



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

WELLINGTON

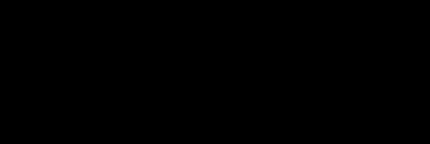
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PROTECTING NEW ZEALAND'S BORDER

13 July 2020

Ref: OIA 20-138



By email (c/o): [REDACTED]

Dear [REDACTED]

Request for information under the Official Information Act

Thank you for your letter of 15 May 2020, [REDACTED] to the New Zealand Customs Service (Customs) requesting the following information under the Official Information Act 1982 (the Act):

“Advice or information sent or received by the New Zealand Customs Service in March 2020 in the form of reports, briefings, memos, evaluations, assessments, and analyses regarding border management relating to COVID-19.”

In response to your request, please find the attached document titled *OIA 20-138 Release*, which comprises the following:

- An ‘UPDATES ONLY’ compilation of Customs’ COVID-19 Situation Reports, issued by the Integrated Targeting Operations Centre between 2 and 31 March 2020
- one Customs Intelligence Report:
 - 19-20-00647: *Impact on illicit supply chains and TNOC’s Response*
- one joint agency Intelligence Report:
 - 19-20-00600: *Joint Customs-MBIE COVID-19 Air Departure Ports Risk Assessment*
- two briefings to the Minister of Customs:
 - RPT 20/040 *COVID-19: Speaking Points*
 - RPT 20/060 *Epidemic Response Select Committee Hearing*
- excerpts from the Weekly Report to the Minister of Customs between 1 and 31 March 2020
- agenda excerpts from the weekly officials’ meeting with the Minister of Customs agenda, between 1 and 31 March 2020.

Please note some information in these documents have been withheld under:

- section 6(a) of the Act, where making available the information would be likely to prejudice the international relations of the Government of New Zealand
- section 6(c) of the Act, where making available the information would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial
- section 9(2)(g)(i) of the Act, where withholding is necessary to maintain the effective conduct of public affairs through the free and frank expression of opinions
- section 9(2)(g)(ii) of the Act, where withholding is necessary to maintain the effective conduct of public affairs through the protection of employees from improper pressure or harassment.

Please note that information within the scope of your request relating to Customs' decisions as part of the government's response to COVID-19, has also been made publicly available on the government's COVID-19 website:

<https://uniteforrecovery.govt.nz/updates-and-resources/legislation-and-key-documents/proactive-release/>

In addition, Customs has identified the Ministry of Health's Situation Reports and Border Advisories that were received by Customs during the month of March 2020, as being within the scope of your request. Customs is refusing this part of your request, in accordance with section 18(d) of the Act, as we have been advised by the Ministry of Health that those documents will soon be publicly available.

Customs has considered the public interest arguments in favour of making this information available, however, it is considered that these interests do not outweigh the necessity to withhold the information.

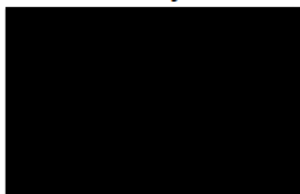
As mentioned in our letter to you dated 24 June 2020, Customs has in part transferred your request for information to the Ministry of Business, Innovation and Employment, the Ministry for Primary Industries, and the New Zealand Police, where it relates to information received by Customs from those agencies in March 2020.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of the decision conveyed in this letter.

If you have any queries in regard to this response, please contact the Correspondence, Reviews and Ministerial Servicing Team: OIA@customs.govt.nz.

Please note that Customs proactively releases responses to Official Information Act requests on our website. As such, we may publish this response on our website after we have sent it to you. Your name and contact details will be removed.

Yours sincerely



Jamie Bamford
Deputy Chief Executive, International and Governance

Customs situation report
2 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA035
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 3 March 2020 at 1400 hrs.	02//03//2020 1400hrs

TODAY'S UPDATES

The United States of America, the United Kingdom and Australia reported first deaths from COVID-19

- MFAT has today (Monday 2 March) updated its travel advice for Iran to Level 4 ("Do Not Travel") due to the outbreak of COVID-19 and associated health risks.
- Five new countries (Azerbaijan, Ecuador, Ireland, Monaco, and Qatar) reported cases of COVID-19 in the past 24 hours.

SITUATION

REPORT

COVID-19 Total and New Confirmed Cases (as of 02/03)

There are officially **42,757** "recovered" cases (those who have been cured and discharged from hospital)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	87,137	1,739	2,977	53
CHINA	79,968	579	2,873	35
OUTSIDE CHINA	7,169	1,160	104	18
(NZ)	1	1		
(AUS)	25	1		
(USA)	62			
(SINGAPORE)	104	4		

Latest Flight Information

Inbound flight	Origin/Destination	Mon	Tue	Wed	Thu	Fri
		02-Mar	03-Mar	04-Mar	05-Mar	06-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre eGates Shutdown)	27	21	18	17	15
03 FEB (eGates Shutdown)	28	32	21	30	30
04 FEB (eGates Shutdown)	29	26	No Data	22	22
27 FEB (Partially opened eGates)	24	32	No Data	19	18
1 MAR (Partially opened eGates)	29 ↑	20 ↓	No Data	18 ↓	13 ↓

Customs situation report
3 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA036
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 4 March 2020 at 1400 hrs.	03/03//2020 1400hrs

TODAY'S UPDATES

Armenia, Czechia, Dominican Republic, Luxembourg, Iceland, and Indonesia reported cases of COVID-19 in the past 24 hours.

- Two new categories for 'Countries or Areas of Concern' – **1a and 1b**.
 - 1a are places that have temporary border restrictions in place. (China and Iran)
 - 1b are places that **do not** have temporary border restrictions in place but require all people travelling to New Zealand to undertake 14 days self-isolation.
- South Korea and Italy have been categorised as tier 1b countries and passengers from these countries will be required to self-isolate for 14 days and to complete a registration form on arrival from midnight tonight. (Tuesday 3rd March)
- Cabinet agreed to retain the current border measures for an additional seven-day period, ending Tuesday 10th March, limited to cover people who have been present in or transited through designated places (mainland China, Iran – and the Diamond Princess ship).

REPORT

COVID-19 Total and New Confirmed Cases (as of 03/02)

TOTAL
CONFIRMED CASES

NEW CONFIRMED
CASES

TOTAL
DEATHS

NEW DEATHS

GLOBALLY	88,948	1,804	3,043	66
CHINA	80,174	206	2,915	42
OUTSIDE CHINA	8,774	1,598	128	24
(NZ)	1			
(AUS)	27	2		
(USA)	62			
(SINGAPORE)	106	4		

There are officially **45,726** "recovered" cases (those who have been cured and discharged from hospital)

Latest Flight Information

- **3U8909 (Chengdu)** - No flights scheduled from 9th Feb
- **MU779 (Shanghai)** - Limited Service from 10th Feb (Mondays, Wednesdays and Fridays)
- **CZ305 (Guangzhou)** - Limited Service (Sundays, Mondays, Wednesday and Fridays)
- **CZ335 (Guangzhou)** - All flights cancelled until further notice
- **CA783 (Beijing)** - Limited Service (Tuesdays and Fridays)
- **HU7931(Shenzhen)** - No flights scheduled until 3rd March
- **NZ289 (Shanghai)** - All flights cancelled until further notice

Inbound flight	Origin /Destination	Tue	Wed	Thu	Fri	Sat
		03-Mar	04-Mar	05-Mar	06-Mar	07-Mar
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
CA783	Beijing	Operating	Cancelled	Cancelled	Operating	Cancelled
HU7931	Shenzhen	Operating	No scheduled flight	Cancelled	No scheduled flight	Operating
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
22 JAN – 02 FEB (Pre EGates Shutdown)	27	21	18	17	15
03 FEB (EGates Shutdown)	28	32	21	30	30
04 FEB (EGates Shutdown)	29	26	No Data	22	22
1 MAR (Partially opened EGates)	29	20	No Data	18	13
2 MAR (Partially opened EGates)	23 ↓	21 ↑	15	21 ↑	17 ↑

ASSESSMENTS

WHO Risk Assessment:

China

VERY HIGH

Regional Level, Global Level

VERY HIGH

Customs situation report
2 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA037
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 5 March 2020 at 1400 hrs.	04 FEB 2020 1400hrs

TODAY'S UPDATES

Eight new Member States (Andorra, Jordan, Latvia, Morocco, Portugal, Saudi Arabia, Senegal, and Tunisia) reported cases of COVID-19 in the past 24 hours.

- As part of its response to managing the Covid-19 outbreak the New Zealand Government has travel restrictions in place for some foreign travellers. This decision will be reviewed every 48 hours and the Government will decide on or before Tuesday 10 March 2020 whether the travel restrictions need to remain in place.
- These restrictions apply to any foreigners who:
 - have been present in, or transited through, Iran or mainland China, 14 days prior to them departing for New Zealand. Mainland China includes all of China, but not Hong Kong SAR and Macau SAR, and not Taiwan.
 - were a passenger or crew on board the Diamond Princess Cruise ship operated by Princess Cruises, within 14 days of disembarking from the cruise ship.
- NZ Customs' eGates are opened for passengers arriving on flights ONLY from Australia and the United States, who are eligible to use eGates. The Ministry of Health advises there are no public health concerns arising from this decision. Passengers arriving in New Zealand on flights from all other countries cannot use eGates, and will continue to have their passports physically checked by a Customs Officer.

WORK STREAMS

Ministry of Health (MoH)

- The Ministry of Health is closely monitoring the situation and following guidance from the World Health Organization. The second case of COVID-19 has been confirmed in New Zealand. Although we have our

second case of COVID-19, with continued vigilance the chance of widespread community outbreak is expected to remain low.

Whangaparaoa Reception Centre

- Planning is underway now ahead of the lifting of the 14-day quarantine period at Whangaparaoa Reception Centre tomorrow Thursday 5th March. All six New Zealanders are in good spirits and showing no signs of COVID-19.

Customs Operation Level

- Effective from 1st March 2020, NZ Customs' eGates are opened for passengers arriving on flights ONLY from Australia and the United States, who are eligible to use eGates. The Ministry of Health advises there are no public health concerns arising from this decision.

Customs situation report 5 March 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA038
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 6 March 2020 at 1400 hrs.	05/03//2020 1400hrs

TODAY'S UPDATES

Four new Member States (Argentina, Chile, Poland and Ukraine) have reported cases of COVID-19 in the past 24 hours.

New Zealand has its third confirmed case of COVID-19.

- Disruptions to the global supply of personal protective equipment (PPE) are leaving healthcare workers ill-equipped to care for patients. WHO is working with governments, industry and the Pandemic Supply Chain Network to boost production and secure allocations for critically affected and at-risk countries.
- Customs is to safely screen arriving passengers and crew to identify those who have travelled or transited through Category 1 and 2 countries in the last 14 days and refer them for further action in order to support the all-of-government response to minimise New Zealand's COVID-19 risk.
- Contingency planning is underway to prepare for if COVID-19 becomes established in NZ.

REPORT

COVID-19 Total and New Confirmed Cases (as of 04/02)

	TOTAL CONFIRMED CASES	NEW CONFIRMED CASES	TOTAL DEATHS	NEW DEATHS
GLOBALLY	93,090	2,223	3,168	66
CHINA	80,422	120	2,984	38
OUTSIDE CHINA	12,668	2,103	214	48
(NZ)	3	1		
(AUS)	43	10	1	
(USA)	108	44	6	4
(SINGAPORE)	110	2		

There are officially **51,453** "recovered" cases (those who have been cured and discharged from hospital)

Inbound flight	Origin /Destination	Service Announcements	Thu 05-Mar	Fri 06-Mar	Sat 07-Mar	Sun 08-Mar
3U8909	Chengdu	No flights scheduled	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Limited Service (Mon, Wed and Fri)	Cancelled	Operating	Cancelled	Cancelled
CZ305	Guangzhou	Limited Service (Sun, Mon, Wed and Fri)	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	All flights cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
CA783	Beijing	Limited Service (Tue and Fri)	Cancelled	Operating	Cancelled	Cancelled
HU7931	Shenzhen	Some flights scheduled	Cancelled	No scheduled flight	Operating	No scheduled flight
NZ289	Shanghai	All flights cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times

	Auckland	Christchurch	Dunedin	Queenstown	Wellington
04 FEB (EGates Shutdown)	29	26	No Data	22	22
3 MAR (Partially opened EGates)	26	20	No Data	19	15
4 MAR (Partially opened EGates)	26	20	14	18	15

WORK STREAMS

Ministry of Health (MoH)

- Contingency planning is underway to prepare for if COVID-19 becomes established in NZ.
- The Ministry of Health is leading an AOG response to minimise New Zealand's COVID-19 risk. A governance structure has been established, with five pillars to oversee the different work streams. The pillars and their respective lead agencies are; MoH, Customs, Treasury, MFAT, NEMA.

ASSESSMENTS

World Health Organisation (WHO)

WHO continues to advise against the application of travel or trade restrictions to countries experiencing COVID-19 outbreaks.

At 0900 on 04 March 2020 the ESR reports 2 confirmed cases, 181 negative results and 19 cases under investigation.

Ministry Of Foreign Affairs And Trade (MFAT)

MFAT is closely monitoring the international situation and continues to review its SafeTravel advice related to COVID-19.

MFAT are aware of reported potential cases in the Pacific. We are actively monitoring these developments, including by supporting laboratory testing.

NEW ZEALAND BORDER RESTRICTIONS

	TRAVEL RESTRICTIONS	COUNTRIES
CATEGORY 1A	These countries currently have travel restrictions in place for travellers.	Mainland China and Iran.
CATEGORY 1B	Travellers from these countries are to be referred to health officials.	South Korea and Northern Italy
CATEGORY 2	Travellers from these countries are to be referred to health officials.	Hong Kong, Japan, Singapore, Thailand and the rest of Italy.

NZ Travellers Restrictions:

- NZ citizens, permanent residents, their immediate families who have travelled or transited through a **Category 1 or 2** country are to be identified to public health officials.
- Foreign nationals who have travelled or transited through a Category 1A country in the last 14 days face travel restrictions and are to be identified to immigration and health officials. Those who have travelled from or transited through a Category 1B or 2 country are to be identified to public health officials.
- Every passenger, regardless of status and departure location, will receive a health advice card. These are distributed by Customs and health officials. Passengers on risk flights are given a Health Arrival Card for health officials to record their details.
- Foreign nationals who have been to a Category 1A or 2 country will be allowed access, after receiving advice from health officials.

Customs situation report
6 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA039
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 9 March 2020 at 1400 hrs.	06/03/2020 1400hrs

TODAY'S UPDATES

Five new countries/territories/areas (Bosnia and Herzegovina, Gibraltar, Hungary, Slovenia, and occupied Palestinian territory) have reported cases of COVID-19 in the past 24 hours.

The Ministry of Health has confirmed a fourth positive test to COVID-19 in New Zealand.

- There are potential cases in four countries (Fiji, Cook Islands, Tonga and Palau) with testing underway.

REPORT

COVID-19 Total and New Confirmed Cases (as of 05/02)

There are officially **54,181** "recovered" cases (those who have been cured and discharged from hospital)

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	95,333 (2241)	3,282 (84)
China	80,565 (143)	3,015 (31)
Republic of Korea	5,766 (438)	35 (3)
Singapore	110 (0)	0 (0)
Indonesia	2 (0)	0 (0)
United Arab Emirates	27 (0)	0 (0)
Japan	317 (33)	6 (0)
Canada	30 (0)	0 (0)
Malaysia	50 (0)	0 (0)
Australia	66 (23)	3 (2)
Thailand	47 (4)	1 (0)
Pakistan	5 (0)	0 (0)
Qatar	8 (0)	0 (0)
New Zealand	4 (2)	0 (0)

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
04 FEB (eGates Shutdown)	29	26	No Data	22	22
04 MAR (Partially opened eGates)	26	20	14	18	15
05 MAR (Partially opened eGates)	28	21	No Data	18	32

Inbound flight	Origin /Destination	Fri 06-Mar	Sat 07-Mar	Sun 08-Mar	Mon 09-Mar	Tue 10-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight	Cancelled
MU779	Shanghai	Operating	Cancelled	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CZ335	Guangzhou	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
CA783	Beijing	Operating	Cancelled	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	No scheduled flight	Operating
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Customs situation report
9 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA040
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 10 March 2020 at 1400 hrs.	09/03/2020 1400hrs

TODAY'S UPDATES

Eight new countries/territories/areas (Bulgaria, Costa Rica, Faroe Islands, French Guiana, Maldives, Martinique, and Republic of Moldova) have reported cases of COVID-19 in the past 24 hours.

REPORT

COVID-19 Total and New Confirmed Cases (as of 09/03)

There are officially **60,693** "recovered" cases (those who have been cured and discharged from hospital)

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	105,586 (3,656)	3,584 (98)
China	80,859 (46)	3,100 (27)
Republic of Korea	7,134 (367)	50 (6)
Singapore	138 (8)	0 (0)
Indonesia	4 (0)	0 (0)
United Arab Emirates	45 (0)	0 (0)
Japan	455 (48)	6 (0)
Canada	57 (6)	0 (0)
Malaysia	93 (10)	0 (0)
Australia	74 (12)	3 (1)
Thailand	50 (2)	1 (0)
Iran (Islamic Republic of)	5,823 (1,076)	145 (21)
Qatar	12 (1)	0 (0)
New Zealand	5 (0)	0 (0)

		Mon	Tue	Wed	Thu	Fri
Inbound flight	Origin/Destination	09-Mar	10-Mar	11-Mar	12-Mar	13-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight

MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	Cancelled	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
04 FEB (eGates Shutdown)	29	26	No Data	22	22
05 MAR (Partially opened eGates)	28	21	No Data	18	32
09 MAR (Partially opened eGates)	27	23	No Data	20	14

**Customs situation report
10 March 2020**

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA041
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 11 March 2020 at 1400 hrs.	10/03/2020 1400hrs

TODAY'S UPDATES

Three new countries/territories/areas (Bangladesh, Albania and Paraguay) have reported cases of COVID-19 in the past 24 hours.

- On 9 March 2020, the Prime Minister announced that COVID-19 would become a quarantinable disease effective from 11 March 2020.
- The first COVID-19 patient in New Zealand is doing well and is expected to be discharged from hospital today.

