 days** and contact Healthline after they have left the countries listed.
- s 6(a) OIA countries include – Hong Kong, Iran, Italy, Japan, Republic of Korea, Singapore and Thailand. People who have travelled from or via countries s 6(a) OIA

who develop symptoms **should seek medical advice** by first phoning Healthline's dedicated COVID-19 number or contacting their GP.

REPORT

COVID-19 Total and New Confirmed Cases (as of 28/02)

There are officially **33,350** "recovered" cases (those who have been cured and discharged from hospital)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	82,294	1185	2,804	42
CHINA	78,630	439	2,747	29
OUTSIDE CHINA	3,664	746	57	13
(NZ)	0			
(AUS)	23			
(USA)	59			
(SINGAPORE)	93	2		

Latest Flight Information

		Fri	Sat	Sun	Mon	Tue
Inbound flight	Origin/Destination	28-Feb	29-Feb	01-Mar	02-Mar	03-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Cancelled
MU779	Shanghai	Operating	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
CA783	Beijing	Operating	Cancelled	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Operating
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931 (Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax

Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB					
(Pre eGates Shutdown)	27	21	18	17	15
03 FEB					
(eGates Shutdown)	28	32	21	30	30
04 FEB					
(eGates Shutdown)	29	26	No Data	22	22
26 FEB					
(Partially opened eGates)	27	21	No Data	15	15
27 FEB					
(Partially opened eGates)	24 ↓	32 ↑	No Data	19 ↑	18 ↑

Impact of Novel Coronavirus (COVID-19) on New Zealand Trade with China

KEY JUDGEMENTS:

- Analysis of the available data indicates trade with China, primarily by air, has been adversely impacted over the last few weeks. While there are a number of contributing factors, we assess that the coronavirus is the primary driver for the downturn.
 - While we would expect to see a downturn for air import entries resulting from the Chinese New Year Holidays, the normal recovery we would expect to see has not eventuated. It is likely this is a consequence of the coronavirus and the related response.
- As the public health crisis in China is escalating, and related issues are still evolving, the full impact of coronavirus on New Zealand's trade will potentially be significant. Quantifying this at this relatively early stage is difficult, and factors such as extended lead-times for import trade via sea will take longer to reflect any adverse effects.

SCOPE:

This high-level overview is intended to provide an indication of the impact of coronavirus on trade with China and to identify if this is reflected in recent border trade data.

The associated graphs overleaf show a comparison of daily transactions to and from China for the period 1st of December to the 15th of March over the past four years, 2017 to 2020¹, in the following pathways:

- Air import & export entries;
- Air 'low-value' imports and exports²
- Sea import & export entries;

The period leading up to worldwide awareness of coronavirus coincides with the Christmas and New Year holiday period and is complicated by the impact of the Chinese New Year holiday. The Chinese New Year holiday dates, and associated traditional trade downturns in activity with China, over the past four years are:

- 28 January to 11 February 2017
- 16 February to 02 March 2018
- 05 February to 19 February 2019
- 25 January to 08 February 2020

OBSERVATIONS FROM GRAPHS:

The very recently ended Chinese New Year, with its traditional downturn in trade, has complicated comparisons to determine the coronavirus impact on New Zealand's trade with China.³

However, the recovery for **air import entries we would normally see** does not appear to have occurred, which is likely to be the result of the coronavirus and the entry restrictions that New Zealand has put in place to limit its spread. **Air export entries** also appear to be adversely affected, in part due to the cancellation of export orders (such as in the crayfish industry),⁴ but not to the same extent as imports. Continued prohibitions on public gatherings in China, and therefore cancelled orders of other perishable foods (e.g. seafood) are also impacting exporters. Flight/route suspensions by many airlines have also resulted in significant reductions in both import & export air cargo capacity. This will be further exacerbated by business disruption in China, with MFAT reporting noting that many businesses in China remain closed, and those that have reopened are operating at reduced capacity.⁵

At this stage, **air export low-value** transactions do not appear to have been adversely affected. It is unclear from the graphs if **air import low-value** transactions have been affected by coronavirus or by the end of Chinese New Year or a combination of both. Notwithstanding, reduced capacity from flight/route suspensions as described above will almost certainly adversely impact trade with China in respect of air low-value imports/exports in the future.

As yet there appears to be no impact on **sea import** activity, likely because of longer lead-in time (i.e. length of time to ship goods by sea, with goods on the water before full disruptive impact in China felt) however it is likely that supply chain/logistical issues and reduced staffing in-market (i.e. to deal with imports) has adversely affected **sea exports**. For example, MFAT reporting has indicated the forestry sector and its exports continue to be significantly impacted by the outbreak, due to difficulties loading and unloading logs due to worker availability, and storage capacity domestically and in China, with most wood markets in China not returning to normal operations until at least March 2020.⁶

¹ Current data was extracted to 14 February 2020.

² Low value air consignments (ECI, Electronic Cargo Information, ICR/ECR, Inward/Export Cargo Reports), are broadly defined as imports valued under \$400 to 01 December 2019, and subsequently due to a legislation change, imports valued less than \$1,000. Low-value exports are those valued under \$1,000. Sea low-value transactions are minimal and have not been presented.

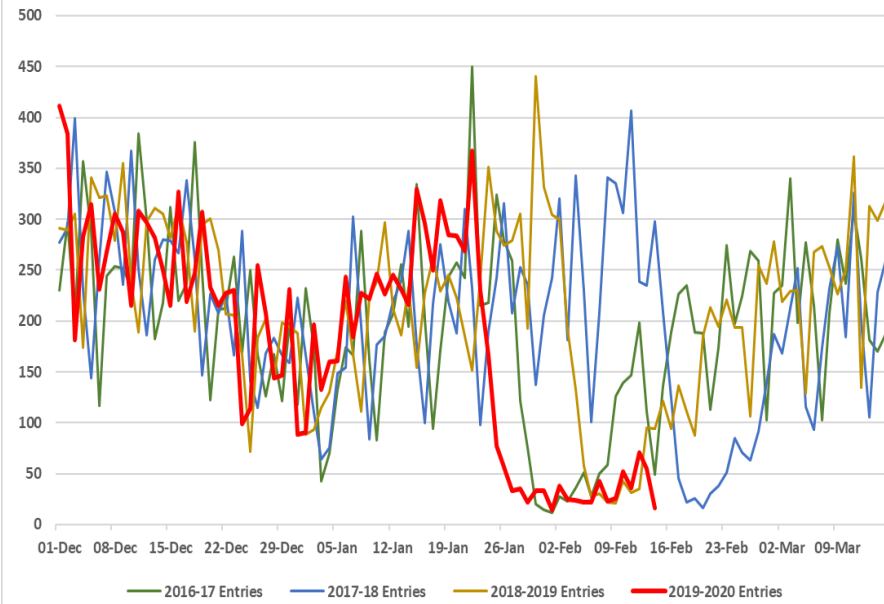
³ It should be noted that there remain no formal restrictions on market access for goods exports and imports as a result of the outbreak, and trade regulatory conditions remain unchanged.

⁴ MFAT Economic and Trade Sitrep dated 17 February 2020.

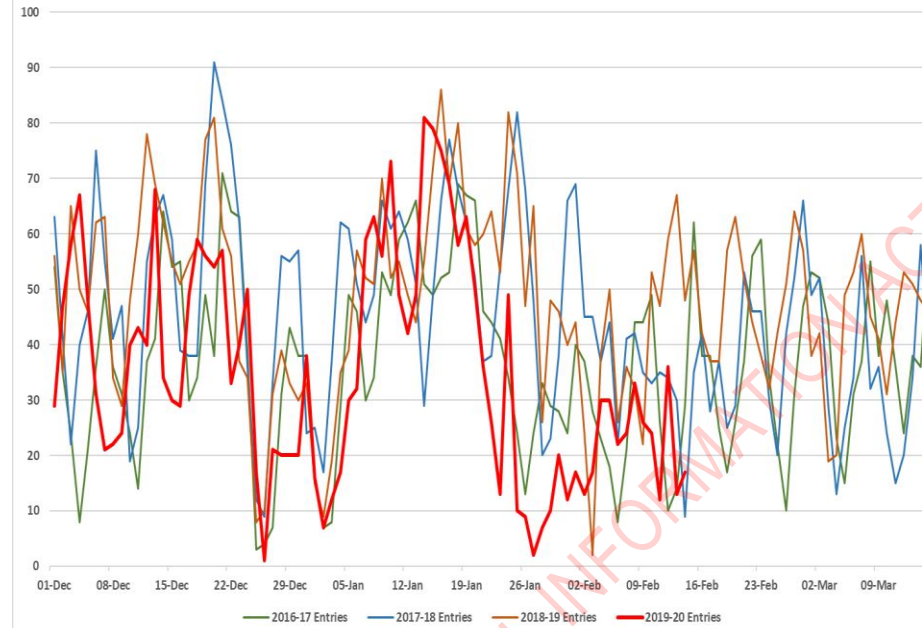
⁵ MFAT Economic and Trade Sitrep dated 17 February 2020.

⁶ MFAT Economic and Trade Sitrep dated 17 February 2020.

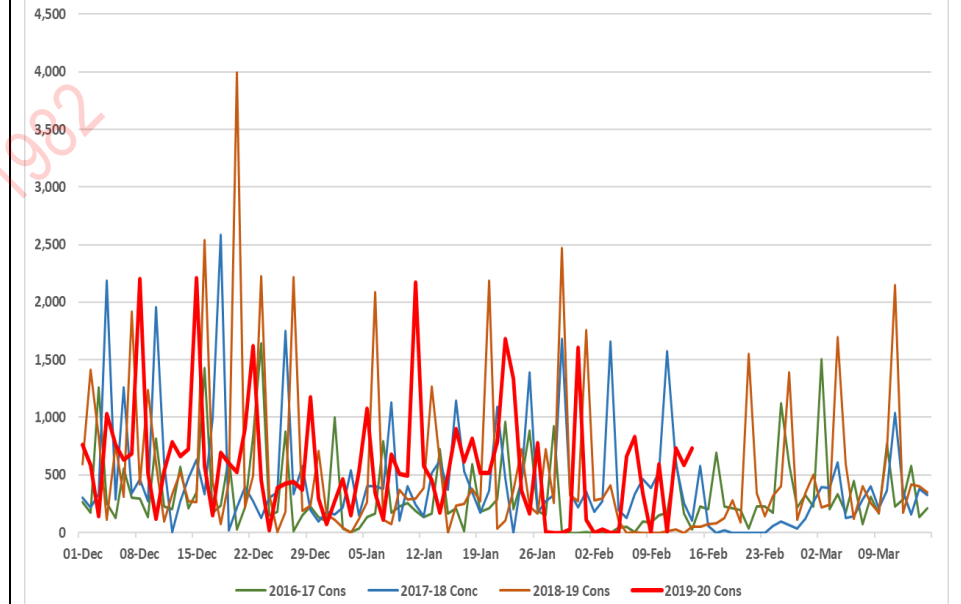
Air Import Entries. 01 December to 15 March



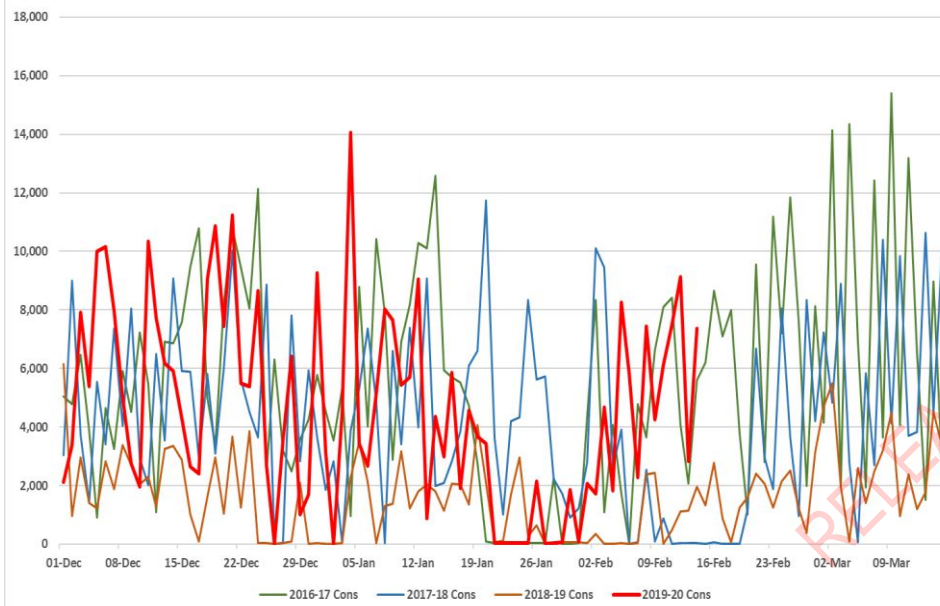
Air Export Entries 01 December to 15 March



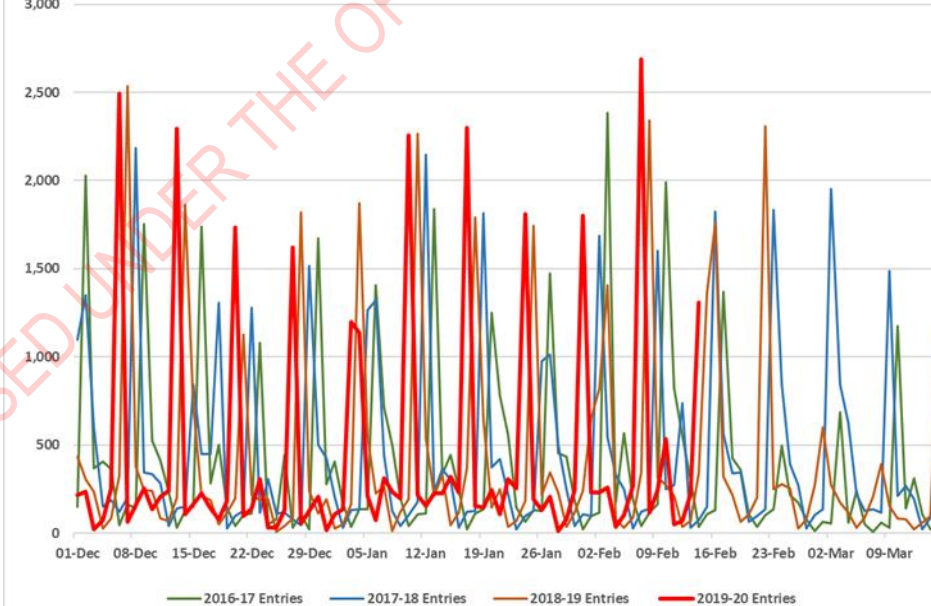
Air Low-Value Imports. 01 December to 15 March



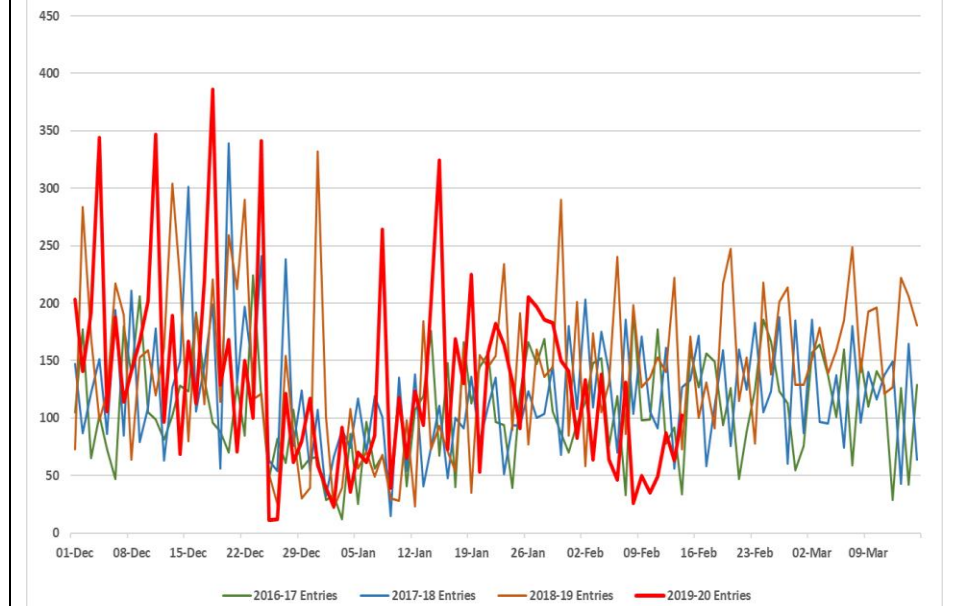
Air Low-Value Exports. 01 December to 15 March



Sea Import Entries. 01 December to 15 March



Sea Export Entries. 01 December to 15 March



INTELLIGENCE REPORT

Analyst: NZCS/MBIE Intelligence
s 9(2)(g)(ii) OIA
Product Number: 19/20/00537
Date: 07FEB2020

Joint NZCS-MBIE 2019-nCoV Air Departure Ports Risk Assessment

Key Judgements

- s 6(a) OIA
[Redacted]
- To date, Australia, Singapore, and the United States s 6(a) OIA, s 6(c) OIA
[Redacted]
- s 6(a) OIA, s 6(c) OIA
[Redacted]

Intelligence Requirement

1. s 6(a) OIA
[Redacted]



2. s 6(a) OIA, s 6(c) OIA
[REDACTED]
3. The report assesses and ranks departure ports of commercial flights to New Zealand, not the flights themselves. Some flight numbers can change, and a list of prioritised flight numbers would require updating daily, perhaps even hourly.
4. s 6(a) OIA, s 6(c) OIA
[REDACTED]
5. Flights out of the departure ports assessed in this report will need to be prioritised firstly on the basis of the risk assessment rating of the port, and secondarily on other known factors pertinent to the flight on any given day.
6. Mainland China commercial air departure ports are not included in the scope of this assessment (refer Appendix A).
7. Other air travel avenues (e.g. private aircraft) and maritime routes s 6(c) OIA
[REDACTED] and are not in scope for this assessment.

s 6(a) OIA, s 6(c) OIA

[REDACTED]

s 6(a) OIA, s 6(c) OIA



s 6(a) OIA, s 6(c) OIA

12. s 6(a) OIA, s 6(c) OIA



13. s 6(a) OIA, s 6(c) OIA



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14. Australia, Singapore, and the USA all introduced travel restrictions similar to New Zealand's, prior to New Zealand's restrictions being put in place. New Zealand has confirmed that these countries are applying their restrictions to both arriving and transiting passengers and therefore it is considered that the risk to New Zealand presented from passengers travelling from these countries is lower than from departure ports of other countries.

