

New Zealand Traveller Declaration (NZTD)

Airline Update #7 – 16 June 2022



This update: (1) From 23:59pm 20 June 2022, pre-departure test will be removed as a requirement for travellers coming to New Zealand.
(2) Boarding instruction changes, (3) Transit passengers requirement, (4) Symptomatic travellers.

Airline Update #7 – 16 June 2022

This update covers the following:

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Removal of pre-departure tests (PDT) as an entry requirement for travellers to New Zealand

- What this means for the traveller
- Support for travellers and airlines

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- Instruction changes for the New Zealand Traveller Pass

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- Changes to the Air Border Order

Removal of pre-departure tests (PDT) requirement


From 11:59pm 20 June 2022 (New Zealand Standard Time), travellers departing for New Zealand no longer need a PDT. This applies from a traveller's **first international flight** from their **first international port of departure** to New Zealand.

ADVICE FOR AIRLINE CHECK-IN STAFF

Traveller's first international flight to New Zealand departs *before* 11:59pm 20 June 2022 (NZST)

Travellers **are still required** to get a PDT as part of their New Zealand Traveller Declaration 

Traveller's first international flight to New Zealand departs *after* 11:59pm 20 June 2022 (NZST)

Travellers **no longer need** to get a PDT as part of their New Zealand Traveller Declaration. 

New Zealand Traveller Declaration Contact Centre: The Contact Centre is fully prepped to support travellers who have queries about PDT removal.

The New Zealand Traveller Declaration Contact Centre is available 24 hours a day, 7 days a week.

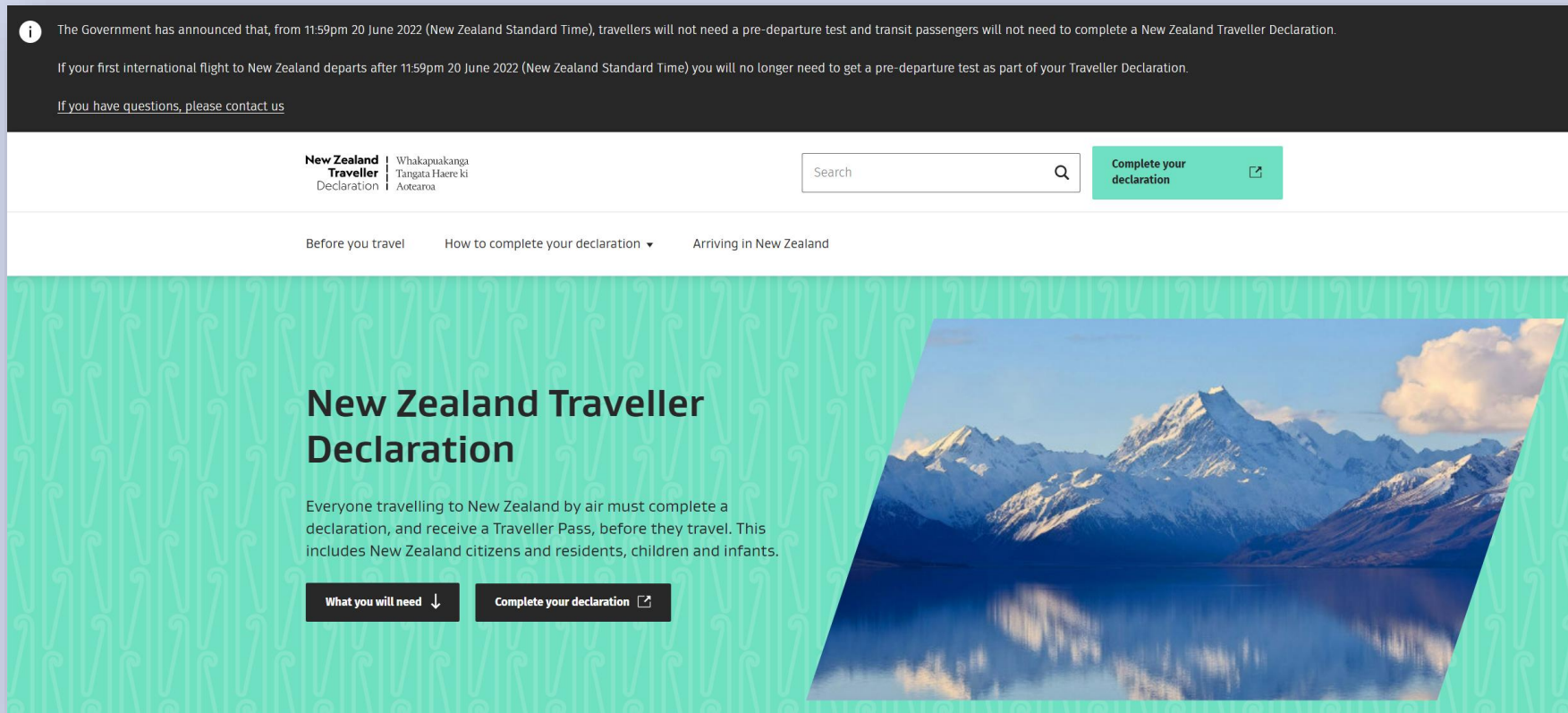
- +64 4 931 5799 – for international callers
- 0800 359 269 – toll-free calling from New Zealand
- 1800 359 269 – toll-free calling from Australia