REPORT

COVID-19 Total and New Confirmed Cases (as of 10/03)

There are officially **62,834** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	109,578 (3,994)	3,809 (225)
China	80,904 (45)	3,123 (23)
Republic of Korea*	7,382 (248)	51 (1)
Singapore*	150 (12)	0 (0)
Indonesia*	6 (2)	0 (0)
United Arab Emirates*	45 (0)	0 (0)
Japan*	488 (33)	7 (1)
Canada*	62 (5)	0 (0)
Malaysia*	93 (0)	0 (0)
Australia*	77 (3)	3 (0)
Thailand*	50 (0)	1 (0)
Qatar*	15 (3)	0 (0)
New Zealand	5 (0)	0 (0)

*Based on countries with direct flights to New Zealand only.

Inbound flight	Origin/Destination	Tue	Wed	Thu	Fri	Sat
		10-Mar	11-Mar	12-Mar	13-Mar	14-Mar
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	Cancelled
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ335	Guangzhou	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight
CA783	Beijing	Operating	Cancelled	Cancelled	Operating	Cancelled
HU7931	Shenzhen	Operating	No scheduled flight	Cancelled	No scheduled flight	Operating
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
05 MAR (Partially opened eGates)	28	21	No Data	18	32
09 MAR (Partially opened eGates)	27	23	No Data	20	14
10 MAR (Partially opened eGates)	26	19	15	13	17

ASSESSMENTS

Ministry Of Health (MOH) Risk Assessment

Given the assessment of the likelihood of importation, transmission in New Zealand and the public health impact, the overall public health risk from this event is considered **HIGH**.

Likelihood of Imported Cases of COVID-19	
- From China	HIGH
- From Outside China	MODERATE
Person-to-person transmission	HIGH
Sustained transmission and widespread outbreaks	LOW - MODERATE

Customs situation report
11 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA042
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 12 March 2020 at 1400 hrs.	11/03/2020 1400hrs

TODAY'S UPDATES

Five new countries/territories/areas (Brunei Darussalam, Mongolia, Cyprus, Guernsey and Panama) have reported cases of COVID-19 in the past 24 hours.

- The National Crisis Management Centre (NCMC) has been stood up, co-located at the National Health Coordination Centre (NHCC) in Wellington. It has been stood up in a light capacity for the next two weeks and will be fully stood up by Monday 23 March 2020.
- On 9 March 2020, current border restrictions in place have been extended to 17 March, with no changes to the categorisation of countries or areas in Category 1a, 1b or 2.
- The first COVID-19 patient was discharged from hospital yesterday. Four other confirmed cases remain in isolation at home.
- Many EU countries are reporting significant increases in the number of confirmed cases.

REPORT

COVID-19 Total and New Confirmed Cases (as of 10/03)

There are officially **64,391** "recovered" cases (those who have been cured and discharged from hospital).

**Based on countries with direct flights to New Zealand only.*

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	113,702 (4,125)	4,012 (203)
China	80,924 (20)	3,140 (17)
Republic of Korea*	7,512 (131)	54 (3)
Singapore*	160 (10)	0 (0)
Indonesia*	19 (13)	0 (0)
United Arab Emirates*	59 (14)	0 (0)
Japan*	514 (26)	9 (2)
Canada*	77 (15)	0 (0)
Malaysia*	117 (24)	0 (0)
Australia*	92 (15)	3 (0)
Thailand*	53 (3)	1 (0)
Qatar*	18 (3)	0 (0)
New Zealand	5 (0)	0 (0)

Inbound flight	Origin/Destination	Wed	Thu	Fri	Sat	Sun
		11-Mar	12-Mar	13-Mar	14-Mar	15-Mar
3U8909	Chengdu	No scheduled flight	Cancelled	No scheduled flight	Cancelled	No scheduled flight
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight
CA783	Beijing	Cancelled	Cancelled	Operating	Cancelled	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Operating	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
09 MAR (Partially opened eGates)	27	23	No Data	20	14
10 MAR (Partially opened eGates)	26	19	15	13	17
11 MAR (Partially opened eGates)	23	18	No Data	18	19

Customs situation report
12 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA043
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 13 March 2020 at 1400 hrs.	12/03/2020 1400hrs

TODAY'S UPDATES

Four new countries/territories/areas (Bolivia [Plurinational State of], Jamaica, Burkina Faso and Democratic Republic of the Congo) have reported cases of COVID-19 in the past 24 hours.

- WHO have made the assessment that COVID-19 can be characterized as a pandemic. However this does not change the WHO's assessment of the threat.
- Temporary border measures have been updated – Category 2 now includes "Europe (Eurozone) and Western Seaboard States of USA. Category 1B has updated to include "the rest of Italy".

SITUATION

WHO Risk Assessment

The WHO has declared COVID-19 a **pandemic** but the global risk level still remains at "Very High".

Travel Restrictions:

NZ Border Categories	Travel Restrictions	Countries
Category 1a	These countries currently have travel restrictions in place for travellers.	Mainland China and Iran.
Category 1b	Travellers from these countries and cities are to be referred to health officials.	Republic of Korea, All of Italy and Seattle (USA).
Category 2	Travellers from these countries are not required to be referred to health officials.	Hong Kong, Japan, Singapore, Thailand, Europe (those in the EU and the UK) and Western Seaboard states of the USA (California, Oregon and Washington State)

REPORT

COVID-19 Total and New Confirmed Cases (as of 11/03)

There are officially **67,051** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	118,326 (4,627)	4,292 (280)
China	80,955 (31)	3,162 (22)
Italy	10,149 (977)	631 (168)
Iran (Islamic Republic of)	8,042 (881)	291 (54)
Republic of Korea	7,755 (242)	60 (6)
United States of America*	696 (224)	25 (6)
Japan*	568 (54)	12 (3)
Singapore*	166 (6)	0 (0)
Malaysia*	129 (12)	0 (0)
Australia*	112 (20)	3 (0)
Canada*	93 (16)	1 (1)
United Arab Emirates*	74 (15)	0 (0)
Thailand*	59 (6)	1 (0)
Indonesia*	27 (8)	1 (1)
Qatar*	24 (6)	0 (0)
Argentina*	17 (5)	1 (0)
Chile*	17 (4)	0 (0)
New Zealand	5 (0)	0 (0)

*Based on countries with direct flights to New Zealand as of 11/03.

Inbound flight	Origin/Destination	Thu	Fri	Sat	Sun	Mon
		12-Mar	13-Mar	14-Mar	15-Mar	16-Mar
3U8909	Chengdu	Cancelled	No scheduled flight	Cancelled	No scheduled flight	No scheduled flight
MU779	Shanghai	Cancelled	Operating	Cancelled	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CZ335	Guangzhou	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight	No scheduled flight
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Cancelled
HU7931	Shenzhen	Cancelled	No scheduled flight	Operating	No scheduled flight	No scheduled flight
NZ289	Shanghai	Cancelled	Cancelled	Cancelled	Cancelled	Cancelled

Average Pax Processing Times	Auckland	Christchurch	Dunedin	Queenstown	Wellington
09 MAR (Partially opened eGates)	27	23	No Data	20	14
10 MAR (Partially opened eGates)	23	18	No Data	18	19
11 MAR (Partially opened eGates)	24	19	17	15	15

	Risk Countries	Citizens	Permanent Residents	Foreign Nationals	Other Restrictions
New Zealand	<p>Cat 1a - Mainland China and Iran.</p> <p>Cat 1b - Republic of Korea, All of Italy and Seattle (USA).</p> <p>Cat 2 - Hong Kong, Japan, Singapore, Thailand, Europe (those in the EU and the UK) and Western Seaboard states of the USA (California, Oregon and Washington State)</p>	Border restrictions do not apply to citizens and their immediate family (partner/spouse, legal guardian and dependent children under the age of 24).	Border restrictions do not apply to permanent residents, residents with valid travel conditions.	<p>Travel restrictions apply to any foreigners who have been present in, or transited through Cat 1a, 14 days prior to them departing.</p> <p>Or were a passenger or crew on board the Diamond Princess cruise ship operated by Princess Cruises, or any other notified cruise ship, within 14 days of disembarking.</p>	Australian citizens and permanent residents are not subject to the travel restrictions if New Zealand is their primary place of established residence.
Australia	Mainland China, Iran and Republic of Korea	Border restrictions do not apply to citizens and their immediate family (partner/spouse, legal guardian and dependent children under the age of 24).	Border restrictions do not apply to permanent residents, or the immediate family members.	Foreign nationals who have been in the risks countries will not be allowed to enter Australia for 14 days from the time they have left or transited through.	<p>New Zealand citizens resident in Australia are not subject to the travel restrictions.</p> <p>Limited exemptions also exist for Diplomats, airlines and maritime crew, where they have taken appropriate precautionary measures.</p>
USA	People's Republic of China.	Border restrictions do not apply to citizens and their immediate family (partner/spouse, legal guardian and dependent children.	Border restrictions do not apply to permanent residents.	Foreign nationals who have been in the risks countries will not be allowed to enter the United States for 14 days from the time they have left.	Limited exemptions exist for any COVID-19 expert or crewmember (air and sea).
Singapore	Mainland China, Iran, Northern Italy, Republic of Korea	Border restrictions do not apply to citizens.	Border restrictions do not apply to permanent residents.	All new visitors who have travelled to or transited through the risk countries within the last 14 days, will not be allowed to enter or transit through Singapore.	PRC passport holders with no travel history to mainland China within the last 14 days may transit through Singapore.

Customs situation report
13 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA044
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 16 March 2020 at 1400 hrs.	13/03/2020 1400hrs

TODAY'S UPDATES

Four new countries/territories/areas (French Polynesia, Turkey, Honduras and Côte d'Ivoire) have reported cases of COVID-19 in the past 24 hours.

- WHO Director-General reiterated that countries should not give up on stopping the outbreak now that WHO has characterized it as a pandemic. A shift from containment to mitigation would be wrong and dangerous. This is a controllable pandemic.

REPORT

COVID-19 Total and New Confirmed Cases (as of 11/03)

There are officially **68,915** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	125,048 (6,729)	6,729 (4613)
China	80,981 (26)	3,173 (11)
Italy	12,462 (2,313)	827 (196)
Iran (Islamic Republic of)	9,000 (958)	354 (63)
United States of America*	987 (291)	29 (4)
Japan*	620 (52)	15 (3)
Qatar*	262 (238)	0 (0)
Singapore*	178 (12)	0 (0)
Malaysia*	129 (0)	0 (0)
Australia*	122 (10)	3 (0)
Canada*	93 (0)	1 (0)
United Arab Emirates*	74 (0)	0 (0)
Thailand*	70 (11)	1 (0)
Philippines*	52 (3)	2 (1)
Indonesia*	34 (7)	1 (0)
French Polynesia*	1 (1)	0 (0)
New Zealand	5 (0)	0 (0)

*Based on countries with direct flights to New Zealand as of 12/03.

		Fri	Sat	Sun	Mon	Tue
Inbound flight	Origin/Destination	13-Mar	14-Mar	15-Mar	16-Mar	17-Mar
MU779	Shanghai	Operating	Cancelled	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	No scheduled flight	Operating

Customs situation report 16 March 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA045
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 17 March 2020 at 1400 hrs.	16/03/2020 1400hrs

TODAY'S UPDATES

All travellers (except the Pacific) arriving in New Zealand will be required to self-isolate for 14 days from midnight last night (15/03).

- Other new restrictions include:
 - All cruise ships will be banned from entering NZ until 30th June.
 - Self-isolation expectations do not apply to air and marine crew who have taken appropriate infection control and PPE measures.
 - Exit screening measures for departures to the Pacific.
- Nine new countries/territories/areas (African Region [7], European Region [1] and Region of Americas [1]) in have reported cases of COVID-19 in the past 24 hours.

SITUATION

As of 16/03/2020:

Organisation	Designation	Description
WHO designation	Controlled Pandemic	Multiple community clusters in multiple countries
WHO Risk Assessment	VERY HIGH	<ul style="list-style-type: none"> - China - Regional Level - Global Level
MoH Pandemic Action Plan	Keep it Out - Stamp it Out – Slow it Down	Continued border management and containment measures in place.
MFAT Travel Advisory	Level 4	DO NOT TRAVEL to: <ul style="list-style-type: none"> - Mainland China - Iran

New Zealand Travel Restrictions (as of 16/03/20):

Category	Countries	Citizens and Permanent Residents, Immediate Family	Foreign Nationals
1A	Mainland China Iran	Self-isolate 14 days Register with MoH	Refused entry within 14 days of travel or transit
1B	Rest of the World	Self-isolate 14 days Register with MoH	Self-isolate 14 days Register with MoH
2	The Pacific (Pacific Islands Forum Members)	No self-isolation required Contact MoH if develop symptoms within 14 days	No self-isolation required Contact MoH if develop symptoms within 14 days

REPORT

COVID-19 Total and New Confirmed Cases (as of 16/03)

There are officially **76,618** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	153,517 (10,982)	5,735 (343)
China	81,048 (27)	3,204 (10)
Italy	2,1157 (3,497)	1,441 (173)
Iran (Islamic Republic of)	1,2729 (1,365)	608 (94)
United States of America*	1,678 (0)	41 (0)
Japan*	780 (64)	22 (1)
Qatar*	337 (75)	0 (0)
Australia*	249 (52)	3 (0)
Canada*	244 (68)	1 (0)
Singapore*	212 (12)	0 (0)
Indonesia*	117 (48)	4 (1)
United Arab Emirates*	85 (0)	0 (0)
Thailand*	75 (0)	1 (0)
Chile*	61 (18)	0 (0)
Argentina*	45 (11)	2 (0)
French Polynesia*	3 (2)	0 (0)
New Zealand	8 (2)	0 (0)

*Based on countries with direct flights to New Zealand as of 16/03.

		Fri	Sat	Sun	Mon	Tue
Inbound flight	Origin/Destination	13-Mar	14-Mar	15-Mar	16-Mar	17-Mar
MU779	Shanghai	Operating	Cancelled	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	No scheduled flight	Operating

WORK STREAMS

Customs Operation Level

	Information
All of Government	Customs has activated in support of the AOG response. Customs role is to assist the AOG response by screening arriving passengers and crew for at-risk arrivals and referring them for action by INZ and/or health officials.
eGates	NZ Customs' eGates have been closed for arrivals and opened, with no restrictions, for departures.
PPE	NZCS has provided levels and needs to MoH for PPE masks.
Border Sector Working Group Participation	<ul style="list-style-type: none"> Ministry of Health National Health Coordination Centre (NHCC) Chair the Ministry of Health Border Sector Working Group National Security Systems Official Watch group Strategic Assessment Cell

BORDER RESTRICTIONS

Jurisdiction	Heightened restrictions	Citizens and Permanent Residents, Immediate Family	Foreign Nationals
Australia	China, Iran, South Korea and Italy.	Self-isolate 14 days Register with MoH	Refused entry within 14 days of travel or transit
Singapore	China, Iran, South Korea, Germany, Italy and Spain	Self-isolate 14 days Register with MoH	Refused entry within 14 days of travel or transit
USA	China, Iran, Europe, UK and Ireland.	Self-isolate 14 days Register with MoH	Refused entry within 14 days of travel or transit

Customs situation report
17 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA046
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 18 March 2020 at 1400 hrs.	17/03/2020 1400hrs

TODAY'S UPDATES

Four new countries/territories/areas (African Region [2], European Region [1] and Region of the Americas [1]) in have reported cases of COVID-19 in the past 24 hours.

- Canada has closed its borders to most foreign nationals and all returning international passengers must self-isolate for 14 days.
- MFAT are recommending to New Zealanders not to travel overseas, unless absolutely necessary and New Zealanders who are currently overseas to consider returning home now.

SITUATION
REPORT

COVID-19 Total and New Confirmed Cases (as of 16/03)

There are officially 79,211 "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	167,511 (13,903)	6606 (862)
China	81,077 (29)	3,218 (14)
Italy	24,747 (3,590)	1,809 (368)
Iran (Islamic Republic of)	14,991 (2,262)	853 (245)
United States of America*	1,678 (0)	41 (0)
Japan*	814 (34)	24 (2)
Qatar*	401 (64)	0 (0)
Australia*	298 (0)	5 (0)
Canada*	304 (60)	1 (0)
Singapore*	243 (31)	0 (0)
Indonesia*	117 (0)	4 (0)
United Arab Emirates*	98 (13)	0 (0)
Thailand*	114 (39)	1 (0)

Chile*	61 (18)	0 (0)
Argentina*	58 (11)	2 (0)
French Polynesia*	3 (0)	0 (0)
New Zealand	8 (0)	0 (0)

*Based on countries with direct flights to New Zealand as of 17/03.

		Tue	Wed	Thu	Fri	Sat
Inbound flight	Origin/Destination	17-Mar	18-Mar	19-Mar	20-Mar	21-Mar
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Operating	Cancelled
HU7931	Shenzhen	Operating	No scheduled flight	Cancelled	No scheduled flight	Operating

Customs situation report 18 March 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA047
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 19 March 2020 at 1400 hrs.	18/03/2020 1400hrs

TODAY'S UPDATES

8 new countries/territories/areas (African Region [3], Eastern Mediterranean Region [1], Region of the Americas [3], and Western Pacific Region [1]) in have reported cases of COVID-19 in the past 24 hours.

- Australia has now moved to a Level 4 travel advisory – “Do not travel” and announced a ban on non-essential indoor gatherings of more than 100 people.
- The government has announced a \$12.1 billion package to support New Zealanders and their jobs from the global impact of COVID-19.
- The New Zealand Pax Arrival card has been updated with COVID-19 specific questions.

REPORT

COVID-19 Total and New Confirmed Cases (as of 18/03)

There are officially **81,728** “recovered” cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Grand total	179,112 (11,526)	7,426 (475)
China	8,1116 (39)	7,419 (475)
Italy	27,980 (3,233)	2,503 (349)
Iran (Islamic Republic of)	14,991 (0)	853 (0)
Spain	9,191 (1,438)	309 (21)
United States of America*	3,503 (1,825)	58 (17)
Japan*	829 (15)	28 (4)
Qatar*	439 (38)	0 (0)
Australia*	375 (77)	5 (0)
Canada*	424 (120)	1 (0)
Malaysia*	553 (0)	0 (0)
Singapore*	243 (0)	0 (0)
Indonesia*	172 (55)	5 (1)
United Arab Emirates*	98 (0)	0 (0)
Thailand*	147 (33)	1 (0)
Chile*	156 (81)	0 (0)
Argentina*	65 (9)	2 (0)
French Polynesia*	3 (0)	0 (0)
New Zealand	15 (9)	0 (0)

*Based on countries with direct flights to New Zealand as of 18/03.