15. s 6(a) OIA, s 6(c) OIA



16.

17.

s 6(a) OIA, s 6(c) OIA



18. Other countries have signalled that they have implemented or are about to implement travel bans. s 6(a) OIA, s 6(c) OIA

s 6(a) OIA, s 6(c) OIA

19.

Information relating to Specific Countries and Departure Ports

20. The following is additional information (primarily from NZ Customs' reporting) that is specific to the countries of departure ports assessed in this report. This information may be useful for updating the primary risk assessment and assessing particular flights from the departure ports noted.

21. Information on some countries is not available, and the information provided here is current only up to and including 6 February 2020.

22. s 6(a) OIA

s 6(a) OIA

Hong Kong

23. Hong Kong has closed 10 of the 13 Control Points with mainland China. While access to Hong Kong is severely restricted Hong Kong airport remains open. Travelers from China who manage to get to Hong Kong via the remaining three Control Points could travel elsewhere. Cathay Pacific currently operates 3 to 4 flights per day to New Zealand, and presumably fly to other destinations inside and outside Asia.

Taiwan

24. Chinese passport holders are denied entry to Taiwan.

25. Other passengers who have transited or visited mainland China in the previous 14 days are not permitted to enter or transit Singapore.

26. All flights from Taiwan and Hong Kong to mainland China have been significantly reduced until the end of March and beginning of April.

Japan

27. From the 1 February, unless there are exceptional circumstances, the following people were not permitted to enter Japan: foreign nationals who have been to Hubei province within 14 days of prior to arrival, and foreign nationals who have a Chinese passport issued by Hubei province in China.

Korea, Republic of

28. From the 4 February Chinese nationals from Hubei province were denied entry. Other Chinese nationals must hold a visa.
29. Other passengers who have visited or transited mainland China in the previous 14 days are not permitted to enter or transit the Republic of Korea.

s 6(a) OIA

Singapore

30. All Chinese nationals are denied entry to or transit through Singapore.
31. Other passengers who have transited or visited mainland China in the previous 14 days are not permitted to enter or transit Singapore.

Thailand

32. No travel restrictions. Passengers are subjected to thermal scans and given brochures on how to protect themselves from infection.

Malaysia

33. New visas are not being issued to people from 2019-nCoV-affected areas (including visa-on-arrival facilities).
34. Passengers who have travelled from or lived in China within the last 14 days are required to identify themselves to health authorities prior to entry/immigration for a health assessment.
35. Flights have been suspended from Malaysia Airlines for flights to/from Shanghai.
36. Sarawak has imposed travel bans for people who have been in China in the previous 14 days. There are exceptions, but there are no direct flights from Sarawak to New Zealand.

Indonesia

37. Passengers who have visited mainland China in the previous 14 days are not permitted to enter or transit.
38. Chinese nationals cannot obtain visas on arrival.

Vietnam

39. Vietnam will refuse to issue visas to anyone who has travelled to China in the last two weeks.
40. Travel between New Zealand and Vietnam occurs, but no Vietnam departure port is assessed in this report. Several airlines operate services that connect New Zealand with Vietnam, but all travel via a connecting port. If the connection is in Australia, Singapore or China travellers will be subject to those travel bans and controls. If the connection is elsewhere (Denpasar, Taipei, Kuala Lumpur, Hong Kong) travellers may be subject to a lesser level of country/port

control. Some flights have several stops that include combinations of ports operating full travel bans and lesser control regimes.

s 6(a) OIA

Pacific Island Countries (PICs)

41. Several Pacific Island nations have issued statement imposing bans and arrival controls on travellers who have visited mainland China or infected countries in recent weeks s 6(a)

OIA, s

6(c) OIA

Fiji

42. As of 1 February, restrictions were imposed on all foreign nationals who had been in mainland China within 14 days of their intended travel to Fiji. Passengers visiting or transiting mainland China in the last 14 days will not be permitted to enter or transit Fiji. The Fijian Government has stated it is working closely with all international carriers to ensure that any travellers who fall under these restrictions are not permitted to board flights to Fiji. All incoming travellers to Fiji are required to undergo basic medical screening. Medical officers are screening flights from Singapore and Hong Kong, and a new arrival card has been introduced.
43. Travellers arriving from Hong Kong, Singapore, and Japan could subsequently travel directly on to New Zealand, or they could fly from Fiji to other Pacific Island destinations with a connection to New Zealand and arrive via those nations.

Niue

44. Niue is s 6(c) OIA departure port as there are no flights that connect directly to Asia.

Cook Islands

45. Cook Islands is s 6(c) OIA departure port as there are no flights that connect directly to Asia.
46. Cook Islands issued this travel advisory on 1 February 2020: 'Persons intending to travel to the Cook Islands who have been in China within the last 14 days prior to travel will be denied entry into the Cook Islands.' The denial of entry includes transit passengers.
47. Passengers who have visited mainland China must spend at least 14 days in self-isolation at a country other than mainland China before entry into the Cook Islands.

Samoa

48. The Samoan government has stated it is monitoring inbound travel and working with international airlines on passenger screening. From 4 February 2020, Samoan authorities updated travel restrictions to include compulsory screening of all arriving passengers, and all travellers originating or transitioning through mainland China, Hong Kong or Macau must self-isolate at the country of last port for at least 14 days. All travellers from 2019-nCoV-affected countries must spend at least 14 days in a country free of the virus and undergo a medical

clearance prior to travel to Samoa. MFAT's Safe Travel website advises that all travellers to Samoa are required to undergo medical clearance at least three days before travelling to Samoa to confirm that they are disease-free.

French Polynesia

49. Passengers, both visitors and residents, who have visited an Asian country (list-defined by French Polynesian government) with confirmed 2019-nCoV are required to hold a medical certificate not older than 15 days certifying they are virus free, or be denied entry.

50. s 6(c) OIA

51.

New Caledonia

52. New Caledonia has cancelled its charter flight from China. There are no indications there are any current direct flights between China and New Caledonia, but this is not confirmed.

53. s 6(c) OIA

s 6(a) OIA

Qatar & United Arab Emirates (UAE)

54. Both countries are major air hubs for flights from Europe, the Middle East, Asia, and Africa, and there are frequent flights to New Zealand from their departure ports. It is possible that determined travellers could fly from Asia to these departure ports and board other carrier flights to New Zealand. s 6(c) OIA

Travelers would be subject to any screening processes and travel bans operating in UAE and Qatar for travellers out of Asia, and then to similar controls on flights that land anywhere on the way to New Zealand. s 6(a) OIA, s 6(c) OIA

55. **UAE** flights currently to NZ:

- one direct flight to Auckland
- one flight via Bali to Auckland
- one flight via Sydney to Christchurch. s 6(c) OIA

56. **Qatar** flights currently to NZ:

- one direct flight to Auckland

Canada

57. There is no current reporting that confirms Canada has a travel ban.

58. New measures have been implemented at Vancouver, Toronto, and Montréal international airports to identify ill passengers. Travellers are requested to respond to a screening question added to electronic kiosks for all international travellers at these airports.

59. Travellers can fly to Canada (principally Vancouver) from several Asia departure ports (including Hong Kong, Seoul, Taipei, Manila, Tokyo, New Delhi). Travellers can fly to New Zealand from several west Canada airports (including Vancouver, Calgary, Edmonton).

Australia

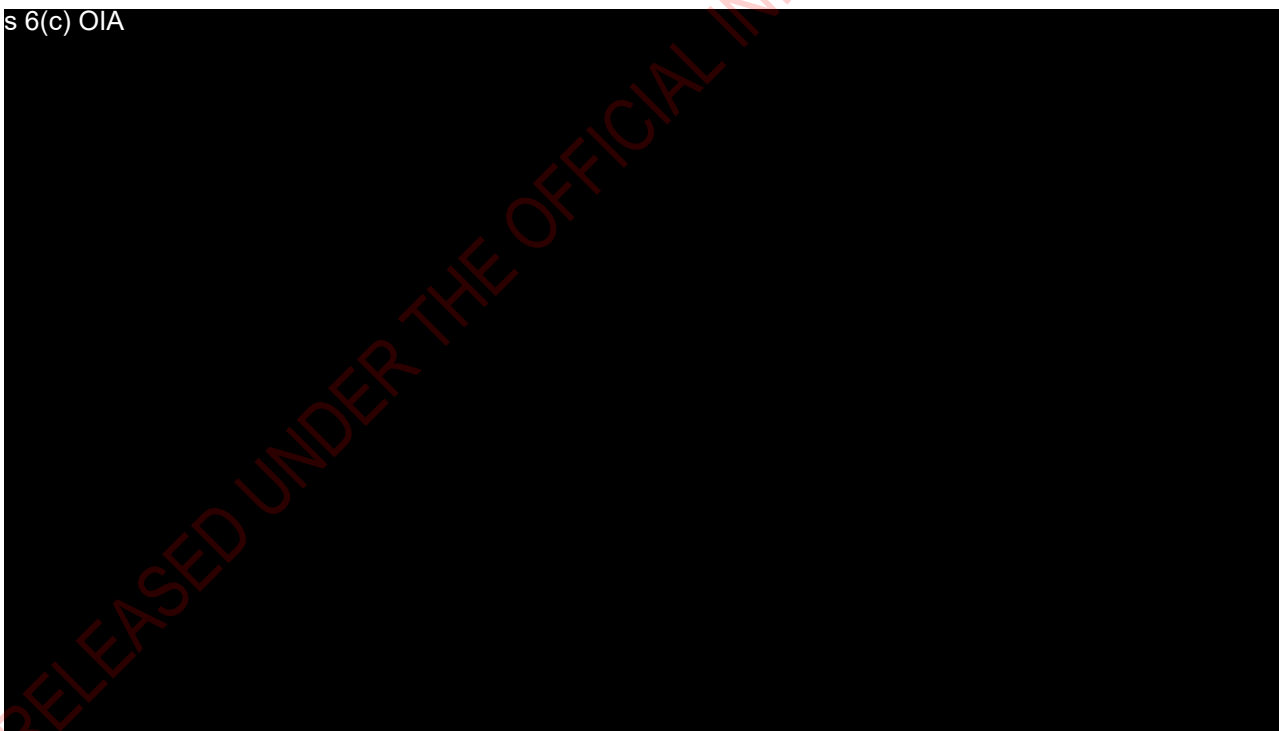
60. A travel ban on arriving and transiting passengers is in place.

61. A recent MoH report (SitRep 16 5 February 1300 hrs) indicates Australia has some cases of 2019-nCoV (12 confirmed cases). Arriving and transiting passengers are subject to controls. There is no information to indicate any current travel risk from domestic-originating travellers who may be infected by domestic 2019-nCoV cases.

United States

62. All passengers, including transit passengers, are screened at the border. Non-USA citizens who have visited mainland China for 14 days prior to arrival will be denied entry.

s 6(c) OIA



APPENDIX A: DEPARTURE PORTS FOR CHINA

Country	Port Code
China, Peoples Republic of	CNPEK
China, Peoples Republic of	CNCTU
China, Peoples Republic of	CNCAN
China, Peoples Republic of	CNPVG
China, Peoples Republic of	CNSZX

Departure ports in mainland China s 6(a) OIA, s 6(c) OIA have not been included in this assessment. Protocols and processes have been implemented by authorities in China to screen passengers on all departing flights. This includes direct flights to NZ and flights that may connect elsewhere before arriving in NZ. These flights still depart, but only New Zealand residents, citizens, and 'immediate family' are able to depart, and the risk is mitigated by China departure processes.

APPENDIX B: CONDITIONS RELATING TO INFORMATION DISCLOSED WITHOUT A WRITTEN AGREEMENT IN PLACE

Introduction

1. This information is disclosed in accordance with section 318(6) of the Customs & Excise Act 2018.
2. The use of the information is disclosed subject to the conditions of use contained in this appendix.

Purpose

3. The New Zealand Customs Service and Ministry of Business, Innovation & Employment are disclosing this information to you in order to assist in the prevention and detection of customs offences or offences punishable by imprisonment.

Use of information

4. In using, storing, or disclosing information in accordance with this appendix, you and your agency will act in accordance with any domestic information handling laws and policies.
5. The information disclosed pursuant to this appendix will, regardless of form, be treated as being made or supplied in strict confidence and must only be used for the purposes identified in clause 6.
6. The information is disclosed for intelligence purposes only and may not be otherwise used (including for evidential purposes) or further disclosed without obtaining the written approval of the New Zealand Customs Service and Ministry of Business, Innovation & Employment.

Security of information

7. You and your agency are to have security safeguards in place (including electronic safeguards) to protect the information against loss and unauthorised access, use, modification, disclosure or other misuse.
8. Access to the information is to be limited to only those personnel within your agency to whom access is necessary and such access does not conflict with this appendix.

APPENDIX C: DISSEMINATION

Manager, Intelligence, New Zealand Customs Service..... 1

Manager, Intelligence, Northern, Ministry of Business, Innovation & Employment..... 2

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

INTELLIGENCE REPORT

Analyst: NZCS/MBIE Intelligence

s 9(2)(g)(ii) OIA

Product Number: 19/20/00545

Date: 13FEB2020

Joint NZCS-MBIE Covid-19 Air Departure Ports Risk Assessment

Key Judgements

s 6(a) OIA

[Redacted text block]

To date, Australia, Singapore, and the United States s 6(a) OIA, s 6(c) OIA

[Redacted text block]

s 6(a) OIA, s 6(c) OIA

[Redacted text block]

Intelligence Requirement

1. s 6(a) OIA

[Redacted text block]



2. s 6(a) OIA, s 6(c) OIA

[REDACTED]

3. The report assesses and ranks departure ports of commercial flights to New Zealand, not the flights themselves. Some flight numbers can change, and a list of prioritised flight numbers would require updating daily, perhaps even hourly.

4. s 6(a) OIA

[REDACTED]

5. Flights out of the departure ports assessed in this report will need to be prioritised firstly on the basis of the risk assessment rating of the port, and secondarily on other known factors pertinent to the flight on any given day.

6. Mainland China commercial air departure ports are not included in the scope of this assessment (refer Appendix A).

7. Other air travel avenues (e.g. private aircraft) and maritime routes s 6(c) OIA
[REDACTED] and are not in scope for this assessment.

s 6(a) OIA, s 6(c) OIA

[REDACTED]

s 6(a) OIA, s 6(c) OIA



s 6(a) OIA, s 6(c) OIA



12. s 6(a) OIA, s 6(c) OIA



13.

The information contained within this document is classified as IN CONFIDENCE and is provided for the use of NZ Customs and Immigration NZ only. This information is not to be released or copied without the prior consent of NZCS/MBIE Intelligence.

14. Australia, Singapore, and the USA all introduced travel restrictions similar to New Zealand's, prior to New Zealand's restrictions being put in place. New Zealand has confirmed that these countries are applying their restrictions to both arriving and transiting passengers and therefore it is considered that the risk to New Zealand presented from passengers travelling from these countries is lower than from departure ports of other countries.

15. s 6(a) OIA, s 6(c) OIA

16.

17.

s 6(a) OIA, s 6(c) OIA

18. Other countries have signalled that they have implemented or are about to implement travel bans. s 6(a) OIA

s 6(a) OIA, s 6(c) OIA

19.

Information relating to Specific Countries and Departure Ports

20. The following is additional information (primarily from MBIE and NZ Customs' reporting) that is specific to the countries of departure ports assessed in this report. The information is not exhaustive, but may be useful for updating the primary risk assessment and assessing particular flights from the departure ports noted. Flight restriction information includes information from the Hong Kong government which is unverified.¹ Some information is Open Source (OS) and is not confirmed.

21. Information on some countries is not available, and the information provided here is current only up to and including 10 February 2020.

22. s 6(a) OIA

s 6(a) OIA

Hong Kong

23. Passengers who reside or have been in Hubei Province in the past 14 days are not permitted to enter. This does not apply to Hong Kong residents. Passengers who have been in China in the past 14 days are not allowed to enter if their permitted stay in Hong Kong is less than 14 days. Passengers arriving from mainland China or that have been in mainland China in the past 14 days are subject to a 14-day mandatory quarantine. (OS/formal reporting)

24. Hong Kong has closed 10 of the 13 Control Points with mainland China. While access to Hong Kong is severely restricted Hong Kong airport remains open. Travelers from China who manage to arrive in Hong Kong via the remaining three Control Points could travel elsewhere. Cathay Pacific currently operates 3 to 4 flights per day to New Zealand, and fly to other destinations inside and outside Asia.

25. China's National Immigration Administration is issuing exit visas for mainland Chinese residents to Hong Kong and Macao. (OS/formal reporting)

Taiwan

26. Chinese passport holders are denied entry to Taiwan.

27. Other passengers who have transited or visited mainland China, Hong Kong, or Macao in the previous 14 days are not permitted to enter or transit Taiwan.

¹ Global Travel Restrictions (Feb 10).

