

# **New Zealand Traveller Declaration (NZTD)**

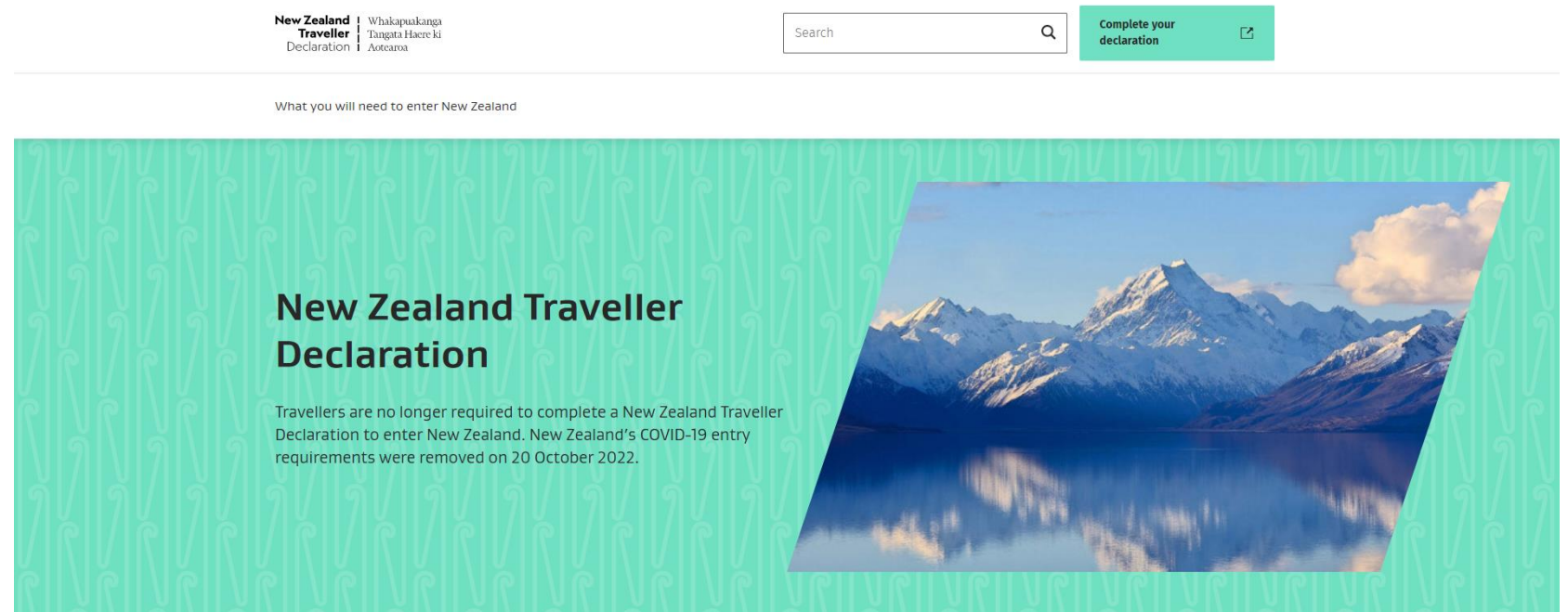
**Airline Update #14 – 15 December 2022**



# Airline Update #14 – 15 December 2022

This update covers:

- Looking back – 2022
- Looking ahead – 2023
- Thank you



The screenshot shows the New Zealand Traveller Declaration website. At the top left is the logo: "New Zealand Traveller Declaration" with the Māori text "Whakapuakanga Tangata Haere ki Aotearoa" to its right. A search bar is located to the right of the logo, and a green button labeled "Complete your declaration" with an external link icon is to its right. Below the header, the text "What you will need to enter New Zealand" is centered. The main content area has a teal background with a repeating pattern of stylized koru symbols. On the right side of this area is a photograph of a snow-capped mountain range reflected in a calm lake. Overlaid on the teal background is the text: "New Zealand Traveller Declaration" in a large, bold font, followed by "Travellers are no longer required to complete a New Zealand Traveller Declaration to enter New Zealand. New Zealand's COVID-19 entry requirements were removed on 20 October 2022."

# Looking back – 2022

The New Zealand Traveller Declaration (NZTD) system was a critical component of the reopening of New Zealand's borders under the Reconnecting New Zealanders framework



NZTD went live on **25 March 2022**

NZTD went into support mode on **20 October 2022**



Between 4 February 2022 (when first pilot for NZTD started) and 19 October 2022:

- **2,171,504** Traveller Declarations were started
- **1,868,990** Traveller Declarations were submitted
- **1,841,365** Traveller Passes were issued
- **1,563,382** documents were uploaded for verification, including **800,000+ documents** manually verified by Customs staff
- **73,094 calls** were answered by New Zealand Traveller Declaration Contact Centre
- Almost **5 million visits** to NZTD website



# Looking ahead – 2023

**By June 2023, the NZTD system will provide a single point for travellers to complete their digital traveller declaration, removing need for the paper Passenger Arrival Card**

- We'll reach out to you in **early 2023** about our public pilots, including timing and what to expect.
- We'll be starting pilots of new system features and be seeking feedback from travellers and industry **from March 2022**.
- The refreshed NZTD system will **go live by end of June 2023**.

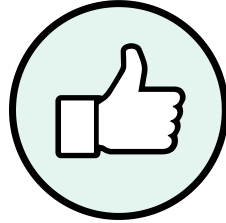


# Looking ahead – 2023

## Until June 2023, travellers to New Zealand still need to complete the New Zealand Passenger Arrival Card

- Arrival Card font size has been increased so wording is easier to read – in line with Accessibility Charter.
- New version can be identified by ‘April 2022 VSN2’, which is printed on top right of first page of card. This version is already in use and will be distributed to airlines going forward.
- There is no need to destroy old stock as there has been no change to content. Both versions are still valid for use, but new version will be distributed when replacement stock is ordered.





**Thank you for your support to launch NZTD**

We look forward to working with you in 2023, as we work towards its relaunch.

The NZTD team are on break from Thursday 22 December 2022, returning Monday 9 January 2023.

Wishing you a happy holiday season and a wonderful New Year!

**Meri Kirihimete** 🎄

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