		Wed	Thu	Fri	Sat	Sun
Inbound flight	Origin/Destination	18-Mar	19-Mar	20-Mar	21-Mar	22-Mar
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CA783	Beijing	Cancelled	Cancelled	Operating	Cancelled	Cancelled
HU7931	Shenzhen	No scheduled flight	Cancelled	No scheduled flight	Operating	No scheduled flight

WORK STREAMS

Ministry of Health (MoH)

- From today (2 weeks earlier than originally scheduled), free flu vaccines will be available from GP clinics and selected pharmacies for people aged 65 and over, pregnant people, and those with chronic conditions.

Customs Operation Level

	Information
Arrival Cards	The New Zealand Pax Arrival card has been updated with COVID-19 specific questions.

Customs situation report
19 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA048
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 19 March 2020 at 1400 hrs.	19/03/2020 1400hrs

TODAY'S UPDATES

As at 9:11am today, New Zealand has 26 confirmed cases, and 2 probable cases.

- One new country/territory/area (Montenegro) has reported cases of COVID-19.
- MFAT are urging all New Zealanders overseas to return home.

REPORT

COVID-19 Total and New Confirmed Cases (as of 19/03)

There are officially **84,383** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	191,127 (15,123)	7,807 (786)
China*	81,116 (39)	3,231 (13)
Italy	31,506 (3,526)	2,503 (345)
Iran (Islamic Republic of)	16,169 (1,178)	988 (135)
Spain	11,178 (1,987)	491 (182)
Republic of Korea	8,320 (84)	81 (6)
United States of America*	3,536 (1822)	58 (17)
Japan*	829 (15)	28 (4)
Qatar*	442 (41)	0 (0)
Canada*	424 (120)	1 (0)
Australia*	414 (78)	5 (0)
Singapore*	266 (23)	0 (0)
Thailand*	177 (30)	1 (0)
Indonesia*	172 (0)	5 (0)
Chile*	156 (81)	0 (0)
United Arab Emirates*	98 (0)	0 (0)
Argentina*	65 (9)	2 (0)
French Polynesia*	3 (0)	0 (0)

New Zealand	26 (15)	0 (0)
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*Based on countries with direct flights to New Zealand as of 19/03.

		Thu	Fri	Sat	Sun	Mon
Inbound flight	Origin/ Destination	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar
MU779	Shanghai	Cancelled	Operating	Cancelled	Cancelled	Operating
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Operating
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Cancelled
HU7931	Shenzhen	Cancelled	No scheduled flight	Operating	No scheduled flight	No scheduled flight

ASSESSMENTS

Ministry Of Health (MOH) Risk Assessment

Likelihood of Imported Cases of COVID-19	
- From China	HIGH
- From Outside China	MODERATE
Person-to-person transmission	HIGH
Sustained transmission and widespread outbreaks	MODERATE
Public Health Risk	HIGH

Ministry Of Foreign Affairs And Trade (MFAT)

Travel Advisory – Level 4: Do Not Travel Overseas, unless it is absolutely essential to do so. **All New Zealanders are urged to return home.**

BORDER RESTRICTIONS

Jurisdiction	Heightened restrictions	Citizens and Permanent Residents, Immediate Family	Foreign Nationals
Australia	China, Iran, South Korea and Italy.	Self-isolate 14 days.	Refused entry within 14 days of travel or transit
Singapore	China, Iran, South Korea, Germany, Italy, Spain and France.	Self-isolate 14 days.	Refused entry within 14 days of travel or transit
USA	China, Iran, Europe, UK and Ireland.	May be subject to 14 days quarantine.	Refused entry within 14 days of travel or transit

Customs situation report
20 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA049
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 23 March 2020 at 1400 hrs.	20/03/2020 1400hrs

New Zealand has closed the border from 23:59 on Thursday 19th March 2020.

- Only NZ Citizens and permanent residents, with their partners and immediate family, will be permitted to enter New Zealand.
- NZ and Australia will allow citizens and permanent residence of each other's countries to transit through to get home.
- New Zealand now has 39 confirmed cases and 3 probable cases of COVID-19.
- There is a shortage of swabs in New Zealand, so it is important that testing is only done when case criteria are met and only one swab should be used per person. GPs must not test those without epidemiological links.

SITUATION

New Zealand Border Restrictions (as of 20/03/20):

Category:		Applies to:	Exemptions:
1A	Cannot travel to New Zealand	Foreign Nationals from: <ul style="list-style-type: none">• Mainland China• Iran• Rest of the World	Case-by-case basis by INZ for: <ul style="list-style-type: none">• Humanitarian reasons• Health and other essential workers• Citizens of Samoa and Tonga• Those on visitor visas who has a partner who normally lives in NZ.

1B	Can travel to New Zealand but must self-isolate for 14 days	NZ Citizens, permanent residents and their immediate family.	Australian Citizens and permanent residents who normally live in NZ and their immediate family.
2	Can travel to New Zealand but must self-isolate for 14 days if feeling unwell.	No one.	No one.

REPORT

COVID-19 Total and New Confirmed Cases (as of 20/03)

There are officially **87,408** "recovered" cases (those who have been cured and discharged from hospital).

Country	Total confirmed* cases (new)	Total deaths (new)
Globally	244,973 (26,151)	10,033 (1,082)
China*	80,928 (0)	3,231 (0)
Italy	41,035 (5,322)	3,405 (149)
Iran (Islamic Republic of)	18,407 (1,046)	1,284 (149)
Spain	18,077 (3,308)	831 (193)
Republic of Korea	8,565 (152)	91 (7)
United States of America*	13,859 (4,600)	209 (59)
Japan*	943 (29)	33 (4)
Canada*	873 (146)	12 (3)
Australia*	756 (160)	7 (1)
Qatar*	460 (8)	0 (0)
Singapore*	345 (32)	0 (0)
Chile*	342 (104)	0 (0)
Indonesia*	308 (81)	25 (6)
Thailand*	272 (60)	1 (0)
United Arab Emirates*	140 (27)	0 (0)
Argentina*	128 (31)	3 (1)
French Polynesia*	6 (1)	0 (0)
New Zealand	39 (19)	0 (0)

*Countries with direct flights to New Zealand as of 20/03.

		Fri	Sat	Sun	Mon	Tues
Inbound flight	Origin/ Destination	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar
MU779	Shanghai	Operating	Cancelled	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Operating	Cancelled	Operating	Operating	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	No scheduled flight	Operating

BORDER RESTRICTIONS

Jurisdiction	Heightened restrictions	Citizens and Permanent Residents, Immediate Family	Foreign Nationals
Australia	China, Iran, South Korea and Italy and Rest of the World.	Self-isolate 14 days.	Refused entry.
Singapore	China, Iran, South Korea, Germany, Italy, Spain and France.	Self-isolate 14 days.	Refused entry within 14 days of travel or transit
USA	China, Iran, Europe, UK and Ireland.	May be subject to 14 days quarantine.	Refused entry within 14 days of travel or transit

Customs situation report
23 March 2020

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA050
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 24 March 2020 at 1400 hrs.	23/03/2020 1400hrs

As of 13:50, New Zealand has 102 confirmed cases and is at COVID-19 Level 3 – Restrict and in 48 hours, Level 4 – Eliminate.

- A four stage Alert System for COVID-19 announced over the weekend and we are currently at Level 3 – Restrict, however in 48 hours we will increase to Level 4 – Eliminate.
- Customs is implementing plans to reduce person-to-person contact and limit all non-essential travel.
- Ministers with Powers to Act have approved two “transit windows” to assist the repatriation of foreign nationals. Third country nationals flying to their home country will be able to transit in Auckland International Airport remaining airside.
- From 23 March 2020, 2359 hours, all short-term visitors (from anywhere in the world) will not be allowed to enter or transit through Singapore.

REPORT

COVID-19 Total and New Confirmed Cases (as of 23/03)

There are officially **97,636** “recovered” cases (those who have been cured and discharged from hospital).

	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	292,142 (26,069)	10%	12,784 (1,600)	14%
Australia	1,081 (208)	24%	7 (0)	0%
New Zealand	66 (13)	25%	-	0%
French Polynesia	15 (4)	36%	-	0%
New Caledonia	4 (2)	100%	-	0%
Fiji	2 (1)	100%	-	0%

Top Five Countries by Total New Cases

Rank	Reporting Country	Total confirmed new cases
1	Italy	6,557
2	Spain	4,946
3	Germany	3,140
4	France	1,821
5	Iran (Islamic Republic of)	1,237

Top Five Countries by Total New Deaths

Rank	Reporting Country	Total new deaths
1	Italy	795
2	Spain	324
3	Iran (Islamic Republic of)	123
4	France	112
5	The United Kingdom	56

		Mon	Tue	Wed	Thu	Fri
Inbound flight	Origin/Destination	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar
MU779	Shanghai	Operating	Cancelled	Operating	Cancelled	Operating
CZ305	Guangzhou	Operating	Cancelled	Operating	Cancelled	Operating
CA783	Beijing	Cancelled	Operating	Cancelled	Cancelled	Operating
HU7931	Shenzhen	No scheduled flight	Operating	No scheduled flight	Cancelled	No scheduled flight

ASSESSMENTS

Ministry Of Health (MOH) Risk Assessment

Likelihood of Imported Cases of COVID-19	
- From China	HIGH
- From Outside China	MODERATE
Person-to-person transmission	HIGH
Sustained transmission and widespread outbreaks	MODERATE - HIGH
Public Health Risk	HIGH

BORDER RESTRICTIONS

Jurisdiction	Heightened restrictions	Citizens and Permanent Residents, Immediate Family	Foreign Nationals
Australia	China, Iran, South Korea and Italy and Rest of the World.	Self-isolate 14 days.	Refused entry.
Singapore	China, Iran, South Korea, Germany, Italy, Spain and France and Rest of the World.	Self-isolate 14 days.	Refused entry and transit.
USA	China, Iran, Europe, UK and Ireland.	May be subject to 14 days quarantine.	Refused entry within 14 days of travel or transit

**Customs situation report
24 March 2020**

**NZ CUSTOMS
SITUATION REPORT**

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA051
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red . Information in black has been retained for context. The next SITREP will be issued on 25 March 2020 at 1400 hrs.	24/03/2020 1400hrs

New Zealand has 102 confirmed cases, as at 23rd March and is at COVID-19 Level 3 – Restrict and at midnight on Wednesday, Level 4 – Eliminate.

- Non-essential businesses in New Zealand must now close. Schools are now in the process of closing down. Public transport, including domestic air travel, is now only available for people undertaking essential services.
- Air Vanuatu has cancelled its Wednesday flight from Port Vila to Auckland, but there is a potential that flights may be switched back on. Approximately 170 New Zealanders, Australians and a number of foreign passport holders are unable to leave the country.
- The German Government is working with Air New Zealand to charter flights that would repatriate its citizens, transiting through Vancouver and the Korean Embassy has signalled publically that it is assessing need for an emergency evacuation flight from New Zealand.

REPORT

COVID-19 Total and New Confirmed Cases (as of 23/03)

There are officially **101,608** "recovered" cases (those who have been cured and discharged from hospital).

	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	332,930 (40,788)	14%	14,510 (1,727)	14%
Australia	1,396 (315)	29%	7 (0)	0%
New Zealand	102 (36)	55%	0 (0)	0%
French Polynesia	17 (2)	13%	0 (0)	0%
New Caledonia	5 (1)	25%	0 (0)	0%
Fiji	2 (0)	0%	0 (0)	0%

Top Five Countries by Total New Cases

Rank	Reporting Country	Total confirmed new cases
1	United States of America	16,354
2	Italy	5,560
3	Spain	3,646
4	Germany	3,311
5	France	1,525

Top Five Countries by Total New Deaths

Rank	Reporting Country	Total new deaths
1	Italy	649
2	Spain	394
3	United States of America	201
4	Iran (Islamic Republic of)	129
5	France	112

		Tue	Wed	Thu	Fri	Sat
Inbound flight	Origin/ Destination	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar
MU779	Shanghai	Cancelled	Operating	Cancelled	Operating	Cancelled
CZ305	Guangzhou	Cancelled	Operating	Cancelled	Operating	Cancelled
CA783	Beijing	Operating	Cancelled	Cancelled	Operating	Cancelled
HU7931	Shenzhen	Operating	No scheduled flight	Cancelled	No scheduled flight	Operating

Customs situation report
25 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA052
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 26 March 2020 at 1400 hrs.	25/03/2020 1400hrs

New Zealand has 205 confirmed cases, as of 13:00 25th March.

- Samoa will move into lockdown from 0000 26 March. Due to capacity constraints (because of increased domestic demand), Air New Zealand was not able to schedule an additional Auckland-Apia-Auckland service within this window
- The COVID-19 Interagency Self-Isolation and Quarantine Workstream is establishing a number of quarantine facilities within Auckland, Wellington and Christchurch. The facility in Auckland has been stood up and will be primarily in place to support the potential for unwell passengers that are transiting from the Pacific Islands through Auckland International Airport to another international destination.

REPORT

COVID-19 Total and New Confirmed Cases (as of 24/03)

There are officially **108,375** "recovered" cases (those who have been cured and discharged from hospital).

Category	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	372,757 (39,827)	12%	16,231 (1,722)	12%
Australia	1,709 (313)	22%	7 (0)	0%
New Zealand	205 (50)	32%	0 (0)	0%
French Polynesia	18 (1)	6%	0 (0)	0%
New Caledonia	10 (5)	60%	0 (0)	0%
Fiji	3 (1)	50%	0 (0)	0%

Top five countries by new cases

Rank	Reporting Country	Total confirmed new cases
1	United States of America	10,591

Top five countries by new deaths

Rank	Reporting Country	Total confirmed new cases
1	Italy	601

2	Italy	4,789
3	Spain	4,517
4	Germany	4,438
5	France	3,794

2	Spain	462
3	France	186
4	Iran (Islamic Republic of)	127
5	United States of America	69

WORK STREAMS

Customs Operation Level

	Information
All of Government	An All of Government response is now in place. The National Crisis Management Centre has been established. An alert system is being used to manage the response.

Customs situation report
26 March 2020

NZ CUSTOMS SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA053
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 27 March 2020 at 1400 hrs.	26/03/2020 1400hrs

New Zealand has a total of 283 confirmed cases as of 13:00 26th March 2020.

- New Zealand is currently at Alert Level 4 – Eliminate and will likely stay in place for four weeks.
- 27 people have recovered from COVID-19 in New Zealand.
- As of 02:00 27th March, all passengers will be interacted with to ensure isolation requirements are met.
- The different categories are:
 - **A:** Displays symptoms - rigorous health screening, full quarantine in government provided accommodation.
 - **B:** No symptoms but no self-isolation plan - requires 'self-isolation' (SI) in another hotel. They will be driven by a bus to hotel
 - **C:** No symptoms, appropriate self-isolation plan but with no transport - transport to drive them home and driver will check the address is appropriate and checked in 3 days.
 - **D:** No symptoms, appropriate self-isolation plan and can transport themselves home and will be checked in 3 days' time.

SITUATION

Organisation	Designation	Description
New Zealand – COVID-19 Alert System	Level 4 – Eliminate	<ul style="list-style-type: none"> People must stay at home Educational facilities closed Non-essential services closed

REPORT

COVID-19 Total and New Confirmed Cases (as of 26/03)

There are officially **113,808** “recovered” cases (those who have been cured and discharged from hospital).

Category	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	413,467 (40,712)	11%	18,433 (2,202)	14%
Australia	2,252 (543)	32%	8 (1)	14%
New Zealand	283 (78)	38%	0 (0)	0%
French Polynesia	25 (7)	39%	0 (0)	0%
New Caledonia	10 (2)	25%	0 (0)	0%
Fiji	4 (1)	33%	0 (0)	0%

Top five countries by new cases

Rank	Reporting Country	Total confirmed new cases
1	United States of America	9,750
2	Spain	6,584
3	Italy	5,249
4	France	2,410
5	Germany	2,342

Top five countries by new deaths

Rank	Reporting Country	Total new deaths
1	Italy	743
2	Spain	514
3	France	240
4	United States of America	202
5	Iran (Islamic Republic of)	122

WORK STREAMS

Customs Operation Level

	Information
Categories of Arriving Passengers	<ul style="list-style-type: none"> A: Symptoms, rigorous health screening, full quarantine in government provided accommodation. B: No symptoms, story not good enough, requires ‘self-isolation’ (SI) in another hotel. They will be driven by a bus to hotel C: No symptoms, good address, SI, get in car, transport to drive them home and driver will check the address is appropriate and checked in 3 days. D: No symptoms, address is good – can transport themselves home and will be checked in 3 days’ time.

Customs situation report
27 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA054
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 30 March 2020 at 1400 hrs.	27/03/2020 1400hrs

New Zealand has a total of 368 cases of COVID-19 as of 13:00 27th March 2020.

- 37 people have recovered from COVID-19 in New Zealand.
- Air New Zealand will provide the following services from 30 March to 31 May:
 - Three return services between Auckland and Sydney per week.
 - Two return services between Auckland and Brisbane per week.
 - Two return services between Auckland and Melbourne per week.
- All other Air New Zealand trans-Tasman flights will be suspended from 30 March.
- Australia's transit window for foreign nationals departing New Zealand to transit Australia en route home has now closed.

REPORT

COVID-19 Total and New Confirmed Cases (as of 26/03)

There are officially **123,380** "recovered" cases (those who have been cured and discharged from hospital).

Category	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	462,684 (49,219)	12%	20,834 (2,401)	13%
Australia	2,799 (547)	24%	11 (3)	38%
New Zealand	368 (85)	30%	0 (0)	0%
French Polynesia	25 (0)	0%	0 (0)	0%
New Caledonia	14 (4)	40%	0 (0)	0%
Fiji	5 (1)	25%	0 (0)	0%

Top five countries by new cases

Rank	Reporting Country	Total confirmed new cases
------	-------------------	---------------------------

Top five countries by new deaths

Rank	Reporting Country	Total new deaths
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1	United States of America	11,656
2	Spain	7,937
3	Italy	5,210
4	Germany	4,954
5	France	2,895

1	Spain	738
2	Italy	685
3	France	231
4	United States of America	211
5	Iran (Islamic Republic of)	143

Customs situation report
30 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA055)
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 30 March 2020 at 1400 hrs.	30/03/2020 1400hrs

New Zealand has 589 confirmed cases as of 30th March 2020.

- New Zealand had its first recorded death linked to COVID-19 on Sunday 29th March 2020.
- 63 cases have now recovered.
- New Zealand will temporarily remove tariffs on all medical and hygiene imports needed for the COVID-19 response and NZVS will apply tariff concessions to all diagnostic reagents and testing kits used for COVID-19 testing and soap imports in the first instance and also identifying other medical and hygiene products needed for the COVID-19 response.

REPORT

COVID-19 Total and New Confirmed Cases (as of 30/03/2020)

There are officially **151,004** "recovered" cases (those who have been cured and discharged from hospital).