28. Flights from Taiwan to mainland China have been significantly reduced until the end of March and beginning of April. Bans exist on flights to China except Beijing, Shanghai, Xiamen, and Chengdu. Travel alerts for Hong Kong and Macao have been issued. Some flights to/from Hong Kong have been suspended.

Japan

29. Temporary entrance restrictions are in place for foreign nationals who have been to Hubei province within 14 days of prior to arrival, and foreign nationals who have a Chinese passport issued by Hubei province in China.

30. Airlines in Japan have suspended some flights between Japan and Wuhan, Beijing, and Hong Kong, but it is unclear whether suspensions are a selective or blanket ban.

Korea, Republic of

31. From 4 February, Chinese nationals from Hubei province were denied entry. Other Chinese nationals must hold a visa. Restrictions do not apply to Korean nationals or residents.

32. Visas issued by the consulate in Wuhan are invalidated. From 5 February, Transit Without Visa (TWOV) has been suspended for Chinese nationals.

33. Other passengers who have visited or transited mainland China in the previous 14 days are not permitted to enter or transit the Republic of Korea.

34. Airlines in the Republic of Korea have suspended some flights to and from China, but it is unclear whether suspensions are a selective or blanket ban.

s 6(a) OIA

Singapore

35. All Chinese nationals are denied entry to or transit through Singapore.

36. Other passengers who have transited or visited mainland China in the previous 14 days are not permitted to enter or transit Singapore.

37. Singapore citizens, permanent residents and long-term visa holders returning from China will be placed under a 14-day 'leave of absence'.

Thailand

38. No travel restrictions. Arriving Chinese tourists are requested to provide medical certificates stating they are virus-free. Passengers are subjected to thermal scans and given brochures on how to protect themselves from infection.

39. Airlines in Thailand have reduced some flights to mainland China and suspended others.

Malaysia

- 40. New visas are not being issued to people from Covid-19-affected areas (including visa-on-arrival facilities).
- 41. Passengers who have travelled from or lived in China within the previous 14 days are required to identify themselves to health authorities prior to entry/immigration for a health assessment. All Chinese travellers and travellers from other countries are subject to a temperature check at the port of entry.
- 42. Flights have been suspended from Malaysia Airlines for flights to/from Shanghai.

Indonesia

- 43. Passengers who have visited mainland China in the previous 14 days are not permitted to enter or transit. Indonesia residents and nationals are exempt. Visa-free and visa-on-arrival provisions for Chinese travellers have been suspended.
- 44. Chinese nationals cannot obtain visas on arrival.
- 45. The Indonesian government has suspended all flights to mainland China.

Philippines

- 46. Passengers who have been in mainland China, Hong Kong and Macao within the past 14 days are not permitted to enter. This does not apply to nationals or residents of the Philippines, who will be subject to 14 days self-quarantine.
- 47. The Philippines have suspended all flights between mainland China and Philippines. Philippines Airlines flies direct from Manila to Auckland, and carries passengers transiting Manila only.

Vietnam

- 48. Vietnam will refuse to issue visas to non-Vietnamese nationals who have travelled to China in the two weeks prior to 5 February. Chinese citizens third-country nationals that have been in or transited through China in the past 14 days are not permitted to enter Vietnam except for diplomatic or official purposes. (OS/formal reporting)
- 49. Vietnam initially suspended all flights to China, Hong Kong, and Taiwan but later rescinded its ban on flights from Hong Kong following assurance from Hong Kong as to the strength of its border measures. (OS/formal reporting) The ban on flights from Macao and Taiwan have also 'eased'.
- 50. Travel between New Zealand and Vietnam occurs, but no Vietnam departure port is assessed in this report. Several airlines operate services that connect New Zealand with Vietnam, but all travel via a connecting port. If the connection is in Australia, Singapore or China travellers will be subject to those travel bans and controls. If the connection is elsewhere (Denpasar, Taipei, Kuala Lumpur, Hong Kong) travellers may be subject to a lesser level of country/port control. Some flights have several stops that include combinations of ports operating full travel bans and lesser control regimes.

s 6(a) OIA

Pacific Island Countries (PICs)

51. Several Pacific Island nations have issued statements imposing bans and arrival controls on travellers who have visited mainland China or infected countries in recent weeks s 6(a) OIA, s

6(c) OIA

Fiji

52. As of 1 February, restrictions were imposed on all foreign nationals who had been in mainland China within 14 days of their intended travel to Fiji. Passengers visiting or transiting mainland China in the last 14 days will not be permitted to enter or transit Fiji. The Fijian government has stated it is working closely with all international carriers to ensure that any travellers who fall under these restrictions are not permitted to board flights to Fiji. All incoming travellers to Fiji are required to undergo basic medical screening. Medical officers are screening flights from Singapore and Hong Kong, and a new arrival card has been introduced.
53. Travellers arriving from Hong Kong, Singapore, and Japan could subsequently travel directly on to New Zealand, or they could fly from Fiji to other Pacific Island destinations with a connection to New Zealand and arrive via those nations.
54. MBIE reports that approximately one-third of the flights between Fiji and China have been cancelled due to lighter passenger loads likely caused by Covid-19 restrictions. (OS)

Niue

55. Niue is s 6(c) OIA departure port as there are no flights that connect directly to Asia.
56. There is a ban on travellers from China in the last 30 days who have not spent 14 days in a virus-free country.

Cook Islands

57. Cook Islands issued a travel advisory on 1 February stating that persons intending to travel to the Cook Islands who have been in China within the last 14 days prior to travel will be denied entry into the Cook Islands. The denial of entry includes Cook Islanders, permanent residents, permit holders, and transit passengers.
58. Passengers who have visited mainland China must spend at least 14 days in self-isolation at a country other than mainland China before entry into the Cook Islands.
59. Cook Islands is s 6(c) OIA departure port as there are no flights that connect directly to Asia.

Samoa

60. The Samoan government has stated it is monitoring inbound travel and working with international airlines on passenger screening. From 4 February, Samoan authorities updated travel restrictions to include compulsory screening of all arriving passengers, and all travellers

originating or transitioning through mainland China, Hong Kong or Macao must self-isolate at the country of last port for at least 14 days. All travellers from Covid-19-affected countries must spend at least 14 days in a country free of the virus and undergo a medical clearance prior to travel to Samoa. MFAT's Safe Travel website advises that all travellers to Samoa are required to undergo medical clearance at least three days before travelling to Samoa to confirm that they are disease-free.

French Polynesia

61. Passengers, both visitors and residents, who have visited an Asian country (list-defined by French Polynesian government) with confirmed Covid-19 are required to hold a medical certificate not older than 15 days certifying they are virus free, or be denied entry.
62. Tahiti has seasonal flights to and from China, scheduled around the Chinese New Year, but these were recently suspended. (OS)

63. s 6(a) OIA, s 6(c) OIA

64. s 6(c) OIA

New Caledonia

65. New Caledonia has cancelled its charter flight from China. There are no indications there are any current direct flights between China and New Caledonia, but this is not confirmed.
66. New Caledonia has seasonal flights to and from China, but these were recently suspended. (OS)

67. s 6(c) OIA

Tonga

68. Passengers and airline crew arriving from or transiting through China are not permitted to enter. Passengers must have stayed in a country with no confirmed cases of Covid-19 for a minimum of 14 days before entering and have an official medical clearance undertaken within three days prior to arrival. This does not apply to nationals or permanent residents of Tonga or their immediate family members. It also does not apply to airline crew on direct flights from China who have been using appropriate personal protection equipment (PPE). (OS)

Vanuatu

69. Anyone who has transited through, travelled to or resided in China in the last 14 days may not enter Vanuatu. This travel restriction also applies to Vanuatu citizens. This 14-day period applies from the date of last departure from China. The border is closed to all travellers who have been in China since 31 December 2019 who do not have a medical clearance confirming they are virus-free.

70. Port Vila hosts a flight via Port Moresby to Hong Kong on Air Niugini.

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s 6(a) OIA

Qatar & United Arab Emirates (UAE)

71. Both Qatar and UAE are major air hubs for flights from Europe, the Middle East, Asia, and Africa, and there are frequent flights to New Zealand from their departure ports. It is possible that determined travellers could fly from Asia to these departure ports and board other carrier flights to New Zealand. Travelers would be subject to any screening processes and travel bans operating in UAE and Qatar for travellers out of Asia, and then also subject to controls on flights that land anywhere on the way to New Zealand. s 6(a) OIA, s 6(c) OIA

UAE

72. MBIE reports that Dubai (UAE) has no quarantine rules regarding China nationals, unlike other neighbouring countries, and reportedly the UAE is assessed to have 'light' controls regarding Covid-19.

73. The UAE suspended all passenger flights to and from mainland China apart from Beijing from 5 February. (OS)

74. s 6(c) OIA

75. **UAE** flights currently to NZ:

one direct flight to Auckland

one flight via Bali to Auckland

one flight via Sydney to Christchurch. s 6(c) OIA

Qatar

76. Qatar Airways has suspended flights to mainland China.

77. **Qatar** flights currently to NZ:

one direct flight to Auckland

Canada

78. The Canadian border is 'open' and no restrictions currently apply. s 6(a) OIA

. New measures have been implemented at Vancouver, Toronto, and Montréal international airports to identify ill passengers. Travellers are requested to respond to a screening question added to electronic kiosks for all international travellers at these airports.

79. Travellers can fly to Canada (principally Vancouver) from several Asia departure ports (including Hong Kong, Seoul, Taipei, Manila, Tokyo, New Delhi). Travellers can fly to New Zealand using several west Canada airports (including Vancouver, Calgary, Edmonton).

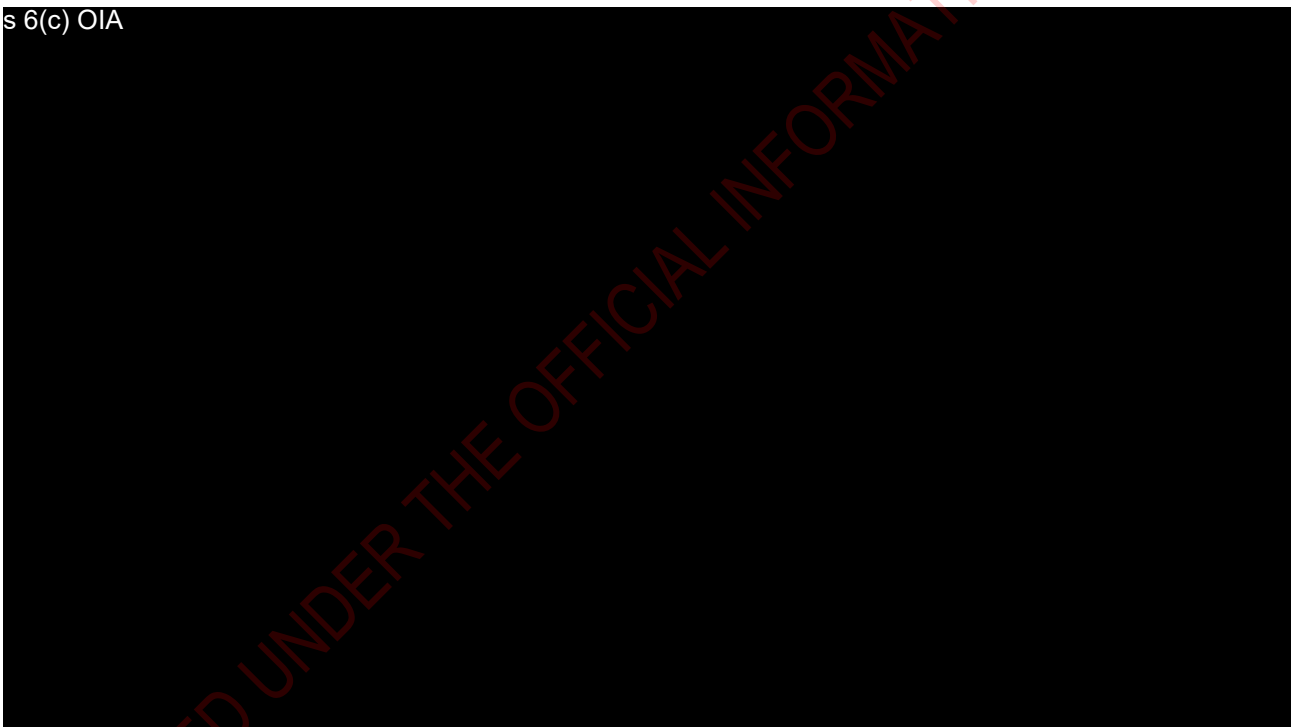
Australia

80. A travel ban on arriving and transiting passengers is in place. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia, with the exception of dual-AU/NZ citizens, Australian permanent residents and usually-resident New Zealand citizens holding 444 category visas (with proof of residency), and their 'immediate family', legal guardians, and spouses.
81. MoH reporting states Australia has 15 confirmed cases of Covid-19. There is no information to indicate there is any current travel risk from domestic-originating travellers who may be infected by domestic Covid-19 cases.

United States

82. All passengers, including transit passengers, are screened at the border. Non-USA citizens who have visited mainland China for 14 days prior to arrival will be denied entry.

s 6(c) OIA



APPENDIX A: DEPARTURE PORTS FOR CHINA

Country	Port Code
China, Peoples Republic of	CNPEK
China, Peoples Republic of	CNCTU
China, Peoples Republic of	CNCAN
China, Peoples Republic of	CNPVG
China, Peoples Republic of	CNSZX

Departure ports in mainland China s 6(a) OIA, s 6(c) OIA have not been included in this assessment. Protocols and processes have been implemented by authorities in China to screen passengers on all departing flights. This includes direct flights to NZ and flights that may connect elsewhere before arriving in NZ. These flights still depart, but only New Zealand residents, citizens, and 'immediate family' are able to depart, and the risk is mitigated by China departure processes.

APPENDIX B: CONDITIONS RELATING TO INFORMATION DISCLOSED WITHOUT A WRITTEN AGREEMENT IN PLACE

Introduction

1. This information is disclosed in accordance with section 318(6) of the Customs & Excise Act 2018.
2. The use of the information is disclosed subject to the conditions of use contained in this appendix.

Purpose

3. The New Zealand Customs Service and Ministry of Business, Innovation & Employment are disclosing this information to you in order to assist in the prevention and detection of customs offences or offences punishable by imprisonment.

Use of information

4. In using, storing, or disclosing information in accordance with this appendix, you and your agency will act in accordance with any domestic information handling laws and policies.
5. The information disclosed pursuant to this appendix will, regardless of form, be treated as being made or supplied in strict confidence and must only be used for the purposes identified in clause 6.
6. The information is disclosed for intelligence purposes only and may not be otherwise used (including for evidential purposes) or further disclosed without obtaining the written approval of the New Zealand Customs Service and Ministry of Business, Innovation & Employment.

Security of information

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8. Access to the information is to be limited to only those personnel within your agency to whom access is necessary and such access does not conflict with this appendix.

APPENDIX C: DISSEMINATION

Manager, Intelligence, New Zealand Customs Service..... 1

Manager, Intelligence, Northern, Ministry of Business, Innovation & Employment..... 2

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

INTELLIGENCE REPORT

Analyst: NZCS/MBIE Intelligence

s 9(2)(g)(ii) OIA

Product Number: 19/20/00558

Date: 20FEB2020

Joint NZCS-MBIE Covid-19 Air Departure Ports Risk Assessment

Key Judgements

s 6(a) OIA

[Redacted]

As travel restrictions and bans continue or are extended in countries close to China, s 6(a)

[Redacted] OIA, s
[Redacted] 6(c) OIA

Australia, Singapore, and the United States s 6(a) OIA, s 6(c) OIA

[Redacted]

s 6(a) OIA, s 6(c) OIA

[Redacted]

Intelligence Requirement

1. s 6(a) OIA

[Redacted]



s 6(a) OIA

2. s 6(a) OIA, s 6(c) OIA

3. The report assesses and ranks commercial flight departure ports to New Zealand, not flights.

4. s 6(a) OIA, s 6(c) OIA

5. Flights out of the departure ports assessed will need to be prioritised firstly on the basis of the port risk assessment rating, and secondly on other factors pertinent to the flight on the day.

6. Mainland China commercial air departure ports are not included in this assessment (refer Appendix A).

7. Other air travel avenues (e.g. private aircraft) and maritime routes s 6(c) OIA and are not in scope for this assessment.

s 6(a) OIA, s 6(c) OIA

s 6(a) OIA, s 6(c) OIA



s 6(a) OIA, s 6(c) OIA



12. s 6(a) OIA, s 6(c) OIA



13.

14. Australia, Singapore, and the USA all introduced travel restrictions similar to New Zealand's, prior to New Zealand's restrictions being put in place. New Zealand has confirmed that these countries are applying their restrictions to both arriving and transiting passengers and therefore it is considered that the risk to New Zealand presented from passengers travelling from these countries is lower than from departure ports of other countries.

15. s 6(c) OIA

16.

s 6(a) OIA, s 6(c) OIA

17. Other countries have signalled that they have implemented or are about to implement travel bans s 6(a) OIA, s 6(c) OIA

18. s 6(a) OIA, s 6(c) OIA

Information relating to Specific Countries and Departure Ports

19. The following additional information (primarily from MBIE, MFAT and NZ Customs' reporting) is specific to the countries of departure ports assessed in this report. The information is not exhaustive, but may be useful for updating the primary risk assessment and assessing particular flights from the departure ports noted. Some information is Open Source (OS) and is not confirmed.

20. Any change in the overall risk assessment for a country will be signalled with **red** text.

21. Information on some countries is not available, and the information provided here is current only up to and including 19 February 2020.

