

New Zealand Traveller Declaration (NZTD)

Airline Update #8 – 01 July 2022



This update: (1) Instruction changes for the New Zealand Traveller Pass, (2) NZTD manual paper form, (3) New Zealand Electronic Travel Authority (NZeTA)

Airline Update #8 – 1 July 2022

This update covers the following:

1. Reminder – June 2022 change to the New Zealand Traveller Pass issued to travellers
2. Replacement: New Zealand Traveller Declaration (NZTD) manual paper form **only available via email request**
3. New version: NZTD manual paper form for the Visually Impaired
4. Reminder: New Zealand Electronic Travel Authority (NZeTA)

Reminder: Instruction changes for the Traveller Pass

IMPORTANT UPDATES FOR AIRLINE CHECK-IN STAFF

1. The following two changes (a and b) to the Traveller Pass were first included in Airline Update #7 sent to airlines on 16 June. ***This is a reminder of those changes for all airline check-in staff to note.***

a) Instructions on Traveller Pass: “Check NZ-Cit”

This is a reminder for airline check-in staff – these instructions were first included in Airline Update #7 sent to airlines on 16 June.

If the Traveller Pass shows ‘**Check NZ-Cit**’, please check that the traveller is either ***travelling on a New Zealand passport or has other evidence of citizenship***

If the traveller ***cannot provide proof*** of their citizenship

Call the NZ Immigration Border Operations (IBO) to confirm the traveller’s citizenship on **+64 9 277 1250** or **+64 9 969 1460**.



Reminder: Instruction changes for the Traveller Pass

b) Instructions on Traveller Pass: “Check NZ-Res”

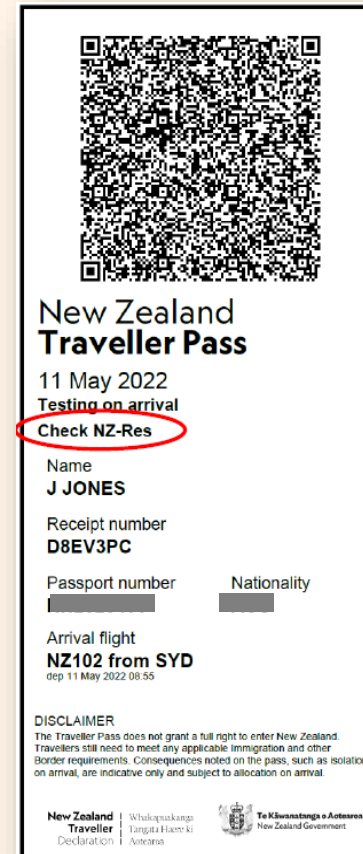
We emailed you on 13 May instructions on what needs to be done if the Traveller Pass shows ‘**Check NZ-Res**’. This is to let you know that since then, the plain black and white Traveller Passes have been updated with the NZTD brand design. It is also a reminder to check that the traveller has physical proof of their New Zealand residence status or their ‘ordinarily resident’ status.

If the traveller **cannot provide proof** of their residence or ‘ordinarily resident’ status

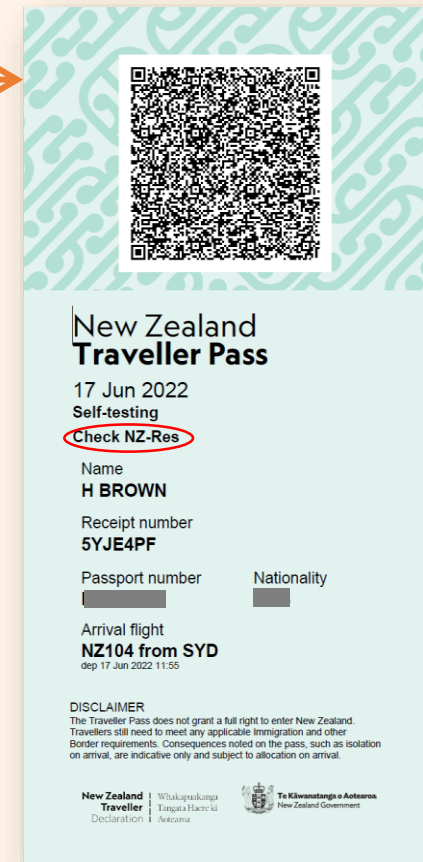
If the traveller’s NZ residence class visa **has expired no more than six months**

Call the NZ Immigration Border Operations (IBO) to confirm the traveller’s residence status on **+64 9 277 1250** or **+64 9 969 1460**.