Category	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	634,835 (63,159)	11%	29,957 (3,464)	13%
Australia	3,966 (331)	9%	16 (2)	14%
New Zealand	589 (76)	30%	1 (1)	0%
French Polynesia	34 (4)	13%	0 (0)	0%
New Caledonia	15 (0)	0%	0 (0)	0%
Fiji	5 (0)	0%	0 (0)	0%

Top five countries by new cases and new deaths:

Rank	Reporting Country	Total confirmed new cases
1	United States of America	18,093
2	Spain	8,189
3	Italy	5,974
4	France	4,603
5	Germany	3,965

Rank	Reporting Country	Total confirmed new deaths
1	Italy	887
2	Spain	832
3	United States of America	425
4	France	319
5	The United Kingdom	260

ASSESSMENTS**Ministry Of Health (MOH) Risk Assessment**

Likelihood of Imported Cases of COVID-19	
- From China	HIGH
- From Outside China	HIGH
Person-to-person transmission	VERY HIGH
Sustained transmission and widespread outbreaks	MODERATE - HIGH
Public Health Risk	HIGH

Customs situation report
31 March 2020

NZ CUSTOMS
SITUATION REPORT

EVENT	SITREP No
Corona Virus (COVID-19)	CORONA056
CONTACT	DATE/TIME OF ISSUE
ITOC National Phone: 0508 ITOCOPS (486267) International Phone: +6499278009 Email: ITOCOPS@Customs.govt.nz SCU National Phone: 029 201 2022 International Phone: +64292012022 Email: strategic.coordination@customs.govt.nz Note: Updated information is in red. Information in black has been retained for context. The next SITREP will be issued on 1 st April 2020 at 1400 hrs.	06/07/2020 1400hrs

New Zealand has 589 confirmed cases as of 12:30 6 July 2020.

- 58 new cases were announced today – 48 and 10 probably
- 63 cases have now recovered
- 1 deceased

REPORT

COVID-19 Total and New Confirmed Cases (as of 06/07/2020)

There are officially **165,035** “recovered” cases (those who have been cured and discharged from hospital).

Category	Total confirmed cases (new)	Percentage Change of Confirmed Cases	Total deaths (new)	Percentage Change of deaths
Global	693,224 (58,411)	9%	33,106 (3,215)	11%
Australia	3,966 (0)	0%	16 (0)	0%
New Zealand	552 (85)	18%	1 (0)	0%
French Polynesia	35 (1)	3%	0 (0)	0%
New Caledonia	15 (0)	0%	0 (0)	0%
Fiji	5 (0)	0%	0 (0)	0%

Top five countries by new cases and new deaths:

Rank	Reporting Country	Total confirmed new cases
1	United States of America	19,332
2	Spain	6,549
3	Italy	5,217
4	Germany	4,751
5	Iran (Islamic Republic of)	2,901

Rank	Reporting Country	Total confirmed new deaths
1	Spain	838
2	Italy	758
3	United States of America	444
4	France	291
5	The United Kingdom	209

INTELLIGENCE REPORT

Analyst: s 9(2)(g)(ii)
Sign Off: s 9(2)(g)(ii)
Product Number: 19/20/00647
Date: 20MAR2020

COVID-19: Impact on illicit supply chains and TNOC's response

Key Judgements

- s 6(c) OIA [REDACTED] groups engaged in transnational organised crime (TNOC), it is almost certain most are adjusting their business practises to manage the resulting disruptions to both legitimate and illicit supply chains.
- The closure of borders worldwide will almost certainly impact on the supply of illicit drugs into New Zealand s 6(c) OIA [REDACTED]
- s 6(c) OIA [REDACTED]
[REDACTED]
[REDACTED]
- [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Purpose

1. Along with most legitimate businesses worldwide, organised crime groups will be experiencing some impact on their business due to disruptions related to COVID-19.
2. This high-level assessment anticipates some of the challenges faced by TNOC networks in continuing to supply New Zealand's market for illicit commodities, and how they might respond to them.

Assessment

Impacts on the global supply chain of illicit goods

3. According to the latest data, some 80 percent of legitimate businesses worldwide are facing supply chain challenges, and face lengthy recovery times to normal operations in the wake of the global response to COVID-19.
4. s 6(c) OIA [REDACTED] the impact COVID-19 is having on organised crime networks is likely to be equally consequential.
5. Most TNOG groups will be facing greater uncertainty about the availability of illicit goods from traditional sources, and these shortages will be compounded by the disruptions to surrounding air and sea freight options to move product to New Zealand – even if they are able to guarantee supply.

s 6(c) OIA [REDACTED]


6. Supply chain impact on the availability of illicit goods is likely to include some or all of the following:

s 6(c) OIA [REDACTED]

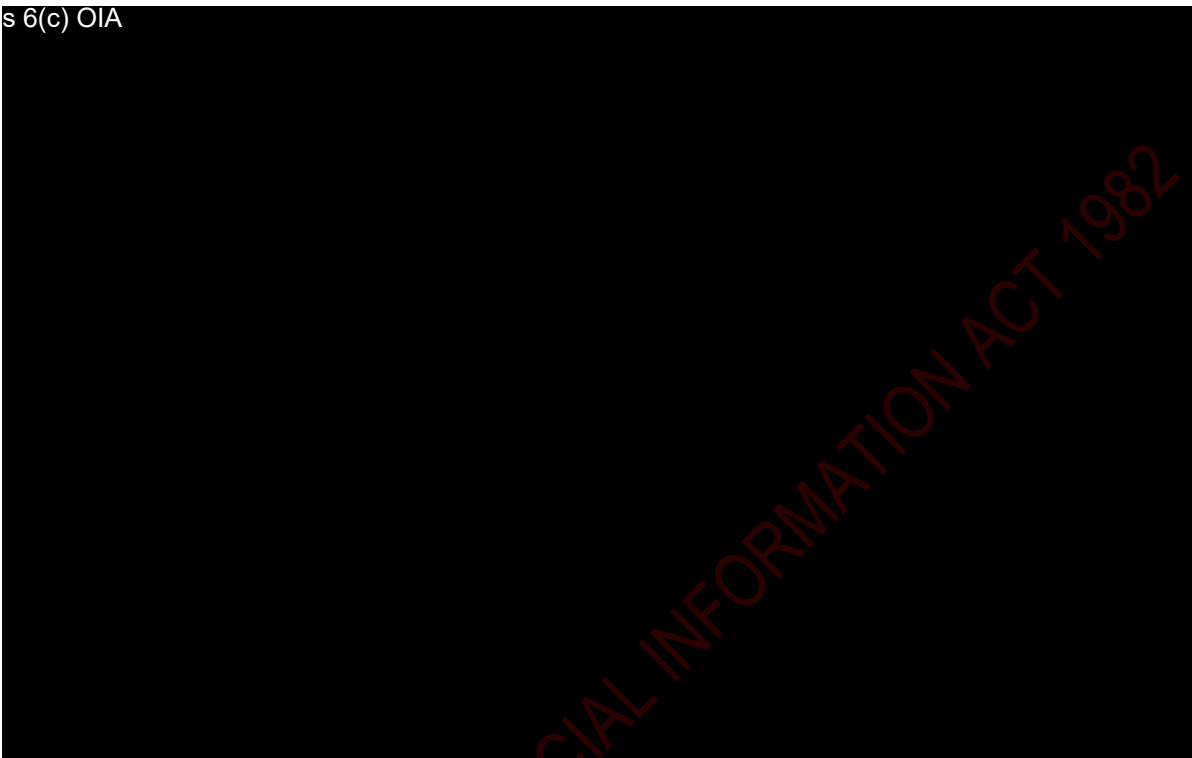
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Implications for New Zealand Customs Service

7. s 6(c) OIA



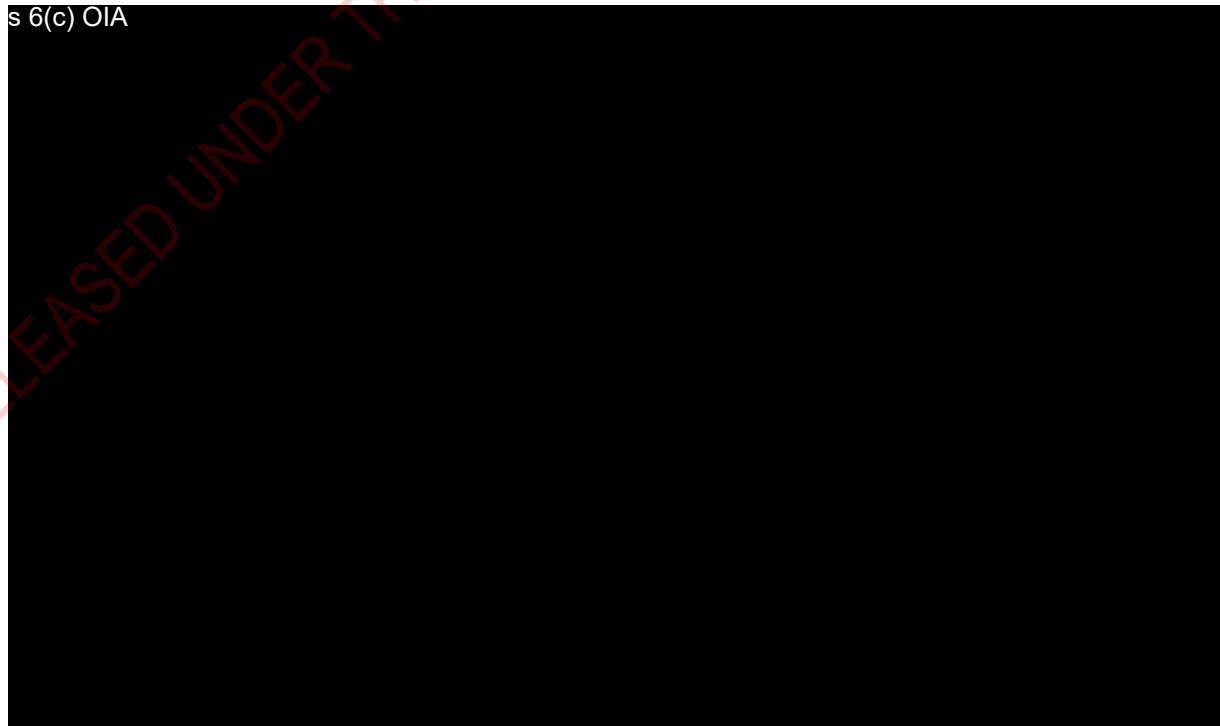
8. s 6(c) OIA



9.

10. If the impact of COVID-19 continues to bite into organised crime profits, we anticipate TNOC groups will seek more substantial ways to diversify both their supplier base for illicit commodities, and the methods by which they are smuggled across borders.

11. s 6(c) OIA



12. s 6(c) OIA

Outlook

13. s 6(c) OIA

14.

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APPENDIX A: DISSEMINATION

Deputy Comptroller

Group Managers

Managers

Chief Customs Officers

Senior Advisors / Manager Ops

Customs Counsellors

Intelligence - National

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INTELLIGENCE REPORT

Analyst: NZCS/MBIE Intelligence
Sign Off: s 9(2)(g)(ii) /MBIE
Product Number: 19/20/00600
Date: 6MAR2020

Joint NZCS-MBIE COVID-19 Air Departure Ports Risk Assessment

Key Judgements

- s 6(a) OIA
[Redacted]
- As travel restrictions and bans continue or are extended in countries close to China,
s 6(a) OIA
[Redacted]
- Australia and the United States s 6(a) OIA, s 6(c) OIA
[Redacted]
- s 6(a) OIA, s 6(c) OIA
[Redacted]



Intelligence Requirement

1. s 6(a) OIA, s 6(c) OIA

- 2.

3. The report assesses and ranks commercial flight departure ports to New Zealand, not flights.

4. s 6(a) OIA, s 6(c) OIA

5. Mainland China commercial air departure ports are not included in this assessment (refer Appendix A).

6. Other air travel avenues (e.g. private aircraft) and maritime routes s 6(c) OIA

s 6(a) OIA, s 6(c) OIA

s 6(a) OIA, s 6(c) OIA

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s 6(a) OIA, s 6(c) OIA

11. s 6(a) OIA, s 6(c) OIA

12.

13.

14.

s 6(a) OIA, s 6(c) OIA

15. Other countries have signalled that they have implemented or are about to implement travel bans. s 6(a) OIA

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s 6(a) OIA, s 6(c) OIA

16.

Information relating to Specific Countries and Departure Ports

17. The following additional information (primarily from MBIE, MFAT and NZ Customs' reporting) is specific to the countries of departure ports assessed in this report. The information is not exhaustive, but may be useful for updating the primary risk assessment and assessing particular flights from the departure ports noted. Some information is Open Source (OS) and is not confirmed. Information provided is current as at 26 February 2020.

18. Any change in the overall risk assessment for a country will be signalled with **red** text.

19. s 6(a) OIA

20. s 6(a) OIA, s 6(c) OIA

21. To ease constraints on travel caused by country travel bans and to recoup lost revenue it is possible some airlines will start operating ad hoc and/or short term flights that could serve passengers across Asia and the Pacific. Such flights could provide additional connections to departure ports to New Zealand that may require a re-assessment of risk for affected ports.

s 6(a) OIA

Hong Kong

22. Residents of and visitors to Hubei Province in the past 14 days are not permitted to enter, with the exception of Hong Kong residents. Passengers who have been in China in the past 14 days are not permitted to enter if their permitted stay in Hong Kong is less than 14 days. Passengers arriving from mainland China in the past 14 days are subject to a 14-day mandatory quarantine.

23. Non-residents arriving from Republic of Korea are not permitted to enter with the exception of Hong Kong Residents. Hong Kong residents arriving from Daegu and Gyeongsangbuk-do are issued with mandatory quarantine notices while those from elsewhere in Republic of Korea are required to undergo medical surveillance for 14 days.

24. Macao requires 14-day mandatory quarantine on all people entering who have been to the Republic of Korea within 14 days.

25. Hong Kong has closed 11 of 13 Control Points with mainland China. While access to Hong Kong is severely restricted, the Hong Kong airport remains open. All departing and transfer passengers, including SkyPier passengers, must undergo body temperature checks. Transit passengers from a mainland China origin to an onward flight are not affected by the quarantine policy. New Zealand-direct flights are still operating.
26. China's National Immigration Administration is issuing exit visas for mainland Chinese residents to Hong Kong and Macao.

Taiwan

27. No entry is permitted for travellers who have resided in or entered into China, Hong Kong or Macao within the last 14 days. This does not apply to nationals and residents of Taiwan who must home-quarantine for 14 days.
28. Other foreign travellers who transited through China, Hong Kong or Macao (i.e. without an arrival stamp to those jurisdictions) must quarantine or self-isolate for 14 days.
29. Foreign travellers arriving from the Republic of Korea and Italy are required to self-quarantine for 14 days.
30. Flights from Taiwan to mainland China have been significantly reduced until the end of March and beginning of April. Bans exist on flights to China except to Beijing, Shanghai, Xiamen, and Chengdu. Travel alerts for Hong Kong and Macao have been issued. Some flights to and from Hong Kong have been suspended.

Japan

31. Foreign nationals who have visited Hubei or Zhejiang province in the last 14 days or whose passports are issued by the two provinces are refused entry into Japan, except in exceptional cases. There are entrance restrictions for travellers in Hubei province within the last 14 days.
32. Foreign nationals who have been in Cheongdo County and Daegu City in the Republic of Korea in the past 14 days are refused entry into Japan. This does not apply to nationals of Japan.
33. Airlines in Japan have suspended some flights between Japan and Wuhan, Beijing, and Hong Kong, but it is unclear whether suspensions are a selective ban or a blanket ban.
34. As of 25 February, Israel, Samoa, Micronesia, Kiribati, Comoros, Tuvalu, and the Solomon Islands have restricted entry for Japanese nationals travelling from Japan.

Korea, Republic of

35. From 4 February, non-nationals who have been in Hubei province in the previous 14 days are not permitted entry.
36. All passengers are screened, with enhanced screening for all passengers from China (including Hong Kong and Taiwan).

37. Visas issued by the consulate in Wuhan are invalidated. From 5 February, Transit Without Visa (TWOV) has been suspended for Chinese nationals.
38. Airlines in the Republic of Korea have suspended some flights to and from China, but it is unclear whether suspensions are a selective or blanket ban.
39. Air New Zealand has suspended its direct Seoul to Auckland service from 7 March until the end of June. Other airlines are still operating flights.
40. On 3 March 2020, Korean Airlines announced the suspension of flights from Incheon to Auckland until 28 March 2020 to ensure the safety of clients. Travellers wishing to fly from the Republic of Korea to New Zealand will now need to travel via a third country, most likely Australia.

s 6(a) OIA

41. China has land borders with Myanmar, Laos and Vietnam, and there are no travel restrictions to New Zealand for any South East Asia (SE Asia) nationals or countries not covered in this assessment. All three countries with China land borders have travel restrictions in place, s 6(c) OIA. These countries accept their own nationals after travel to China. Such travellers could attempt to travel to New Zealand.

Singapore

42. No entry for passengers who visited or transited China, Cheongdo County and Daegu City in the Republic of Korea within the last 14 days, with the exception of Singapore nationals or residents. All Chinese nationals are denied entry to or transit through Singapore.
43. Singapore citizens, permanent residents, and long-term visa holders returning from China Cheongdo County and Daegu City in the Republic of Korea will be placed under a 14-day 'leave of absence'. Departing passengers will be health-screened.
44. From 1 March, the NZ government announced that all travellers from Singapore will no longer be able to use E-gates. s 6(a) OIA, s 6(c) OIA

Thailand

45. Borders remain open, with flights continuing to arrive at Thai airports from cities across China. There is little or no screening at land borders.
46. Arriving Chinese tourists are requested to provide medical certificates stating they are virus-free. Passengers are subjected to thermal scans and given brochures on how to protect themselves from infection.
47. Thailand has applied stricter border screening measures to include all visitors arriving from Nepal, Indonesia, Vietnam and Malaysia (as well as Hong Kong, Japan and Singapore, Cambodia and China).

