

New Zealand Traveller Declaration (NZTD)

Airline Update #6 – New Zealand Residence Class Visa Holders – 13 May 2022

This update: Traveller Declaration and Traveller Pass updated for New Zealand residence class visa holders entering the country, as planned



UPDATE

New Zealand Residence Class Visa Holders

THIS UPDATE – as at 11:59pm 12 May 2022

Following on from the airline update #4 you received last week ([airline-update-4_nz-residence-class-visa-holders--4-may-2022.pdf \(customs.govt.nz\)](#)), as of 11:59pm 12 May 2022, travellers in this group will no longer need to call the NZ Traveller Declaration Contact Centre.

They can go straight to the New Zealand Traveller Declaration website to complete their declaration online where they can self-identify as a residence class visa holder or Australian citizen 'ordinarily resident' in New Zealand. A New Zealand Traveller Pass will be issued, but the traveller still needs to present physical proof of their residence status at check-in and arrival.

The New Zealand Traveller Declaration has now been updated as planned, so that New Zealand resident-class visa holders and Australian citizens who live in New Zealand are no longer required to upload a vaccination certificate.

REMINDER

New Zealand residence-class visa holders must carry physical proof of their New Zealand residence status to show at check-in and arrival in New Zealand. This includes a passport stamp or eVisa letter. This may require additional processing time at the border. Vaccinated residents may, as an alternative, choose to upload their proof of vaccination instead of proving their residence status.

New Zealand Residence Class Visa Holders

Changes to the New Zealand Traveller Pass.



New Zealand Traveller Pass

Travellers who identify themselves as a New Zealand residence-class visa holder or an Australian citizen who lives in New Zealand, will be issued a Traveller Pass that states “Check NZ-Res”. Airline staff need to:

- i. Confirm whether the traveller is a New Zealand resident or Australian citizen who lives in New Zealand.
- ii. If the traveller is a New Zealand resident – check the traveller’s residence status. This should be in the form of a passport stamp or eVisa letter. If the traveller doesn’t have physical proof of their residence status, please call Immigration Border Operations +64 9 277 1250 or +64 9 969 1460.
- iii. **If the traveller is an Australian citizen who lives in New Zealand – call Immigration Border Operations to confirm that the traveller is ordinarily resident in New Zealand, on +64 9 277 1250 or +64 9 969 1460.**

Thank you from the NZTD Implementation team at

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