22. s 6(a) OIA

23. s 6(a) OIA, s 6(c) OIA

24. To ease constraints on travel caused by country travel bans and to recoup lost revenue it is possible some airlines will start operating ad hoc and/or short term flights that could serve passengers across Asia and the Pacific. Such flights could provide additional connections to departure ports to New Zealand that may require a re-assessment of risk for affected ports.

s 6(a) OIA

Hong Kong

25. Residents of and visitors to Hubei Province in the past 14 days are not permitted to enter, with the exception of Hong Kong residents. Passengers who have been in China in the past 14 days are not permitted to enter if their permitted stay in Hong Kong is less than 14 days. Passengers arriving from mainland China in the past 14 days are subject to a 14-day mandatory quarantine.

26. Hong Kong has closed 11 of 13 Control Points with mainland China. While access to Hong Kong is severely restricted, Hong Kong airport remains open. All departing and transfer passengers, including SkyPier passengers, must undergo body temperature checks. Transit passengers from a mainland China origin to an onward flight are not affected by the quarantine policy. New Zealand-direct flights are still operating.

27. China's National Immigration Administration is issuing exit visas for mainland Chinese residents to Hong Kong and Macao. (OS/formal reporting)

Taiwan

28. No entry for travellers who have resided in or entered into China, Hong Kong or Macao within the last 14 days. Except nationals and residents of Taiwan (who must home-quarantine for 14 days).

29. Other foreign travellers who transited through China, Hong Kong or Macao (i.e. without an arrival stamp to those jurisdictions) must self-isolate/home-quarantine for 14 days.
30. Flights from Taiwan to mainland China have been significantly reduced until the end of March and beginning of April. Bans exist on flights to China except to Beijing, Shanghai, Xiamen, and Chengdu. Travel alerts for Hong Kong and Macao have been issued. Some flights to/from Hong Kong have been suspended.

Japan

31. Foreign nationals who have visited Hubei or Zhejiang province in the last 14 days or whose passports are issued by the two provinces are refused entry into Japan, except in exceptional cases. There are entrance restrictions for travellers in Hubei province within the last 14 days.
32. Airlines in Japan have suspended some flights between Japan and Wuhan, Beijing, and Hong Kong, but it is unclear whether suspensions are a selective ban or a blanket ban.

Korea, Republic of

33. From 4 February, non-nationals who have been in Hubei province in the previous 14 days are not permitted entry.
34. All passengers are screened, with enhanced screening for all passengers from China (including Hong Kong and Taiwan).
35. Visas issued by the consulate in Wuhan are invalidated. From 5 February, Transit Without Visa (TWOV) has been suspended for Chinese nationals.
36. Airlines in the Republic of Korea have suspended some flights to and from China, but it is unclear whether suspensions are a selective or blanket ban.

s 6(a) OIA

37. China has land borders with Myanmar, Laos and Vietnam, and there are no travel restrictions to New Zealand for any South East Asia (SE Asia) nationals or countries not covered in this assessment. All three countries with China land borders have travel restrictions in place.

s 6(c) OIA

. These countries accept their own nationals after travel to China. Such travellers could attempt to travel to New Zealand.

Singapore

38. No entry for passengers who visited or transited China within the last 14 days, with the exception of Singapore nationals or residents. All Chinese nationals are denied entry to or transit through Singapore.
39. Singapore citizens, permanent residents, and long-term visa holders returning from China will be placed under a 14-day 'leave of absence'. Departing passengers will be health-screened.

Thailand

40. Borders remain open, with flights continuing to arrive at Thai airports from cities across China. There is little or no screening at land borders.
41. Arriving Chinese tourists are requested to provide medical certificates stating they are virus-free. Passengers are subjected to thermal scans and given brochures on how to protect themselves from infection.

Malaysia

42. Malaysia's border is mostly open, but with the following restrictions.
43. Malaysia has suspended all visa and immigration facilitation for Chinese citizens from any province that has been 'locked down' (currently Hubei, Zhejiang, and Jiangsu) by Chinese authorities. Chinese nationals with a passport issued in Hubei, Zhejiang, or Jiangsu (or who were born in those provinces) are not allowed to enter Malaysia.
44. Passengers who have visited Hubei, Zhejiang, and Jiangsu in the past 14 days are not permitted entry to Malaysia.
45. Non-Chinese nationalities travelling from Wuhan and Hubei, including those who have obtained visa approval prior to the suspension will be granted entry and subject to mandatory health screening at all entry points in Malaysia.
46. The above measures will remain until 'the situation returns to normal'.
47. Flights have been suspended from Malaysia Airlines for flights to/from Shanghai.

Indonesia

48. No entry for travellers in China within last 14 days, with the exception of nationals or residents. Visa-free and visa-on-arrival provisions for Chinese nationals on arrivals have been suspended.
49. The Indonesian government has suspended all flights to mainland China.

50. Philippines

51. No entry for travellers in China, Hong Kong, or Macao within the last 14 days, with the exception of nationals and residents, who will be subject to 14 days self-quarantine.
52. The Philippines have suspended all flights between mainland China and Philippines. Philippines Airlines flies direct from Manila to Auckland, and carries passengers transiting Manila only.

Vietnam

53. Vietnam will refuse to issue visas to non-Vietnamese nationals who have travelled to China in the two weeks prior to 5 February. Chinese citizens third-country nationals that have been

in or transited through China in the past 14 days are not permitted to enter Vietnam except for diplomatic or official purposes. (OS/formal reporting)

54. Vietnam rescinded its initial ban on flights from Hong Kong, Taiwan, and Macao following assurance from Hong Kong as to the strength of its border measures.
55. Travel between New Zealand and Vietnam occurs, but no Vietnam departure port is assessed in this report. Several airlines operate services that connect New Zealand with Vietnam, but all travel occurs via a connecting port. If the connection is in Australia, Singapore or China travellers will be subject to those travel bans and controls. If the connection is elsewhere (Denpasar, Taipei, Kuala Lumpur, Hong Kong) travellers may be subject to a lesser level of country/port control. Some flights have several stops that include combinations of ports operating full travel bans and lesser control regimes.

s 6(a) OIA

Pacific Island Countries

56. Several Pacific Island countries (PIC) have issued statements imposing bans and arrival controls on travellers who have visited mainland China or infected countries in recent weeks.

s 6(a) OIA, s 6(c) OIA

57. s 6(c) OIA

58. As of 19 February, there are no reported confirmed cases of Covid-19 in the Pacific.

Fiji

59. No entry for travellers in China within the last 14 days, including transit passengers. Fiji nationals are exempted. All incoming travellers to Fiji are required to undergo basic medical screening. Medical officers are screening flights from Singapore and Hong Kong, and a new arrival card has been introduced.
60. Travellers arriving from Hong Kong, Singapore, and Japan could subsequently travel directly on to New Zealand, or they could fly from Fiji to other Pacific Island destinations with a connection to New Zealand and arrive via those nations.
61. MBIE reports that approximately one-third of the flights between Fiji and China have been cancelled due to lighter passenger loads likely caused by Covid-19 restrictions. (OS)

Niue

62. No entry for travellers in China within the last 14 days.
63. There is a ban on travellers from China in the last 30 days who have not spent 14 days in a virus-free country.
64. Niue is s 6(c) OIA since no flights connect directly to Asia.

Cook Islands

- 65. No entry for travellers in China within the last 14 days prior to travel. This includes Cook Islanders, permanent residents, permit holders, and transit passengers.
- 66. Passengers who have visited mainland China must spend at least 14 days in self-isolation at a country other than mainland China before entry into the Cook Islands.
- 67. Cook Islands is s 6(c) OIA since no flights connect directly to Asia.

Samoa

- 68. No entry for travellers in China, Hong Kong, Macao, Singapore, and Thailand within the last 14 days.
- 69. From 4 February, Samoan authorities updated travel restrictions to include compulsory screening of all arriving passengers, and all travellers originating or transiting through mainland China, Hong Kong, or Macao must self-isolate at the country of last port for at least 14 days. All travellers from Covid-19-affected countries must spend at least 14 days in a country free of the virus and undergo a medical clearance prior to travel to Samoa.

French Polynesia

- 70. Passengers, both visitors and residents, who have visited an Asian country (list-defined by French Polynesian government) with confirmed Covid-19 are required to hold a medical certificate not older than 15 days certifying they are virus free, or be denied entry.
- 71. Tahiti has seasonal flights to and from China, scheduled around the Chinese New Year, but these were recently suspended. (OS)
- 72. s 6(c) OIA, s 6(a) OIA
[REDACTED]
[REDACTED]
- 73. s 6(c) OIA
[REDACTED]

New Caledonia

- 74. New Caledonia has cancelled its charter flight from China. There are no indications there are any current direct flights between China and New Caledonia, but this is not confirmed.
- 75. New Caledonia has seasonal flights to and from China, but these were recently suspended. (OS)
- 76. s 6(c) OIA
[REDACTED]

Tonga

- 77. No entry for travellers in or transiting through China within the last 14 days, with the exception of nationals, residents and immediate family members. Passengers must have stayed in a

country with no confirmed cases of Covid-19 for a minimum of 14 days before entering and have an official medical clearance undertaken within three days prior to arrival. It also does not apply to airline crew on direct flights from China who have been using appropriate personal protection equipment (PPE).

Vanuatu

78. No entry for travellers in China, Hong Kong, Macao and Taiwan within the last 14 days. There are additional restrictions on those who have visited or transited through China since 31 December. Exceptions apply for those who have medical clearance as free from Covid-19. This travel restriction also applies to Vanuatu citizens. This 14-day period applies from the date of last departure from China. The border is closed to all travellers who have been in or transited through China since 31 December 2019 who do not have a certified medical clearance confirming they are virus-free.

79. Vanuatu is s 6(c) OIA [REDACTED] since no flights connect directly to Asia. s 6(a) OIA, s 6(c) OIA [REDACTED]

s 6(a) OIA [REDACTED]

Qatar & United Arab Emirates (UAE)

80. Both Qatar and UAE are major air hubs for flights from Europe, the Middle East, Asia, and Africa, and there are frequent flights to New Zealand from their departure ports. It is possible that determined travellers could fly from Asia to these departure ports and board other carrier flights to New Zealand. Travellers would be subject to any screening processes and travel bans operating in UAE and Qatar for travellers out of Asia, and then also subject to controls on flights that land anywhere on the way to New Zealand. s 6(a) OIA, s 6(c) OIA [REDACTED]

UAE

81. UAE has on-arrival screening of travellers from China. Passengers travelling from Beijing will be required to undergo a 6-8 hour 'comprehensive medical screening' at the airport before boarding 'to ensure the safety of passengers'.

82. UAE suspended all passenger flights to and from mainland China, with the exception of Beijing International Airport, from 5 February.

83. UAE has eight confirmed cases of Covid-19.

84. UAE flights currently to NZ:

- one direct flight to Auckland
- one flight via Bali to Auckland
- one flight via Sydney to Christchurch. s 6(c) OIA [REDACTED]

Qatar

85. No travel restrictions. Qatar Airways suspended flights to mainland China as of 2 February.

86. There are no confirmed cases of Covid-19.

87. **Qatar** flights currently to NZ:

one direct flight to Auckland

Canada

88. Border is open, no restrictions currently apply. s 6(a) OIA

New measures have been implemented at Vancouver, Toronto, and Montréal international airports to identify infected passengers. Travellers are requested to respond to a screening question added to electronic kiosks for all international travellers at these airports.

89. Air Canada has halted all flights to mainland China, expected to last until 29 March. There is no information available on other airlines.

90. Travellers can fly to Canada (principally Vancouver) from several Asia departure ports (including Hong Kong, Seoul, Taipei, Manila, Tokyo, New Delhi). Travellers can fly to New Zealand using several west Canada airports (including Vancouver, Calgary, Edmonton).

Australia

91. A travel ban on arriving and transiting passengers is in place. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia, with the exception of dual-AU/NZ citizens, Australian permanent residents and usually-resident New Zealand citizens holding 444 category visas (with proof of residency), and their 'immediate family', legal guardians, and spouses.

92. The Australian government has extended the two-week travel ban from mainland China to prevent the spread of the Covid-19 for another seven days.

93. As of 19 February, Australia has 15 confirmed cases of Covid-19. There is no information to indicate there is any current travel risk from domestic-originating travellers who may be infected by domestic Covid-19 cases.

United States

94. All passengers, including transit passengers, are screened at the border. Non-USA citizens who have visited mainland China for 14 days prior to arrival are denied entry.

s 6(a) OIA

95. As travel restrictions tighten across Asia it is possible that determined, and perhaps desperate, travellers attempting to reach New Zealand will choose to use departure ports much further away from normal or closer routings. As time passes, departure ports in Chile and Argentina may eventually become attractive options. It is unlikely these ports will see large volumes of travellers, but it is possible a small number will attempt this route.


Argentina

96. No travel ban, border open. No direct flights to China.

Chile

97. No travel ban, border open. Passengers are required to report if they have been in China or a risk zone. A health risk assessment will then be undertaken.

s 6(c) OIA



APPENDIX A: DEPARTURE PORTS FOR CHINA

Country	Port Code
China, Peoples Republic of	CNPEK
China, Peoples Republic of	CNCTU
China, Peoples Republic of	CNCAN
China, Peoples Republic of	CNPVG
China, Peoples Republic of	CNSZX

Departure ports in mainland China s 6(a) OIA, s 6(c) OIA have not been included in this assessment. Protocols and processes have been implemented by authorities in China to screen passengers on all departing flights. This includes direct flights to New Zealand and flights that may connect elsewhere before arriving in New Zealand. These flights still depart, but only New Zealand residents, citizens, and 'immediate family' are able to depart, and the risk is mitigated by China departure processes.

APPENDIX B: CONDITIONS RELATING TO INFORMATION DISCLOSED WITHOUT A WRITTEN AGREEMENT IN PLACE

Introduction

1. This information is disclosed in accordance with section 318(6) of the Customs & Excise Act 2018.
2. The use of the information is disclosed subject to the conditions of use contained in this appendix.

Purpose

3. The New Zealand Customs Service and Ministry of Business, Innovation & Employment are disclosing this information to you in order to assist in the prevention and detection of customs offences or offences punishable by imprisonment.

Use of information

4. In using, storing, or disclosing information in accordance with this appendix, you and your agency will act in accordance with any domestic information handling laws and policies.
5. The information disclosed pursuant to this appendix will, regardless of form, be treated as being made or supplied in strict confidence and must only be used for the purposes identified in clause 6.
6. The information is disclosed for intelligence purposes only and may not be otherwise used (including for evidential purposes) or further disclosed without obtaining the written approval of the New Zealand Customs Service and Ministry of Business, Innovation & Employment.

Security of information

7. You and your agency are to have security safeguards in place (including electronic safeguards) to protect the information against loss and unauthorised access, use, modification, disclosure or other misuse.
8. Access to the information is to be limited to only those personnel within your agency to whom access is necessary and such access does not conflict with this appendix.

APPENDIX C: DISSEMINATION

Manager, Intelligence, New Zealand Customs Service..... 1

Manager, Intelligence, Northern, Ministry of Business, Innovation & Employment..... 2

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INTELLIGENCE REPORT

Analyst: NZCS/MBIE/MPI Intelligence
Sign Off:
Product Number: 19/20/00566
Date: 21 February 2020

Joint Agency (NZCS-MBIE-MPI) COVID-19 Maritime Risk Assessment

Key Judgements

➤ s 6(c) OIA

➤

➤

➤

➤

➤

Purpose

1. The Border Sector Working Group (BSWG) tasked the NZ Customs Service (Customs), Immigration NZ (INZ) and Ministry for Primary Industries (MPI) Intelligence groups with preparing a joint intelligence product identifying high risk passenger streams across the maritime pathway.

Background

2. A Joint NZCS – MBIE 2019-nCoV Air Departure Ports Risk assessment was prepared for the Border Sector Working Group on 7 February 2020. Maritime routes were out of that assessments scope.
3. Customs Ministerial Briefing *COVID-19: Maritime controls RPT 20/024* provides an initial risk assessment of the maritime pathway. This risk assessment provides a more detailed assessment of maritime risk.¹

Scope

4. The BSWG has tasked the joint agencies to produce a maritime risk assessment that identifies:
 - 4.1. High risk people streams (passenger and crew) across the maritime pathway, and
 - 4.2. Residual and unmitigated risk that present across the maritime pathway.
5. Future maritime risk assessments will focus on vessels that have stopped at any international port, on and after 2 February 2020 and are known to be on route, or have arrived at a port in New Zealand.
6. Maritime positioning crew, who arrive by air, are out of scope. They are included in the Joint NCS-MBIE 20219- nCoV Air Departure Ports Risk Assessment Intelligence Report.

Methodology

7. This report assesses the risk of COVID-19 being imported to NZ through passenger streams across the maritime pathway. The Maritime pathway comprises four main vessel types which present different risk factors. These craft are cruise ships, cargo ships, fishing vessels, and small craft. The method used to quantify the risk was to:
 - s 6(c) OIA
 -
8. s 6(c) OIA
Refer Appendix A for validation detail.
9. Joint agencies will apply an interactive approach to assess risk across the marine. This would allow risks associated with each vessel pathway to be assessed appropriately, given they present different risk factors to New Zealand.

Summary of NZ COVID-19 Border Controls

¹ Immigration Act interpretation has been used. It defines maritime vessels as all commercial and non-commercial maritime craft or vessel capable of being used to transport any persons to and from NZ or to any country outside of New Zealand¹. This assessment assumes no risk difference between commercial and non-commercial vessels.

² s 6(c) OIA

10. Joint agencies have put the same air controls in place across the maritime pathway. The maritime pathway presents a different set of risk factors from the air passenger pathway, which will be defined in this risk assessment. Refer to Appendix 1 for detailed border control mitigations.
11. Maritime border risk mitigations include:
- NZ Government regulatory and operational processes, including Ministry of Health Pratique process³
 - NZ border pre-screening of passengers and crew
 - International border controls in place to control COVID-19 (i.e. Australia, United States)
 - New Zealand's geographical location, seasonal variations and travel times to NZ by sea, and
 - Shipping and port companies risk measures and controls (internationally and domestically).