Malaysia

48. Malaysia has suspended all visa and immigration facilitation for Chinese citizens from any province that has been 'locked down' (currently Hubei, Zhejiang, and Jiangsu) by Chinese authorities. Chinese nationals with a passport issued in Hubei, Zhejiang, or Jiangsu (or who were born in those provinces) are not allowed to enter Malaysia.
49. Passengers who have visited Hubei, Zhejiang, and Jiangsu in the past 14 days are not permitted entry to Malaysia.
50. Non-Chinese nationalities travelling from Wuhan and Hubei, including those who have obtained visa approval prior to the suspension will be granted entry and subject to mandatory health screening at all entry points in Malaysia.
51. On 28 February, temporary travel restrictions were imposed on all travellers from the Republic of Korea, including foreign nationals that have been in Daegu City and Cheongdo County in the 14 days before arriving in Malaysia.
52. Malaysian citizens, permanent residents and visa holders that have been in the Daegu City and Cheongdo County in the 14 days before arriving in Malaysia are required to undergo health screening.
53. Flights have been suspended from Malaysia Airlines for flights to/from Shanghai.

Indonesia

54. No entry for travellers in China within last 14 days, with the exception of nationals or residents. Visa-free and visa-on-arrival provisions for Chinese nationals on arrival have been suspended.
55. The Indonesian government has suspended all flights to mainland China.

Philippines

56. No entry for travellers who travelled to China, Hong Kong, Macao, or North Gyeongsang (Republic of Korea) within the last 14 days, with the exception of nationals and residents, who will be subject to 14 days self-quarantine.
57. A number of flights have been cancelled between China and the Philippines due to reduced demand.

Vietnam

58. Vietnam will refuse to issue visas to non-Vietnamese nationals who have travelled to China in the two weeks prior to 5 February. Chinese citizens third-country nationals that have been in or transited through China in the past 14 days are not permitted to enter Vietnam except for diplomatic or official purposes.
59. All inbound flights from the Republic of Korea, Italy, and Iran, as well as those who have transited through these countries in the last 14 days, to be subject to intensive screening

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upon arrival. Travellers entering Vietnam may be subject to quarantine or return to point of departure.

60. Vietnam airlines continues to suspend all flights to and from China. Flights continue from Hong Kong, Taiwan, and Macao.
61. Flights between Daegu, Republic of Korea and Vietnam have been suspended from 25 February to 28 March.
62. Travel between New Zealand and Vietnam occurs, but no Vietnam departure port is assessed in this report. Several airlines operate services that connect New Zealand with Vietnam, but all travel occurs via a connecting port. If the connection is in Australia, Singapore or China travellers will be subject to those travel bans and controls. If the connection is elsewhere (Denpasar, Taipei, Kuala Lumpur, Hong Kong) travellers may be subject to a lesser level of country/port control. Some flights have several stops that include combinations of ports operating full travel bans and lesser control regimes.

s 6(a) OIA

Pacific Island Countries

63. Several Pacific Island countries (PIC) have issued statements imposing bans and arrival controls on travellers who have visited mainland China or infected countries in recent weeks.

s 6(a) OIA, s 6(c) OIA

64. s 6(c) OIA

65. As of 25 February, there are no reported confirmed cases of COVID-19 in the Pacific.

Fiji

66. No entry for travellers in China, Italy, Iran, and Cheongdo County and Daegu City in the Republic of South Korea within the last 14 days, including transit passengers. Fiji nationals are exempted.
67. Travellers arriving from Hong Kong, Singapore, and Japan could subsequently travel directly on to New Zealand, or they could fly from Fiji to other Pacific Island destinations with a connection to New Zealand and arrive via those nations.
68. Fiji Airways has reduced its flight schedule to Hong Kong and Singapore due to decreased demand.

Niue

69. No entry for travellers in China within the previous 14 days.
70. There is a ban on travellers from China in the last 30 days who have not spent 14 days in a virus-free country.

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71. Niue is s 6(c) OIA since no flights connect directly to Asia.

Cook Islands

72. No entry for travellers in China, Hong Kong, Taiwan, Macao, Japan, Singapore, Republic of Korea, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Cambodia, Laos, Italy, and Iran within the last 14 days prior to travel. This includes Cook Islanders, permanent residents, permit holders, and transit passengers.
73. Passengers who have visited mainland China must spend at least 14 days in self-isolation at a country other than mainland China before entry into the Cook Islands.
74. s 6(a) OIA, s 6(c) OIA

Samoa

75. No entry for travellers from or transiting through Mainland China, Hong Kong, Macao, South Korea, Japan, Thailand, Singapore, and Italy that have not spent at least 14 days self-quarantined in a country of last port that is free of COVID-19 and undergo medical clearance within three days prior to final route to Samoa.
76. Travellers originating from or transiting through Taiwan, California (USA), Malaysia, France, Australia, Germany, Vietnam, Canada, United Arab Emirates, and Iran must undergo medical examination by a registered medical practitioner within three days before arrival. This medical clearance is required for check-in prior to issuing of boarding passes.

French Polynesia

77. Passengers, both visitors and residents, who have visited an Asian country (list-defined by French Polynesian government) with confirmed COVID-19 since 1 January are required to hold a medical certificate not older than 5 days certifying they are virus free, or will be denied entry. If no health certificate is provided airlines are requested to refuse boarding.
78. Tahiti has seasonal flights to and from China, scheduled around the Chinese New Year, but these were recently suspended. (OS)
79. s 6(a) OIA, s 6(c) OIA
80. s 6(c) OIA

New Caledonia

81. Any person that has visited or transited through mainland China, Macao, Hong Kong, or Singapore in the past 30 days will receive a check up by public health officials at the airport.

82. New Caledonia has cancelled its charter flight from China. There are no indications there are any current direct flights between China and New Caledonia, but this is not confirmed.
83. New Caledonia has seasonal flights to and from China, but these were recently suspended. (OS)
84. s 6(c) OIA

Tonga

85. No entry for travellers in or transiting through China within the last 14 days, with the exception of nationals, residents and immediate family members. Passengers must have stayed in a country with no confirmed cases of COVID-19 for a minimum of 14 days before entering and have an official medical clearance undertaken within three days prior to arrival. It also does not apply to airline crew on direct flights from China who have been using appropriate personal protection equipment (PPE).

Vanuatu

86. No entry for travellers in China, Hong Kong, Macao and Taiwan within the last 14 days. There are additional restrictions on those who have visited or transited through China since 31 December. Exceptions apply for those who have medical clearance as free from COVID-19. This travel restriction also applies to Vanuatu citizens. This 14-day period applies from the date of last departure from China. The border is closed to all travellers who have been in or transited through China since 31 December 2019 who do not have a certified medical clearance confirming they are virus-free.

s 6(a) OIA

Qatar & United Arab Emirates (UAE)

87. Both Qatar and UAE are major air hubs for flights from Europe, the Middle East, Asia, and Africa, and there are frequent flights to New Zealand from their departure ports. It is possible that determined travellers could fly from Asia to these departure ports and board other carrier flights to New Zealand. Travellers would be subject to any screening processes and travel bans operating in UAE and Qatar for travellers out of Asia, and then also subject to controls on flights that land anywhere on the way to New Zealand. s 6(a) OIA, s 6(c) OIA

UAE

88. UAE has on-arrival screening of travellers from China. Passengers travelling from Beijing will be required to undergo a 6-8 hour 'comprehensive medical screening' at the airport before boarding 'to ensure the safety of passengers'.
89. As of 2 March, there are 26 weekly flights operating between Beijing and the UAE.
90. On 2 March, the Foreign Ministry of the UAE has advised citizens to postpone travel to China except in cases of extreme necessity.

91. As of 1 March, UAE has 21 confirmed cases of COVID-19.

Qatar

92. Travellers from China, Iran and South Korea with onward connections through Hamad International Airport are being accepted for travel.

93. Qatari nationals and residents travelling from China, Iran and Republic of Korea whose final destination is Doha who show no symptoms, will be asked to stay in home isolation or a quarantine facility for 14 days.

94. Qatar Airways suspended flights to and from mainland China as of 2 February.

95. Incoming passengers from Iran and Republic of Korea showing no symptoms will be asked to stay in home isolation or a quarantine facility for 14 days.

96. As of 1 March, Qatar has had one confirmed case of COVID-19.

Canada

97. The Canadian border is open and no restrictions currently apply. s 6(a) OIA [REDACTED] New measures have been implemented at Vancouver, Toronto, and Montréal international airports to identify infected passengers. Travellers are requested to respond to a screening question added to electronic kiosks for all international travellers at these airports.

98. Voluntary self-isolation for 14 days for travellers from Hubei, asking them to contact local public health within 24 hours of arrival.

99. Air Canada has halted all flights to mainland China, expected to last until 10 April. There is no information available on other airlines.

100. Travellers can fly to Canada (principally Vancouver) from several Asia departure ports (including Hong Kong, Seoul, Taipei, Manila, Tokyo, New Delhi). Travellers can fly to New Zealand using several west Canada airports (including Vancouver, Calgary, Edmonton).

101. As of 2 March, Canada has 27 cases of COVID-19.

Australia

102. A travel ban on arriving and transiting passengers is in place. New Zealand citizens who have been in China during the relevant period are no longer able to transit or visit Australia, with the exception of dual-AU/NZ citizens, Australian permanent residents and usually-resident New Zealand citizens holding 444 category visas (with proof of residency), and their 'immediate family', legal guardians, and spouses.

103. The Australian government has extended the two-week travel ban from mainland China to prevent the spread of COVID-19 for another seven days.

104. As of 2 March, Australia has 29 confirmed cases of COVID-19. There is no information to indicate there is any current travel risk from domestic-originating travellers who may be infected by domestic COVID-19 cases.

United States

105. All passengers, including transit passengers, are screened at the border. Non-USA citizens who have visited mainland China for 14 days prior to arrival are denied entry.
106. As of 2 March, USA has 43 confirmed cases of COVID-19.

s 6(a) OIA

107. As travel restrictions tighten across Asia it is possible that determined, and perhaps desperate, travellers attempting to reach New Zealand will choose to use departure ports much further away from normal or closer routings. As time passes, departure ports in Chile and Argentina may eventually become attractive options. It is unlikely these ports will see large volumes of travellers, but it is possible a small number will attempt this route.

Argentina

108. As of 3 March, Argentina has one confirmed case of COVID-19. Despite this, Argentina is not implementing a travel ban with the border open. Health Ministry has set up a special protocol for passengers coming from Italy who must undergo a health check and fill in an affidavit. There are currently no direct flights from Argentina to China.

Chile

109. Chile currently has no travel ban in place and the border is currently open. As of 2 March, travellers will be required to fill out a declaration listing countries visited in the past 30 days, with criminal penalties for false declarations. International arrivals from countries with confirmed COVID-19 outbreaks will be processed separately to other travellers were they will face more detailed questioning and the potential to be subject to medical checks.
110. As of 3 March, Chile has one confirmed case of COVID-19. Due to this, Chile will now move to 'Phase Two' of its contingency planning, which will involve direct identification and follow-up of at-risk travellers from Northern Italy, Iran, Republic of Korea, China, Japan and Singapore. Authorities will encourage travellers from those areas to self-isolate.

s 6(c) OIA

APPENDIX B: DEPARTURE PORTS FOR CHINA

Country	Port Code
China, Peoples Republic of	CNPEK
China, Peoples Republic of	CNCTU
China, Peoples Republic of	CNCAN
China, Peoples Republic of	CNPVG
China, Peoples Republic of	CNSZX

Departure ports in mainland China s 6(a) OIA, s 6(c) OIA have not been included in this assessment. Protocols and processes have been implemented by authorities in China to screen passengers on all departing flights. This includes direct flights to New Zealand and flights that may connect elsewhere before arriving in New Zealand. These flights still depart, but only New Zealand residents, citizens, and 'immediate family' are able to depart, and the risk is mitigated by China departure processes.

s 6(a) OIA, s 6(c) OIA

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s 6(a) OIA, s 6(c) OIA

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APPENDIX D: CONDITIONS RELATING TO INFORMATION DISCLOSED WITHOUT A WRITTEN AGREEMENT IN PLACE

Introduction

1. This information is disclosed in accordance with section 318(6) of the Customs & Excise Act 2018.
2. The use of the information is disclosed subject to the conditions of use contained in this appendix.

Purpose

3. The New Zealand Customs Service and Ministry of Business, Innovation & Employment are disclosing this information to you in order to assist in the prevention and detection of customs offences or offences punishable by imprisonment.

Use of information

4. In using, storing, or disclosing information in accordance with this appendix, you and your agency will act in accordance with any domestic information handling laws and policies.
5. The information disclosed pursuant to this appendix will, regardless of form, be treated as being made or supplied in strict confidence and must only be used for the purposes identified in clause 6.
6. The information is disclosed for intelligence purposes only and may not be otherwise used (including for evidential purposes) or further disclosed without obtaining the written approval of the New Zealand Customs Service and Ministry of Business, Innovation & Employment.

Security of information

7. You and your agency are to have security safeguards in place (including electronic safeguards) to protect the information against loss and unauthorised access, use, modification, disclosure or other misuse.
8. Access to the information is to be limited to only those personnel within your agency to whom access is necessary and such access does not conflict with this appendix.



APPENDIX E: DISSEMINATION

Manager, Intelligence, New Zealand Customs Service..... 1

Manager, Intelligence, Northern, Ministry of Business, Innovation & Employment..... 2

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AIDE MEMOIRE

4 March 2020

RPT 20/040

COVID-19: SPEAKING POINTS

Ad Hoc Cabinet Committee on COVID-19 Response – Meeting on 4 March 2020

Action sought

I am updating the Ad Hoc Cabinet Committee on COVID-19 Response on the actions Customs has taken in response to the COVID-19 outbreak.

Speaking points

- This morning Customs staff have been assisting the Ministry of Health with contact tracing people who arrived on the same flight from Singapore as our second COVID-19 case. Officers are reviewing CCTV footage of the passenger's arrival to identify anyone the passenger spent an extended period of time with while at Auckland Airport.
- Neither of the two known cases of COVID-19 triggered any concern of illness at the airport and Customs' processes were followed correctly.
- Customs responded quickly to the changes to country statuses that were announced over the weekend, and eGate questions have been updated to ask about travel to or via Iran, Italy and South Korea.
- As soon as the Prime Minister made her announcement on Sunday, officers removed access to eGate for passengers arriving from Singapore. Additional staff have been deployed to airports to support these measures.
- On 29 February 2020, a cruise ship arrived in New Zealand with ill people on board. The vessel was met by Public Health officials and it was quickly confirmed that the people were sick with influenza and gastroenteritis, and that there was no COVID-19 on board. This response showed that our processes for dealing with illness on board cruise ships are robust.
- Customs continues to lead work through the Border Sector Working Group to ensure we have robust processes to manage the risk posed by cruise ships (and other vessels).
- Customs continues to monitor any impact on import and export levels, and is providing supply chain data to other agencies as this becomes available. This includes monitoring the impact of mail disruptions.



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

PROTECTING NEW ZEALAND'S BORDER

REPORT

31 March 2020

RPT 20/060

Minister of Customs

EPIDEMIC RESPONSE SELECT COMMITTEE HEARING

Key points

- You are appearing before the new Epidemic Response Select Committee at its first hearing on Thursday, 2 April 2020 at 11:30am – 12:30pm.
- Attached to this report are introductory speaking points for you, information outlining the New Zealand Customs Service (Customs) response to COVID-19, and current and expected future impacts on the organisation. This information is provided to support you at the hearing.

Recommendations

I recommend that you:

- 1 **note** you have been requested to attend the Epidemic Response Select Committee on Thursday, 2 April 2020 at 11:30am - 12:30pm

Noted/Please Discuss

- 2 **note** Christine Stevenson, Comptroller of New Zealand Customs Service, Bill Perry, Deputy Comptroller of New Zealand Customs Service and Michael Papesch, Deputy Chief Executive Policy Legal and Strategy will be attending the hearing to support you

Noted/Please Discuss

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3 **review** the attached supporting material and advise if additional material is required.

Agreed/Not Agreed/Please Discuss

s 9(2)(g)(ii) OIA

Michael Papesch
Deputy Chief Executive
Policy, Legal and Strategy
For Comptroller of Customs

Minister of Customs

Date

Policy contact:	Michael Papesch Deputy Chief Executive Policy Legal and Strategy	Ph: s 9(2)(g)(ii) Mob: s 9(2)(g)(ii)
Communications contact:	Simon Lambourne Manager Communications Channels and Strategy	Ph: s 9(2)(g)(ii) Mob: s 9(2)(g)(ii)

Minister's feedback on quality of briefing:	1	2	3	4	5
1 = Was not satisfactory 2 = Fell short of my expectations in some respects 3 = Met my expectations 4 = Met and sometimes exceeded my expectations 5 = Greatly exceeded my expectations					

IN CONFIDENCE

IN CONFIDENCE

BACKGROUND AND ANALYSIS

Purpose

- 1 This report provides information to support you at the first hearing of the new Epidemic Response Select Committee.

Background

- 2 On 25 March 2020, the House established an Epidemic Response Committee to consider and report on any matter relating to the Government's management of the COVID-19 epidemic. Membership of the committee is set out in Table 1 below.

TABLE 1: MEMBERS OF THE EPIDEMIC RESPONSE COMMITTEE HEARING

Role	Name	Party
Chairperson	Simon Bridges	National Party
Member	Kiritapu Allan	Labour Party
Member	Paula Bennett	National Party
Member	Marama Davidson	Green Party
Member	Ruth Dyson	Labour Party
Member	Paul Goldsmith	National Party
Member	Shane Reti	National Party
Member	David Seymour	ACT Party
Member	Fletcher Tabuteau	NZ First Party
Member	Michael Wood	NZ First Party
Member	Michael Woodhouse	National Party

- 3 The agenda for the meeting is attached as appendix A. Mike Bush, the Commissioner of Police, and the Hon Peeni Henare, Minister for Civil Defence, have also been called to give evidence.
- 4 The attached information is provided to assist you in the hearing and includes:
 - Opening speaking points for you
 - Roles and responsibilities of each agency
 - Border restrictions – a timeline
 - Supporting importers and exporters
 - Engaging with other governments
 - Maintaining border protection
 - Impacts on operations
 - Health of Customs staff
 - Financial implications of COVID-19 on Customs

IN CONFIDENCE

- 5 You may be asked questions about activities that fall under the remit of other agencies. Customs has been leading the border sector response at the operational level with other agencies responsible for the relevant policy decisions. These are outlined in the material.

Next steps

- 6 In preparation for the hearing, a practice run through of the material has been arranged on Wednesday, 1 April 2020 at 1.30pm – 2.30pm.
- 7 Christine Stevenson, Bill Perry and Michael Papesch will be attending the hearing to support you.