OLD



NEW



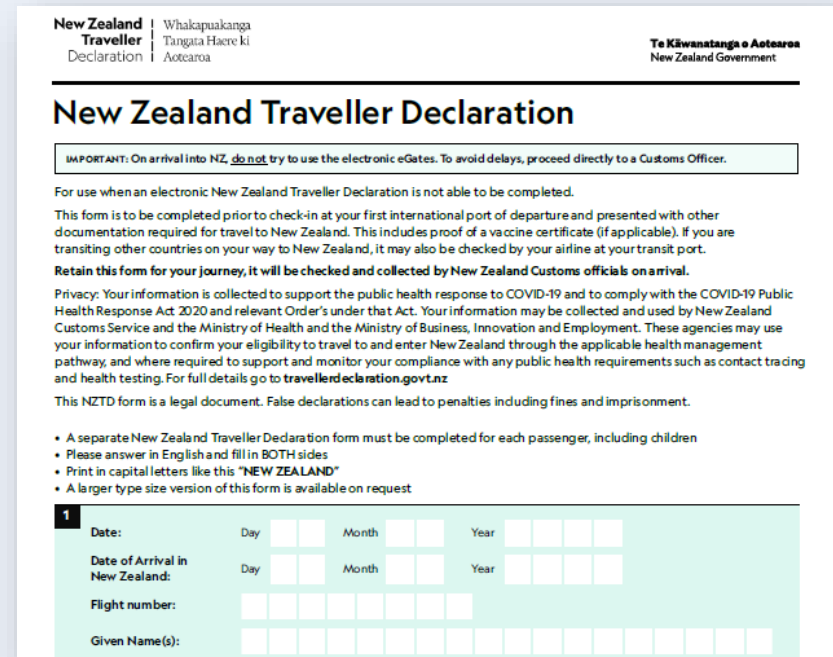
Replacement: New Zealand Traveller Declaration (NZTD) paper form

IMPORTANT UPDATES FOR AIRLINE CHECK-IN STAFF

2. New Zealand Traveller Declaration (NZTD) manual paper form

There are **three changes** to the manual paper form:

- i. Top of the page, there's a highlighted important note regarding eGates:
On arrival into NZ, do not try to use the electronic eGates. To avoid delays, proceed directly to a Customs Officer.
- ii. References to pre-departure tests have been removed.
- iii. The following question has been removed – “Are you transiting New Zealand”.



The image shows the New Zealand Traveller Declaration form. At the top left, it says 'New Zealand Traveller Declaration' with Māori text 'Whakapukanga Tangata Haere ki Aotearoa'. At the top right, it says 'Te Kāwanatanga o Aotearoa New Zealand Government'. The title is 'New Zealand Traveller Declaration'. Below the title is a highlighted box with the text: 'IMPORTANT: On arrival into NZ, do not try to use the electronic eGates. To avoid delays, proceed directly to a Customs Officer.' Below this is a section for use when an electronic declaration is not completed. It states: 'This form is to be completed prior to check-in at your first international port of departure and presented with other documentation required for travel to New Zealand. This includes proof of a vaccine certificate (if applicable). If you are transiting other countries on your way to New Zealand, it may also be checked by your airline at your transit port.' It also says: 'Retain this form for your journey, it will be checked and collected by New Zealand Customs officials on arrival.' There is a privacy notice and a warning that false declarations can lead to penalties. At the bottom, there are instructions: 'A separate New Zealand Traveller Declaration form must be completed for each passenger, including children', 'Please answer in English and fill in BOTH sides', 'Print in capital letters like this "NEW ZEALAND"', and 'A larger type size version of this form is available on request'. The form has a section numbered '1' with fields for 'Date', 'Date of Arrival in New Zealand', 'Flight number', and 'Given Name(s)', each with a grid of boxes for digits.

Replacement: New Zealand Traveller Declaration (NZTD) paper form

IMPORTANT UPDATES FOR AIRLINE CHECK-IN STAFF

2. New Zealand Traveller Declaration (NZTD) manual paper form

There are **two versions of the manual paper form** now available:

- NZTD manual paper form
- NZTD manual paper form for the Visual Impaired.

To obtain a copy of the manual paper form, you will need to **email your request** to NZTDPartners@Customs.govt.nz. An PDF of the form will then be emailed to you.

Important:

The NZTD manual paper form **should only be used** at check-in for travellers who have not completed the online form.

The image shows a screenshot of the New Zealand Traveller Declaration form. At the top, it features the New Zealand Government logo in both English and Māori. The title is 'New Zealand Traveller Declaration'. Below the title, there is a box with important instructions: 'IMPORTANT: On arrival into NZ, do not try to use the electronic eGates. To avoid delays, proceed directly to a Customs Officer.' The form is intended for use when an electronic declaration is not possible. It includes a privacy notice and instructions to retain the form for the journey. A section for 'Date of Arrival in New Zealand' and 'Flight number' is visible, with a grid for entering the information. The form is labeled 'Manual paper form'.

Manual paper form

The image shows a screenshot of the New Zealand Traveller Declaration form, specifically the 'Visual impaired version'. It features the same header and title as the manual form. The important instructions box is present. The form is labeled 'Visual impaired version' and 'Page 1 of 4'. The section for 'Date of Arrival in New Zealand' and 'Flight number' is visible, with a grid for entering the information. The form is labeled 'Visual impaired version'.

Visual impaired version

Reminder: New Zealand Electronic Travel Authority (NZeTA)

IMPORTANT UPDATES FOR AIRLINE CHECK-IN STAFF

New Zealand Electronic Travel Authority (NZeTA)



In addition to NZTD, **travellers to New Zealand also need a New Zealand Electronic Travel Authority (NZeTA)**, if they're travelling on a passport from a visa-waiver country.

List of visa-waver countries can be found here [Information about : NZeTA | Immigration New Zealand](https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta#https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/tools-and-information/general-information/visa-waiver-countries/slider)
(<https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta#https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/tools-and-information/general-information/visa-waiver-countries/slider>)

Find out more about NZeTA here [Information about : NZeTA | Immigration New Zealand](https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta)
(www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta)

Thank you from the NZTD Implementation team at

NZTDpartners@Customs.govt.nz