Removal of PDT - support for travellers

HOW TRAVELLERS WILL BE SUPPORTED

1. New Zealand Traveller Declaration (NZTD) website updates

- a) Day of announcement - we have added an alert banner to the NZTD website.
- b) On 21 June 2022, the NZTD website will be updated to reflect changes to PDT requirements



Removal of PDT - Support for travellers

HOW TRAVELLERS WILL BE SUPPORTED...continued

2. NZTD system update to the online declaration.

From 17 June, the PDT requirement will no longer appear on the online declaration form.

Travellers whose first international flight to New Zealand departs **before** 11:59pm 20 June 2022 are still required to get a PDT.

They **will see** this requirement on the online declaration.

Travellers whose first international flight to New Zealand departs **after** 11:59pm 20 June 2022 are not required to get a PDT.

They **will not** see this requirement on the online declaration.

On 17 June we will be emailing travellers who have started a Traveller Declaration informing them of the change to PDT requirements.

Removal of PDT - Support for travellers

HOW TRAVELLERS WILL BE SUPPORTED...continued

3. Resources for travellers and airline partners

From 21 June 2022, the Traveller Factsheet and the **Introduction to New Zealand Traveller Declaration** video has been updated. Translations for these two resources will be available early July 2022.

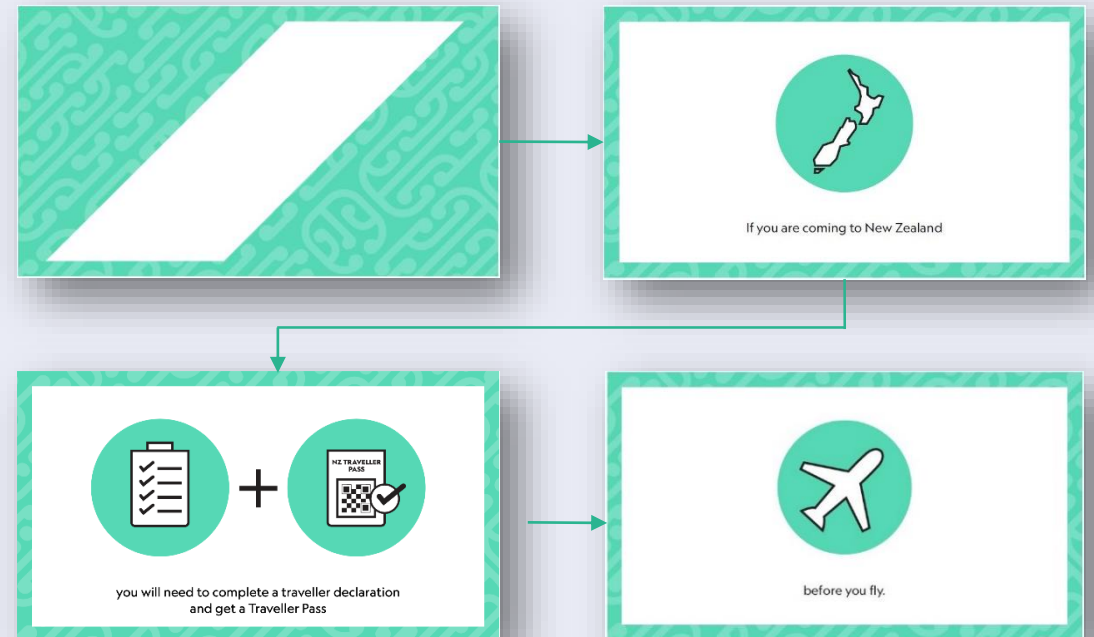
Traveller Factsheet

An introduction of the NZTD and quick guide for what travellers need to do



Introduction to NZTD Video

An audio and visual introduction and quick guide of the NZTD



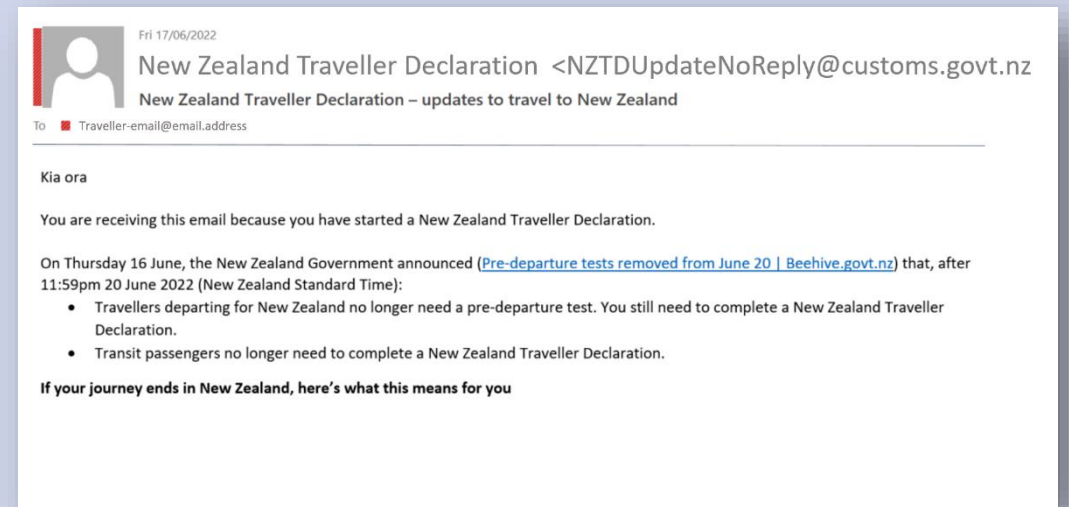
Removal of PDT - Support for travellers

HOW TRAVELLERS WILL BE SUPPORTED

4. Email

Emails will be sent to everyone flying to New Zealand between 17 June and 24 June 2022, to advise them that:

- a) PDT is no longer a requirement from 11:59pm 20 June 2022
- b) If they have started their NZTD and their departure time is after 11:59pm 20 June, they no longer need to get a PDT – they can submit their declaration as long as all other travel and health information has been provided.
- b) From 11:59pm 20 June, travellers transiting through New Zealand no longer need to complete an NZTD.



Removal of PDT - Support for travellers

HOW TRAVELLERS WILL BE SUPPORTED

5. Awareness Campaign from 14 June to 5 July 2022

NZTD is running an awareness campaign across social media platforms, audio-visual ads and digital banner ads, targeting both travellers overseas and also the domestic audience.