ENDS

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APPENDIX A

EPIDEMIC RESPONSE COMMITTEE KOMITI ĀRAI MATE URUTĀ

AGENDA

DATE: **Thursday, 2 April 2020**

TIME: **10am – 12.30pm**

VENUE: **Zoom**

CHANGES IN PERSONNEL:

BUSINESS

1. Government Covid-19 Response 10am – 12.30pm

1.1 Papers to be tabled

1.2 Hearing of evidence – 10am – 10.45am

Mike Bush, Commissioner of Police

1.3 Hearing of evidence – 10.45am – 11.30am

Hon Peeni Henare, Minister for Civil Defence

Sarah Stuart-Black, Director of Civil Defence

1.4 Hearing of evidence – 11.30am – 12.30pm

Hon Jenny Salesa, Minister of Customs

Christine Stevenson, Comptroller of NZ Customs Service

1.5 Consideration

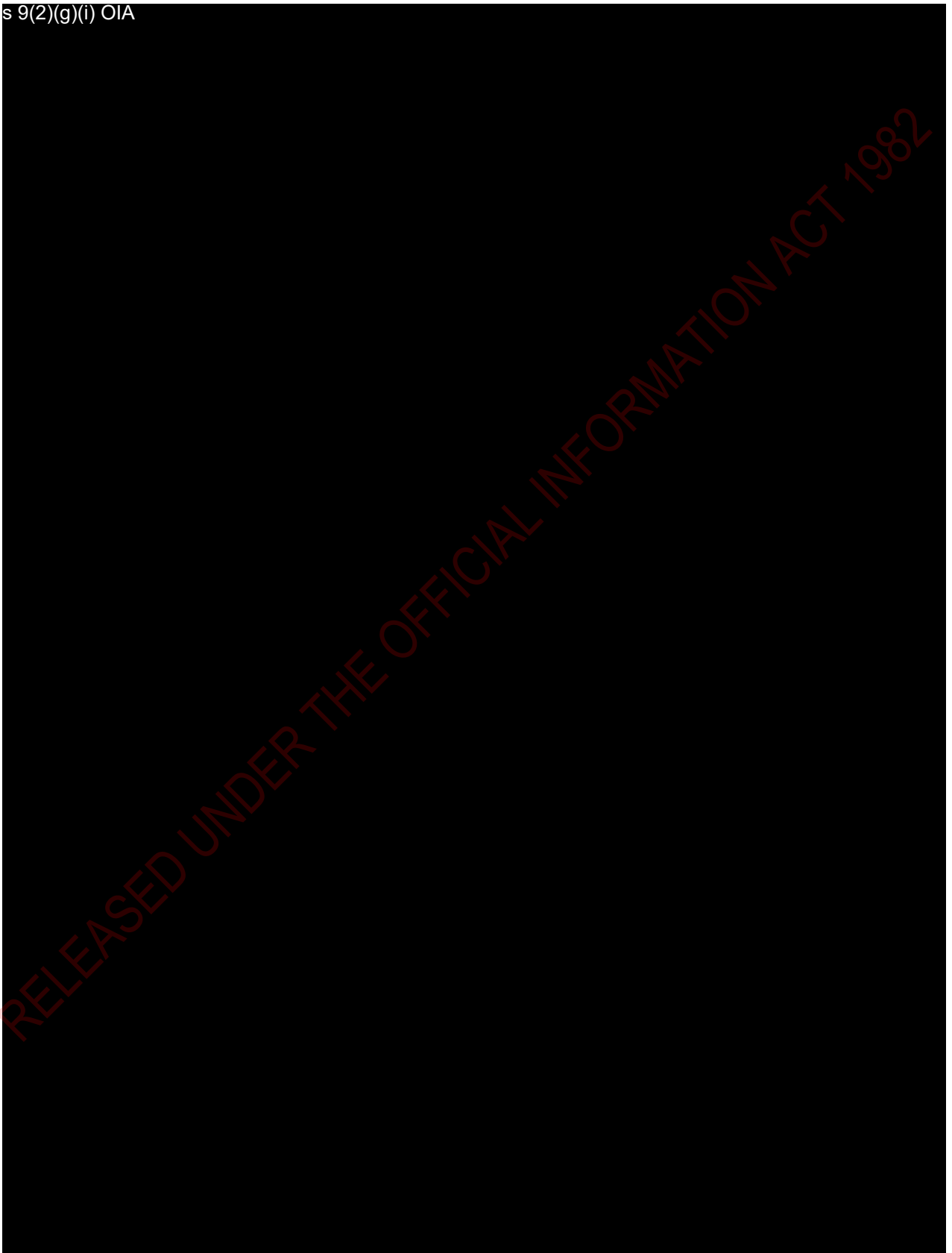
2. General business

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SUPPORTING INFORMATION

EPIDEMIC RESPONSE SELECT COMMITTEE: 2 APRIL 2020

s 9(2)(g)(i) OIA

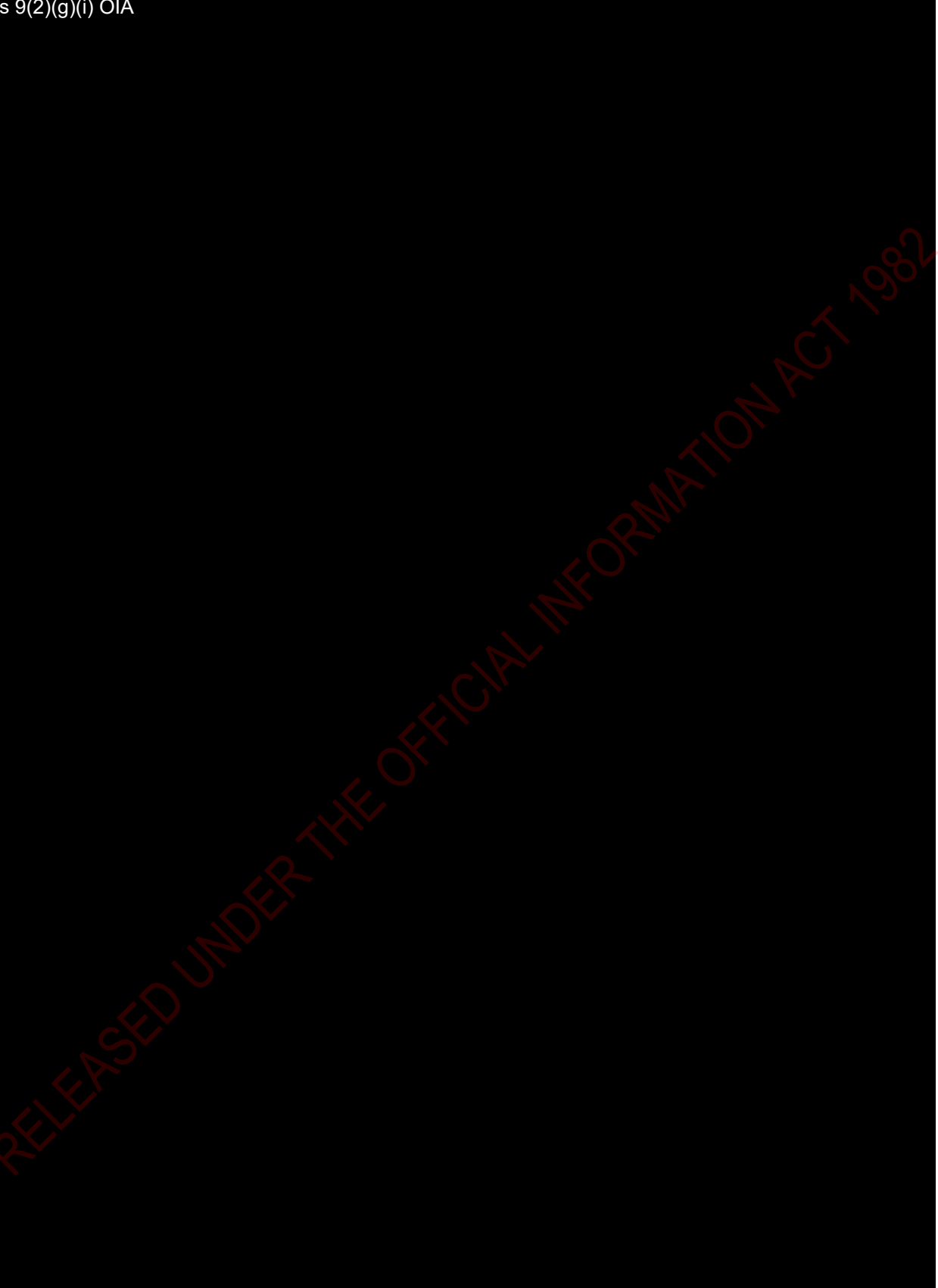


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s 9(2)(g)(i) OIA




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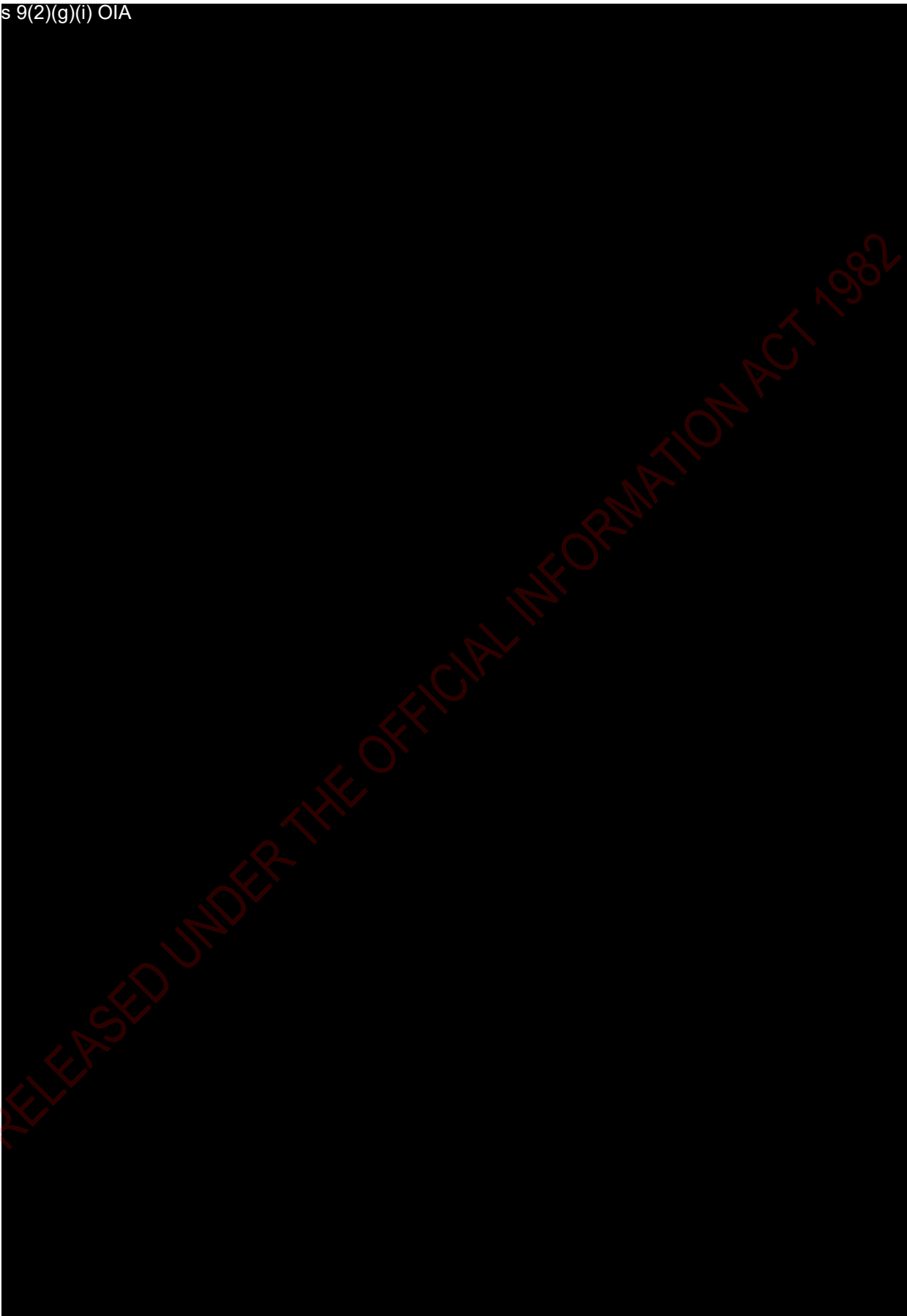


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Border Restrictions related to COVID-19

Role of each agency in implementing border restrictions

Customs is part of a wider government response to COVID-19 at the border. The primary responsibilities of different agencies are set out below.

Customs:

- implements border restrictions and works with other agencies and organisations at airports and seaports to ensure passengers are managed in line with border requirements such as those related to health screening
- has worked with the Ministry of Health to introduce a new version of the New Zealand Passenger Arrival Card that includes specific COVID-19 health questions.
- provides information to other agencies, such as supporting the Ministry of Health with contact tracing by providing details on who arriving passengers with COVID-19 interacted with at the airport
- advises the Government on operational and policy matters relating to border restrictions
- makes decisions about yachts and other vessels seeking to enter New Zealand

The Ministry of Health (MoH):

- advises the Government on the broad direction of the Government's response
- determines whether arriving passengers have appropriate plans for transport and self-isolation
- provides infection control and prevention advice to border agencies
- undertakes contact tracing
- carries out health screening at airports
- operates Healthline
- operates quarantine facilities.

Immigration New Zealand (INZ):

- determines what immigration measures are to be put in place to implement border restrictions, such as issuing directives so that passengers who do not meet border restriction criteria are refused permission to board flights destined for New Zealand
- decides what restrictions should be put in place for arriving and departing people
- decides on requests for exemptions to border controls
- deals with visa issues including extending the visas of temporary visitors who are currently unable to return home.

The Ministry for Primary Industries (MPI):

- coordinates supplies of personal protection equipment (PPE) for MPI, Customs and Immigration New Zealand staff
- provides expertise in the maritime domain, particularly in relation to fishing vessels.

Ministry of Foreign Affairs and Trade (MFAT):

- maintains international relations, for example advising on the risk to the public health of the Pacific Islands
- helps foreign governments to repatriate their citizens.

Maritime New Zealand (MNZ):

- leads on maritime issues not directly border-related, such as ensuring that maritime pilots can continue working.

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Ministry of Transport (MoT):

- leads on domestic transport issues, such as deciding what transport arrangements are allowed for foreign nationals to travel domestically to an airport to fly home.

Police:

- enforces measures after arriving passengers have cleared Customs, such as ensuring that they are self-isolating.

Cross-agency coordination

Customs is a core member of the Officials Committee for Domestic and External Security Coordination (ODESC) and the Comptroller has attended all ODESC meetings related to COVID-19.

Customs leads the Border Sector Working Group (BSWG), which has representatives from MPI, MoH, INZ, MoT, Maritime New Zealand, Civil Aviation Authority, Police, and MFAT. The BSWG has been meeting three times a week to share information and coordinate responses. The Chair is Christine Stevenson, the Comptroller of Customs.

Customs also leads the Maritime sub-working group which provides decisions and guidance for craft and passenger maritime exemptions. In addition, Customs also leads the Border pillar of the All-of-Government group. This group maintains a strategic oversight of the border sector's response to COVID-19. The Senior Responsible Officer is Bill Perry, the Deputy Comptroller of Customs.

Customs is providing staff to assist the National Crisis Management Centre, the Operations Command Centre, and the Strategic Intelligence Cell that produces intelligence insights on COVID-19 topics to assist decision makers. Customs attends the daily briefing at the National Health Coordination Centre. Our Investigations unit has 15 staff supporting the Ministry of Health with contact tracing. This work includes border-related tracing, traveller identification via airport CCTV and casual contact tracing for known cases.

Customs has international Liaison Officers in posts around the world, and they are not only doing Customs' work but are also a vital part of the consular effort for New Zealand.

Process for arriving passengers, and how this process changed

Arriving passengers are informed of the public health measures:

- airlines have been playing announcements on inbound aircraft since 1 March 2020. These announcements are coordinated by the Ministry of Health.
- airport companies display extensive signage that has been updated as the border restrictions and public health messages evolved
- airport companies play messages on a continuous loop over the Public Address systems. The announcements are loud enough to be heard above all other airport noise. These announcements are coordinated by the Ministry of Health.
- redesigned arrival cards went live on 20 March 2020 and include specific health questions
- since 20 March 2020, markings have been placed on airport floors to indicate the two-metre spacing in queues, and Customs Officers comb the queues to ensure spacing. All arriving passengers are required to maintain two-metre distancing during the arrival process
- Customs closed its e-gates to arriving passengers other than Australia, Singapore and United States passport holders on 5 February 2020. Then, Customs closed the e-gates to Singapore passport holders on 2 March 2020, and to all passengers on 16 March 2020. Since then, all passengers have been required to physically interact with a Customs officer on arrival

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- Since District Health Board staff started working at Auckland and Christchurch airports on 27 January 2020 for flights from China, additional questions that covered self-isolation were introduced into the arrival process.
- Ministry of Health staff have been questioning all arriving passengers since 19 March 2020.

Currently, Customs triages arriving passengers into the four self-isolation or quarantine categories. If someone showed signs of COVID-19 they are immediately referred to onsite Health officials for assessment.

Customs supports MoH with Contact Tracing. This includes identifying close contacts on international travel as well as supporting the contact tracing programme, as it relates to contacting affected or potentially affected people.

Police are permanently stationed at airports. However, the Police have a more overt role in the current process to enforce measures after arriving passengers have cleared Customs, such as ensuring that they are self-isolating. The previous process had Police available to manage any passengers that may have become unruly.

Timeline of COVID-19 border restrictions

New Zealand adopted early, robust clear and consistent border measures.