Risk Assessment

Preliminary Vessel Voyage and Crew/Passenger Analysis

12. Analysis of vessel arrivals and recorded pending arrivals into NZ including any overseas ports visited by these vessels since 2 February identified that none had departed the Chinese mainland during this period.
13. Analysis of crew and passenger movements in the maritime domain (excludes air movements) assessed in conjunction with vessel movements did not identify any individuals originating from mainland China sea ports since 2 February.

Assumptions

14. It is assumed that the likelihood COVID-19 arriving onshore in New Zealand increases in proportion to the number of passengers and crew on a vessel, combined with a combination of physical contact onshore, either via passenger/crew disembarkations or officials and port staff going on board.

Cruise vessel assessment

15. s 6(c) OIA [REDACTED]
16. High passenger and crew numbers on board cruise ships significantly increases the potential likelihood of COVID-19 passengers being present on board when entering New Zealand.
17. Mitigating factors include:
- The vast majority (80%)⁴ of cruise vessels visiting NZ having originated from Australia which has strong border controls in place.
 - The number of passengers from mainland China on New Zealand-bound cruise ships is low,
 - Air positioning crew from China cannot join ships.
 - Passengers transiting or originating from China have been checked since 2 February.
 - The Cruise sector has mitigations in place controlling crew from China, Macau, and Taiwan.

³ Customs Ministerial COVID-19: Maritime controls RPT 20/024

⁴ Cruise sector Insights Report, Immigration new Zealand, ETA project

- Cruise vessels have professional medical staff on board who can detect potential cases of COVID-19.
- Voyage length/time at sea aids in case detection and decreases the likelihood of an undetectable case.

Cargo vessel assessment

18. s 6(c) OIA

19. Compared to cruise vessels, the lower number of crew and passengers on board cargo vessels reduces the potential likelihood of COVID-19 passengers entering New Zealand, despite the larger number of vessels and voyages, and the broad geographical nature of voyages.
20. Mitigating factors include:
- Most do not carry passengers, and crew generally don't depart the vessel (with some exceptions).
 - Voyage length/time from China is greater than 14 days aiding in case detection and decreases the likelihood of an undetectable case.
 - Shorter voyages from Australia are risk managed by Australia.
 - Domestic risk management practices within NZ are currently in place.
21. It is assessed that in some rare circumstances, less reputable vessels could potentially provide false information or hide sick crew in order to avoid perceived operating costs and difficulties. If this occurred, there is potential for an increased risk to operational staff boarding these vessels, or to the public should any crew disembark.

Fishing vessel assessment

22. s 6(c) OIA

23. Mitigating factors include:
- The number of international fishing vessels in NZ at this time of year is low,
 - Most that operate in the NZ EEZ do not come ashore.
 - Those that do come ashore are subject to domestic regulations and risk management and crew are visa controlled.
 - It is also assessed as almost certain that any arriving vessel will have been at sea for longer than 14 days.
24. It is assessed that in some rare circumstances, less reputable vessels could potentially provide false information or hide sick crew in order to avoid perceived operating costs and difficulties. If this occurred, there is potential for an increased risk to operational staff boarding these vessels, or to the public should any crew disembark.

Small craft assessment

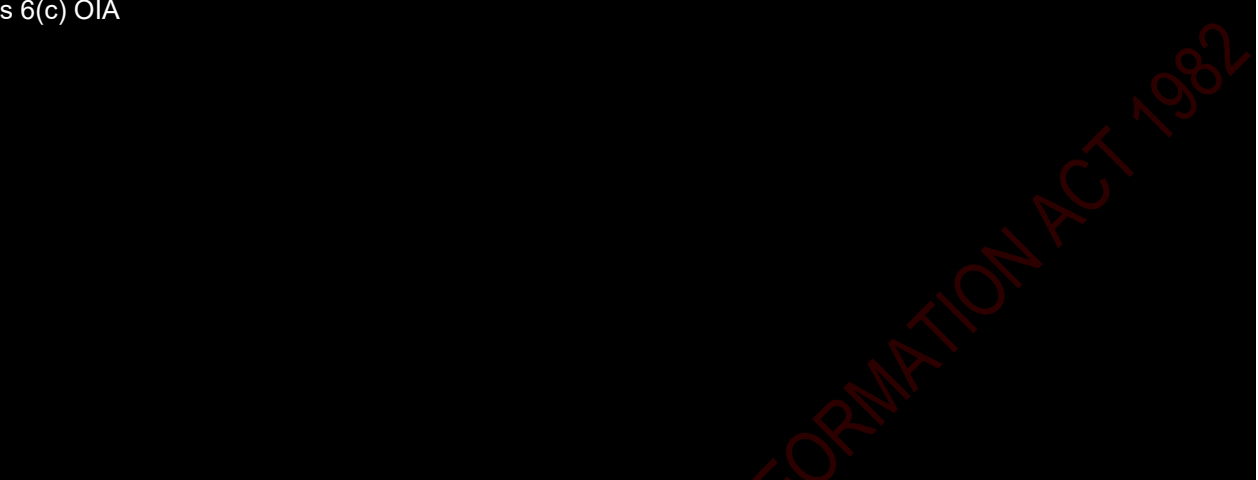
25. s 6(c) OIA

26. The arrival season for international small craft (mostly yachts) from the Pacific Islands is already over, with very few if any arrivals expected. At this stage many are traditionally expected to be departing north for the Pacific Islands.

27. Mitigating factors include:

- Any small craft arrivals have low numbers of crew,
- Generally depart from the Pacific Islands or Australia,
- Are required to provide advanced notice of arrival as commercial craft are,
- Are expected to arrive at a designated port, and
- Are subject to domestic arrival risk management processes.

s 6(c) OIA



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The use of probabilistic language in this document

Intelligence assessments are often based on incomplete and inconsistent information that can be from sources of differing reliability. These assessments are not fact, evidence or proof. Certain words are used in this document to convey the confidence of the analytical assessment regarding the probability of something occurring, or having occurred. The NZ Intelligence Community has standard wordings for these assessments (please see below).

Qualitative Statement	Associated Probability Range
Remote / High Unlikely	<10%
Improbable / Unlikely	15 – 20%
Realistic Possibility	25 – 50%
Probable / Likely	55 – 70%
Highly / Very Probable / Likely	75 – 85%
Almost Certain	>90%

APPENDIX 1 – NZ COVID-19 Border Controls

Immigration Controls

1. New Immigration instructions came into effect on 2 February and were further extended on 16 February 2020. These state that entry permission must be denied to people who have been in, or transited through, mainland China within 14 days prior to boarding a commercial craft (air or sea) to NZ or upon arrival in NZ if travelling other than by commercial craft.⁵
2. People excluded from this provision include:
 - NZ citizens, NZ resident and permanent resident visa holders;
 - The partner, dependent children or legal guardian travelling with a NZ citizen, resident or permanent resident visa holder;
 - Australian citizens and permanent resident visa holders whose primary place of residence is New Zealand; and
 - People covered by regulation 25 of the Immigration (Visa, Entry Permission, and Related Matters) Regulations 2010.
3. Effective from 7 February 2020, an Advanced Passenger Processing (APP) notification was sent to shipping agents to pass onto their carriers notifying them that a carrier of a commercial craft must comply with section 96 of the Act. The notification is currently effective until 30 April 2020.
4. Section 96 (2) of the Act requires that the agent must ensure that before the departure of the craft to travel to New Zealand, the agent must ascertain whether any person (passenger / crew) has been in a 'place of concern'⁶ within the 14 day period prior to commencing travel to New Zealand; and any person who has been in a place of concern within specified timeframe, provide the name of the person, and every place of concern that person has been within during that period. The approved system to provide this information is by telephoning Immigration Border Operations Team who issue boarding directives to airlines offshore.
5. As of 19 February, Immigration NZ is drafting further border regulations specific to international passengers and crew who were onboard the Diamond Princess during their period of quarantine. The Ministry of Health are assisting New Zealanders from those ships returning to NZ through the government assisted evacuation pathway. All non-assisted NZ travellers will be managed through existing border controls.

Maritime Border Rules

6. All maritime craft must apply in writing in advance of their arrival and submit the Advance Notice of Arrival (ANA) Form 48 hours prior to arrival. The ANA data is used in this risk assessment as it includes comprehensive information about the vessels, voyage crew, passengers, cargo, health and quarantine information and other maritime information.
7. The ANA form, coupled with a follow-up 'no change of status report' must be received in order for a vessel to be granted quarantine clearance.

⁵ Immigration Instruction **Y4.50 People who must be refused entry permission: novel coronavirus (COVID-19) outbreak**. <https://www.immigration.govt.nz/opsmanual/#73154.htm>

⁶ The place of concern, as set in regulations 4(3)(b) of the Immigration (Carriers' Information Obligation) Regulations 2010 is 'Mainland China'

Ministry of Health Pratique Process

8. The Ministry of Health ill passenger process, which is in place for the air passenger pathway also applies to passengers and crew on-board any maritime craft.
9. The master of any ship is required to notify the local Medical Officer of Health through the pratique process if they suspect any person on board has a notifiable infectious disease. Masters must notify if there are any passengers or crew on board with symptoms of concern.
10. Once pratique has been granted, the master must still notify the local Medical Officer of Health if any passengers or crew have symptoms of concern (as this may indicate the person has a notifiable disease). If vessels arrive in NZ from mainland China, for a voyage over 14 days, no additional action is required.

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APPENDIX 2 – Vessel Voyage Validation

1. s 6(c) OIA
[REDACTED]
[REDACTED]
[REDACTED]
2. Of the ten vessels selected for verification, four had discrepancies. Discrepancies were identified where a port visit had been listed on the vessel voyage memo, s 6(c) OIA. These discrepancies do not indicate voyage memos are incomplete or inaccurate; however it does highlight s 6(c) OIA, or over-reporting on the voyage memo.
3. It is assessed as unlikely that that false, inaccurate or misleading vessel voyage history would be intentionally supplied to NZ border agencies s 6(c) OIA
[REDACTED]
[REDACTED] The licensing penalties, restrictions and financial risks to the master of the vessel is likely to deter non-compliant behaviour.

INTELLIGENCE REPORT

Analyst: NZCS/MBIE Intelligence
Sign Off: s 9(2)(g)(ii) /MBIE
Product Number: 19/20/00571
Date: 27FEB2020

Joint NZCS-MBIE COVID-19 Air Departure Ports Risk Assessment

Key Judgements

- s 6(a) OIA
[Redacted]
- As travel restrictions and bans continue or are extended in countries close to China, s 6(a) OIA, s 6(c) OIA
[Redacted]
- Australia, Singapore, and the United States s 6(a) OIA, s 6(c) OIA
[Redacted]
- s 6(a) OIA, s 6(c) OIA
[Redacted]



Intelligence Requirement

1. s 6(a) OIA, s 6(c) OIA
[REDACTED]
2. s 6(a) OIA, s 6(c) OIA
[REDACTED]
3. The report assesses and ranks commercial flight departure ports to New Zealand, not flights.
4. s 6(a) OIA, s 6(c) OIA
[REDACTED]
5. Mainland China commercial air departure ports are not included in this assessment (refer Appendix A).
6. Other air travel avenues (e.g. private aircraft) and maritime routes s 6(c) OIA
[REDACTED]

s 6(a) OIA, s 6(c) OIA

[REDACTED]

s 6(a) OIA, s 6(c) OIA



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s 6(a) OIA, s 6(c) OIA

11. s 6(a) OIA, s 6(c) OIA

12.

13.

14.

s 6(a) OIA, s 6(c) OIA

15. Other countries have signalled that they have implemented or are about to implement travel bans. s 6(a) OIA

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s 6(a) OIA, s 6(c) OIA

16.

Information relating to Specific Countries and Departure Ports

17. The following additional information (primarily from MBIE, MFAT and NZ Customs' reporting) is specific to the countries of departure ports assessed in this report. The information is not exhaustive, but may be useful for updating the primary risk assessment and assessing particular flights from the departure ports noted. Some information is Open Source (OS) and is not confirmed. Information provided is current as at 26 February 2020.

18. Any change in the overall risk assessment for a country will be signalled with **red** text.

19. s 6(a) OIA

20. s 6(a) OIA, s 6(c) OIA

21. To ease constraints on travel caused by country travel bans and to recoup lost revenue it is possible some airlines will start operating ad hoc and/or short term flights that could serve passengers across Asia and the Pacific. Such flights could provide additional connections to departure ports to New Zealand that may require a re-assessment of risk for affected ports.

s 6(a) OIA

Hong Kong

22. Residents of and visitors to Hubei Province in the past 14 days are not permitted to enter, with the exception of Hong Kong residents. Passengers who have been in China in the past 14 days are not permitted to enter if their permitted stay in Hong Kong is less than 14 days. Passengers arriving from mainland China in the past 14 days are subject to a 14-day mandatory quarantine.

23. Non-residents arriving from Republic of Korea are not permitted to enter with the exception of Hong Kong Residents. Hong Kong residents arriving from Daegu and Gyeongsangbuk-do are issued with mandatory quarantine notices while those from elsewhere in Republic of Korea are required to undergo medical surveillance for 14 days.

24. Hong Kong has closed 11 of 13 Control Points with mainland China. While access to Hong Kong is severely restricted, the Hong Kong airport remains open. All departing and transfer

passengers, including SkyPier passengers, must undergo body temperature checks. Transit passengers from a mainland China origin to an onward flight are not affected by the quarantine policy. New Zealand-direct flights are still operating.

25. China's National Immigration Administration is issuing exit visas for mainland Chinese residents to Hong Kong and Macao.

Taiwan

26. No entry is permitted for travellers who have resided in or entered into China, Hong Kong or Macao within the last 14 days. This does not apply to nationals and residents of Taiwan who must home-quarantine for 14 days.
27. Other foreign travellers who transited through China, Hong Kong or Macao (i.e. without an arrival stamp to those jurisdictions) must quarantine or self-isolate for 14 days.
28. Flights from Taiwan to mainland China have been significantly reduced until the end of March and beginning of April. Bans exist on flights to China except to Beijing, Shanghai, Xiamen, and Chengdu. Travel alerts for Hong Kong and Macao have been issued. Some flights to and from Hong Kong have been suspended.
29. Foreign travellers arriving from the Republic of Korea are required to self-quarantine for 14 days.

Japan

30. Foreign nationals who have visited Hubei or Zhejiang province in the last 14 days or whose passports are issued by the two provinces are refused entry into Japan, except in exceptional cases. There are entrance restrictions for travellers in Hubei province within the last 14 days.
31. Airlines in Japan have suspended some flights between Japan and Wuhan, Beijing, and Hong Kong, but it is unclear whether suspensions are a selective ban or a blanket ban.
32. As of 25 February, Israel, Samoa, Micronesia, Kiribati, Comoros, Tuvalu, and the Solomon Islands have restricted entry for Japanese nationals travelling from Japan.

Korea, Republic of

33. From 4 February, non-nationals who have been in Hubei province in the previous 14 days are not permitted entry.
34. All passengers are screened, with enhanced screening for all passengers from China (including Hong Kong and Taiwan).
35. Visas issued by the consulate in Wuhan are invalidated. From 5 February, Transit Without Visa (TWOV) has been suspended for Chinese nationals.
36. Airlines in the Republic of Korea have suspended some flights to and from China, but it is unclear whether suspensions are a selective or blanket ban.

37. The Republic of Korea has reported a significant outbreak of confirmed COVID-19 cases in the past week.
38. Air New Zealand has suspended its direct Seoul to Auckland service from 7 March until the end of June. Other airlines are still operating flights.

§ 6(a) OIA

39. China has land borders with Myanmar, Laos and Vietnam, and there are no travel restrictions to New Zealand for any South East Asia (SE Asia) nationals or countries not covered in this assessment. All three countries with China land borders have travel restrictions in place, ■■■

§ 6(c) OIA

These countries accept their own nationals after travel to China. Such travellers could attempt to travel to New Zealand.

Singapore

40. No entry for passengers who visited or transited China within the last 14 days, with the exception of Singapore nationals or residents. All Chinese nationals are denied entry to or transit through Singapore.
41. Singapore citizens, permanent residents, and long-term visa holders returning from China will be placed under a 14-day 'leave of absence'. Departing passengers will be health-screened.

Thailand

42. Borders remain open, with flights continuing to arrive at Thai airports from cities across China. There is little or no screening at land borders.
43. Arriving Chinese tourists are requested to provide medical certificates stating they are virus-free. Passengers are subjected to thermal scans and given brochures on how to protect themselves from infection.
44. Thailand has applied stricter border screening measures to include all visitors arriving from Nepal, Indonesia, Vietnam and Malaysia (as well as Hong Kong, Japan and Singapore, Cambodia and China).

Malaysia

45. Malaysia has suspended all visa and immigration facilitation for Chinese citizens from any province that has been 'locked down' (currently Hubei, Zhejiang, and Jiangsu) by Chinese authorities. Chinese nationals with a passport issued in Hubei, Zhejiang, or Jiangsu (or who were born in those provinces) are not allowed to enter Malaysia.
46. Passengers who have visited Hubei, Zhejiang, and Jiangsu in the past 14 days are not permitted entry to Malaysia.

47. Non-Chinese nationalities travelling from Wuhan and Hubei, including those who have obtained visa approval prior to the suspension will be granted entry and subject to mandatory health screening at all entry points in Malaysia.
48. The above measures will remain until 'the situation returns to normal'.
49. Flights have been suspended from Malaysia Airlines for flights to/from Shanghai.

Indonesia

50. No entry for travellers in China within last 14 days, with the exception of nationals or residents. Visa-free and visa-on-arrival provisions for Chinese nationals on arrival have been suspended.
51. The Indonesian government has suspended all flights to mainland China.