Campaign period 14 June – 20 June

'you still need to complete a New Zealand Traveller Declaration'

You can start your New Zealand Traveller Declaration up to 28 days before you fly.

TravellerDeclaration.govt.nz

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

Headline: Start your declaration now
CTA: Learn more

Post copy:
A New Zealand Traveller Declaration needs to be completed for everyone flying to New Zealand. This includes children and infants. Give yourself plenty of time to do this. You can start yours up to 28 days before you leave. Get started now at TravellerDeclaration.govt.nz

Do you have friends or family flying to New Zealand?

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

They need to complete a New Zealand Traveller Declaration before travelling to New Zealand.

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

They can start theirs up to 28 days before they fly.

> Find out more

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

Planning overseas travel?

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

You need to complete a New Zealand Traveller Declaration before you return to New Zealand.

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

You can start yours up to 28 days before you return.

> Get started now

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Campaign period 21 June – 5 July

'you will no longer need to do a PDT'

Flying to New Zealand?

Every traveller needs to complete a New Zealand Traveller Declaration.

TravellerDeclaration.govt.nz

Ta Kōwhiriwhiri o Aotearoa New Zealand Government | New Zealand Traveller Declaration | Whakapuanga Tūroa | Te Kaitiaki Take Kōwhiriwhiri o Aotearoa

Headline: Start your declaration now
CTA: Learn more

Post copy:
A New Zealand Traveller Declaration needs to be completed for everyone flying to New Zealand. This includes children and infants. Give yourself plenty of time to do this. You can start yours up to 28 days before you leave. From 21 June, you no longer need a Pre-Departure Test. Get started now at TravellerDeclaration.govt.nz

Planning overseas travel?

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From 21 June, you no longer need to complete a Pre-Departure Test.

> Start yours now

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From 21 June, they no longer need to complete a Pre-Departure Test.

> Find out more

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Instruction changes for the Traveller Pass

UPDATE FOR AIRLINE CHECK-IN STAFF

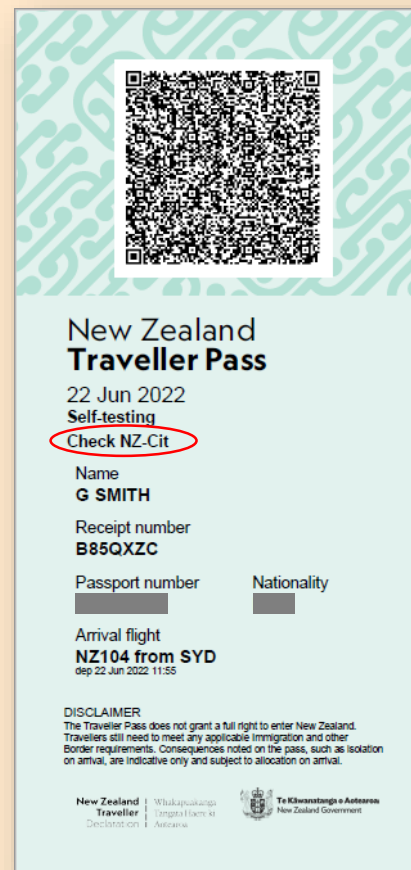
Instructions on Traveller Pass:

Check NZ-Cit

If the Traveller Pass shows '**Check NZ-Cit**', please check that the traveller is either travelling on a New Zealand passport or has other evidence of citizenship.

If the traveller *cannot provide proof* of their citizenship

Call the NZ Immigration Border Operations (IBO) to confirm the traveller's citizenship on **+64 9 277 1250** or **+64 9 969 1460**.