Date	Border restrictions
February 2020	<p>Introduction of temporary border restrictions for passengers from China on 3 February 2020 and Iran on 28 February 2020.</p> <p>Introduction of categories 1 and 2 for countries.</p> <p>Category 1: Countries with temporary border restrictions. Anyone from or transiting these countries who was not a New Zealand citizen, permanent resident or immediate family member was not allowed into New Zealand. Those that met the entry criteria were required to self-isolate for 14 days upon arrival in New Zealand.</p> <p>Category 2: People travelling to New Zealand from Category 2 countries are not expected to self-isolate upon arrival but to be aware of possible COVID-19 symptoms and to call Healthline if they become unwell.</p>
2 March 2020	<p>Introduction of Categories 1a and 1b:</p> <p>Category 1a: Countries or areas that have temporary border restrictions in place (China and Iran). The following people may travel to New Zealand from these countries but are required to undertake 14 days self-isolation upon arrival:</p> <ul style="list-style-type: none">• New Zealand citizens and permanent residents• Australian citizens and permanent residents ordinarily resident in New Zealand• New Zealand residents with valid travel conditions and their immediate family. <p>Category 1b was for countries or areas that do not have border restrictions. All people travelling to New Zealand from these places are required to undertake 14 days self-isolation and register with Healthline. Northern Italy and the Republic of Korea were added to this category.</p> <p>Category 2 Countries included Hong Kong, Italy (other areas), Japan, Singapore and Thailand.</p>
12 March 2020	<p>Europe, United Kingdom, Washington State (excl Seattle), Oregon and California became category 2 immediately.</p> <p>All of Italy was to be made category 1b within 24 hours.</p> <p>The City of Seattle was to be made category 1b within 48 hours. This decision was later paused due to the wider restrictions being implemented on 15 March 2020.</p>

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Date	Border restrictions
14 March 2020	Temporary ban on the entry of cruise ships to New Zealand's territorial waters comes into effect.
15 March 2020	<p>From 2359hrs all passengers arriving to New Zealand required to self-isolate for 14 days. This includes New Zealand residents and citizens, but not passengers travelling from the Pacific Islands. Categories changed:</p> <ul style="list-style-type: none"> Category 1a: China and Iran Category 1b: the rest of the world (including Australia), except for the Pacific (defined to include Pacific Islands Forum members (except French Polynesia), Associate Member Tokelau, and Observer Wallis and Futuna), and not including the two countries in Category 1a. This means all travellers (New Zealanders and foreign nationals) will be expected to self-isolate for 14 days on arrival in New Zealand Category 2: The Pacific. This means that all travellers (New Zealanders and foreign nationals) will be expected to self-isolate if they show symptoms within 14 days of arrival.
19 March 2020	<p>A new package of stronger temporary border measures introduced. These are:</p> <p>i. Category 1a (temporary travel restrictions and 'do not travel' guidance): All countries and jurisdictions</p> <p>ii. Category 1a exemptions (but still expected to self-isolate for 14 days):</p> <ul style="list-style-type: none"> New Zealand citizens and residence class visa holders (including those from Tokelau, Niue and the Cook Islands) The partner, legal guardian or any dependent children travelling with a New Zealand citizen or residence class visa holder Citizens of Tonga and Samoa for essential travel to New Zealand Australian citizens and permanent residents ordinarily resident in New Zealand Air and marine crew who have been using appropriate personal protective equipment Diplomats currently residing in New Zealand <p>iii. Category 1a exceptions can be sought on a case-by-case basis, in particular for:</p> <ul style="list-style-type: none"> Humanitarian reasons Essential health workers Citizens of Samoa and Tonga for essential travel to New Zealand those on visitor visas who are partners or dependents of a temporary work or student visa holder, and who normally live in New Zealand <p>iv. Category 1b (all arrivals are required to undertake 14 days self-isolation):</p> <ul style="list-style-type: none"> those to whom Category 1a does not apply.
23 March 2020	<p>New Zealand at Alert Level 3. Transit window open from 23 March 2020 to 29 March 2020. Ministers with Powers to Act approved two transit windows to assist repatriation of foreign nationals. Third country nationals flying to their home country will be able to transit in Auckland International Airport.</p> <p>Both windows commenced on Monday 23 March 2020. The initial window allowed for transit via Australia until the end of their transit window on 24 March 2020. The second allowed certain categories of travellers to transit New Zealand for up to one week (ie, up to and including Sunday 29 March 2020). Consular assistance was provided for New Zealanders wanting to return home (including financial assistance where necessary).</p>

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Date	Border restrictions
25 March 2020	New Zealand moved to Alert Level 4 and placed in lockdown. State of emergency declared. Civil Defence Emergency Management Act powers to be used where necessary to slow the spread of COVID-19 and reduce its impact.
26 March 2020	All inbound passengers to be screened. New arrivals to be placed in an approved isolation facility for 14 days if they are: <ul style="list-style-type: none">a. symptomaticb. not symptomatic but have no suitable plan in place for self-isolationc. not symptomatic but do not have suitable transport to an appropriate destination for self-isolation.

Customs has been following Ministry of Health advice for protecting staff and passengers

The Ministry of Health advised Customs on our infection control measures and these have been reviewed daily. The Ministry of Health advice was in line with advice from the WHO and science expert advisors.

Advice on a two-metre distancing requirement was first provided to Customs staff on 27 January 2020. Masks were required if a Customs officer was within two metres of a person for longer than 15 minutes (for example, in a secondary search). Customs complied rigorously with that advice and revised it in accordance with MoH guidelines. All frontline staff are permitted to wear masks if they so wish and those with vulnerabilities were informed they could advise managers and cease working in the frontline. All frontline staff are to wear gloves.

Sneeze guard screens were installed in all Customs processing booths. Hand sanitiser was provided in sizable quantities. Advice to staff on the use of PPE was provided on 26 January 2020, and staff have received regular reminders about correct use of PPE and hand washing.

District Health Board staff began working at Auckland and Christchurch airports on 27 January 2020 for flights from China, and health officials have been increasingly available at the airport as border restrictions have changed.

Supporting importers and exporters

Facilitating trade

Customs has issued guidance to importers and exporters advising them that we are fully operational and providing support during Alert Level 4. Specific actions to date include:

- The Trade Single Window is fully operational. This ensures that critical supplies such as personal protective equipment (PPE) and test kits are cleared before arrival in New Zealand.
- Support and advice on clearance of PPE equipment or test kits is being provided as quickly as possible..
- Customs' National Contact Centre and other contact channels are fully operational and are prioritising COVID-19 related calls.
- A support function has been established for queries relating to essential/non-essential goods. Customs has provided guidance to importers and exporters to ensure that non-

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essential goods can be moved from ports to storage areas (provided businesses are meeting the necessary health precautions).

- A tariff concession has been urgently implemented for duty free treatment of test kits and hand sanitiser after approval by relevant Ministers. Customs is fast tracking tariff concession requests from businesses related to COVID-19.
- Customs will support New Zealand exporters with specific queries about border issues in other markets. For example, we have worked with MFAT to support Fisher and Paykel Healthcare to ensure that they can continue to supply essential health products to overseas markets.
- Customs has contacted approximately 80 importers of PPE to assist in assessing supply and support needs.
- Customs is supporting excise manufacturers wishing to use ethanol to manufacture hand sanitiser with no excise duty payable. For example, Customs processed an urgent approval to allow Fonterra to use a substantial amount of ethanol for hand sanitiser.

Deferring businesses' obligation to pay Customs

Customs' functions necessary to support importers and exporters will remain operational during Alert Level 4.

Customs has invited businesses struggling with duty payments, including GST, to contact Customs to discuss repayment options. Customs has flexibility to defer payments under section 135(3) of the Customs and Excise Act 2018.

Engaging with partner governments

Customs has been engaging with its international partners on COVID-19. This has included: a meeting between the Australian Border Force Commissioner, New Zealand Customs Comptroller, head of the Australian Department of Home Affairs and head of Immigration New Zealand; a meeting of the Chief Executives of the Border 5 (B5); and a meeting of the B5 Heads of Operations and Chief Information Officers.

Customs works closely with our international partners to assist with queries about travel restrictions, as well as about trade and business continuity. Customs' Comptroller has been in contact with the Secretary General of the World Customs Organisation (WCO) to ensure the WCO encourages all member customs agencies to support supply chain continuity and ensure critical supplies are available worldwide.

s 6(a) OIA

██████████ New Zealand has advantages as an island nation in escalating border restrictions without the complexities of land borders.

New Zealand is supporting the response of customs authorities in the Pacific Islands. Customs' Integrated Targeting & Operations Centre (ITOC) is screening electronic passenger data for any passenger who has arrived in New Zealand and makes a booking to fly to one of the Pacific Islands within their 14 day self-isolation period. Customs is providing additional support to the Cook Islands, by supplying daily reporting of passenger movements, to assist their management of COVID-19. This support makes use of Customs' data analysis capability and applies it to Cook Islands' data at their request. Customs is also assisting its Pacific partners with business continuity and advice on border security.

Maintaining business-as-usual

Customs is continuing to deliver on its role of protecting New Zealand's borders against risks posed by passengers and goods. We continue to screen all passengers and goods to identify risk. Our frontline areas remain resourced to intervene with passengers or goods that are identified as posing a risk. Illicit goods are intercepted and seized.

In the short term, the closure of borders worldwide could constrict the supply of illicit drugs into New Zealand. s 6(c) OIA

In the longer term, we anticipate that trans-national organised criminal groups will diversify their supplier base for illicit commodities and the methods they use to smuggle them across borders.

Impact on Operations

Customs has established an internal Incident Management Team (IMT) to direct Customs' response to COVID-19.

International Passengers

Between 1 February 2020 and 29 March 2020, there were 23 percent fewer air passengers than in the same period last year, and 15 percent fewer cruise passengers.

However, in the week ending 29 March 2020, there were 82 percent fewer arriving and departing air passengers. Between 11:59 pm on 19 March 2020, when stronger border restrictions were put in place, and 30 March 2020, 37,720 passengers arrived in New Zealand who were New Zealand or Australian citizens or New Zealand permanent residents, and 1558 other passengers.

Staff Deployment

As border restrictions changed, border and other operational Customs' staff (including those from Revenue and Assurance, Investigations, Intelligence and Enforcement) were redeployed to enable the effective and safe processing of passengers at airports.

There is now less demand for Customs officers at airports because passenger numbers have reduced. However, staff at airports are undertaking additional tasks with the new process for determining whether those passengers who are coming into New Zealand can self-isolate.

Excess airport staff will be deployed in other work streams, utilising the contractual flexibility that our employment agreements provide and which our operational deployment model supports.

ITOC remains busy coordinating the flow of information. For example, Customs is providing relevant data to other government agencies and to Pacific Islands customs authorities.

Goods Clearance

The volume of trade with China reduced in February 2020 and is yet to recover. From 1 February 2020 to 29 March 2020, the number of export entries were 29 percent lower than in the same period last year, and the number of import entries were 13 percent lower. This decrease was mainly in sea freight.

The volume of trade with the rest of the world since 1 February 2020 was consistent with previously-expected levels until New Zealand entered Alert Level 4. For the week ending 29 March 2020, the number of import entries were 27 percent lower than the same week last year, and the number of export entries were 18 percent lower. This decrease is mainly in air freight.

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Customs' operations supporting goods clearance are operating at expected levels. There has not been any impact on trade flows of Alert Level 4 actions to date. Customs' Trade Single Window system enables Customs to clear most imports before they arrive, and they can be delivered immediately after they arrive in New Zealand. The exception is where Customs needs to intervene with a specific consignment for border protection purposes. Non-essential goods can be transported from ports to warehouses for storage.

Work that Customs has deferred in light of COVID-19

Some business-as-usual work has changed or been deferred due to COVID-19.

All Customs' public counters have closed, in-person information visits to Customs Controlled Areas have ceased, and in-person inspections of Authorised Economic Operator applications and reviews have ceased.

In the People and Capability area, work has been deferred in order to prioritise work to protect our staff welfare. Deferred work includes:

- face-to-face training across New Zealand (which typically involves travel)
- progress on workforce issues including Gender Pay Gap, and Flexible Working
- an external Health and Safety audit.

In the Policy area, work that has been deferred or slowed down includes:

- participation in Free Trade Agreement (FTA) negotiations. For example, the FTA negotiations with the European Union scheduled for the next few weeks have been reduced in scope and will be held via video conference
- work to strengthen controls against the illicit smuggling of tobacco into New Zealand
- preparing for a public consultation on a review of Border Clearance Levy rates. These were due for review next year, however this will be delayed.

In the International area, work that has been deferred includes:

- our face-to-face work on the Pacific Programme, to support the development of Customs authorities in the South Pacific. This is on hold due to travel restrictions. However, the International team is continuing to provide advice remotely.

Health of Customs' staff

Cases and self-isolation

No staff are known to have COVID-19 as at 1630hrs on 30 March 2020. There are 54 staff in self-isolation. Of these, five are awaiting test results. There are 117 staff who are at home because they are medically vulnerable.

Customs provides paid sick leave and dependant or domestic leave. Where this leave is not appropriate or staff have exhausted their leave entitlement, Customs provides special paid leave for COVID-19.

Financial implications of COVID-19 for Customs

Nearly two-thirds of Customs' departmental revenue comes from third-party fees and levies. These are charged on international travellers and goods crossing New Zealand's border. The reduction in international travellers and, to a lesser extent, the reduction in international trade as a result of COVID-19 will significantly reduce Customs' third-party revenue.

In addition, Customs expects there to be an increase in bad debt in relation to its role in collecting Crown revenue, for example, GST and Excise tax. Some industry customers have

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contacted Customs concerned about their ability to pay. Customs anticipates an increase in bad debts over the next four months.

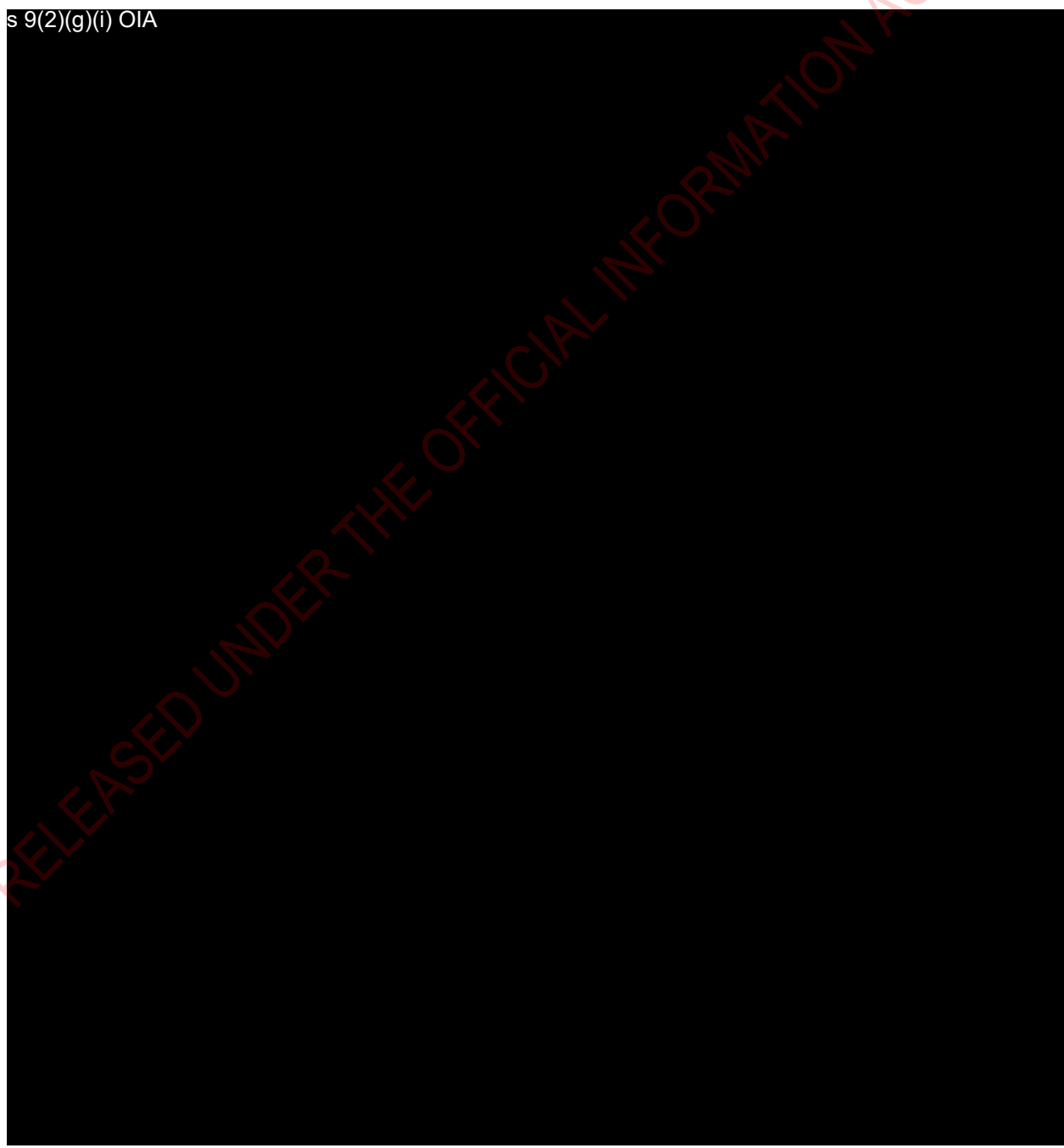
This will have implications for Crown Revenue and Customs' operating budget in the current and future financial years. Customs has not yet received any extra funding due to COVID-19. Customs has prepared advice to the Government on the financial implications of COVID-19 for the department and border agencies.

Expenditure directly related to COVID-19

Customs has established a unique cost code for the direct costs of COVID-19. This includes the direct costs of additional activities resulting from the pandemic, but not the staff time/cost of staff redeployed from other duties to the COVID-19 response.

The department is currently finalising the March 2020 financial accounts but estimates the cost incurred as at 30 March 2020 to be approximately \$108,000.

s 9(2)(g)(i) OIA



ADDITIONAL MATERIAL

EPIDEMIC RESPONSE SELECT COMMITTEE: 2 APRIL 2020

Customs powers related to COVID-19

Has Customs used any extraordinary powers related to COVID-19?

Customs continues to have the full range of powers available to it under the Customs and Excise Act 2018, including more extreme powers such as ordering a ship to leave New Zealand. While the circumstances are obviously extraordinary, the powers in the Customs and Excise Act 2018 are able to be effectively used in these circumstances. To date, Customs has not had to exercise the power to order a ship to leave New Zealand. There are powers available to officials under the Health Act 1956 to similar effect.

What additional powers does Customs have with an epidemic notice and State of Emergency in place? How is Customs held accountable under these powers?

During an epidemic notice and national state of emergency, Customs does not have any additional powers outside of the Customs and Excise Act 2018. The only express power which references an emergency is under section 165 of the Act, where the chief executive may remit or refund compensatory interest if an emergency event is declared under the Civil Defence Emergency Management Act 2002. Regulations would need to be made for this power to be triggered. The accountability for this power would be through the regulation process which includes scrutiny by the Regulations Review Committee which ensures that the delegated law-making powers are used appropriately.

Essential goods

Gathering information from importers

On Monday 30 March 2020, Customs contacted almost 80 importers of personal protection equipment (PPE) and asked what imports they had under way. This information will inform the All-of-Government response.

Clearing essential goods

Customs is clearing essential goods before they arrive in New Zealand. Examples of shipments cleared recently include a shipment of 300,000 PPE masks and a shipment of 30,000 COVID-19 test kits.

Non-essential goods

Is Customs stopping non-essential goods at the border?

Customs is ensuring that non-essential goods are moved from Ports to ensure they do not impede delivery of essential goods. Logistics companies may move non-essential goods to storage area but cannot move them into the market.