Philippines

52. No entry for travellers in China, Hong Kong, or Macao within the last 14 days, with the exception of nationals and residents, who will be subject to 14 days self-quarantine.
53. The Philippines have suspended all flights between mainland China and Philippines. Philippines Airlines flies direct from Manila to Auckland, and carries passengers transiting Manila only.

Vietnam

54. Vietnam will refuse to issue visas to non-Vietnamese nationals who have travelled to China in the two weeks prior to 5 February. Chinese citizens third-country nationals that have been in or transited through China in the past 14 days are not permitted to enter Vietnam except for diplomatic or official purposes.
55. As of 24 February, individuals travelling from Daegu City and Gyeongbuk province, Republic of Korea will be put into mandatory quarantine upon arrival into Vietnam. Any travellers from any other part of Republic of Korea will be temperature checked and advised to self-isolate for 14 days.
56. Flights between Daegu, Republic of Korea and Vietnam have been suspended from 25 February to 28 March.
57. Vietnam airlines continues to suspend all flights to and from China. Flights continue from Hong Kong, Taiwan, and Macao.
58. Travel between New Zealand and Vietnam occurs, but no Vietnam departure port is assessed in this report. Several airlines operate services that connect New Zealand with Vietnam, but all travel occurs via a connecting port. If the connection is in Australia, Singapore or China travellers will be subject to those travel bans and controls. If the connection is elsewhere (Denpasar, Taipei, Kuala Lumpur, Hong Kong) travellers may be subject to a lesser level of country/port control. Some flights have several stops that include combinations of ports operating full travel bans and lesser control regimes.

s 6(a) OIA

Pacific Island Countries

59. Several Pacific Island countries (PIC) have issued statements imposing bans and arrival controls on travellers who have visited mainland China or infected countries in recent weeks.

s 6(a) OIA, s 6(c) OIA

60. s 6(c) OIA

61. As of 25 February, there are no reported confirmed cases of COVID-19 in the Pacific.

Fiji

62. No entry for travellers in China within the last 14 days, including transit passengers. Fiji nationals are exempted. All incoming travellers to Fiji are required to undergo basic medical screening. Medical officers are screening flights from Singapore and Hong Kong, and a new arrival card has been introduced.
63. Travellers arriving from Hong Kong, Singapore, and Japan could subsequently travel directly on to New Zealand, or they could fly from Fiji to other Pacific Island destinations with a connection to New Zealand and arrive via those nations.

Niue

64. No entry for travellers in China within the previous 14 days.
65. There is a ban on travellers from China in the last 30 days who have not spent 14 days in a virus-free country.
66. Niue is s 6(c) OIA since no flights connect directly to Asia.

Cook Islands

67. No entry for travellers in China within the last 14 days prior to travel. This includes Cook Islanders, permanent residents, permit holders, and transit passengers.
68. Passengers who have visited mainland China must spend at least 14 days in self-isolation at a country other than mainland China before entry into the Cook Islands.
69. Cook Islands is s 6(c) OIA since no flights connect directly to Asia.

Samoa

70. No entry for travellers in China, Hong Kong, Macao, Singapore, and Thailand within the previous 14 days.

71. From 4 February, Samoan authorities updated travel restrictions to include compulsory screening of all arriving passengers, and all travellers originating or transiting through mainland China, Hong Kong, or Macao must self-isolate at the country of last port for at least 14 days. All travellers from COVID-19-affected countries must spend at least 14 days in a country free of the virus and undergo a medical clearance prior to travel to Samoa. Japan, Republic of Korea, Thailand, Singapore and Italy have been added to this list. Iran has been added to the list of countries requiring a medical check within three days before arrival.

72. s 6(a) OIA, s 6(c) OIA
[REDACTED]

French Polynesia

73. Passengers, both visitors and residents, who have visited an Asian country (list-defined by French Polynesian government) with confirmed COVID-19 since 1 January are required to hold a medical certificate not older than 5 days certifying they are virus free, or will be denied entry. If no health certificate is provided airlines are requested to refuse boarding.

74. Tahiti has seasonal flights to and from China, scheduled around the Chinese New Year, but these were recently suspended. (OS)

75. s 6(a) OIA, s 6(c) OIA
[REDACTED]
[REDACTED]

76. s 6(c) OIA
[REDACTED]

New Caledonia

77. Any person that has visited or transited through mainland China, Macao, Hong Kong, or Singapore in the past 30 days will receive a check up by public health officials at the airport.

78. New Caledonia has cancelled its charter flight from China. There are no indications there are any current direct flights between China and New Caledonia, but this is not confirmed.

79. New Caledonia has seasonal flights to and from China, but these were recently suspended. (OS)

80. s 6(c) OIA
[REDACTED]

Tonga

81. No entry for travellers in or transiting through China within the last 14 days, with the exception of nationals, residents and immediate family members. Passengers must have stayed in a country with no confirmed cases of COVID-19 for a minimum of 14 days before entering and have an official medical clearance undertaken within three days prior to arrival. It also does not apply to airline crew on direct flights from China who have been using appropriate personal protection equipment (PPE).

Vanuatu

82. No entry for travellers in China, Hong Kong, Macao and Taiwan within the last 14 days. There are additional restrictions on those who have visited or transited through China since 31 December. Exceptions apply for those who have medical clearance as free from COVID-19. This travel restriction also applies to Vanuatu citizens. This 14-day period applies from the date of last departure from China. The border is closed to all travellers who have been in or transited through China since 31 December 2019 who do not have a certified medical clearance confirming they are virus-free.

s 6(a) OIA

Qatar & United Arab Emirates (UAE)

Both Qatar and UAE are major air hubs for flights from Europe, the Middle East, Asia, and Africa, and there are frequent flights to New Zealand from their departure ports. It is possible that determined travellers could fly from Asia to these departure ports and board other carrier flights to New Zealand. Travellers would be subject to any screening processes and travel bans operating in UAE and Qatar for travellers out of Asia, and then also subject to controls on flights that land anywhere on the way to New Zealand. s 6(a) OIA, s 6(c) OIA

UAE

83. UAE has on-arrival screening of travellers from China. Passengers travelling from Beijing will be required to undergo a 6-8 hour 'comprehensive medical screening' at the airport before boarding 'to ensure the safety of passengers'.
84. UAE suspended all passenger flights to and from mainland China, with the exception of Beijing International Airport, from 5 February.
85. As of 25 February, all flights from Iran have been suspended for at least one week.
86. On 24 February the UAE foreign ministry advised UAE citizens not to travel to Iran and Thailand until further notice.
87. As of 25 February, UAE has 13 confirmed cases of COVID-19.
88. **UAE** flights currently to NZ:
- one direct flight to Auckland
 - one flight via Bali to Auckland
 - one flight via Sydney to Christchurch. s 6(c) OIA

Qatar

89. No travel restrictions. Qatar Airways suspended flights to mainland China as of 2 February.

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90. Screening occurs for all incoming passengers from Iran and Republic of Korea whose final destination is Doha.
91. As of 25 February, Qatar has had no confirmed cases of COVID-19.
92. **Qatar** flights currently to NZ:
 - one direct flight to Auckland

Canada

93. The Canadian border is open and no restrictions currently apply. s 6(a) OIA [REDACTED] New measures have been implemented at Vancouver, Toronto, and Montréal international airports to identify infected passengers. Travellers are requested to respond to a screening question added to electronic kiosks for all international travellers at these airports.
94. Air Canada has halted all flights to mainland China, expected to last until 29 February. There is no information available on other airlines.
95. Travellers can fly to Canada (principally Vancouver) from several Asia departure ports (including Hong Kong, Seoul, Taipei, Manila, Tokyo, New Delhi). Travellers can fly to New Zealand using several west Canada airports (including Vancouver, Calgary, Edmonton).
96. As of 25 February, Canada has 11 cases of COVID-19.

Australia

97. A travel ban on arriving and transiting passengers is in place. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia, with the exception of dual-AU/NZ citizens, Australian permanent residents and usually-resident New Zealand citizens holding 444 category visas (with proof of residency), and their 'immediate family', legal guardians, and spouses.
98. The Australian government has extended the two-week travel ban from mainland China to prevent the spread of COVID-19 for another seven days.
99. As of 26 February, Australia has 23 confirmed cases of COVID-19. There is no information to indicate there is any current travel risk from domestic-originating travellers who may be infected by domestic COVID-19 cases.

United States

100. All passengers, including transit passengers, are screened at the border. Non-USA citizens who have visited mainland China for 14 days prior to arrival are denied entry.

s 6(a) OIA

As travel restrictions tighten across Asia it is possible that determined, and perhaps desperate, travellers attempting to reach New Zealand will choose to use departure ports much further away from normal or closer routings. As time passes, departure ports in Chile and Argentina may eventually become attractive options. It is unlikely these ports will see large volumes of travellers, but it is possible a small number will attempt this route.

Argentina

101. No travel ban, border open. No direct flights to China.

Chile

102. No travel ban, border open. Passengers are required to report if they have been in China or a risk zone. A health risk assessment will then be undertaken.

s 6(c) OIA

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APPENDIX B: DEPARTURE PORTS FOR CHINA

Country	Port Code
China, Peoples Republic of	CNPEK
China, Peoples Republic of	CNCTU
China, Peoples Republic of	CNCAN
China, Peoples Republic of	CNPVG
China, Peoples Republic of	CNSZX

Departure ports in mainland China s 6(a) OIA, s 6(c) OIA have not been included in this assessment. Protocols and processes have been implemented by authorities in China to screen passengers on all departing flights. This includes direct flights to New Zealand and flights that may connect elsewhere before arriving in New Zealand. These flights still depart, but only New Zealand residents, citizens, and 'immediate family' are able to depart, and the risk is mitigated by China departure processes.


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s 6(a) OIA, s 6(c) OIA

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982



s 6(a) OIA, s 6(c) OIA



RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

APPENDIX D: CONDITIONS RELATING TO INFORMATION DISCLOSED WITHOUT A WRITTEN AGREEMENT IN PLACE

Introduction

1. This information is disclosed in accordance with section 318(6) of the Customs & Excise Act 2018.
2. The use of the information is disclosed subject to the conditions of use contained in this appendix.

Purpose

3. The New Zealand Customs Service and Ministry of Business, Innovation & Employment are disclosing this information to you in order to assist in the prevention and detection of customs offences or offences punishable by imprisonment.

Use of information

4. In using, storing, or disclosing information in accordance with this appendix, you and your agency will act in accordance with any domestic information handling laws and policies.
5. The information disclosed pursuant to this appendix will, regardless of form, be treated as being made or supplied in strict confidence and must only be used for the purposes identified in clause 6.
6. The information is disclosed for intelligence purposes only and may not be otherwise used (including for evidential purposes) or further disclosed without obtaining the written approval of the New Zealand Customs Service and Ministry of Business, Innovation & Employment.

Security of information

7. You and your agency are to have security safeguards in place (including electronic safeguards) to protect the information against loss and unauthorised access, use, modification, disclosure or other misuse.
8. Access to the information is to be limited to only those personnel within your agency to whom access is necessary and such access does not conflict with this appendix.



APPENDIX E: DISSEMINATION

Manager, Intelligence, New Zealand Customs Service..... 1

Manager, Intelligence, Northern, Ministry of Business, Innovation & Employment..... 2

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NZ Border Agency Dashboard

nCoV Summary

s 6(a) OIA have been introduced.

s 6(a) OIA

- o Temporary Travel Restrictions are active for Mainland China and Iran.
- o New Zealand citizens and permanent residents will still be allowed to return home, but will be told to self-isolate for 14 days.
- o Restrictions will come into force immediately, and will initially apply until midnight Tuesday 3 March. They will be reviewed every 48 hours, which is the same approach being taken to the China travel restrictions that have been in place since 3 February.

s 6(a) OIA

o There is now s 6(a) OIA travellers, from Singapore, Hong Kong, Thailand, Italy, Japan and the Republic of Korea. These travellers have no restrictions on travel and do not need to self-isolate, but are to be given advice on symptoms of concern and what to do if they feel unwell (the information in the health advice cards). Health staff will be present at international airports for all arriving international flights (with a nurse available to check any travellers reporting that they feel unwell).

s 6(a) OIA

Direct Flight Schedule China & South Korea 27 Feb - 2 Mar

Inbound flight	Origin / Destination	Thu 27-Feb	Fri 28-Feb	Sat 29-Feb	Sun 01-Mar	Mon 02-Mar
3U8909	Chengdu	Cancelled	Not scheduled	Cancelled	Not scheduled	Not scheduled
MU779	Shanghai	Cancelled	Operating	Operating	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	Not scheduled	Cancelled	No scheduled fl	Cancelled	Not scheduled
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Cancelled
HU7931	Shenzhen	Cancelled	Not scheduled	Cancelled	Not scheduled	Not scheduled
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled
KE129	Incheon			Operating	Operating	Operating
NZ76	Incheon			Operating		Operating

Border Sector Working Group - Work Areas

1. Border Measures

- o On 24 February 2020 the NZ Government announced a second 8-day extension of temporary border measures restricting travel by people who have left or transited through mainland China in the previous 14 days. This position is reviewed every 48 hours.
- o Additional border restrictions have been established for Iran. Processes to support these restrictions are being worked on.
- o New E-Gate questions asking if travellers have come from or transited through will be activated at 0202 29 February.
- o Additional staffing to support these measures will be deployed over the next 24/48 hrs.

Current border-related measures include:

- o Monitoring border measures undertaken by other countries, particularly Australia, and any recommendations from WHO
- o Keeping border stakeholders informed through border advisories and regular meetings
- o Public health staff at Auckland, Wellington and Christchurch International Airports are providing information to travellers on all arriving international flights.

2. Manual Screening and E Gate Management

- o Passengers travelling from Iran and Mainland China will be referred to Public Health Unit officials on arrival. Electronic targeting will be the primary means for identifying travellers from Iran.

3. Managing Maritime Arrivals

- o Border restrictions that apply at airports also apply to people arriving by sea
- o Updated Marine Controls Briefing has been submitted to the Minister of Customs and will be circulated to Border Sector Ministers.

4. Support to Pacific Island Countries

- o We are working closely with our Pacific partners to stop the spread of the virus. A paper looking at the possible application of Border Measures is being developed by MFAT.
- o A NZ liaison officer has been placed in the WHO Pacific Regional Office in Suva, to help coordinate preparedness and response efforts in the region

5. Staff Safety

- o NZCS is advising all staff in the search area to wear mask and gloves irrespective of where the traveller has departed from or transited through. All other advice regarding infection control remains unchanged.

6. Moving from acute risk response to managing a chronic problem

- o AOG Coordination Group (Peter Crabtree team) has developed a series of scenarios. NZCS has started planning based on these and is updating its response structure in order to be able to sustain the response over the medium to long term.

Key Agency Actions

Action	Lead	Support
Air Pathway Risk Assessment	NZCS	INZ
Maritime Pathway Risk Assessment	INZ	NZCS, MPI, MNZ
Maritime Controls Briefing	NZCS	INZ, MPI, MNZ, MoT
8 Day Review	MoH	INZ
48 hr review	MoH	
Support to Pacific Islands	MFAT	INZ



AIDE MEMOIRE

3 February 2020

RPT 20/014

CUSTOMS' RESPONSE TO 2019 NOVEL CORONAVIRUS OUTBREAK – UPDATE 3 FEBRUARY 2020

Impact of temporary travel restrictions on air passenger processing

- On 2 February the Government placed temporary entry restrictions on foreign nationals who have been in mainland China in the last 14 days. This does not apply to passengers who departed China before the restrictions were announced.
- New Zealand citizens and permanent residents who have been in China in the last 14 days will still be able to enter, as will their immediate family members, but will be required to self-isolate for 14 days on arrival in New Zealand.
- All passengers will be manually processed so that Customs officers can check passports for evidence of travel to China. EGates are being turned off for inbound passenger processing.
- Customs is rostering on extra staff at airports where possible and opening more primary processing booths to cope with the extra passengers being manually processed. Airport companies are assisting with managing passenger flows. Customs expects significant delays at airports.
- One flight arriving today from China is carrying approximately 60 Chinese nationals who are in contravention of the entry restrictions. We expect they will be turned around at the border.
- Passengers who have been through border screening processes en route to New Zealand are still subject to screening processes here. We are also investigating whether screening of passengers by certain overseas partners, for example the United States, is robust enough for us to allow those passengers to enter New Zealand using eGate.

Assistance to Pacific peoples

- The Ministry of Foreign Affairs and Trade is working with Embassies and the Chinese government to evacuate approximately 60 Pacific Island nationals on the New Zealand charter flight from Wuhan, China.
- Immigration New Zealand has confirmed a process is in place for processing these passengers on arrival to New Zealand as they may not hold a valid New Zealand visa.

Impact on Customs' Counsellor in China

- Customs has one staff member in China, our Counsellor in Beijing. **s 9(2)(g)(ii) OIA** are currently on a flight out of Beijing that is due to land in Auckland at 18:00 this evening.

- Our locally-engaged staff in China are working from home.

What Customs is doing at seaports

- Ships that departed China more than 14 days before arriving in New Zealand, and with no people on board displaying symptoms of Novel Coronavirus, will be allowed entry as normal.
- People on board ships who have joined within 14 days of being in mainland China will be asked to begin self-isolation while on board.
- Any person who is displaying symptoms of Novel Coronavirus will be quarantined.

Customs is monitoring the disruption to trade

- Along with other agencies, Customs is monitoring the effect of the outbreak on trade. Supply chains have been disrupted by the disruption to travel, and we have noticed delays in Chinese ports, slower clearance times, storage capacity issues and delayed and cancelled orders.
- To date, Chinese regulatory settings for trade have not been changed.
- The outbreak will have an ongoing impact on international trade and global financial markets.
- Customs will maintain close contact with the New Zealand Embassy in China regarding any support we can provide, and to consider options to return our Counsellor to China as soon as is practical.