Instruction changes for the Traveller Pass

Instructions on Traveller Pass: Check NZ-Res

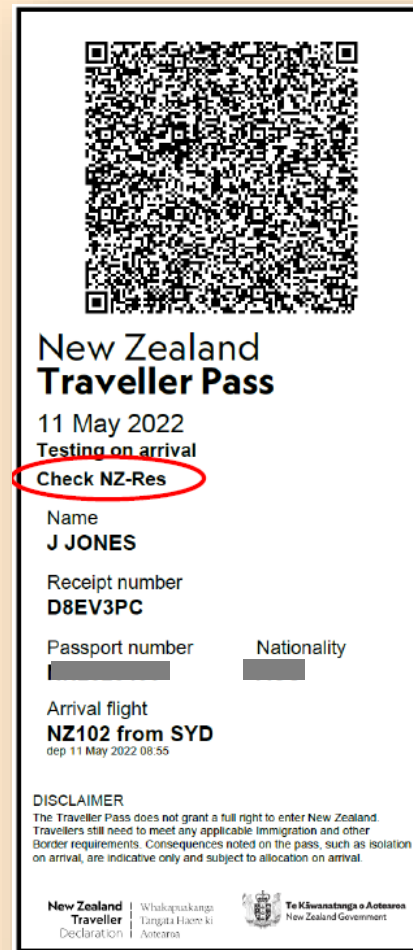
We emailed you on 13 May instructions on what needs to be done if the Traveller Pass shows '**Check NZ-Res**'. This is to let you know that since then, the plain black and white Traveller Passes have been updated with the NZTD brand design. It is also a reminder to check that the traveller has physical proof of their New Zealand residence status or their 'ordinarily resident' status.

If the traveller **cannot provide proof** of their residence or 'ordinarily resident' status

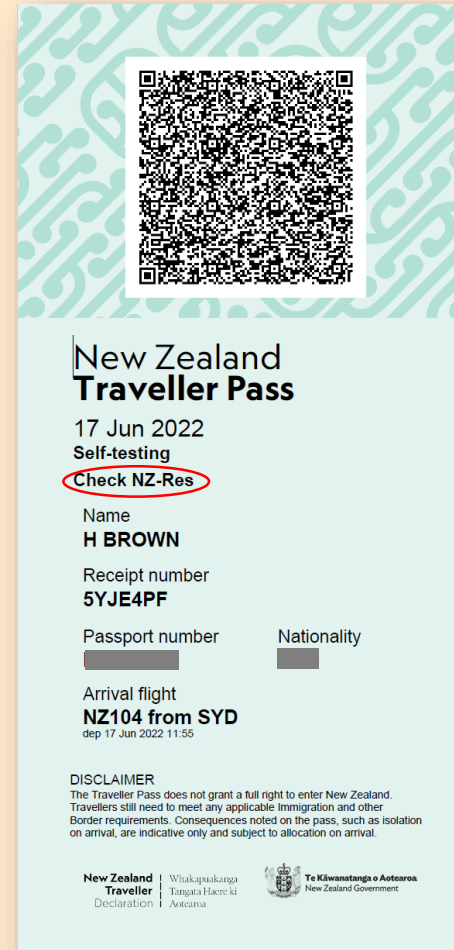
If the traveller's NZ residence class visa **has expired no more than six months**

Call the NZ Immigration Border Operations (IBO) to confirm the traveller's residence status on
+64 9 277 1250 or +64 9 969 1460.

OLD



NEW



Additional changes for transit passengers, air crew and resident-class visa holders

On 16 June 2022, the Minister for COVID-19 Response approved amendments to the *COVID-19 Public Health Response (Air Border) Order 2021* (Air Border Order - ABO).

The critical change is the removal of the pre-departure testing requirement.

Other key changes to the ABO include:

- From 23:59 20 June 2022, travellers transiting through New Zealand no longer need to complete a New Zealand Traveller Declaration.
- From 23:59 20 June 2022, aircrew no longer need to complete a Traveller Declaration.
- Travellers on residence-class visas which have expired no more than six months from their expiration date, do not need to meet vaccination requirement to travel to New Zealand.

Thank you from the NZTD Implementation team at

NZTDpartners@Customs.govt.nz