Customs is not detaining or seizing non-essential goods at the border as that action would impact on trade flows. Customs, along with other agencies such as the Ministry for Primary Industries, is working with Ports and logistics companies to ensure that non-essential goods are moved off Ports in order to prevent congestion and ensure there are no delays to the delivery of essential supplies.

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Logistics companies have approval to move non-essential goods to a warehouse or storage area. They are not approved to move those goods further into the market or for consumption.

Are people still doing a lot of international online shopping?

Customs does not collect data on consumer online shopping. However, we have seen a slow-down in imports in March 2020.

In January 2020, there were 19 percent more import consignments than in January 2019, and in February 2020, there were 16 percent more than in February 2019. However, in March 2020, there was two percent fewer import consignments than in March 2019.

Enforcing border restrictions with China

If people weren't flying directly from China, were Customs able to tell if they had been to China?

Immigration New Zealand required airlines to ask all passengers if they were in China in the last 14 days. This occurred at check-in processing. Immigration New Zealand then provided Customs the lists of passengers who answered "yes". Customs placed these people on Alert and referred them to the Ministry of Health upon their arrival in New Zealand.

Is it problematic that Customs don't have a full travel record of passengers entering New Zealand?

Airlines provide Passenger Name Records to Customs before passengers arrive in New Zealand. This usually contains all the legs of a passenger's journey.

Exports and Imports in the week ended 29 March 2020

Exports to China: In the week to 29 March 2020, New Zealand exported \$339 million goods to China. This was 1.4 percent more than in the comparable week last year, and included:

- \$90 million dairy products (up 33 percent)
- \$77 million meat (up five percent)
- \$28 million food preparations (up 230 percent)
- \$7 million wood pulp (up 150 percent).

Exports to the rest of the world: New Zealand exported \$1.26 billion goods. 8.7 percent less than in the comparable week last year.

Imports from China: In the week to 29 March 2020, New Zealand imported \$116 million goods from China. This was 27 percent less than in the comparable week last year, and included:

\$30 million machinery (up 14 percent)
\$13 million electrical machinery (down 38 percent)
\$7 million knitted apparel (down 37 percent)
\$6 million furniture (down 33 percent).

Imports from the rest of the world: New Zealand imported \$1.33 billion from the rest of the world, down 9.9 less than in the comparable week last year.

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Timeline of COVID-19 border restrictions

Date	Category 1a Cannot travel to New Zealand (exemption for New Zealanders)	Category 1b Must self-isolate	Category 2 Call Healthline if unwell	Other restrictions
03 February	China is category 1			Introduction of Categories 1 (cannot travel to NZ) and 2 (call Healthline if unwell)
28 February	Iran added to category 1			
02 March	China, Iran	Northern Italy, Republic of Korea	Hong Kong, Italy (other areas), Japan, Singapore, Thailand	Introduction of Categories 1a and 1b
12 March	China, Iran	Northern Italy, Republic of Korea Plus: all of Italy, City of Seattle	Hong Kong, Italy (other areas), Japan, Singapore, Thailand Plus: Europe, United Kingdom, Washington State (excl Seattle), Oregon, California	
14 March				Cruise ships banned
15 March	China, Iran	All countries other than China, Iran and Pacific	Pacific	All arriving passengers must self-isolate
19 March	All countries			
23 March				Alert Level 3. Foreign nationals may transit Auckland if flying to their home country.
26 March				Arriving passengers without a suitable self-isolation plan placed in quarantine

Category 1a: No one may travel to New Zealand from these countries. The following are exempt:

- New Zealand citizens and permanent residents
 - Australian citizens and permanent residents ordinarily resident in New Zealand
 - New Zealand residents with valid travel conditions and their immediate family.
- These people must self-isolate upon arrival in New Zealand.

Category 1b: People may travel to New Zealand from these countries but must self-isolate upon arrival.

Category 2: People may travel to New Zealand from these countries and must call Healthline if they feel unwell.

2. ORGANISATIONAL UPDATES

COVID-19 Update

- The Ministry of Health will shortly ask Cabinet to make COVID-19 a quarantinable disease. This will make it easier for Health authorities to respond to known or suspected cases of COVID-19 on board a ship or aircraft. Customs has been consulted on the paper and has provided feedback. We do not anticipate any excessive negative impacts on Customs from this move.

COVID-19 Passenger impacts

- As reported in the media, the passenger who arrived last week from Iran and has been diagnosed with COVID-19, was not identified as unwell at the airport. The passenger was processed manually following our usual process.
- Health advice cards are now given on all flights to New Zealand. Passengers are advised that if they feel unwell after arriving, they should contact the number on the health advice card. They are also asked to ensure that they write their seat number, contact phone number and email clearly on their arrival card.
- Government has introduced three categories of countries in relation to COVID-19:
 - Category 1A countries are the highest risk countries and are subject to temporary travel restrictions
 - Category 1B countries are a moderate-high risk. They do not have travel restrictions but all arriving passengers are expected to self-isolate for 14 days
 - Category 2 countries are a moderate risk and do not have travel restrictions. Passengers arriving in New Zealand from these countries are expected to seek medical advice if they develop symptoms of fever, cough or shortness of breath.
- Iran has been made a Category 1A country (alongside China). This has had little impact on our border operations because passenger numbers from Iran are low. Italy and South Korea were made Category 1B countries.
- Hong Kong, Japan, Singapore and Thailand have been made Category 2 countries. Passengers arriving from Singapore are no longer permitted to use eGates.
- New Zealand Customs Border processes have been updated in accordance with the changes to border and health screening requirements.
- On 29 February 2020, a cruise ship arrived in New Zealand with ill people on board. The vessel was met by Public Health officials and it was confirmed that there was no COVID-19 on board. This response showed

2. ORGANISATIONAL UPDATES

that our processes for dealing with illness on board cruise ships are robust.

COVID-19 Response Governance Group

- The Governance Group is organising a table top exercise on 5 March 2020 that will work through a number of COVID-19-related scenarios. Customs is the lead for the Cruise Ship scenario.

Excerpt from the Weekly Report to the Minister of Customs for the week ending 11 March

2. ORGANISATIONAL UPDATES

COVID-19 Update

- We are updating our Memorandum of Understanding with the Ministry of Health to account for changes to information sharing requirements. The Ministry of Health has issued an updated Ill Traveller Protocol which takes into account our growing knowledge of COVID-19. The changes are mainly to date about the spread of the virus.
- We now chair a meeting with stakeholders at Auckland Airport three times a week, to ensure that all stakeholders are receiving accurate, current information and are looking to replicate this at other airports across the country. The stakeholders in these meetings comprise of representatives from border agencies, airlines, ground baggage handling companies, and Auckland Airport.

COVID-19 Passenger impacts - Cruise ships

- We are working with border agencies to ensure that we have a shared understanding of agencies' powers and a plan for our response if a cruise ship arrives into our waters with suspected COVID-19 on board.
- The Ministry of Business, Innovation and Employment is looking into regulatory options to assist with quarantining ships by requiring non-resident crew and passengers to apply for a visa before, or on arrival. Crew and passengers are currently deemed to hold a visa and entry permission upon their first entry to a harbour.

COVID-19 Response Governance Group

- Justin Allan, Customs' Strategic Coordination Manager, has been appointed as the Deputy Comptroller Operations' Strategic Advisor in the Border Pillar of the all-of-government COVID-19 Response Governance Group. The Pillar leads will meet together at least once a week. The Group will support the overall response being coordinated by the Officials Committee for Domestic and External Security Coordination (ODESC) and is currently focused on working through COVID-19 scenarios to test and consider system wide mitigation activity.
- Simon Lambourne, Customs' Manager Communications Channels and Strategy, is the Coordinator for the Border Pillar Communications Work

2. ORGANISATIONAL UPDATES

stream, which meets twice a week to coordinate the implementation of the all-of-government communications requirements. This includes:

- coordinating communications across the Border Pillar agencies
- connecting with the non-Border Pillar work streams
- maintaining business continuity for Border Pillar communications.

Excerpt from the Weekly Report to the Minister of Customs for the week ending 18 March

2. ORGANISATIONAL UPDATES

COVID-19 Update

- Customs will continue to provide you and your office with timely updates on COVID-19, through our regular reporting such as oral updates from me, daily data on passenger arrivals into New Zealand and written reports for the CVD Cabinet Committee meetings. This Weekly Report provides you with key updates or summary points from the previous week.

COVID-19 Passenger Impacts

- Arriving passenger numbers have dropped sharply since the self-isolation requirement came into force, and airlines have cancelled many flights. Customs is working with other agencies and airline representatives to develop options for screening people before they depart New Zealand (exit screening).

COVID-19 All-of-Government Response

- Last week, the Border Pillar worked on system-wide implications of a scenario involving multiple clusters of COVID-19 cases across New Zealand. This identified:
 - the critical importance of robust community-wide disease surveillance, supported by enhanced contact tracing. Urgent work to explore how to step these mechanisms up has been commissioned
 - the need for effective decision-making, capable of managing the simultaneous application of all parts of the pandemic action plan. It was clear that if we are to successfully “flatten the curve”, the system would be required to simultaneously contain, control, manage and recover across the country at different levels. For example, manage an outbreak in an Auckland suburb, contain it to this area (movement controls), continue to limit international spread into New Zealand (maintain border measures), prevent export of cases and manage limited spread throughout the country (stamp it out).
- A targeted risk assessment on cruise ships was completed last week. The assessment confirmed that cruise ships put our COVID-19 response objectives at risk. As a result, urgent planning on a worst-case, cruise ship disease scenario has been completed. Both pieces of work informed the decision to end the cruise ship season in New Zealand waters.

2. ORGANISATIONAL UPDATES

- The Customs-led National Crisis Management Centre Border Pillar Communications Coordination Team is progressing the development and implementation of an updated public health campaign within the international airport environment, targeting arriving international travellers. The team has also supported the introduction of the Government's newly announced border measures.

Excerpt from the Weekly Report to the Minister of Customs for the week ending 27 March

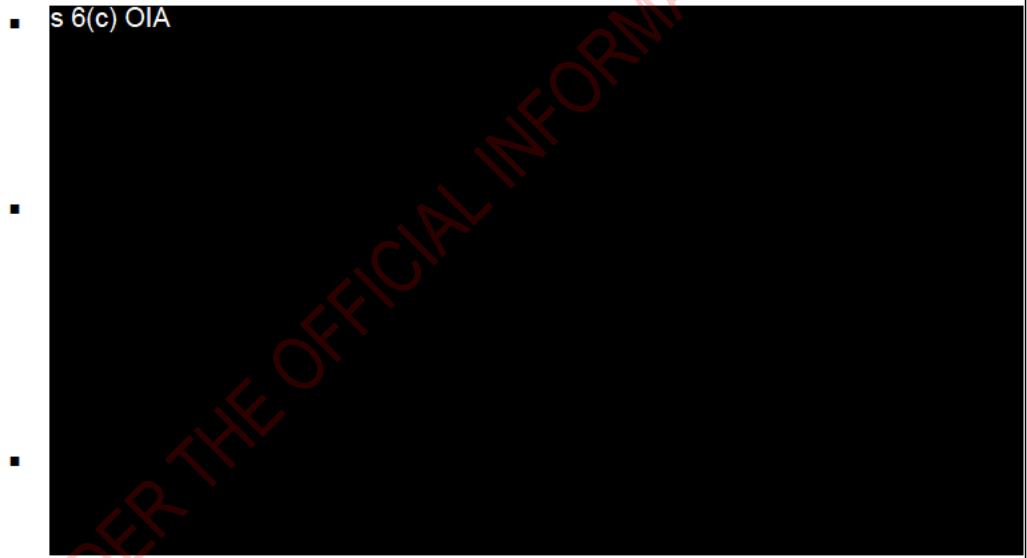
1. GOVERNMENT PRIORITIES

Priorities directly impacting Customs

Illicit Drugs

COVID-19's effect on Transnational Organised Crime

- s 6(c) OIA



2. ORGANISATIONAL UPDATES

COVID-19 Update

- Customs will continue to provide you and your office with timely updates on COVID-19, through our regular reporting such as oral updates from me, daily data on passenger arrivals into New Zealand and written reports for the CVD Cabinet Committee meetings. This Weekly Report provides you with key updates or summary points from the previous week.

COVID-19 All-of-Government Response

- Communications teams from Customs and other border agencies continue to support the introduction of the latest border measures, engage with external stakeholders (especially media) and help facilitate internal communications to staff.

2. ORGANISATIONAL UPDATES

COVID-19 Impact on Business

- Customs will maintain essential services for importers, exporters and duty payers during Alert Level Four to ensure trade flows continue.
- International freight and transport services have been designated as an essential service. Customs has issued advice to businesses ensuring they are aware that our services will be maintained and that support will be provided for imports and exports.
- Exporters of primary products are starting to see a return in demand from China. Demand for sea freight is also returning. The fast freight industry has stated that shipment volumes are at reasonable levels, although they do have some constraints from reduced air cargo capacity.
- The customs brokerage and logistics sectors have indicated the situation is very mixed; with brokers and freight forwarders who rely on airfreight or affected sectors, struggling. Exporters or manufacturers who rely on the hospitality industry for sales are also heavily impacted.
- Some clients will struggle to make payments to Customs. We are positively responding to requests from businesses to delay payment of Customs duties if they have been impacted by COVID-19. We have the ability under the Customs and Excise Act 2018 to consider instalment payments or deferral of duty, and we will respond flexibly on a case-by-case basis. Our approach is consistent with Inland Revenue.
- Queries are also coming from the logistics sector on designation as an essential service during Alert Level Four. We are working closely with the Ministry of Business, Innovation and Employment and the Ministry of Transport to consider relevant designations.
- We have also provided businesses with advice on the Government's economic recovery package. We will continue to reach out to the sector to assess impact, and provide support where needed.

COVID-19 Facilitating trade

- Fisher and Paykel Healthcare has been seeking the assistance of the Government to liaise with overseas governments to urgently prioritise the supply of raw materials and components required to supply essential medical devices to global markets. Specifically, to authorise the entry and clearance of these devices across international borders.
- In the 2019 financial year, Fisher and Paykel respiratory products were used in the treatment of more than nine million hospital patients globally and the company estimates that it supplies approximately 70% of the world's demand for respiratory humidifiers and breathing circuits.
- Customs' Counsellors in Brussels and London have been assisting with these approaches in Europe and have been enquiring about any special clearance procedures that are available. This is a pre-emptive move. To date, we are not aware of any issues that Fisher and Paykel Healthcare has encountered with imports and exports of the medical devices or inputs.

2. ORGANISATIONAL UPDATES

- We are planning to meet by video or tele-conference with industry representatives next week to discuss any issues they may have about customs clearance in overseas markets.
- Customs has been responding to a number of enquiries relating to the use of ethanol for the manufacture of hand sanitiser. Ethanol is an excisable product used in fuel and alcohol, and requires a Customs permit for duty free use in the manufacture of other products such as hand sanitiser. A critical enquiry is being processed with Fonterra, who are looking to use ethanol for hand sanitiser owned by one of their subsidiaries, Lactanol. Zealand. Customs is actively working with Fonterra to approve the permit and Fonterra has commented positively on our urgent response. A more detailed update on these enquiries will be provided in next week's report.
- Last week, officials from Customs, the Ministry of Business, Innovation and Employment and the Ministry of Foreign Affairs and Trade worked on the temporary removal of New Zealand tariffs on the medical and hygiene imports needed for the COVID-19 response. Customs will apply new tariff concessions to all diagnostic reagents and testing kits used for COVID-19 testing and soap imports in the first instance. Officials are in the process of identifying other medical and hygiene products needed for the COVID-19 response, and further tariff concessions may follow.

COVID-19 Customs International Counsellor Posts

- COVID-19 has had a significant impact on Customs' international Counsellor posts, with a number of Counsellors and their families returning to New Zealand. Counsellors from Asia and the Pacific have returned to New Zealand, however they continue contact with their international partners by phone and email.
- New Zealand's Counsellors remaining offshore are based in the United States of America, Australia, Brussels and London posts where they are all playing significant roles in supporting the local mission, providing Consular assistance and leadership support to the Head of Mission, while continuing their international liaison role.

COVID-19 World Customs Organization

- The World Customs Organization has gathered information from member organisations on border best practice during COVID-19 for safeguarding supply chain security, facilitating the movement of relief goods while applying risk management techniques, collaboration and co-operation with the public and private sector and the safety of officers.
- New Zealand is listed on the World Customs Organization COVID-19 webpage, highlighting general elements of the New Zealand Customs Service response as examples of best practice.

COVID-19 Passenger Impacts

- Passenger numbers are lower than last year, but there are still significant passenger flows into and out of New Zealand. For example, around 17,500 passengers crossed the border on 22 March 2020. However, passenger arrivals into New Zealand have dropped further

2. ORGANISATIONAL UPDATES

with the latest border restrictions that came into effect at on 26 March 2020. The current position of international flights into New Zealand international Airports is:

- Queenstown: flights have ceased
- Christchurch: flights expected to cease from next week
- Wellington: flights expected to cease from next week
- Auckland: currently down to approximately 20 flights a day with additional departure flights for repatriation purposes.

COVID-19 Contact Tracing

- Customs' Intelligence, Investigations and Enforcement teams are providing direct support to the Ministry of Health to undertake contact tracing enquiries in identifying potential exposure from COVID-19 affected people. s 6(c) OIA
[REDACTED] Customs can provide border related travel details of people who have been in proximity to affected people, very quickly.
- Customs' border support has expanded into supporting wider community contact tracing to support the Ministry of Health and the Police. Our Integrated Targeting Operations Centre receive and coordinate requests, while investigations and intelligence officers are leading the identification of potential casual contact people. This support is expanding to include the Ministry for Primary Industries' investigations teams to help to manage the expected high volume of requests.
- Each positive COVID-19 person identified is expected to have between 50 and 100 close and casual contacts to be traced, with some having very little detail on what contact may have occurred. For example, this can mean tracing a taxi driver named 'Happy' in Christchurch, or the potential people exposed in a café visit by the affected person. Our aim is to identify 70% of the potential contacts, which is a challenging task. Investigators are using their border related skills to track and identify potential leads in the identification of casual contacts, s 6(c) OIA
[REDACTED]
[REDACTED]

Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs – 4 March 2020

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine

Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs – 12 March 2020

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine

Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs – 18 March 2020

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine

Excerpt from the agenda for Customs' weekly officials' meeting with the Minister of Customs – 23 March 2020

Standing items	Action	Paper	Lead
1.			
2.			
3.			
• COVID-19 update	Discuss	-	Christine
○ Operations staff			