AIDE MEMOIRE

10 February 2020

RPT 20/018

NOVEL CORONAVIRUS: CUSTOMS' RESPONSE

Cabinet Meeting on 10 February 2020

Action sought

I am updating Cabinet on the actions Customs has taken in response to the Coronavirus outbreak.

Speaking points

- In support of the Ministry of Health, Customs is leading cross-government border sector coordination, working closely with partner agencies to effectively manage New Zealand's border response
- Customs reverted to manually processing all arriving passengers at international airports when eGates closed on 2 February
- With additional Customs officers called in, Customs was able to process all passengers with only moderate delays in processing times
- Feedback from passengers has been largely positive and the delays have not been significant
- Reopening eGates to passengers arriving from Australia, Singapore and the United States has significantly reduced the pressure on Customs given over half of inbound passengers arrive directly from these countries. Furthermore, Customs is looking to add another question to eGate asking passengers whether they have had any recent travel to China, as another layer of screening
- Most airlines have now cancelled their direct flights from China
- The Assisted Departure from Wuhan was processed smoothly with no issues
- Customs has processes in place to screen arriving maritime passengers and crew, and is managing the risk posed by cruise and cargo shipping and small craft, and are working with relevant agencies to ensure a coordinated approach to our maritime border



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

PROTECTING NEW ZEALAND'S BORDER

REPORT

28 February 2020

RPT 20/024

Minister of Customs

COVID-19: MANAGING MARITIME RISK

Key points

- The border restrictions that apply at airports also broadly apply to people arriving by sea, although the legal mechanism is different.
- Despite the recent travel restrictions implemented in New Zealand, the likelihood of one or more cases being imported into New Zealand is high.
- However, our initial assessment is that the risk of COVID-19 arriving in New Zealand by the maritime domain is reduced because:
 - New Zealand's distance from China is such that vessels take at least 14 days to arrive here
 - shipping companies are screening passengers and crew before allowing them to board
 - masters of ships are required to declare any illness or infectious diseases on board prior to arrival.
- Residual risks include crew members who have transferred from a vessel on which COVID-19 is suspected or confirmed, and crew members who have joined vessels in the 14 days before arrival in New Zealand, having travelled from or through mainland China, and are not picked up by employer or border screening.
- The marine risk management process has been reviewed by the Border Sector Working Group and is now well understood.
- A table top exercise has been undertaken to ensure processes are properly embedded.
- If the risk profile changes (due to new risks arising or existing risks being identified), there are additional actions we can consider to ensure we maintain a secure border.

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Recommendations

I recommend that you:

- 1 **note** that the likelihood of one or more cases being imported into New Zealand is high.

Noted/Please Discuss

- 2 **note** that the border restrictions currently in place in the air space also broadly apply in the maritime space, by a different mechanism.

Noted/Please Discuss

- 3 **note** that a number of steps have been taken by border agencies, port companies and shipping companies to manage this risk. These include:

3.1 requiring vessels to provide health information prior to arrival in New Zealand

3.2 screening passengers and crew before allowing them to board

3.3 preventing crew on vessels at risk of carrying COVID-19 from taking shore leave.

Noted/Please Discuss

- 4 **note** that there are additional options open to border agencies for managing this risk if the risk profile changes, including:

4.1 requiring vessels to provide additional health information prior to arrival

4.2 upgrading COVID-19 from notifiable to quarantinable, allowing agencies to put ships into quarantine. Note this is not currently under action by health officials.

Noted/Please Discuss

- 5 **note** that the ability to quarantine vessels is constrained by the current classification of COVID-2019 as a notifiable infectious disease only.

Noted/Please Discuss

- 6 **forward** this briefing to other Ministers involved in the COVID-19 border response:

6.1 Minister of Health

6.2 Minister of Immigration

6.3 Minister of Transport

6.4 Minister for Biosecurity.

Agreed/Not agreed/Please Discuss

Christine Stevenson
Comptroller of Customs

Minister of Customs
Date

IN CONFIDENCE

Primary contact:	§ 9(2)(g)(ii) OIA Response Manager, COVID-19	Mob: § 9(2)(g)(ii)
Secondary contact:	§ 9(2)(g)(ii) Strategic Coordination Manager	Mob: § 9(2)(g)(ii)

Minister's feedback on quality of briefing:	1	2	3	4	5
1 = Was not satisfactory 2 = Fell short of my expectations in some respects 3 = Met my expectations 4 = Met and sometimes exceeded my expectations 5 = Greatly exceeded my expectations					

Current border restrictions for air and sea arrivals

- 1 Under our current legislative settings, no-one who has been in or transited through mainland China in the previous 14 days can enter New Zealand unless they are:
 - New Zealand citizens (including from Tokelau, Niue and the Cook Islands) or residents and their immediate family
 - Australian citizens or permanent residents normally resident in New Zealand
 - people covered by regulation 25 of the Immigration (Visa, Entry Permission, and Related Matters) Regulations 2010, including guests of government, or
 - air and marine crews using appropriate personal protective equipment.
- 2 Regulation 25 of the Immigration (Visa, Entry Permission and Related Matters) Regulations 2010 provides an exemption for all cruise passengers and crew and cargo passengers and crew, as they are not required to apply for entry permission (they are deemed to hold it on arrival). This means that the restriction in paragraph one does not directly apply to them.
- 3 However, the Immigration (Carriers' Information Obligations) Amendment Regulations 2020 require shipping companies (as well as airlines) to ask all passengers and crew before boarding whether they have been in or transited mainland China in the previous 14 days, and to contact INZ if the answer is "yes". While INZ cannot direct the master to refuse boarding, INZ can advise that the individual's visa waiver will be suspended if they do board. This means that the individual would not be able to enter New Zealand. In practice cruise vessels are not boarding people in this situation and therefore are not contacting INZ.

What Australia is doing

- 4 Australia has introduced border measures that are similar to New Zealand's.
- 5 The restrictions apply if, in the previous 14 days:
 - the ship has departed from or transited through mainland China
 - the ship is carrying passengers or crew who have departed from or transited through mainland China
 - anyone on board has been ill
 - anyone on board has had contact with a proven case of COVID-19.
- 6 If any of these situations apply, crew and passengers who are Australian citizens or permanent residents are allowed to disembark but are required to self-isolate at home until it has been 14 days since the situation started.
- 7 Crew and passengers who are not Australian citizens or permanent residents are advised to wear a surgical mask while not on the vessel and performing vessel functions. If they choose to leave the port they must self-isolate.

IN CONFIDENCE

The risk of importation of COVID-2019 through the maritime domain is controlled through the combination of natural and implemented measures

- 8 Although the overall likelihood of one or more cases of COVID-19 being imported into New Zealand is high, there are controls and measures in place that reduce the risk of transmission via in the maritime domain. These include:
 - distance, seasonal variations and travel times
 - measures taken by shipping and port companies
 - rigorous Health Pratique processes
 - border measures including pre-screening of cruise passengers and crew
- 9 A more detailed risk assessment has been completed by Customs, Immigration New Zealand and the Ministry for Primary Industries which identifies the drivers of risk within the maritime space. The risk assessment will inform joint agency responses.

We have strategies in place to manage these risks

- 10 A flow chart (Appendix A) and Summary of Maritime Border Actions, by agency – Commercial Vessels (Appendix B) have been created documenting the maritime risk management process. These have been reviewed by the Border Sector Working Group and all agencies understand the roles they play in keeping the border safe.
- 11 All vessels must submit an Advance Notice of Arrival 48 hours prior to arrival in New Zealand waters. The master is required to make a health declaration stating whether anyone on board has symptoms of illness or infectious diseases. The Advance Notice of Arrival also contains the date and place of the vessel's last port visit – but not all ports visited by the vessel, crew or passengers in the previous 14 days.
- 12 Masters are also required to provide statements to the health protection officer or medical officer of health 12 to 24 hours before arrival, advising if there has been any change to the vessel's health status. All arriving vessels are also now required to provide additional information about whether the vessel has departed or transited through mainland China in the last 14 days; passengers or crew on board have departed or transited through mainland China in the last 14 days; or any passengers or crew have been in contact with a suspected or confirmed case of COVID-19 in the last 14 days.
- 13 Health clearance (*'pratique'*) is issued when the health protection officer or medical officer of health satisfied that there is no quarantinable disease risk on board the vessel.
- 14 Vessels with illness on board are assessed by public health staff who then undertake a health risk assessment of the ill traveller(s) if necessary. If the person is suspected of having a notifiable infectious disease (including COVID-19) public health will activate their ill traveller protocol.
- 15 As noted above, Immigration New Zealand is requiring cruise ship masters to report to Immigration New Zealand any passengers or crew who have travelled to or through mainland China in the previous 14 days. We understand that cruise lines are also making efforts to refuse boarding to passengers or crew who have had recent travel to or through mainland China, or are displaying signs of illness.
- 16 Vessels that have been at sea for more than 14 days before arriving in New Zealand, and which do not have any symptomatic people on board, pose no risk of transmitting COVID-19 to New Zealand. Consequently they are not subject to any additional border

IN CONFIDENCE

controls over business-as-usual processing. This also applies to vessels with a last port in Australia, Singapore or the United States of America, as they have been screened by those countries.

- 17 On vessels that have been at sea for less than 14 days, or which crew have joined en-route after leaving mainland China in the last 14 days, crew are to self-isolate on arrival in New Zealand. Crew are not to take shore leave¹, and general infection prevention advice should be followed for all contact with land-based people.

We can do more if the risk profile changes

- 18 The most likely triggers for New Zealand to apply additional maritime border measures are:
- an increase in cases, or evidence of sustained community transmission, in countries with ports that are within 14 days travel of NZ
 - cases of COVID-19 being transmitted overseas by vessels that also travel to New Zealand
 - evidence that COVID-19 screening in Australia, Singapore or the United States is not robust
 - evidence that COVID-19 is being spread through short contacts such as occur during normal border processing.
- 19 Customs has authority under the Customs and Excise Act 2018 to order a vessel to leave New Zealand, direct a vessel to arrive at a place other than its intended place of arrival, or hold a person at the border on suspicion the person is threatening to endanger the health of other people. Customs does not have the authority to put a vessel into quarantine. Maritime New Zealand also has some options for detaining vessels in certain circumstances, including if the vessel is hazardous to the health or safety of any person.
- 20 There may be options under the Customs and Excise Act 2018. We are working with the Ministry of Health to understand the mechanisms in their legislation. That information will determine whether it is necessary or appropriate to consider use of Customs' powers.
- 21 COVID-19 has been gazetted as a notifiable disease. For border authorities to be able to put a vessel and all its crew and passengers into quarantine, the Ministry of Health would have to gazette COVID-19 as a quarantinable disease. This is not currently being considered by officials.
- 22 Ministry of Health could compel additional information from the Master of the ship using the Health Act 1956 in the Advance Notice of Arrival. This option has been considered but would require an exemption to the 28 day gazette period.
- 23 Immigration New Zealand could introduce additional measures to prevent certain people from entering New Zealand, for example by adding further countries to the current border restrictions. Cabinet is currently considering border settings weekly. New Zealand citizens and holders of resident class visas cannot be prevented from entering New

¹ Crew are not being prevented from taking leave, as this would be a breach of the Maritime Labour Convention Regulation 2.4, to which New Zealand is a signatory. They are being prevented from taking that leave on shore.

IN CONFIDENCE

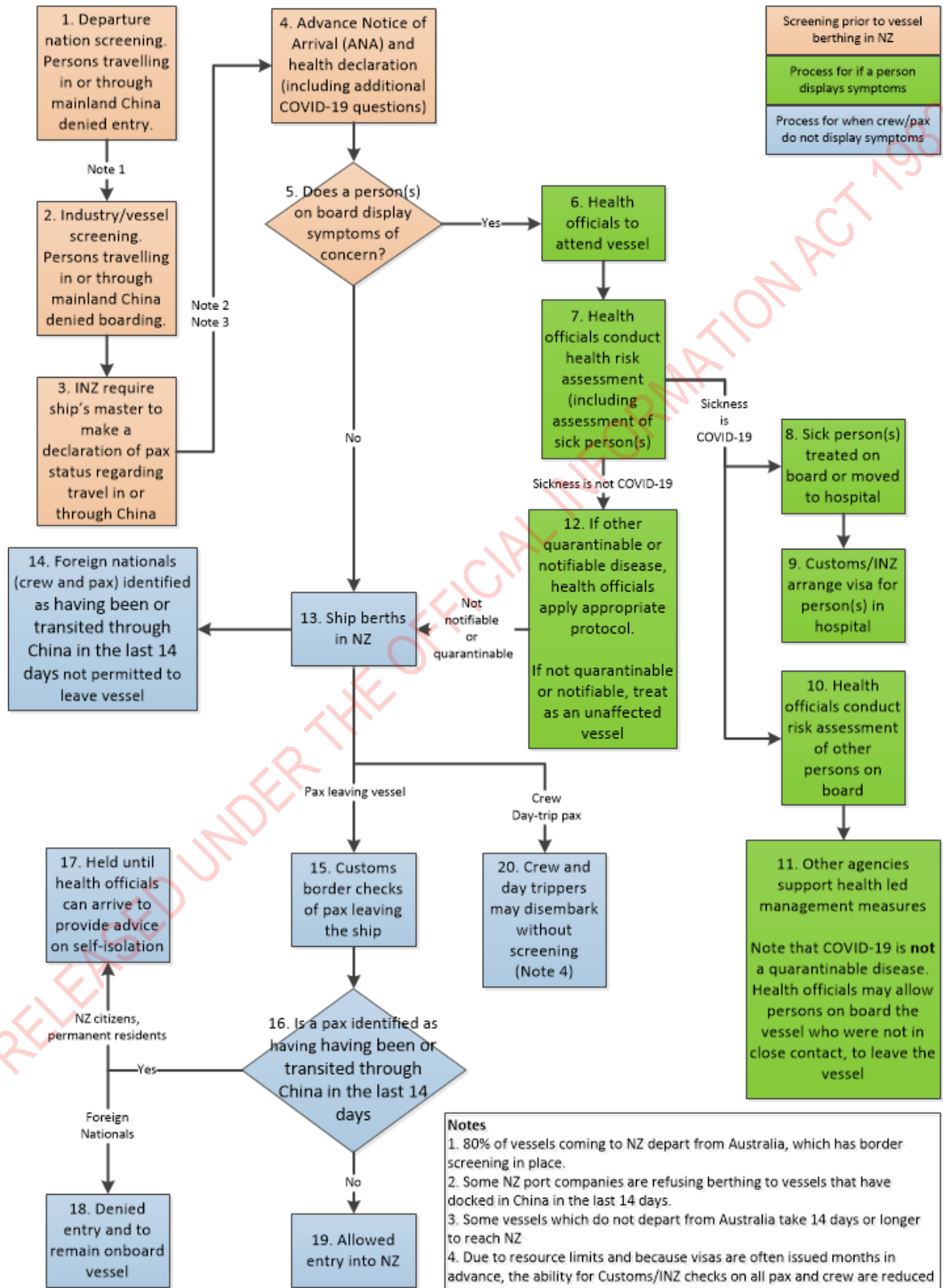
Zealand, although the medical officer of health can require them to go into quarantine or isolation in certain circumstances. Immigration New Zealand also has the legal power to require a ship's master to not permit a person (who is not a citizen or resident class visa holder) to disembark.

- 24 Harbourmasters are employed by regional councils and have powers under their regional council's bylaws. We are seeking confirmation of whether any harbourmasters have powers that may be used to prevent a foreign vessel from landing in New Zealand.
- 25 Frontline staff have been advised how to reduce their chance of contracting respiratory infection, including by the use of personal protective equipment and social distancing. If the risk of infection increases significantly Customs will seek further advice from the Ministry of Health on how to protect our officers.

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

Appendix A

Coronavirus Response: Maritime Screening Process- v1.4



Appendix B

	Cruise Ship PAX /crew who were in or transited through China since 2 nd Feb, or in mainland China province in last 14 days	Cruise ship PAX meets Case Definition	Small Craft
How Identified	<ul style="list-style-type: none"> Regulations being operationalised requiring cruise lines to ask if boarding passengers have been in mainland China in the last 14 days Many cruise lines screening pax/crew prior to departure, and denying boarding. Vessels from Australia, US and Singapore are screened (this will be mandatory from 7 February as per bullet point above) Passenger list contains date and place of boarding Ships master may advise of risk pax/crew who were identified after departure No manual verification of passports 	<ul style="list-style-type: none"> Notified by ships master in ANA health declaration or in the 12-24 hour health status update No manual verification of pax/crew health 	<ul style="list-style-type: none"> No health declaration in ANA for small craft. Vessel master may declare in ANA.
Shipping company action	<ul style="list-style-type: none"> May confine person(s) to cabin May notify NZ authorities in ANA, and likely to notify NZ shipping agents 	<ul style="list-style-type: none"> Confine person(s) to cabin Notify health authorities in advance health notification 	
MNZ Action	<ul style="list-style-type: none"> No additional actions, BAU processes 	<ul style="list-style-type: none"> No additional actions, BAU processes 	<ul style="list-style-type: none"> No additional actions, BAU processes
Health Sector Action	<ul style="list-style-type: none"> If NZ citizens or permanent residents, held until Health officials can attend vessel to provide advice on self-isolation. 	<ul style="list-style-type: none"> Health officials attend vessel, assess ill person(s). Health officials conduct risk assessment. Close contacts asked to self isolate until case is cleared or confirmed. If confirmed, would be required to self-isolate for 14 days. If nCoV, move ill person(s) to hospital if required, or keep isolated on ship. If nCoV, NZ pax/crew not meeting close contact definition are allowed onshore. Powers available under the Health Act 1956 if required 	<ul style="list-style-type: none"> If NZ citizens or permanent residents, held until Health officials can attend vessel to provide advice on self-isolation. If person(s) identified as sick, health officials conduct risk assessment.
NZ Customs Action	<ul style="list-style-type: none"> Conduct BAU clearance Customs to contact INZ in regard to any pax who is well but was in mainland China within the last 14 days (INZ to determine entry) If NZ citizens or permanent residents meeting the criteria for case or contact management are identified, held until Health officials can arrive to offer advice regarding self-isolation. No manual screening of other pax/crew. 	<ul style="list-style-type: none"> Conduct BAU clearance, with appropriate PPE and processes. If person sick with nCoV requires onshore treatment, liaise with MoH and INZ to ensure INZ have record of individual for future management Be prepared to assist with additional measures to manage any public health risk. 	<ul style="list-style-type: none"> Conduct BAU clearance but ask question about having been in or transited through mainland China in the last 14 days– if so request health officials to attend and provide advice on self-isolation.
INZ Action	<ul style="list-style-type: none"> INZ to liaise with MoH to record pax in MoH care to manage visa issues INZ will manage any refused entry pax via Customs and INZ compliance teams. Handle calls from cruise lines at check-in where they do not wish to voluntarily deny boarding. An interview will be conducted with IBO and pax will be offloaded where Immigration Instructions are not met. 	<ul style="list-style-type: none"> Receive information about any crew presenting with symptoms in order to manage immigration status whilst in MoH care 	<ul style="list-style-type: none"> As not commercial craft INZ don't have the powers to deny entry for coronavirus.
MPI Action	<ul style="list-style-type: none"> Conduct BAU clearance. Screening required as per BAU for all disembarking passengers and crew at first port of arrival. Clearance manually) with appropriate PPE and processes. 	<ul style="list-style-type: none"> Conduct BAU clearance with appropriate PPE and processes. Screening required as per BAU for all disembarking passengers and crew at first port of arrival. Clearance manually) with appropriate PPE and processes. 	<ul style="list-style-type: none"> Conduct BAU clearance. Hold the vessel and contact local public health unit for advice if illness is identified. Clear all disembarking crew and passengers alongside border agencies as directed.
Comments	<ul style="list-style-type: none"> There is a risk that non-compliant risk pax/crew may arrive in NZ, but between cruise company/other nation screening and journey length, this number is likely to be low. Crew who were in China in last 14 days who arrive in NZ may not be denied entry under immigration legislation, but may still be subject to restrictions under health legislation. 	<ul style="list-style-type: none"> This risk is well covered by existing procedures requiring early reporting of illness. 	<ul style="list-style-type: none"> Deemed as very low risk due to other country measures, voyage duration and season

IN CONFIDENCE

	Cruise Ship PAX /crew who were in or transited through China since 2 nd Feb, or in Hubei province in last 14 days	Cruise ship PAX meets Case Definition	Small Craft
How Identified	<ul style="list-style-type: none"> Regulations being operationalised requiring cruise lines to ask if boarding passengers have been in mainland China since 2nd Feb Many cruise lines screening pax/crew prior to departure, and denying boarding. Vessels from Australia, US and Singapore are screened (this will be mandatory from 7 February as per bullet point above) Passenger list contains date and place of boarding Ships master may advise of risk pax/crew who were identified after departure No manual verification of passports 	<ul style="list-style-type: none"> Notified by ships master in ANA health declaration or in the 12-24 hour health status update No manual verification of pax/crew health 	<ul style="list-style-type: none"> No health declaration in ANA for small craft. Vessel master may declare in ANA.
Shipping company action	<ul style="list-style-type: none"> May confine person(s) to cabin May notify NZ authorities in ANA, and likely to notify NZ shipping agents 	<ul style="list-style-type: none"> Confine person(s) to cabin Notify health authorities in advance health notification 	
MNZ Action	<ul style="list-style-type: none"> No additional actions, BAU processes 	<ul style="list-style-type: none"> No additional actions, BAU processes 	<ul style="list-style-type: none"> No additional actions, BAU processes
Health Sector Action	<ul style="list-style-type: none"> If NZ citizens or permanent residents, held until Health officials can attend vessel to provide advice on self-isolation. 	<ul style="list-style-type: none"> Health officials attend vessel, assess ill person(s). Health officials conduct risk assessment. Close contacts asked to self isolate until case is cleared or confirmed. If confirmed, would be required to self-isolate for 14 days. If nCoV, move ill person(s) to hospital if required, or keep isolated on ship. If nCoV, NZ pax/crew not meeting close contact definition are allowed onshore. Powers available under the Health Act 1956 if required 	<ul style="list-style-type: none"> If NZ citizens or permanent residents, held until Health officials can attend vessel to provide advice on self-isolation. If person(s) identified as sick, health officials conduct risk assessment.
NZ Customs Action	<ul style="list-style-type: none"> Conduct BAU clearance Customs to contact INZ in regard to any pax who is well but was in mainland China within the last 14 days (INZ to determine entry) If NZ citizens or permanent residents meeting the criteria for case or contact management are identified, held until Health officials can arrive to offer advice regarding self-isolation. No manual screening of other pax/crew. 	<ul style="list-style-type: none"> Conduct BAU clearance, with appropriate PPE and processes. If person sick with nCoV requires onshore treatment, liaise with MoH and INZ to ensure INZ have record of individual for future management Be prepared to assist with additional measures to manage any public health risk. 	<ul style="list-style-type: none"> Conduct BAU clearance but ask question about having been in or transited through mainland China since 2nd Feb– if so request health officials to attend and provide advice on self-isolation.
INZ Action	<ul style="list-style-type: none"> INZ to liaise with MoH to record pax in MoH care to manage visa issues INZ will manage any refused entry pax via Customs and INZ compliance teams. Handle calls from cruise lines at check-in where they do not wish to voluntarily deny boarding. An interview will be conducted with IBO and pax will be offloaded where Immigration Instructions are not met. 	<ul style="list-style-type: none"> Receive information about any crew presenting with symptoms in order to manage immigration status whilst in MoH care 	<ul style="list-style-type: none"> As not commercial craft INZ don't have the powers to deny entry for coronavirus.
MPI Action	<ul style="list-style-type: none"> Conduct BAU clearance. Screening required as per BAU for all disembarking passengers and crew at first port of arrival. Clearance manually) with appropriate PPE and processes. 	<ul style="list-style-type: none"> Conduct BAU clearance with appropriate PPE and processes. Screening required as per BAU for all disembarking passengers and crew at first port of arrival. Clearance manually) with appropriate PPE and processes. 	<ul style="list-style-type: none"> Conduct BAU clearance. Hold the vessel and contact local public health unit for advice if illness is identified. Clear all disembarking crew and passengers alongside border agencies as directed.
Comments	<ul style="list-style-type: none"> There is a risk that non-compliant risk pax/crew may arrive in NZ, but between cruise company/other nation screening and journey length, this number is likely to be low. Crew who were in China in last 14 days who arrive in NZ may not be denied entry under immigration legislation, but may still be subject to restrictions under health legislation. 	<ul style="list-style-type: none"> This risk is well covered by existing procedures requiring early reporting of illness. 	<ul style="list-style-type: none"> Deemed as very low risk due to other country measures, voyage duration and season



AIDE MEMOIRE

24 February 2020

RPT 20/025

COVID-19: CUSTOMS' RESPONSE

Cabinet Meeting on 24 February 2020

Action sought

I am updating Cabinet on the actions Customs has taken in response to the COVID-19 outbreak.

Speaking points

- Customs has committed significant resources in support of this response and continues to play a critical border operational and leadership role in support of the Ministry of Health response.
- Border agencies have assessed the risks posed by air and sea travel, including by cruise ships, to ensure they apply appropriate measures in close collaboration with the Ministry of Health.
- Customs is providing information to the Ministry of Health under a Memorandum of Understanding to support the registration of passengers who are being asked to self-isolate.
- Passenger numbers for February are down about ten percent on last year. If they remain lower than usual this will have an impact on Customs' funding as Border Clearance Levy revenue will be lower than forecast.
- Customs is still determining the impact of COVID-19 on international trade. They will have a clearer view once Treasury and the Ministry of Business, Innovation and Employment update their economic forecasts.
- Mail to and from China has stopped due to a lack of commercial flights to carry the mail. Fast freight is still operating using their own planes. Customs will work with New Zealand Post to manage the back log when mail begins again.
- Customs is considering the long term support requirements for the COVID-19 response, and what that means for business-as-usual and ongoing resourcing.

Frequently Asked Questions

How has COVID-19 impacted on passengers?

Since 3 February 2020 when restrictions were imposed, compared to the equivalent period in 2019, passenger **numbers** are down 10.2% (arrivals 9.1% and departures 11.5%), largely as a result of decreases in passengers travelling on Chinese, Hong Kong, Taiwanese and Malaysian passports.

Passenger **clearance times** (percentage of international air passengers who exit Customs primary processing points within 45 minutes of arrival) are currently at similar levels to last year. This may be adversely impacted by ongoing restrictions on eGate utilisation.

What impact has COVID-19 had on trade?

The number of trade transactions is still well in excess of the same period last year:

- Total import transactions are up by 16.4% over the same time last year (increase mainly in low value imports; import entries down 5.1%)
- Total export transactions are up by 63.7% over the same time last year (increase mainly in low value exports; export entries up 6.9%)

Entry clearance times have not been impacted by the response. Customs is still determining the longer-term impact of the virus.

Is Customs interacting with fewer passengers now?

No. The referral rate of passengers for secondary intervention (Percentage of arriving international air passengers and crew who are selected for further risk assessment at Customs' secondary areas) is up slightly on previous performance, but **baggage search rates** (Percentage of arriving international air passengers and crew who are selected for further risk assessment who were subsequently subject to a full or partial baggage search) are down.

How is the response impacting on the rest of the business?

There is potential for flow-on impacts to other parts of the business as a consequence of resources being diverted to passenger processing as a result of the virus. Work is currently underway to identify areas of impact.

Will the outbreak impact on Customs' budget?

Yes, for two reasons:

- A lot of our revenue comes from passengers (Border Clearance Levy) and goods, and if volumes of these reduce, the amount of revenue we receive will reduce. MBIE and Treasury are updating their passenger and trade volume forecasts, which will help us to predict how big this impact will be.
- Customs is incurring additional expenses from the response to the Covid-19:
 - Payment of overtime to staff working additional shifts – these costs will be available through the February 2020 financial results
 - Increased volumes of disposable personal protection equipment (predominantly masks and gloves) - approximately \$25,000
 - Relocation of staff - approximately \$18,000.

2. ORGANISATIONAL UPDATES

Coronavirus Update

- Customs is working with other agencies to ensure our response to the outbreak of novel Coronavirus is appropriate and meets World Health Organization recommendations.
- Since 2 February 2020, Customs has been manually processing all passengers at airports which has required additional staff to be rostered on. Frontline staff receive regular advice about wearing Personal Protective Equipment where needed.
- The decision to reopen eGates to passengers from Australia, Singapore and the United States on 5 February 2020, will result in quicker processing, reduced delays to passengers and a lessening of the impact on frontline resources.
- Our Customs Counsellor in Beijing, and his family, have returned to New Zealand. Customs Officials have postponed their flights to Malaysia for APEC meetings, pending further advice from the Ministry of Foreign Affairs and Trade.
- Customs will continue to provide your office with daily briefings on this matter, until we advise otherwise.

2. ORGANISATIONAL UPDATES

Coronavirus Update

Coronavirus - Passenger impacts

- Customs is hosting daily meetings with other agencies to coordinate our responses to the outbreak of novel Coronavirus. Customs is providing information for the rolling 48-hourly reviews of the border settings. We are also contributing to a Ministry of Health-led Cabinet paper that will be provided to Ministers on 14 February 2020, reviewing the border closure criteria. We have signed a Memorandum of Understanding with the Ministry of Health allowing us to share Passenger Name Record information to support the Ministry of Health's monitoring of passengers in self-isolation.
- Passenger processing times are nearly back to normal. We are currently testing wording for new questions at eGates, which will provide additional assurance that risk passengers are identified at the border. Jointly with Immigration New Zealand, we have completed a risk assessment of air departure ports. This has been disseminated to border agencies.

	<ul style="list-style-type: none"> Currently we are also developing a decision tree to assist decision-making in the maritime domain. <p>Coronavirus – Staff travel impact</p> <ul style="list-style-type: none"> Customs is reviewing and evaluating all staff travel as a result of advice provided by the Ministry of Foreign Affairs and Trade and the Ministry of Health. We are taking this approach to all Customs staff who travel globally. The health, safety, and well-being of all Customs staff continues to be of paramount importance and will remain the highest priority when considering any travel. <p>Coronavirus Trade Response Coordination Meeting</p> <ul style="list-style-type: none"> On 7 February 2020, Customs attended a Coronavirus Trade Response Coordination Meeting hosted by the Ministry for Primary Industries. The purpose of this meeting was for government agencies to discuss trade impacts and coordinate how we are engaging with exporters. New Zealand Trade and Enterprise has set up a webpage for exporters to receive updates on trade matters and for exporters to log issues. Customs is referenced on this webpage. This group is also meeting weekly with primary sector exporters to hear their concerns. While it is early days and most are well aware of supply chain disruptions in China, some sectors such as seafood and forestry are being impacted directly. Customs is receiving some enquiries directly, although these are not issues we can assist with. The Treasury and the Ministry of Business, Innovation and Employment are leading the macroeconomic analysis on the potential impacts of the outbreak. At the same time, we are starting to look at Customs trade data to see if there are any discernible changes, although it may be too early for any disruption to be showing up.
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Excerpt from the Weekly report to the Minister of Customs for the week ending 19 February 2020

2. ORGANISATIONAL UPDATES

COVID-19 Update

COVID-19 – Passenger impacts

- The World Health Organisation has now officially named the Novel Coronavirus virus to COVID-19, and Customs is using this name in our messaging.
- Over the past weekend, the current border restrictions were extended for another eight days. The criteria was changed from “travel from, or via mainland China since 3 February 2020, to ‘in the past 14 days’”. We have also signed a Memorandum of Understanding with the Ministry of Health to allow us to share data about passengers who are required to self-isolate.

	<ul style="list-style-type: none"> ▪ We have updated our risk assessment for aerial pathways and we are developing a new risk assessment for maritime pathways. Customs planning for a longer-term response continues. We will continue to keep your office updated on key information daily. <p>COVID-19 – Staff travel impact</p> <ul style="list-style-type: none"> ▪ Customs continues to review and evaluate all staff travel based on advice provided by the Ministry of Foreign Affairs and Trade and the Ministry of Health. We have written guidelines for determining whether staff work travel to Asia should go ahead during the COVID-19 outbreak. These guidelines have been circulated to all staff, along with advice regarding personal travel to Asia. A risk assessment process is also in place.
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Excerpt from the Weekly report to the Minister of Customs for the week ending 26 February 2020

2. ORGANISATIONAL UPDATES

COVID-19 Update

COVID-19 Response Governance Group

- The Officials Committee for Domestic and External Security Coordination (ODESC) has established a Governance Group to oversee the work on long-term strategic issues related to COVID-19. The work has been divided into five pillars: Public Health, Border, Economic, Diplomatic, and Welfare.
- Deputy Comptroller Operations, Bill Perry is the lead Senior Responsible Officer for the Border pillar. The scope of this work is still being determined but is likely to include:
 - establishing targeted and sustainable border measures to manage COVID-19 risks without relying on travel bans
 - application of departure screening for passengers, to minimise the risk of cases being exported to other countries
 - ensuring the effective long-term functioning of the border if COVID-19 becomes widely established.

COVID-19 Passenger impacts

- Every Monday, the Ministry of Health provides a briefing to Cabinet on the temporary border measures that are in place. Customs is being consulted on these papers and is providing feedback on the impact that border restrictions are having on Customs.
- In consultation with other border agencies, we have updated our risk assessment for aerial pathways and completed a risk assessment for maritime pathways, including cruise ships.
- Passenger numbers for February 2020 are down about 10 per cent compared to the same time last year. This is easing some of the pressure at airports. eGates are partially shut down, and passenger

processing times for February 2020 are down to similar levels seen during the seasonal January 2020 period. If passenger numbers remain lower than usual however, this will have an impact on Customs' funding as Border Clearance Levy revenue will be lower than forecast.

- We are considering the long term support requirements for the COVID-19 response, and what that means for business as usual and ongoing resourcing.

COVID-19 Trade impacts

- Customs will have a clearer view of the impact of COVID-19 on international trade once the Treasury and the Ministry of Business, Innovation and Employment update their economic forecasts. The impact for Customs would be a reduction of goods clearance fees received, which may affect Customs funding.
- We are seeing some supply chains slowing down, including the air cargo stream. It is likely that this is due to:
 - the lack of commercial aircraft operating between New Zealand and China
 - slowing of unloading and processing/clearing of goods at partially staffed ports in China
 - reduction in demand for some goods in China (e.g. wood, seafood). As goods build up at ports it is becoming harder to secure refrigerated containers for storing perishable goods, requiring some goods to be sold into different markets at lesser value.
- China Customs is working to encourage trade facilitation measures to encourage the flow of goods.
- New Zealand Post has reported that mail to and from China has stopped, however fast freight carriers (including New Zealand Post fast freight) remain in service. Fast freight carriers tend to operate their own cargo-only aircraft, whereas the mail stoppage is mostly due to the lack of available commercial passenger flights, which traditionally carry international mail.

**Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs –
12 February 2020**

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• Coronavirus update	Discuss	RPT 20/014	Christine

**Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs –
19 February 2020**

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine

**Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs –
24 February 2020**

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine